

## HA Go "TeleHealth" How to join TeleConsultation with your children / family members

Remarks: This feature is only applicable in TeleClinic now

Version 2.0 | Aug 2024

## **TeleConsultation Journey**

HA Go "TeleHealth" supports you to join TeleConsultation with your child / family members via your **own HA Go account**.

The process is illustrated as below:





### Login your account and select your Child/Family Member

1. Tap "My Family"



2. Select your child/ family member who has TeleHealth appointment



Up to 10 family members and 10 children under your care, please review the relationships regularly

#### 🎔 My Children



#### 3. Tap "TeleHealth" App







**\***-



## **Register and Pay for your child /family member**

1. Tap "Check My Appointments" to view appointment details



. 1 3 🤶 💪 🕑 80% 🗔 <@@ My Appointments SHEUNG, KIN HONG Show Cancelled & Rescheduled record (!) HA Go will display other appointments by phases (Details) Special arrangements : Specialist Out-patient Clinics | General Out-patient Clinics

2. Tap "Register/ Pay"

C TeleHealth HA Go Telemedicine VIRTUAL HOSPITAL

24-Jul-2024 (Wed)

😓 Register / Pay



6:00рм

#### your child/ family member .1 3 2 💪 🕑 80% 🗔

3. Select Identity Category for



### 4. Tap Go to "Telehealth"



For payment-related information, please visit https://www2.ha.org.hk/hago/en/features/payment-related/pay-ha

Cancel





1. Tap notification to enter virtual consultation room

## Assist your child/family member to verify identity & Start consultation



# Thank you