

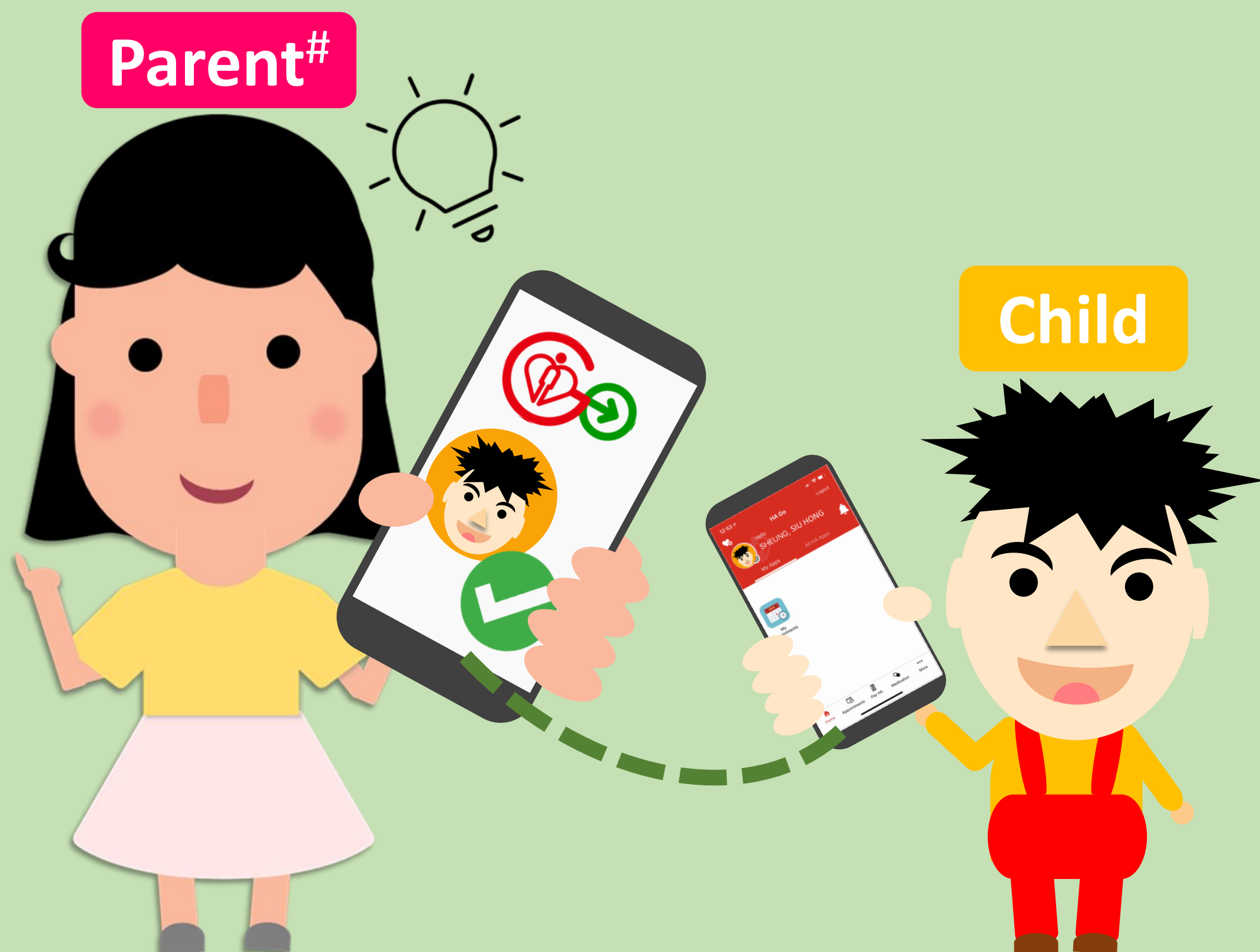
# My Child's Access



Parents can grant access to children\*  
aged 11 to aged below 18 to **manage**  
and **view** their personal records in HA Go

