

# + Account Upgrade for Child at Age 18



Child age below 18



Child age 18 or above

# Who can Upgrade Account

When children:

- ✓ Age 18; and
- ✓ Can view their own account via HA Go\*

They can then upgrade their account to an adult account (eg. HA Go full member)

\* Child's access must be granted by parent,  
please refer to <https://www2.ha.org.hk/hago/carer/mychild>



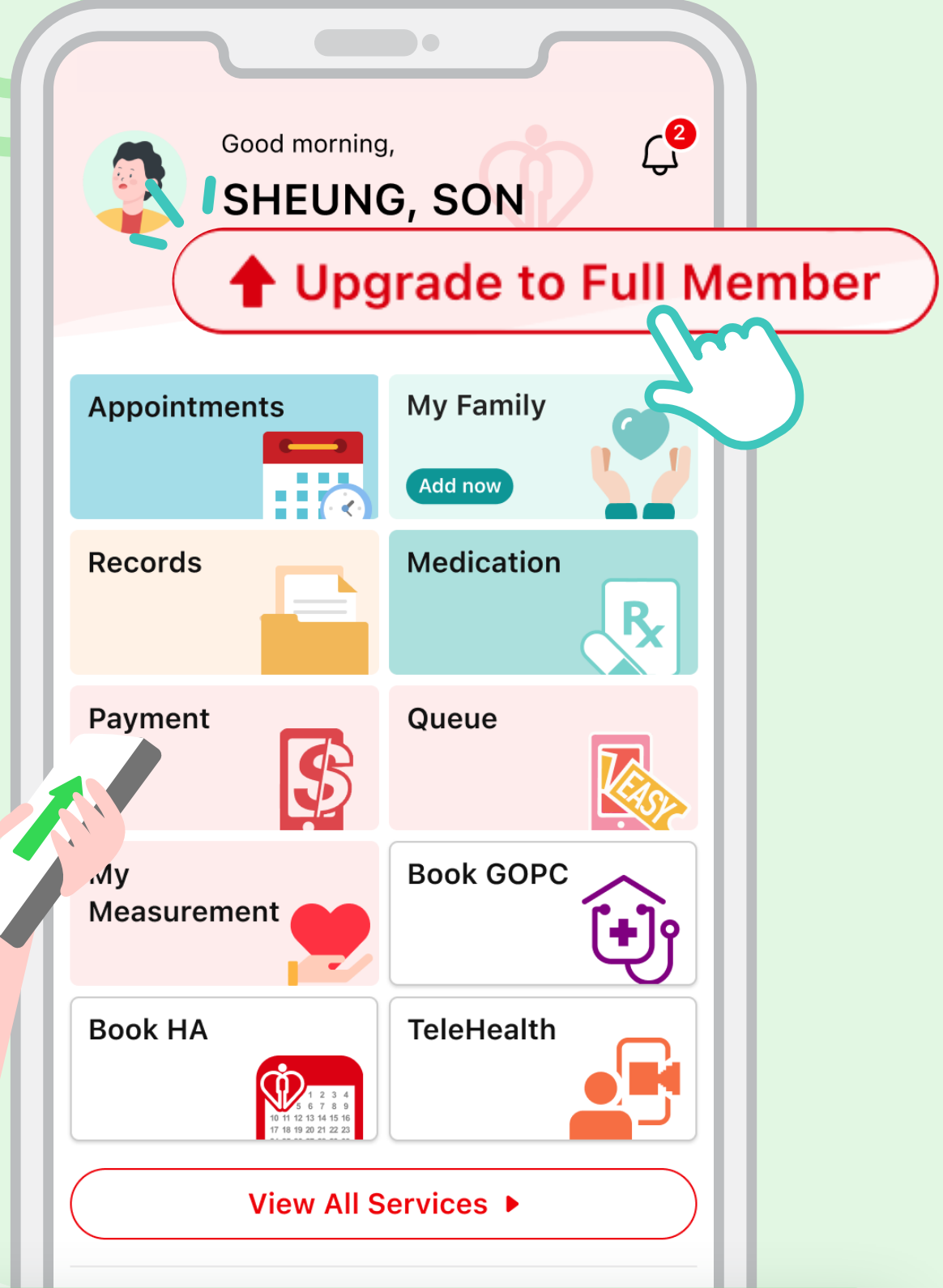
**Child age below 18  
(Subsidiary account)**



