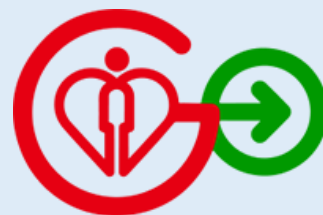


Account Upgrade for Child at Age 18



Child can upgrade his/her subsidiary account under parent to an **independent account** (HA Go full member) at age 18.

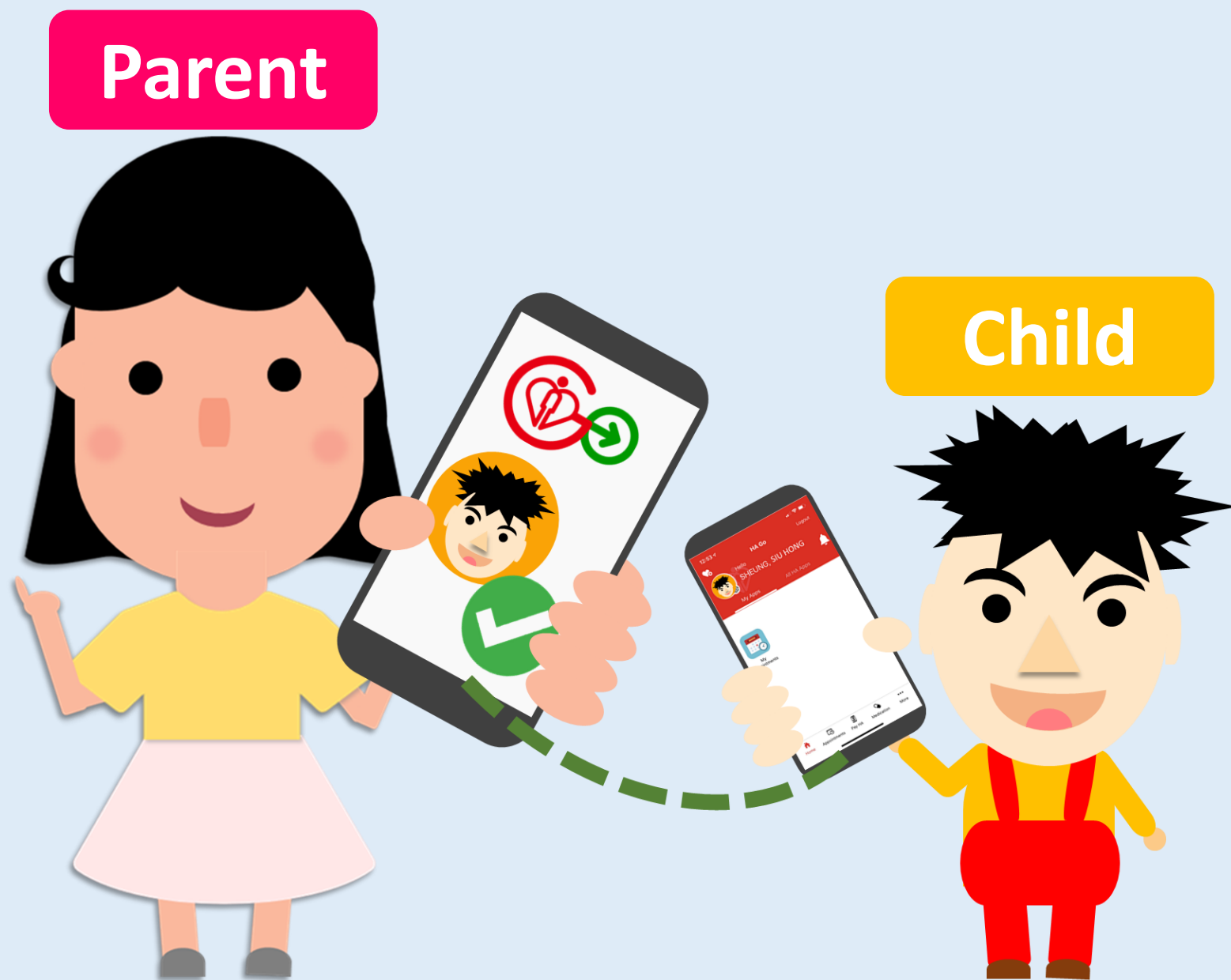
Child
under age 18



Child
aged 18



Can all children upgrade the account?