*\*Children's HA Go accounts are registered by parents.*

*For details, please visit "HA Go website > Registration > [Aged below 18](#)".*



*#Parent who manages the  
child's HA Go account*

# Grant access to my child

1

Parent



Go to my  
child's profile

2

Parent



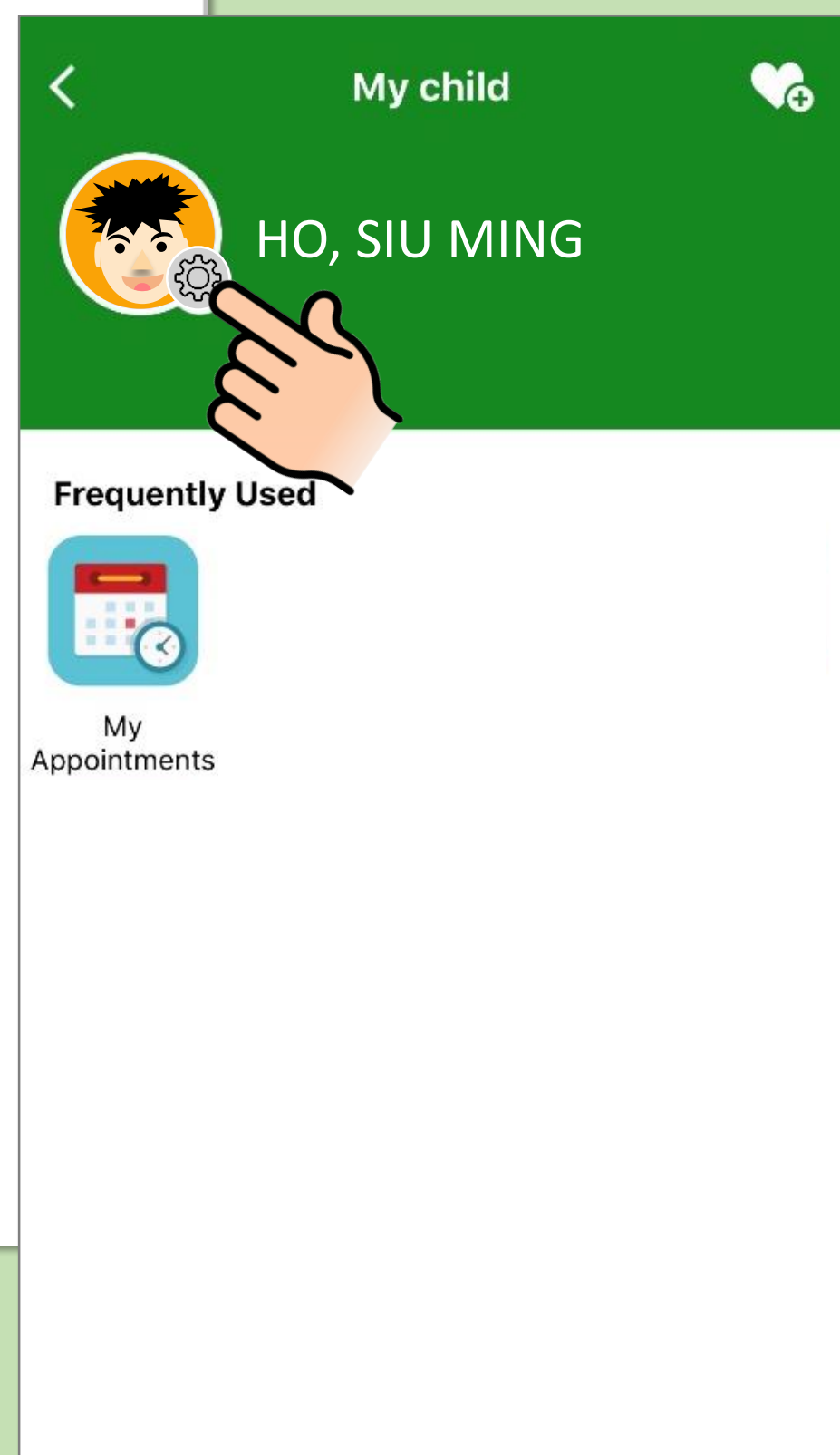
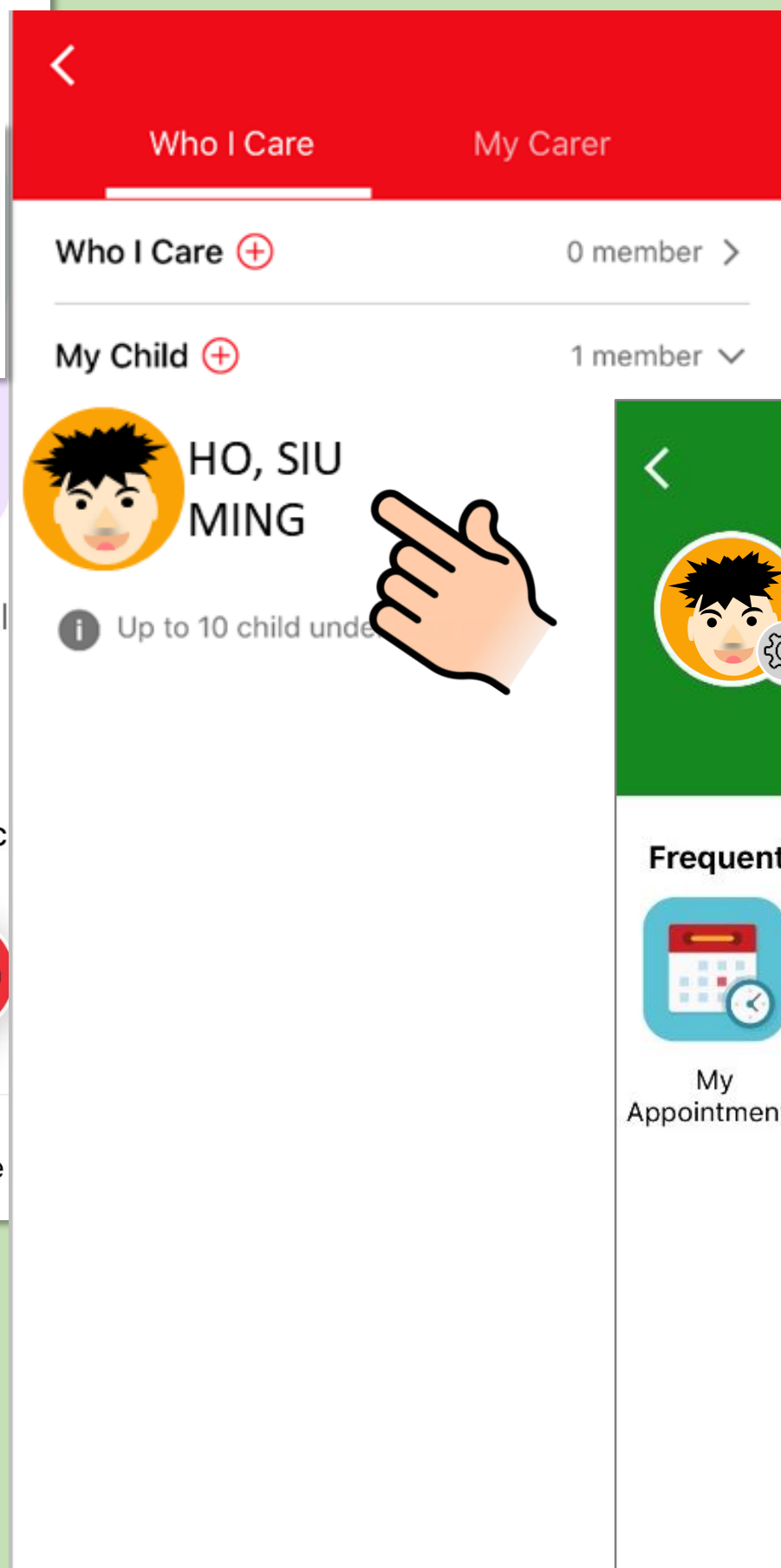
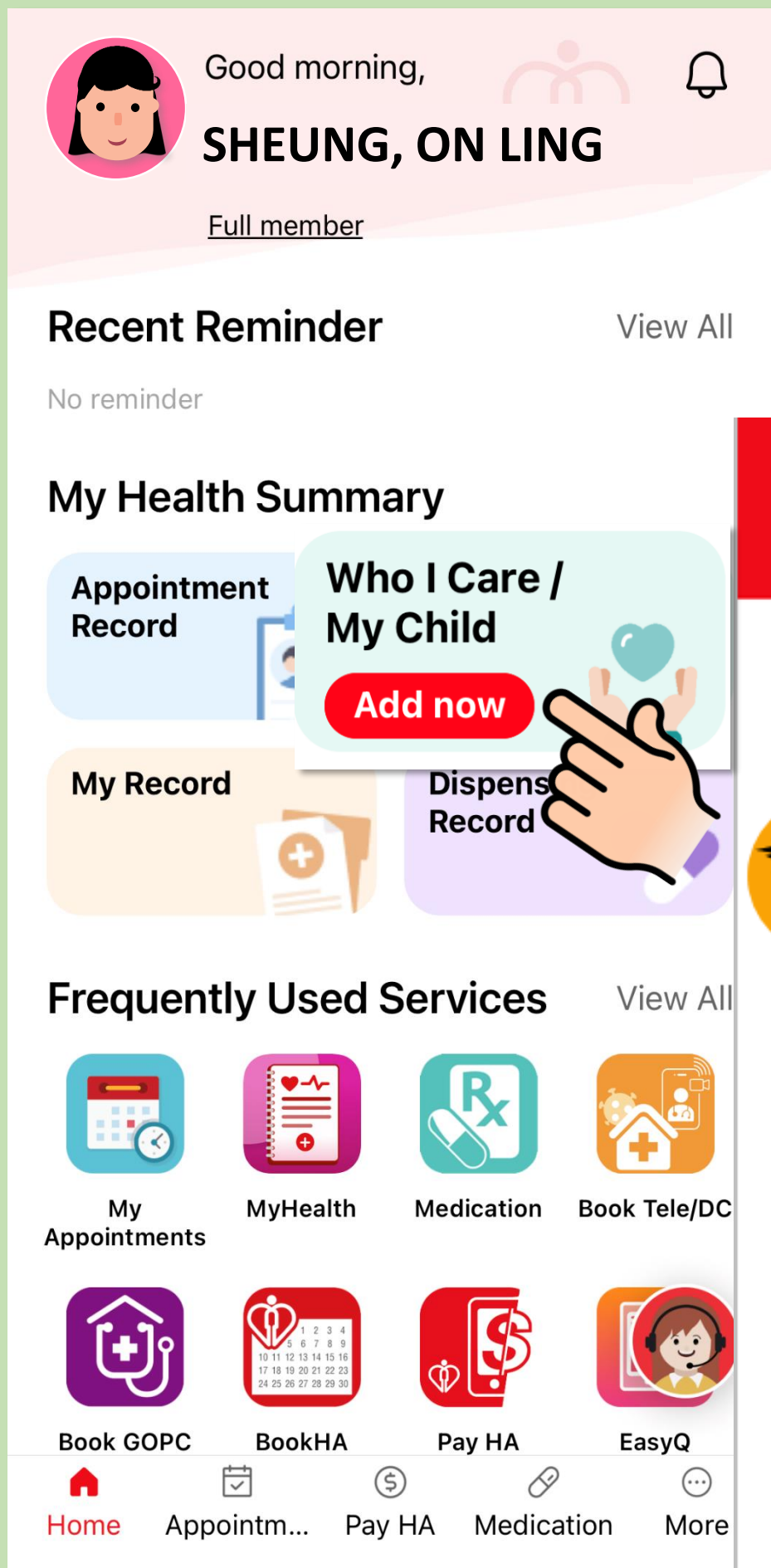
Enter my child's  
phone no.

