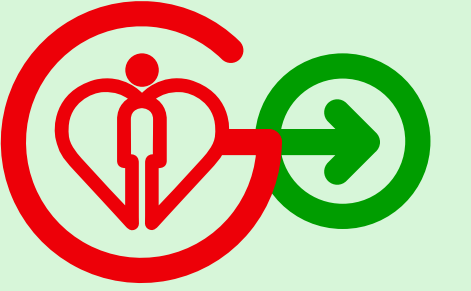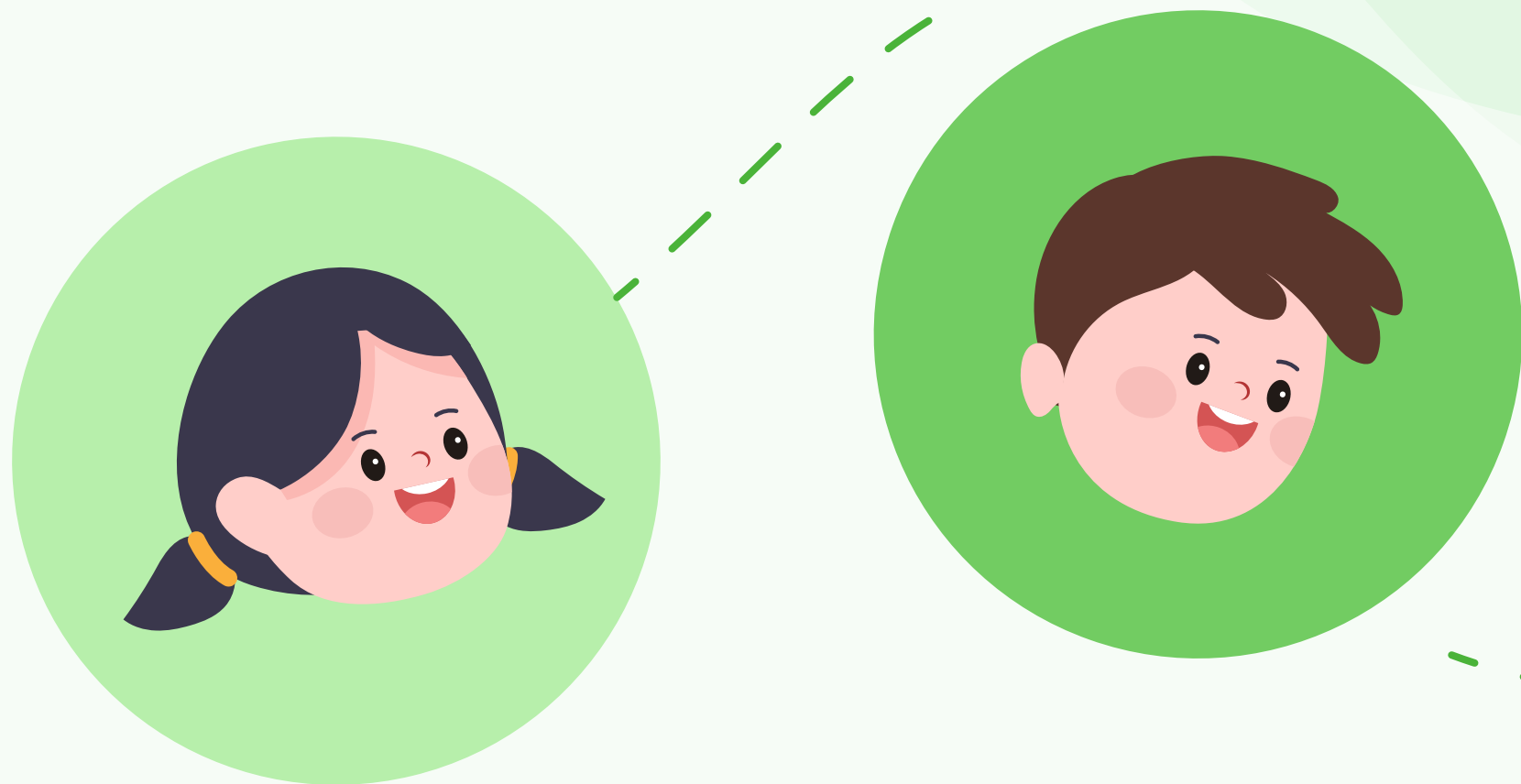# Grant My Child Access