Child can upgrade account if he/she

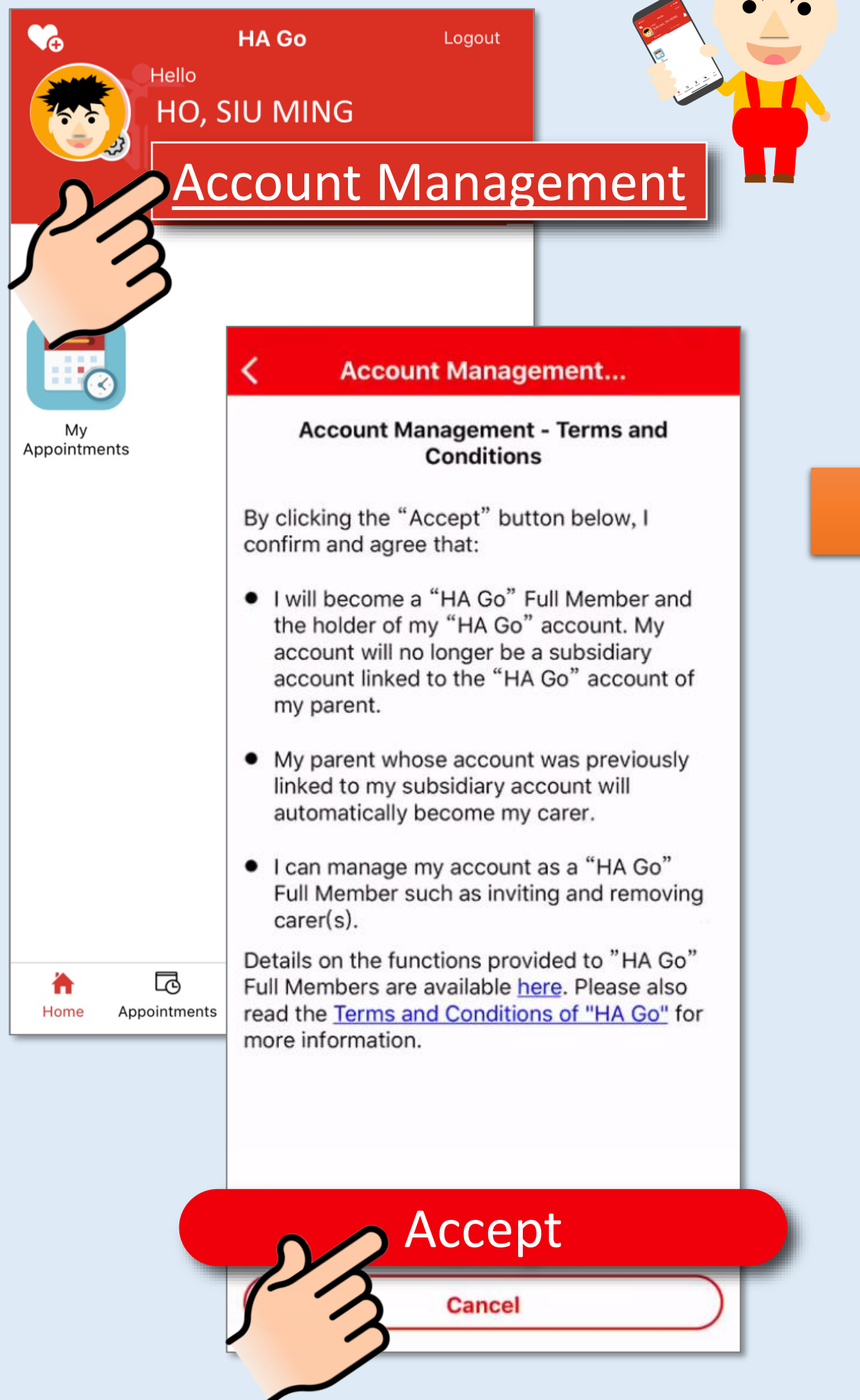
☒ has accessed* to HA Go, and

☒ reaches age 18

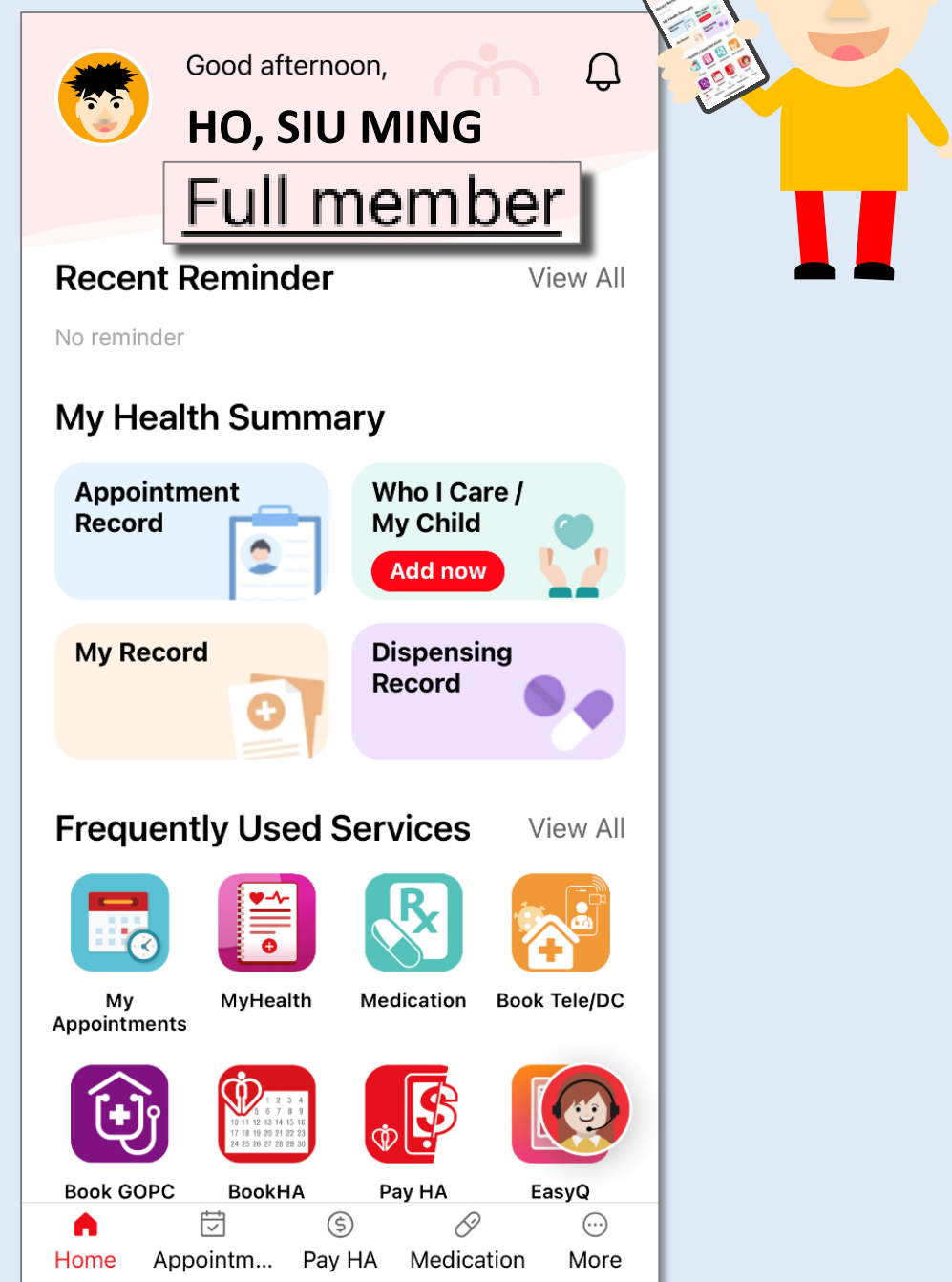
**Child's access is granted by parents. For details, please visit
"HA Go website > Carer/ My Family > My Child > [My Child's Access](#)"*

How does the child upgrade the account?