3

Child



Register HA Go



# Grant access to my child

1

Parent 

Go to my child's profile

2

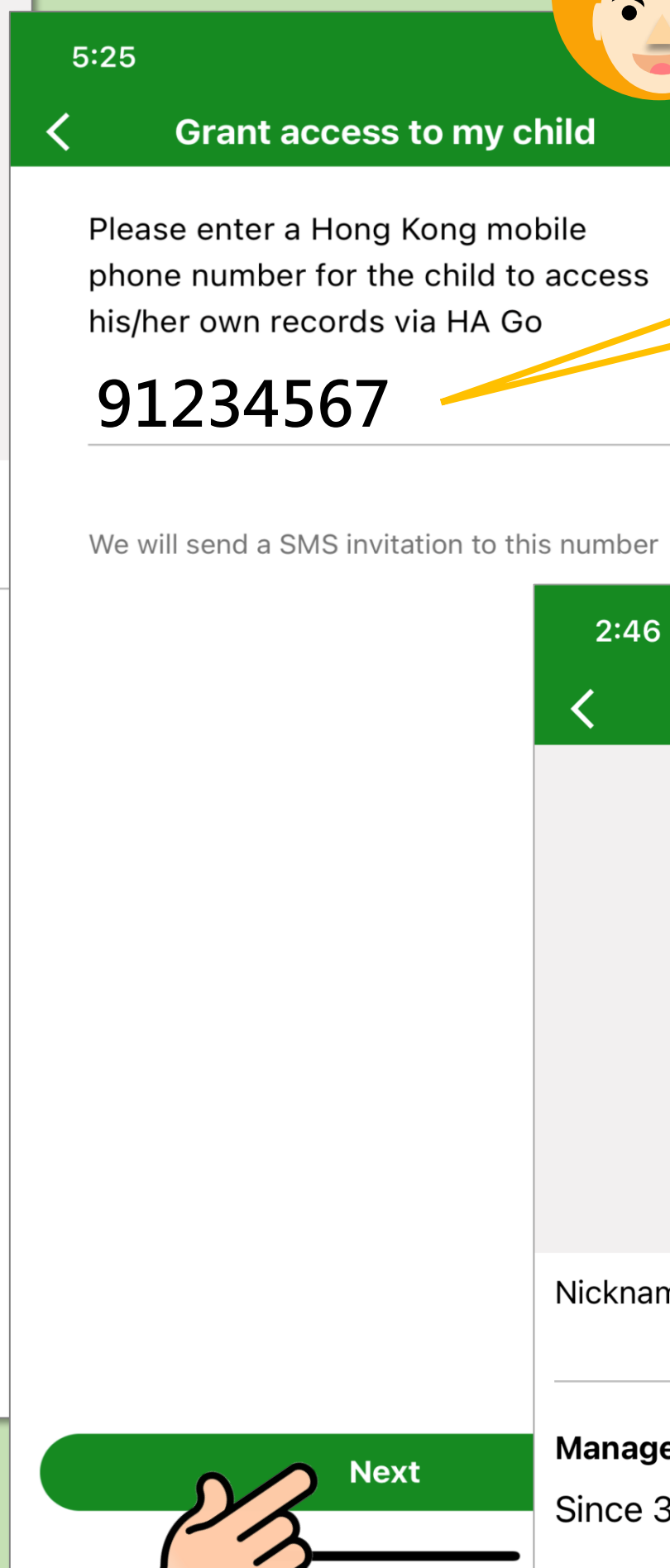
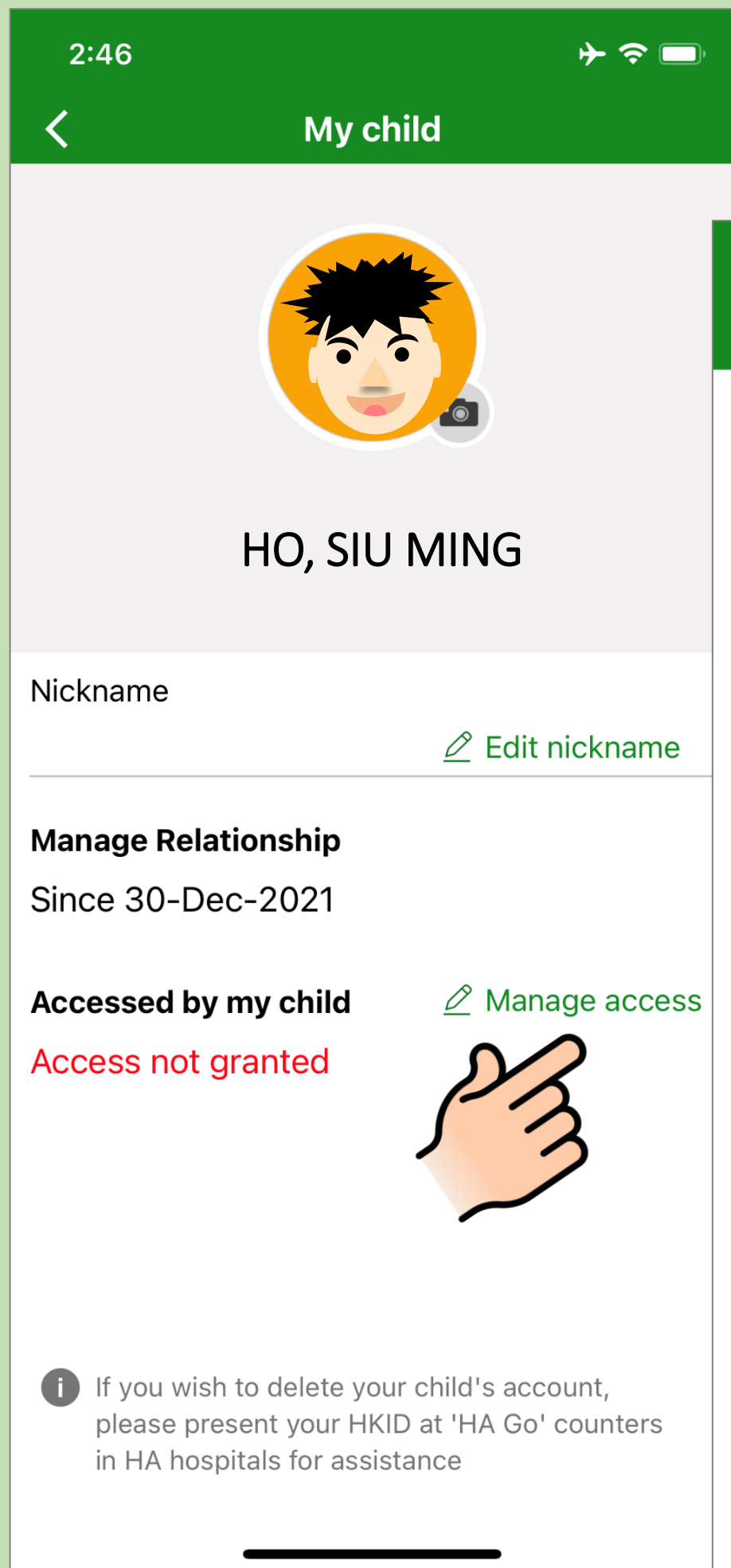
Parent 

Enter my child's phone no.