Grant My Child Access

Parents can grant access to their child who is aged between 11 and 18 to manage and view personal records via HA Go.
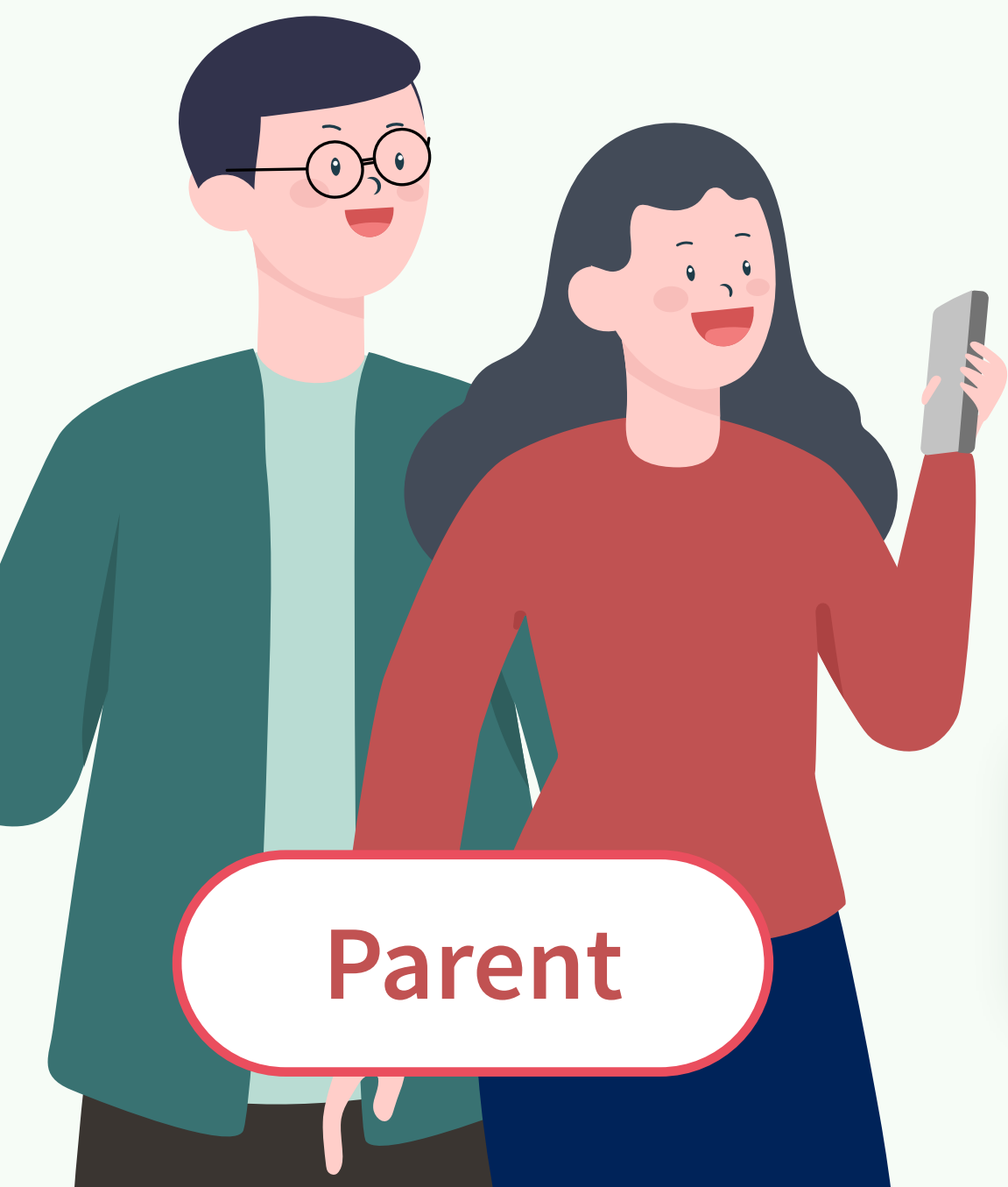