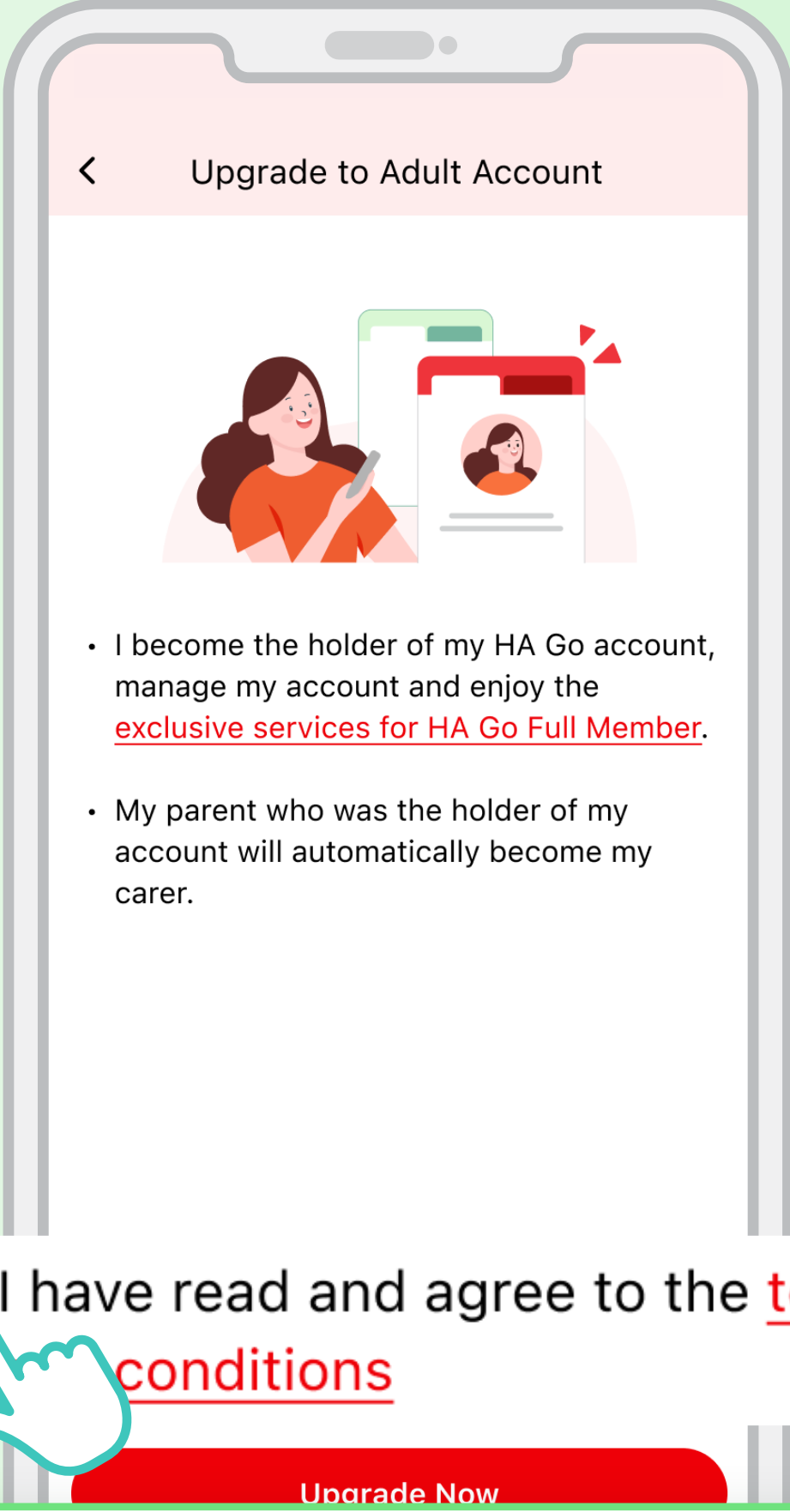
**Child age 18 or above  
(Adult account)**

# How to Upgrade Account

Child



After login,  
tap "Upgrade to Full Member"



✓ I have read and agree to the terms conditions

Agree to the  
terms and conditions

# Upgrade Successful!

- ★ Can login with the same account credentials
- ★ Enjoy all functions for Full Members
- ★ Parent will automatically become carer

Children must upgrade their account before the age of 19. Otherwise, their account will be closed on their 19th birthday.