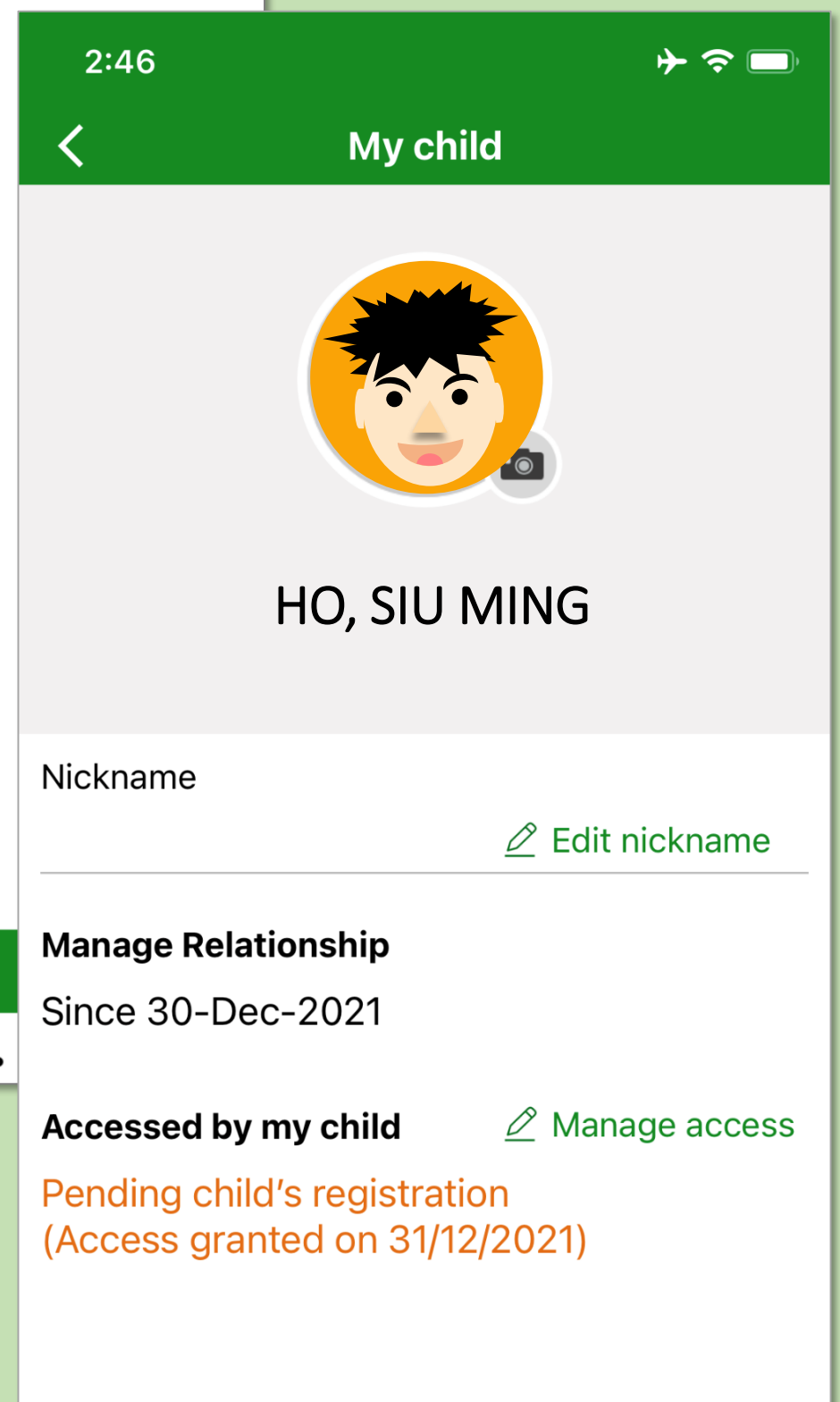
3

Child 

Register HA Go



SMS: Download and register HA Go with this phone no.