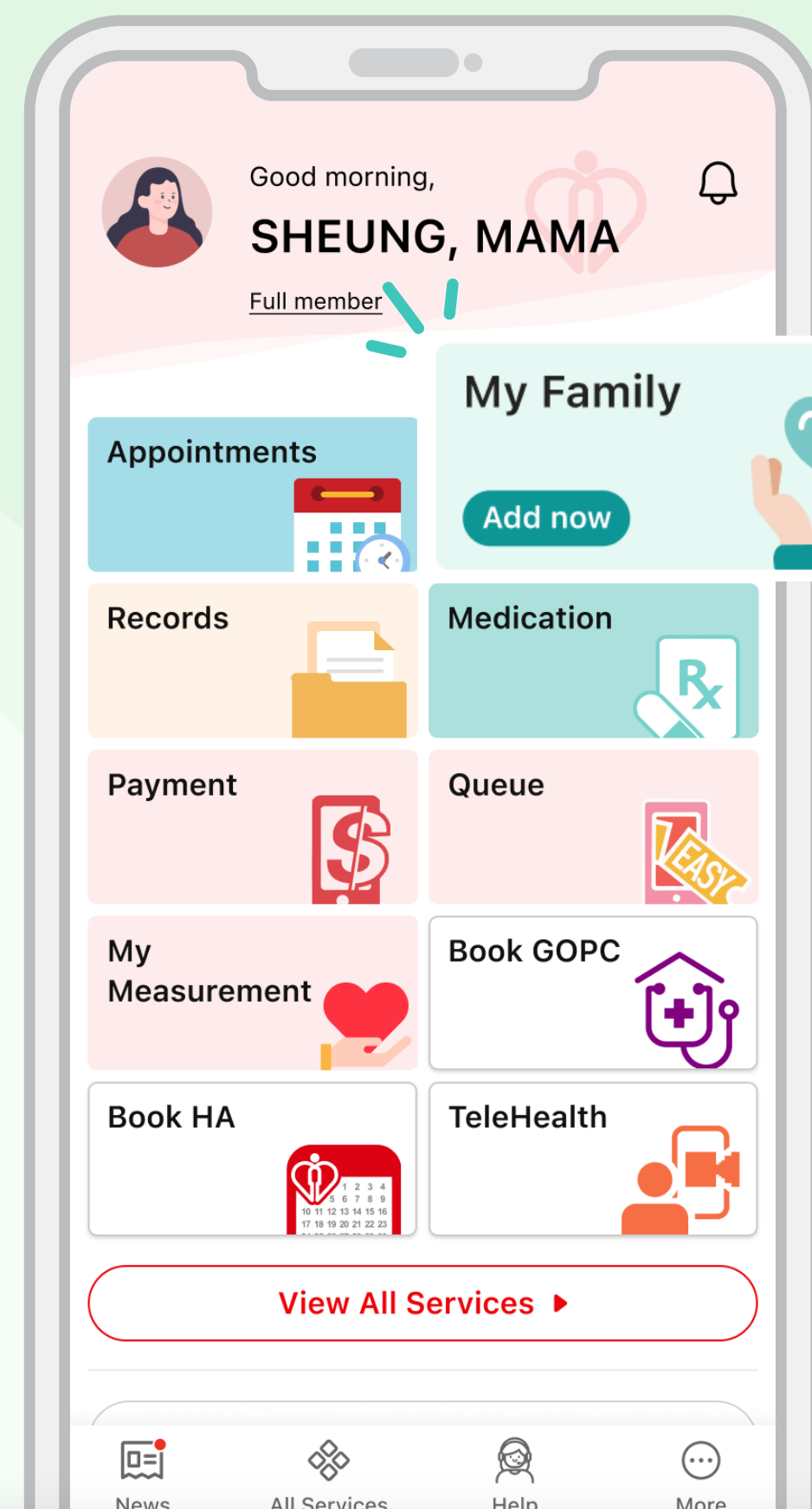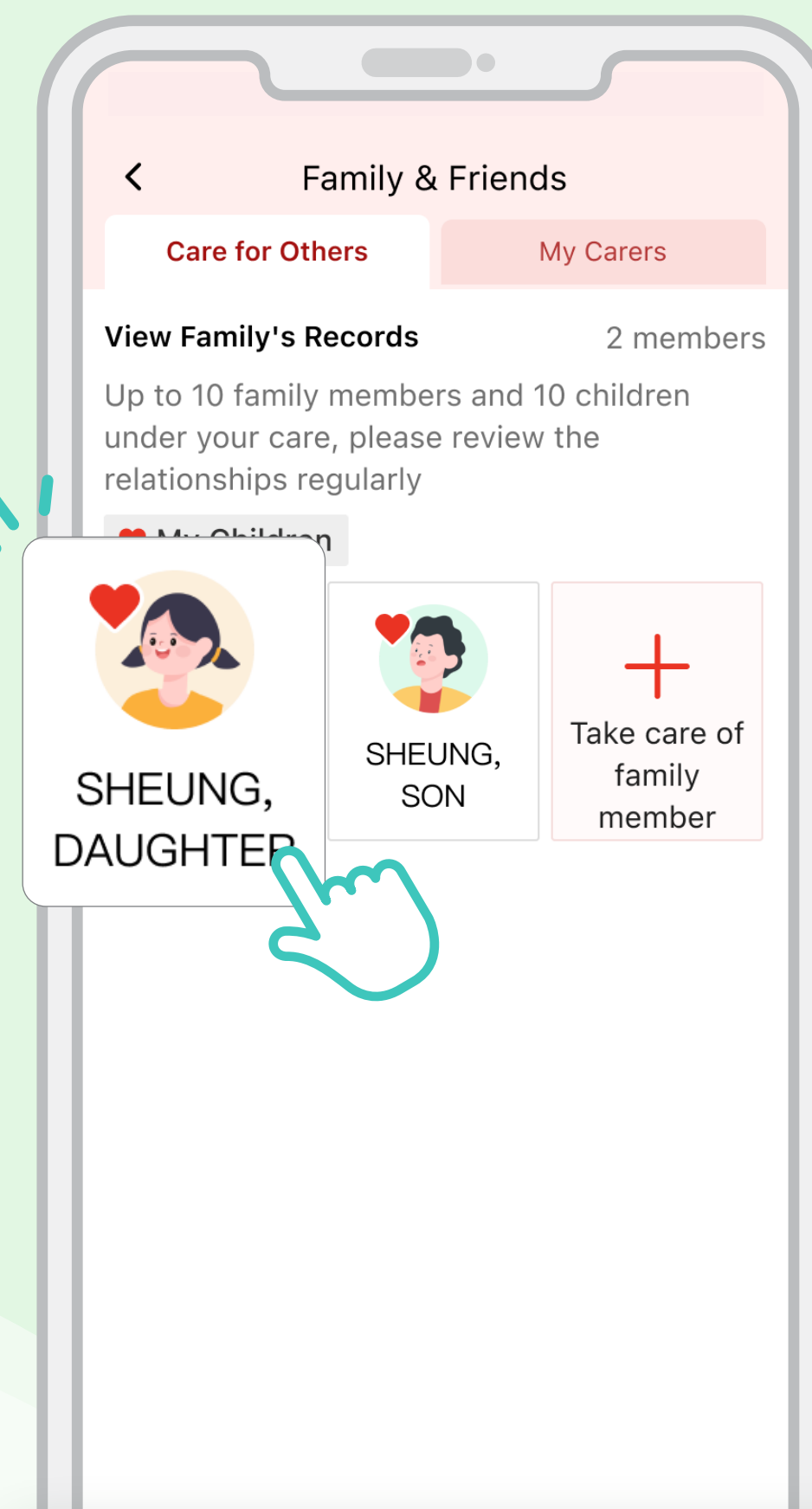* Child's HA Go account should be registered by their parent, please refer to https://www2.ha.org.hk/hago/patient/registration/child