Subsidiary account under parent

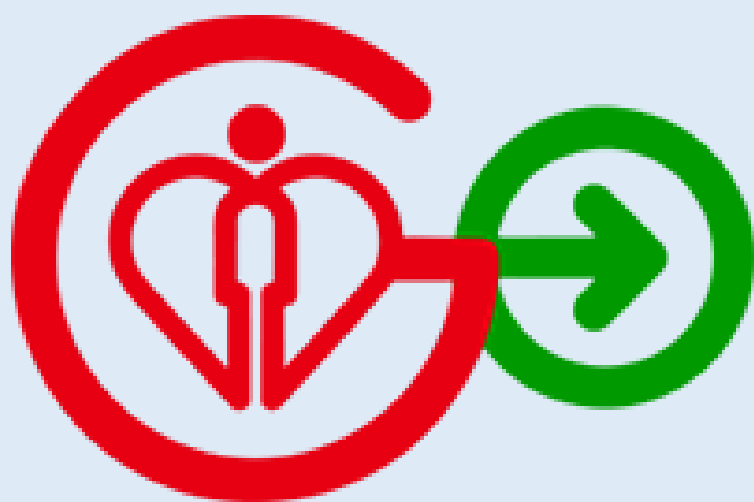


Independent account (HA Go full member)



- ★ Same account information (e.g. username & password)
- ★ Full access to HA Go features
- ★ Parent becomes carer

Child should upgrade the account ***before age 19***, otherwise the account will be disabled by then.



Thank you!