# Grant access to my child

1

Parent



Go to my  
child's profile

2

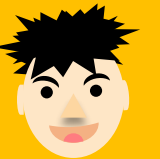
Parent



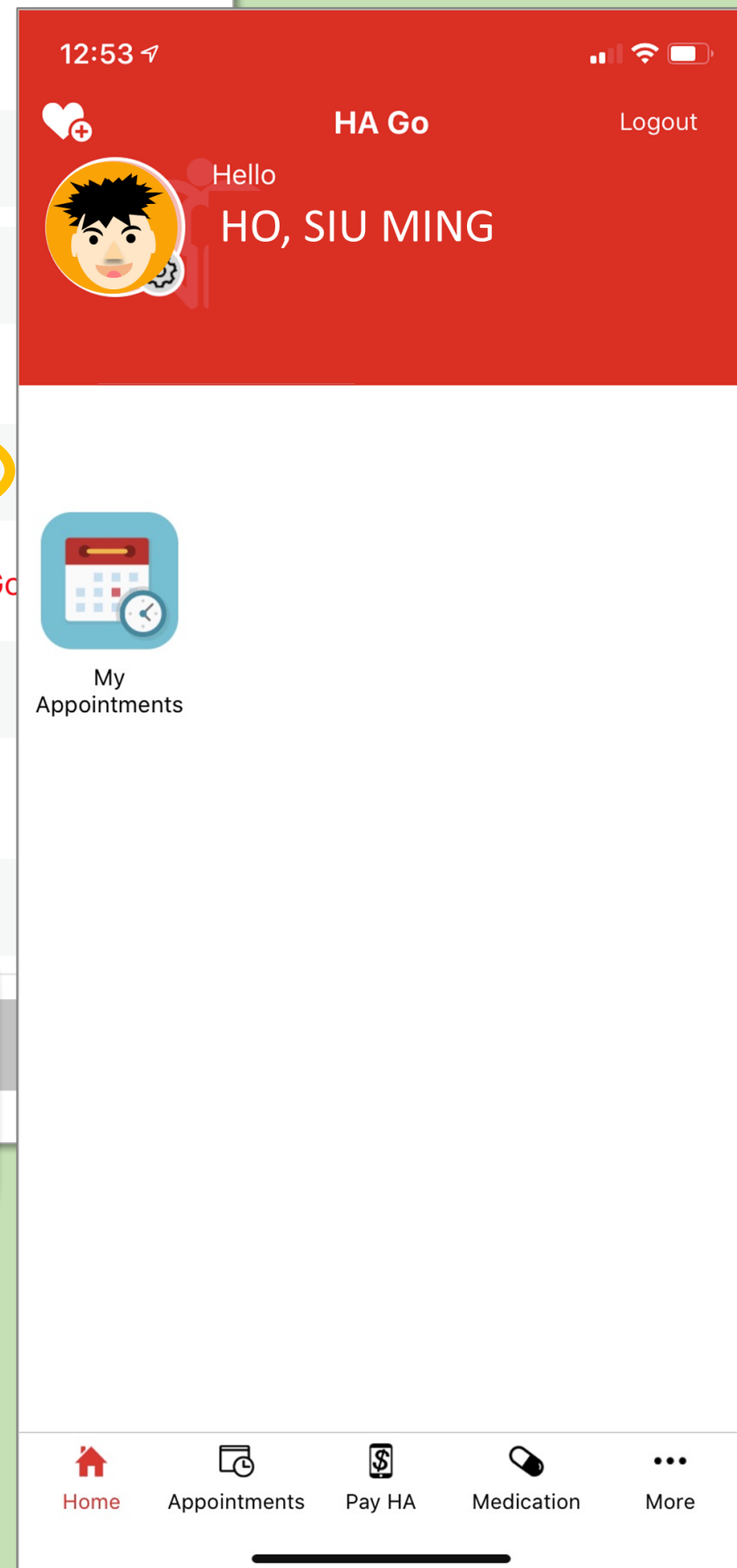