Parent

Good morning,
SHEUNG, MAMA
Full member

My Family
Add now

Appointments

Records

Medication

Payment

Queue

My Measurement

Book GOPC

Book HA

TeleHealth

View All Services ▶

News | All Services | Help | More

< Family & Friends

Care for Others | My Carers

View Family's Records 2 members

Up to 10 family members and 10 children under your care, please review the relationships regularly

My Children

SHEUNG, DAUGHTER

SHEUNG, SON

Take care of family member

< My Child

Darling daughter
SHEUNG, DAUGHTER

🔒 Allow child self-access

My Health Summary

My Family
Add now

Frequently Used Services View All

My Appointments

MyHealth

Medication

Book GOPC

BookHA

Pay HA

After login, tap "My Family"

▶

Select child

▶
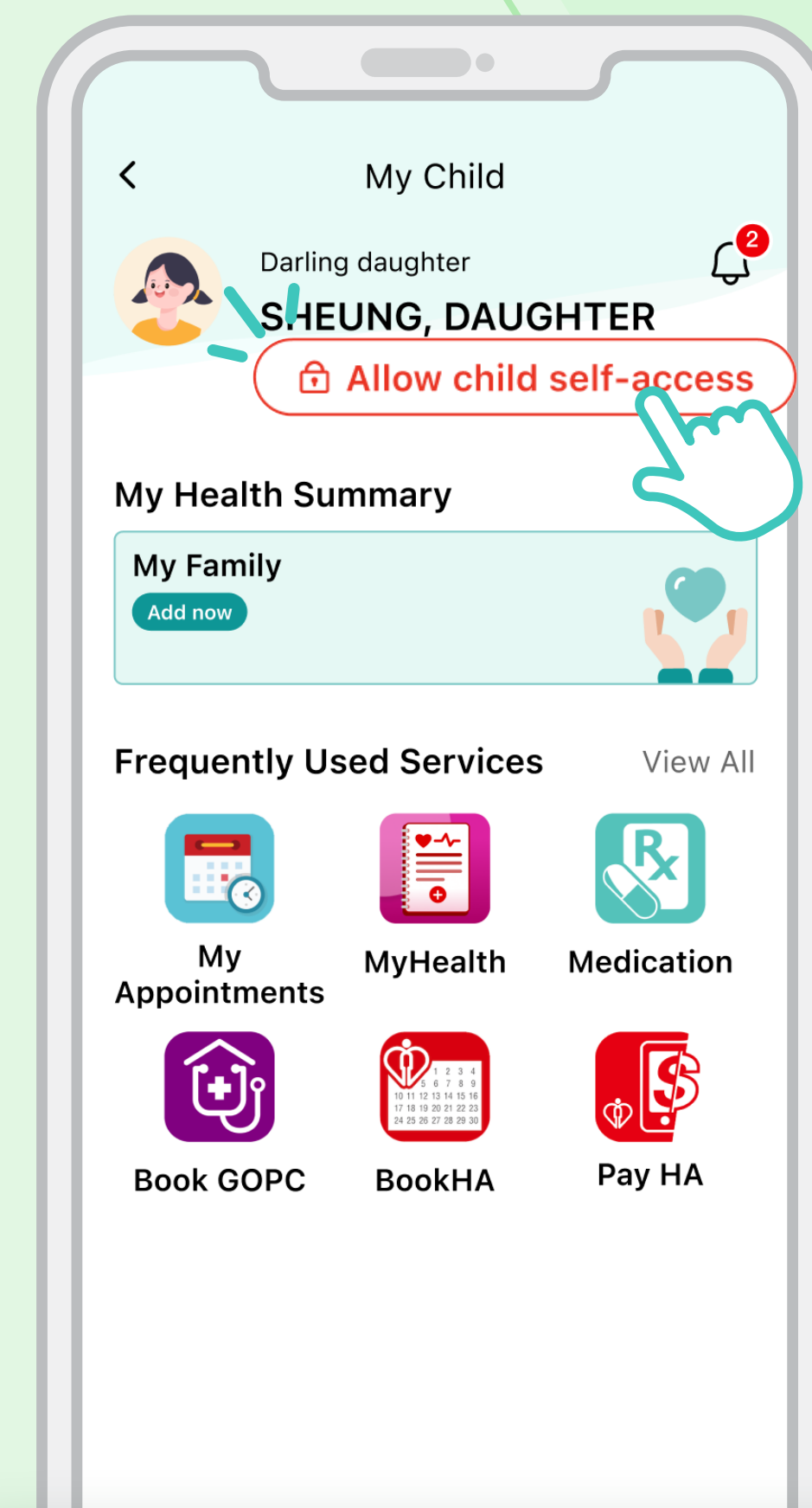
Tap "Allow child self-access"

