



Preparation before HA Go TeleHealth

Eligible patient

- HA Go full member (already registered and activated) 
- Invited by clinic staff, voluntary to join

Mobile device

- A video-capable mobile device 
- Allow HA Go to send push notification
- Connect to stable network
- Sufficient power

Location

- Stay in a quiet & private environment
- Located in Hong Kong 
- Can accompany by a relative/ friend if needed

Attention

- Do not take audio, video recording or screenshots during the consultation



TeleHealth available at designated clinics only