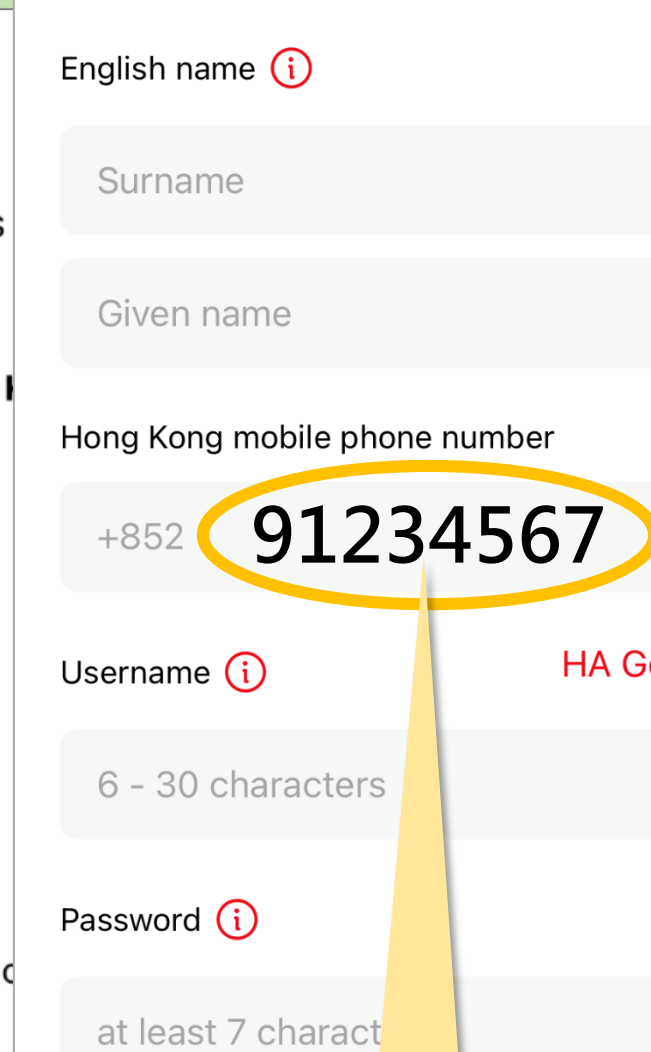
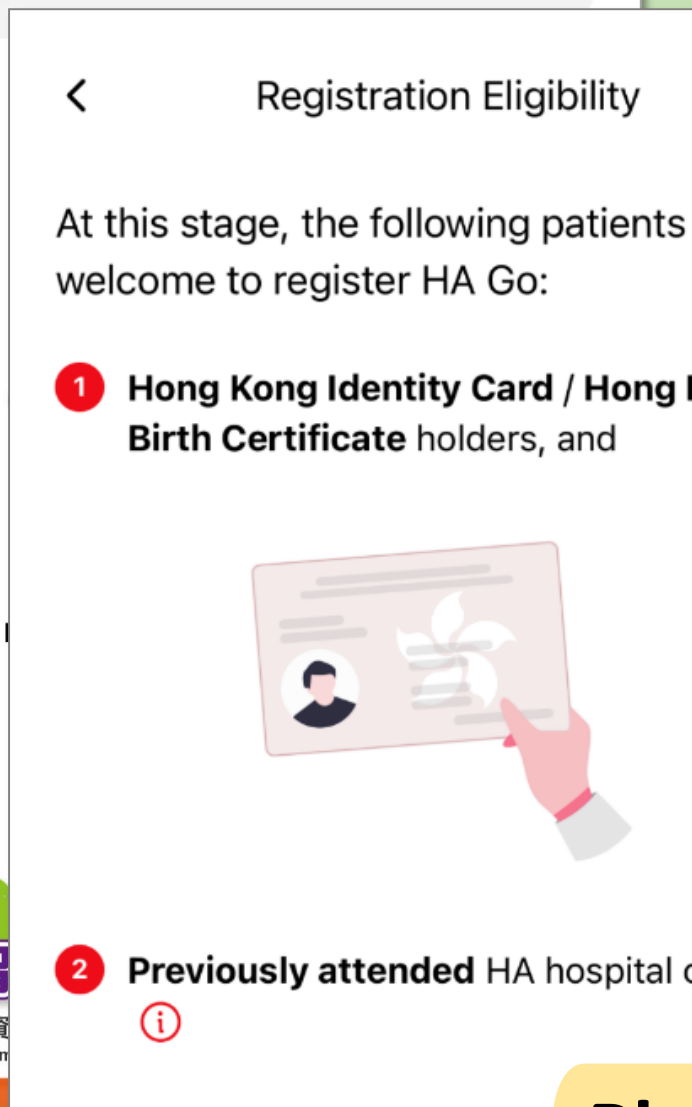
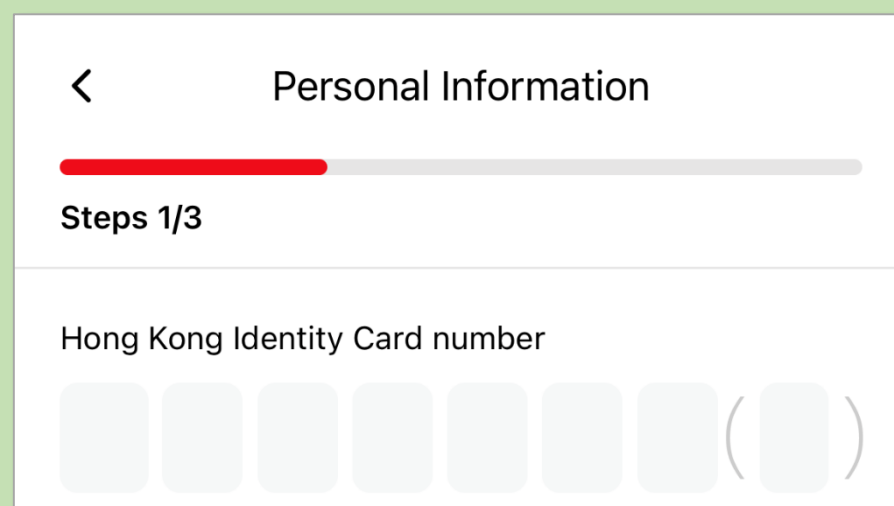
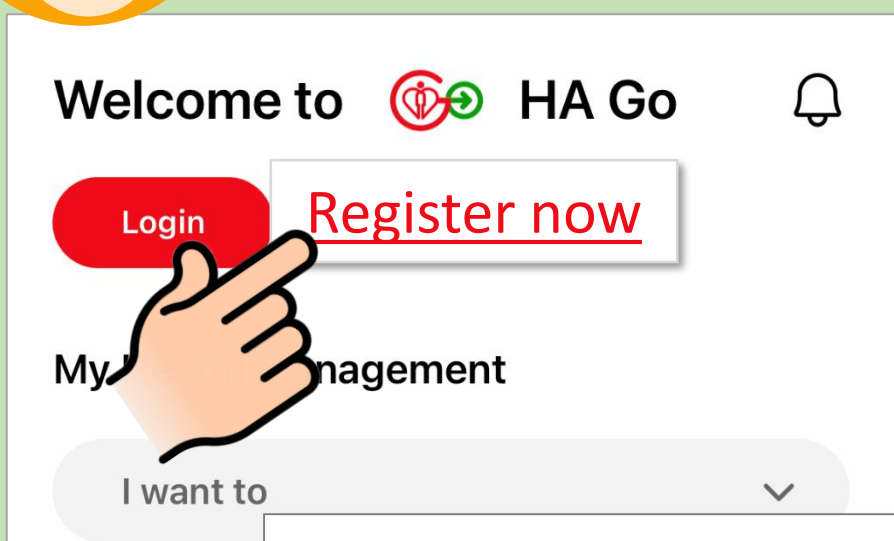
Enter my child's  
phone no.