Step 2 — Enter Child's Mobile Number
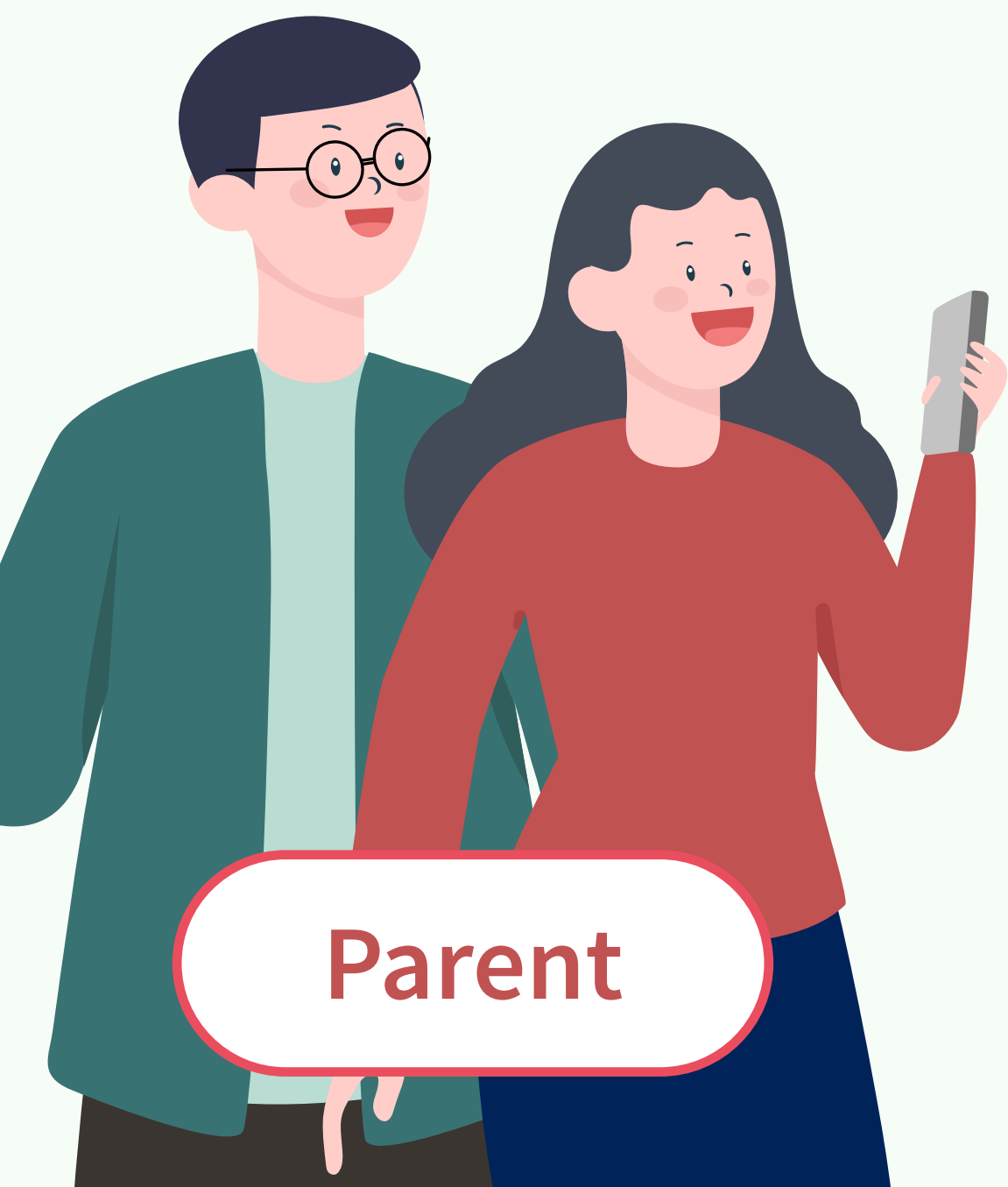
Parent

Screen 1: My Child's Access

SHEUNG, DAUGHTER

Grant your child access to health records*:

+852 9123 4567

Your child can access his/her health records via HA Go if he/she registers HA Go account using the same phone number.

*Parent can revoke the authorization of access at any time on HA Go

☑ I have read and agree to the terms and conditions

Confirm

Enter child's mobile number

Screen 2: My Child

SHEUNG, DAUGHTER

HA Go User Profile | HA Personal Records

SHEUNG, DAUGHTER

Nickname
Darling daughter ✎

Manage Relationship
Since 10–Nov–2021

Accessed by my child
Pending child's registration
(Access granted on 10-Jan-2024) 🔒

ⓘ This child account has been registered by you. If you wish to delete your child's account, please present your HKID at HA Go counters in HA hospitals for assistance.

