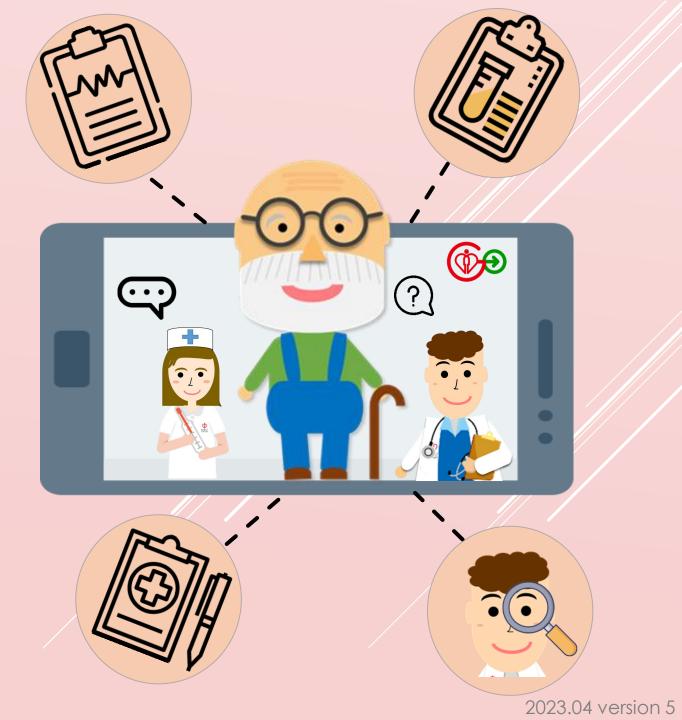


[#]Available at selected clinics only



- Register and Pay*
- 2 Receive HA Go push notification to start consultation
- **3** Clinic staff to verify your identity
- **4** Doctor's consultation
- 5 Nurse to follow up with you (if needed)



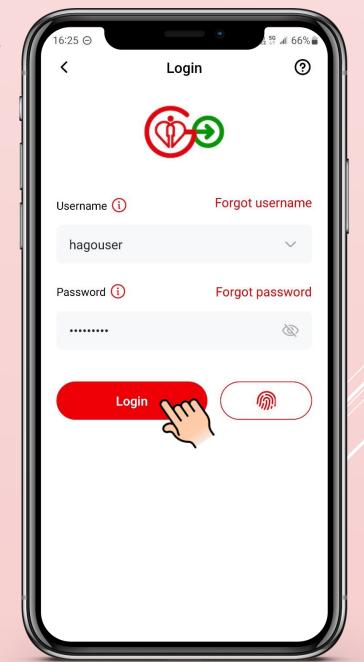
- 1 Register and Pay*
 - Login to HA Go

- 2 Receive HA Go push notification to start consultation
- **3** Clinic staff to verify your identity
- **4 Doctor's consultation**
- 5 Nurse to follow up with you (if needed)



- 1 Register and Pay*
 - Login to HA Go

- 2 Receive HA Go push notification to start consultation
- **3** Clinic staff to verify your identity
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- 5 Nurse to follow up with you (if needed)



Register and Pay*

• Go to "My Appointments"

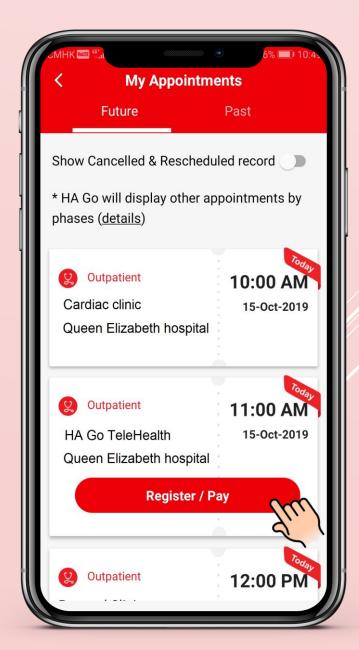
- 2 Receive HA Go push notification to start consultation
- **3** Clinic staff to verify your identity
- **4 Doctor's consultation**
- 5 Nurse to follow up with you (if needed)



Register and Pay*

<u>Within 2 hours before appointment</u>

- 2 Receive HA Go push notification to start consultation
- **3** Clinic staff to verify your identity
- **4 Doctor's consultation**
- 5 Nurse to follow up with you (if needed)



- **1 Register and Pay***
- 2 Receive HA Go push notification to start consultation
 - Click notification

- **3** Clinic staff to verify your identity
- **4 Doctor's consultation**
- 5 Nurse to follow up with you (if needed)



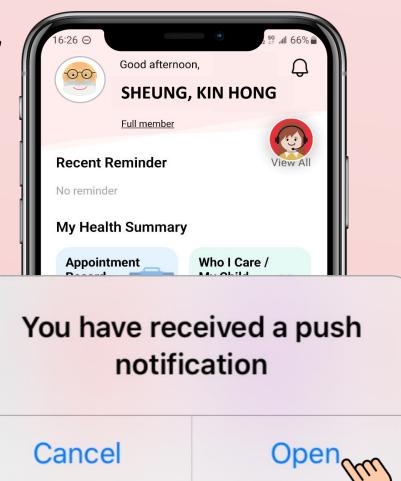
🚱 HA GO

Tele-consultation reminder SHEUNG, KIN HONG - Tele-consultation will start shortly. Please click here to login 'HA Go' for preparation.