3

Child



Register HA Go





Phone no. to match  
with parent  
previously provided

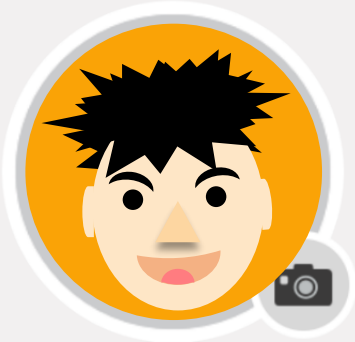


# Manage my child's access by **Parent** after access granted

Pending child's registration




 My child




HO, SIU MING

Nickname


 Edit nickname

Manage Relationship

Since 30-Dec-2021


Accessed by my child  Manage access


Pending child's registration  
(Access granted on 31/12/2021)


 If you wish to delete your child's account,  
please present your HKID at 'HA Go' counters  
in HA hospitals for assistance

- Edit my child's phone no.
- Revoke access

Child accessed




 My child




HO, SIU MING

Nickname


 Edit nickname

Manage Relationship

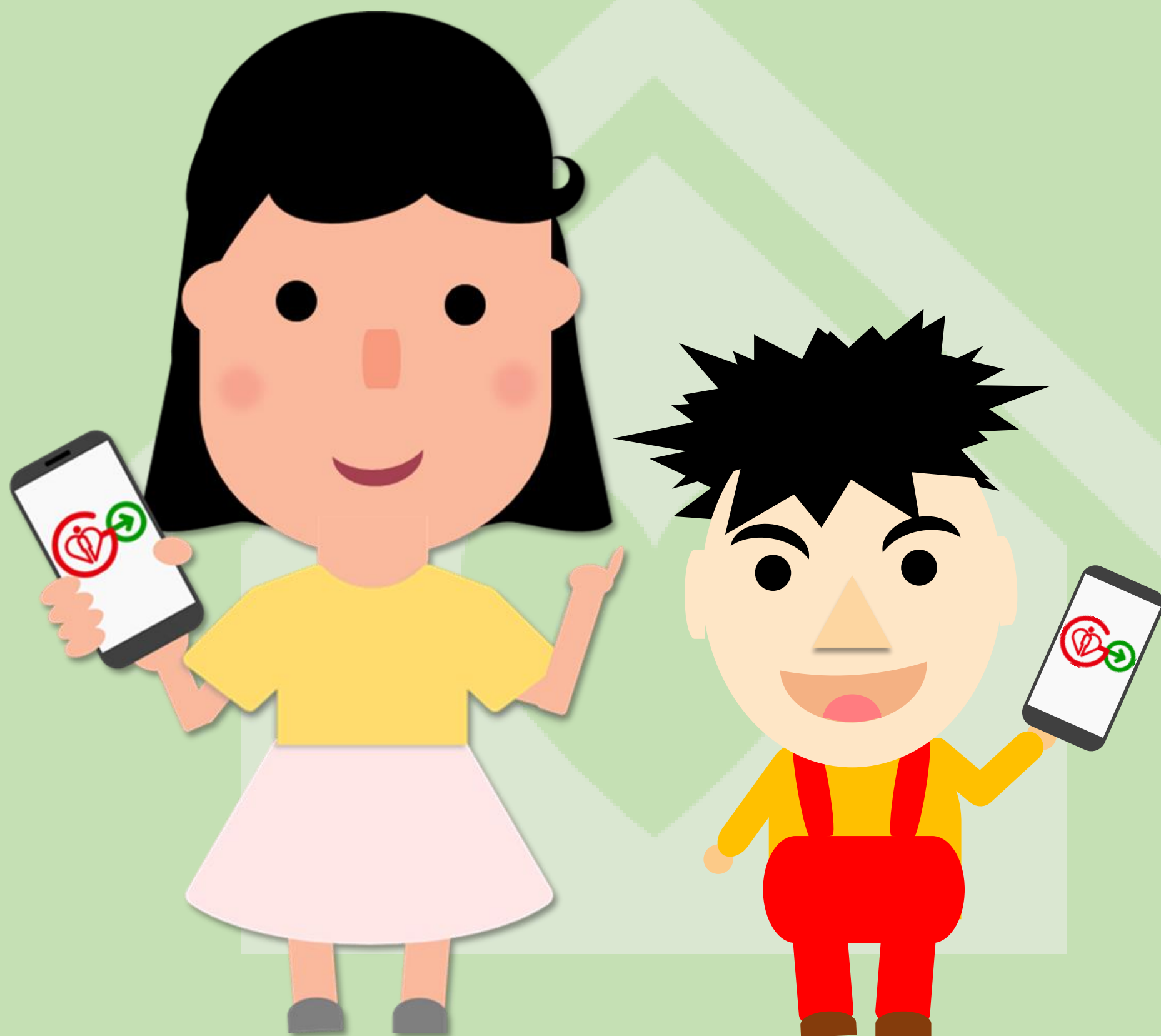
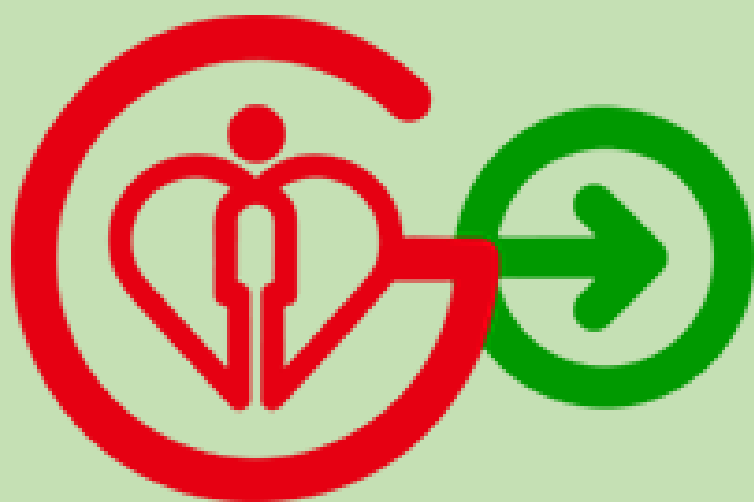
Since 30-Dec-2021

Accessed by my child  Manage access

Child accessed since 31/12/2021

 If you wish to delete your child's account,  
please present your HKID at 'HA Go' counters  
in HA hospitals for assistance

- View details
- Revoke access



Thank you!