Screen 3: SMS

HA

Hospital Authority: Your parent has granted you the access to your records via HA Go. Please download "HA Go" and complete the registration with your personal details and this mobile phone number. Invitation is valid until 10-01-2024 or the date before your 18th birthday (whichever is earlier). Details: https://hago.ha.org.hk (Do not reply)
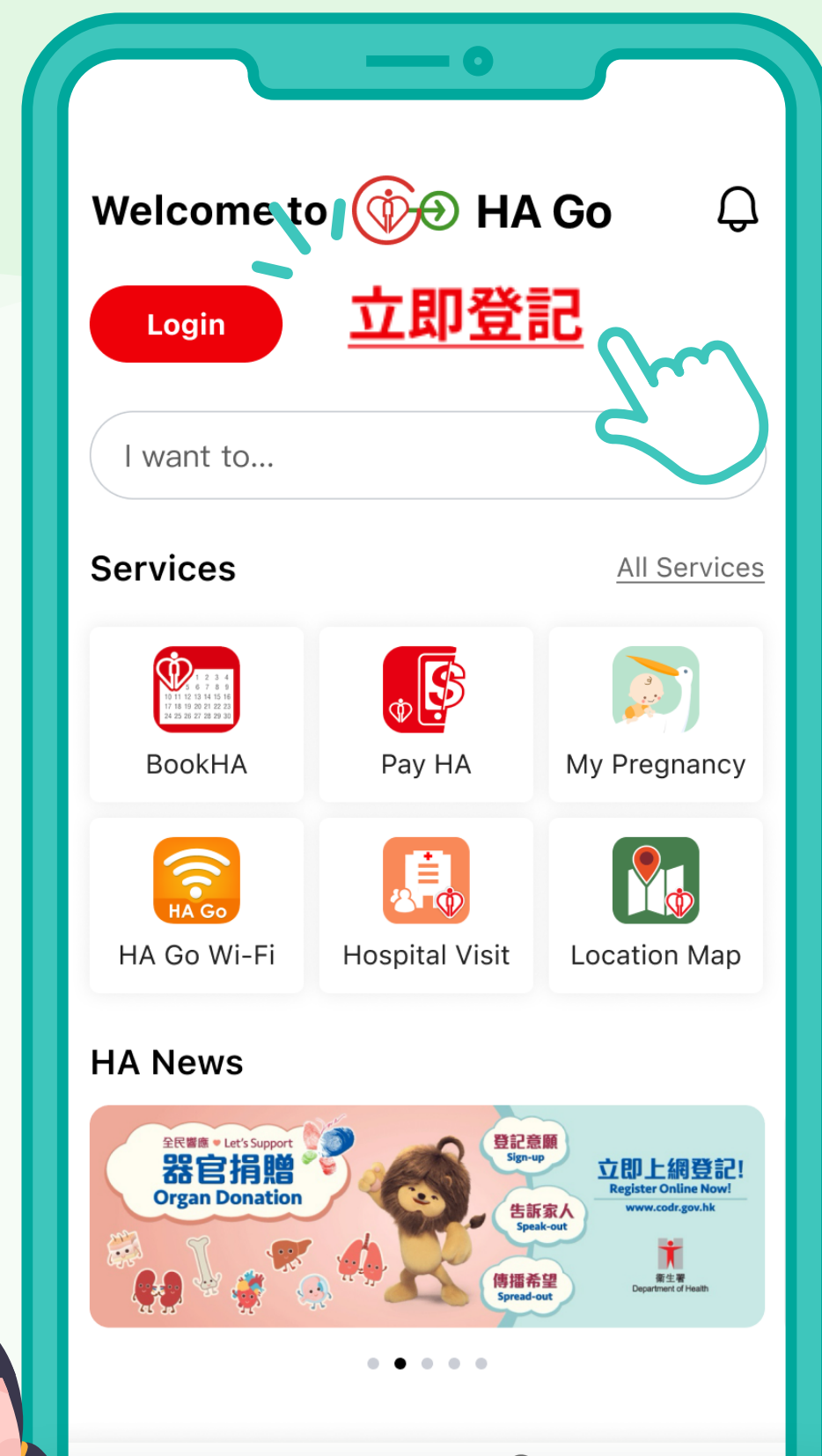
Child will receive an SMS

Please remind child to register account with this mobile number

Screen 1 — Welcome to HA Go

Welcome to HA Go

Login

立即登記

I want to...

Services   All Services

BookHA   Pay HA   My Pregnancy

HA Go Wi-Fi   Hospital Visit   Location Map

HA News

全民健康 Let's Support
器官捐贈 Organ Donation
Sign-up 登記意願
立即上網登記!
www.codr.gov.hk
告訴家人 Speak-out
傳播希望 Spread-out
衛生署 Department of Health

Screen 2 — Registration Eligibility

← Registration Eligibility

All Hong Kong Identity Card / Hong Kong Birth Certificate holders can register HA Go account.

Have you received healthcare services from any hospitals / clinics under Hospital Authority (HA)?

Yes

No / Not Sure

OR

People aged below 18 (registered by parents):

☺ **Register for my child** (age below 18)

Screen 3 — Personal Information

← Personal Information

Steps 1/3

Hong Kong Identity Card Number

A888888(8)