- 1 Register and Pay*
- 2 Receive HA Go push notification to start consultation
 - Select Open

- **3** Clinic staff to verify your identity
- **4 Doctor's consultation**
- 5 Nurse to follow up with you (if needed)



MvHealth

Appointment Pay HA Medication

1

My Appointments Medication

D

BookCOVID

- **1 Register and Pay***
- 2 Receive HA Go push notification to start consultation
 - Enable Camera & Microphone

(You cannot start Teleconsultation if not enabled this feature)

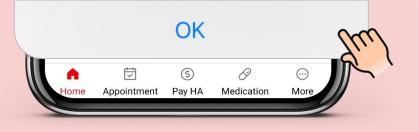
- **3** Clinic staff to verify your identity
- **4 Doctor's consultation**
- 5 Nurse to follow up with you (if needed)



Preparation for HA Go teleconsultation

Please ensure HA Go has permission to access your mobile device: 1. Camera 2. Microphone

Note: Audio or video recording will not be made during the tele-consultation.



- **1 Register and Pay***
- 2 Receive HA Go push notification to start consultation
 - Enable Camera & Microphone

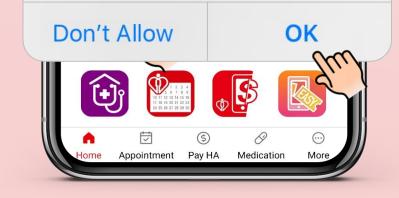
(You cannot start Teleconsultation if not enabled this feature)

- **3** Clinic staff to verify your identity
- **4 Doctor's consultation**
- 5 Nurse to follow up with you (if needed)



"HA Go" Would Like to Access the Camera

You must enable the phone camera function to proceed the barcode scanning or photo taking.



- 1 Register and Pay*
- 2 Receive HA Go push notification to start consultation
 - Enable Camera & Microphone

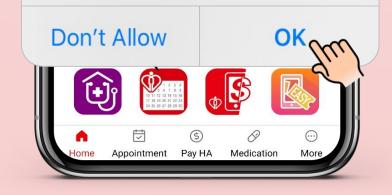
(You cannot start Teleconsultation if not enabled this feature)

- **3** Clinic staff to verify your identity
- **4 Doctor's consultation**
- 5 Nurse to follow up with you (if needed)



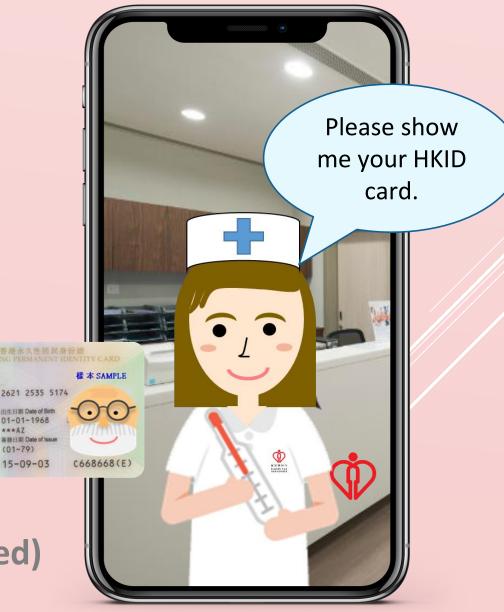
"HA Go " Would Like to Access the Microphone

You must enable the phone microphone function to proceed the voice transmit.



- **Register and Pay***
- **Receive HA Go push notification** 2 to start consultation
- **Clinic staff to verify your identity** 3
 - Present HKID for clinic staff to verify

- **Doctor's consultation** 4
- Nurse to follow up with you (if needed)



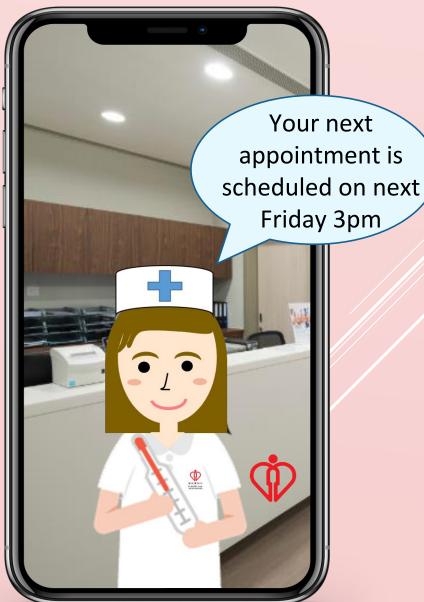
01-01-196 +++47 IN III Date of it

- **1 Register and Pay***
- 2 Receive HA Go push notification to start consultation
- **3** Clinic staff to verify your identity
- **4** Doctor's consultation

5 Nurse to follow up with you (if needed)



- **1 Register and Pay***
- 2 Receive HA Go push notification to start consultation
- **3** Clinic staff to verify your identity
- **4 Doctor's consultation**
- 5 Nurse to follow up with you (if needed) e.g. appointment booking





TeleHealth via HA Go



Register Now! Download HA Go App