English Name ⓘ

Sheung

Daughter

Hong Kong Mobile Phone Number

+852 9123 4567

Username ⓘ   HA Go suggestion

6 - 30 characters

Password ⓘ

At least 7 characters

Re-type Password

Screen 4 — Home

Good morning,
SHEUNG, DAUGHTER
Minor member

Appointments   My Family
                      Add now

Records   Medication

Payment   Queue

My Measurement   Book GOPC

Book HA   TeleHealth

View All Services ▶
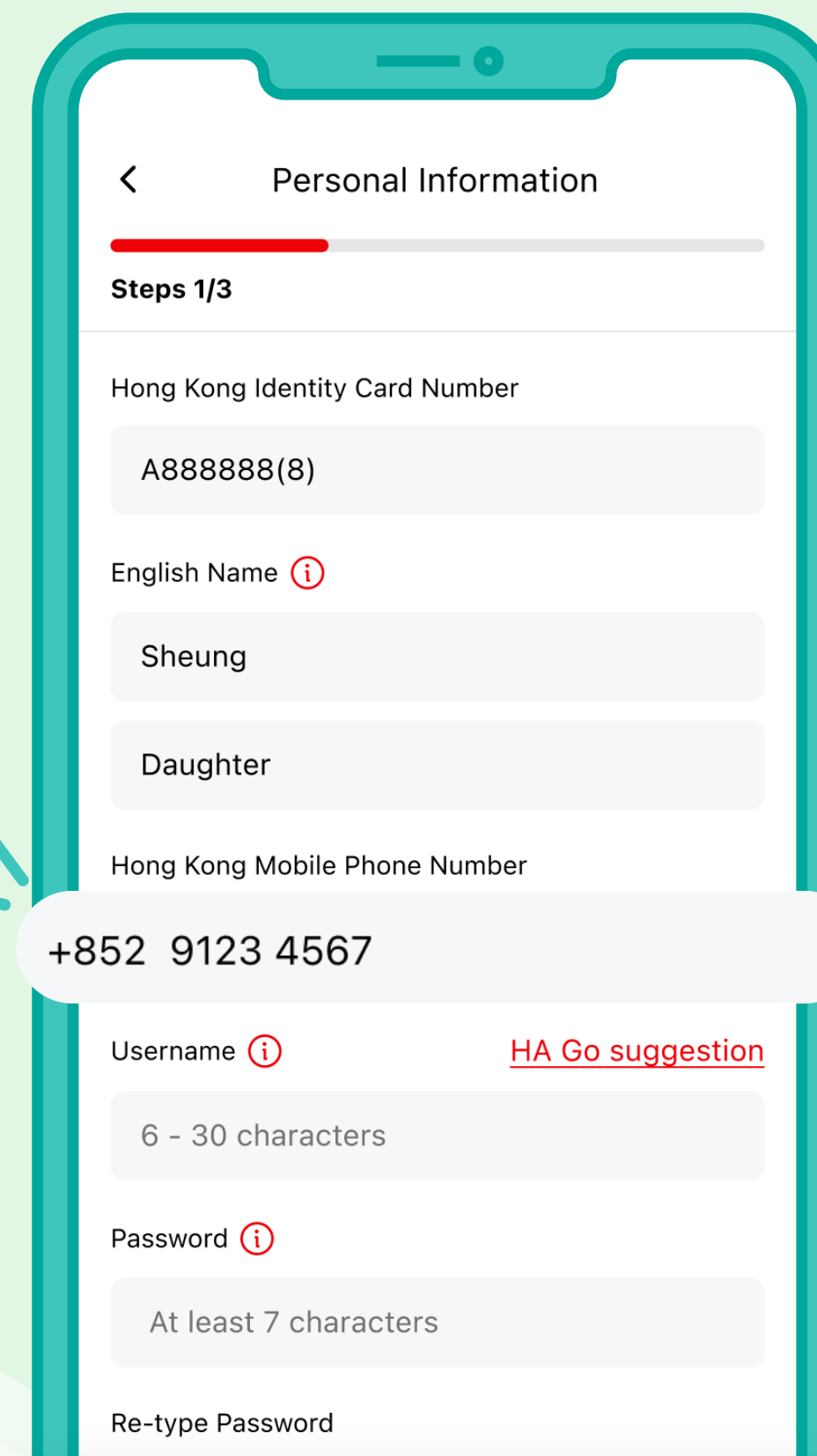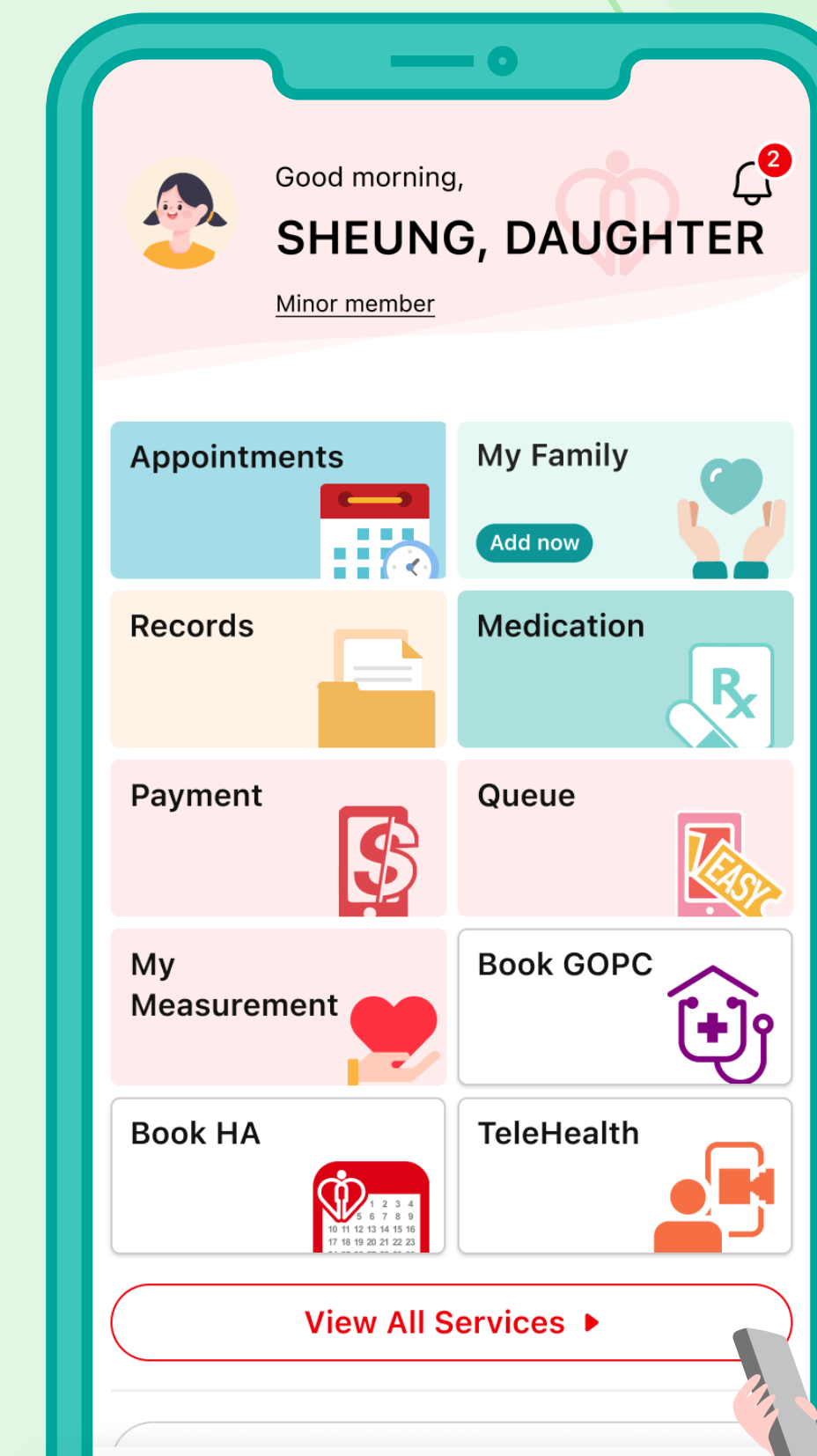

Tap "Register now"

Confirm previously received healthcare service under the HA

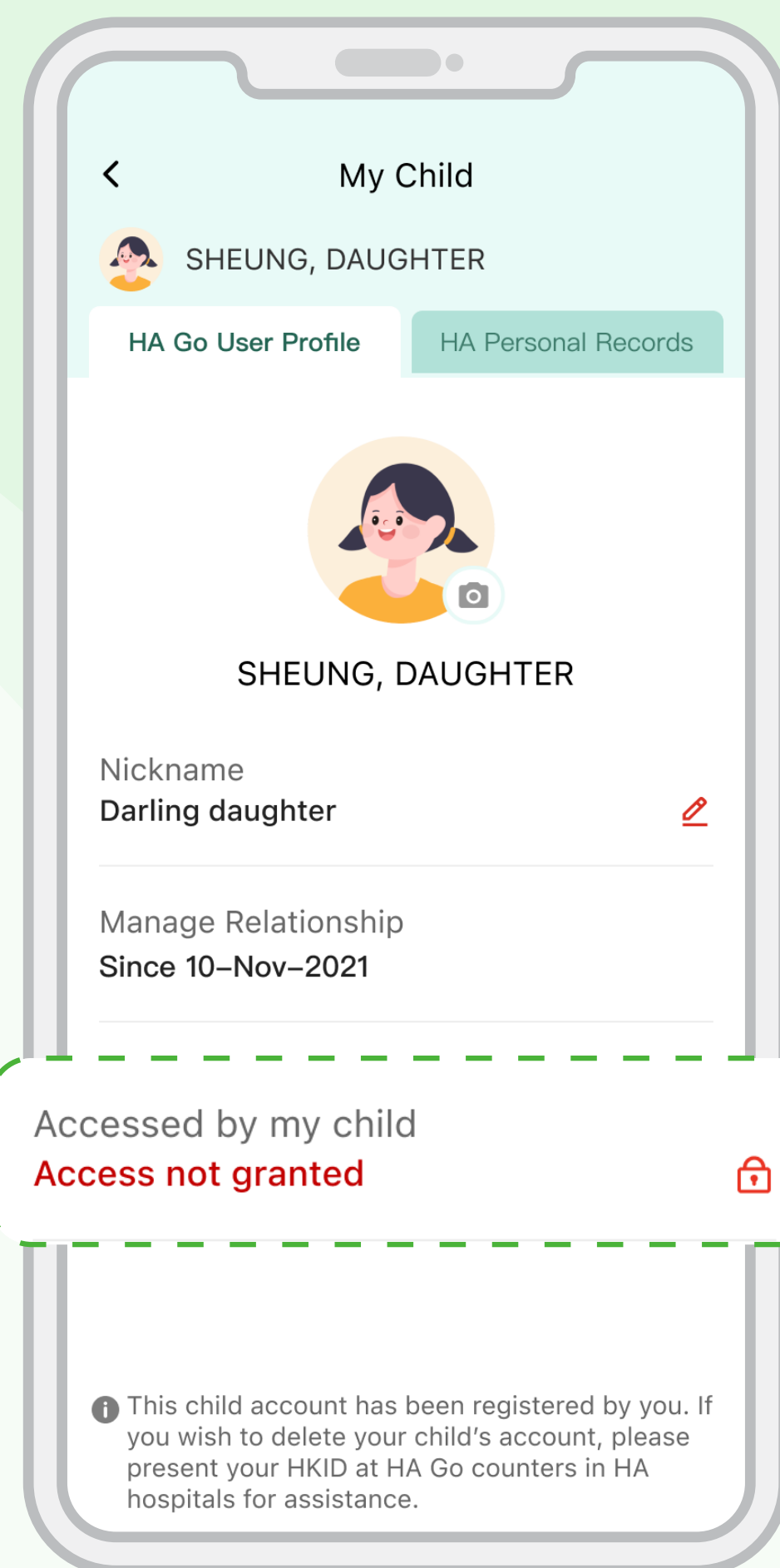**Input personal and account information**

Registration completed

Child

Tips for Access Right Management

My Child

SHEUNG, DAUGHTER

HA Go User Profile | HA Personal Records

SHEUNG, DAUGHTER

Nickname
Darling daughter

Manage Relationship
Since 10–Nov–2021

Accessed by my child
Access not granted

ⓘ This child account has been registered by you. If you wish to delete your child's account, please present your HKID at HA Go counters in HA hospitals for assistance.

Parent

Awaiting child registration

Accessed by my child
Pending child's registration
(Access granted on 10-Jan-2024)

Parent can:
- Update child's mobile number
- Revoke access

Awaiting child registration

Accessed by my child
Access expired

Parent can:
- Resend invitation
- Revoke access

Child already registered

Accessed by my child
Child accessed since 27-Nov-2023

Parent can:
- View details
- Revoke access