

Account Upgrade for Child at Age 18



Child age below 18



Child age 18 or above

Who can Upgrade Account

When children:

- ✓ Age 18; and
- ✓ Can view their own account via HA Go*



They can then upgrade their account to an adult account (eg. HA Go full member)

* Child's access must be granted by parent, please refer to <https://www2.ha.org.hk/hago/carer/mychild>

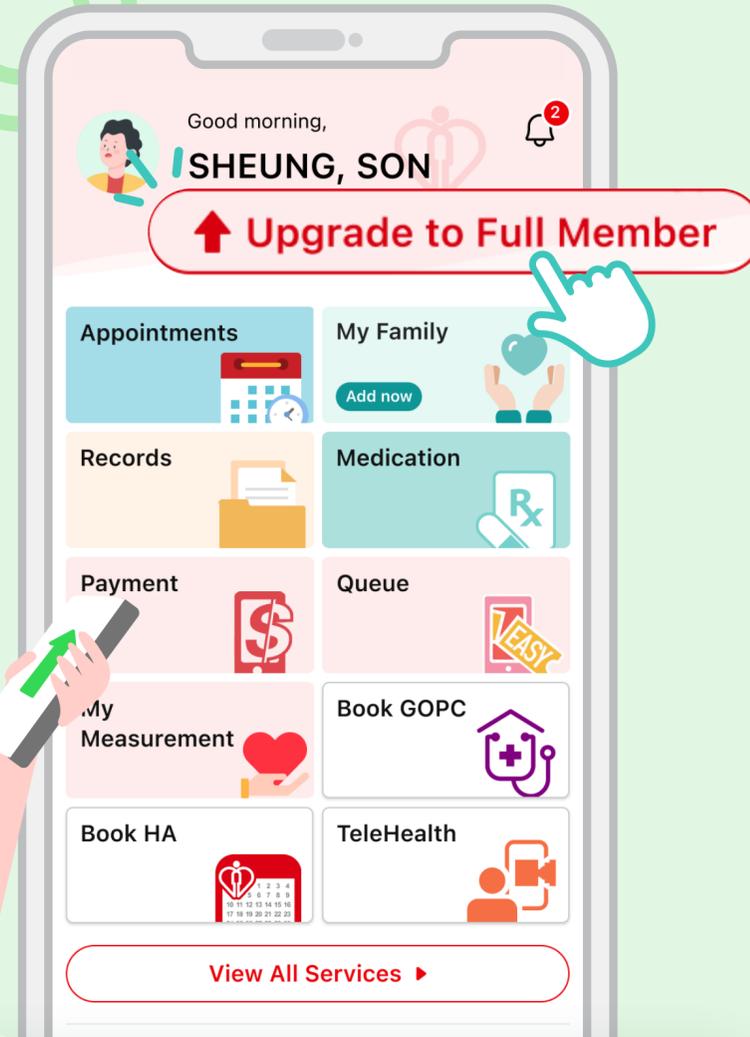
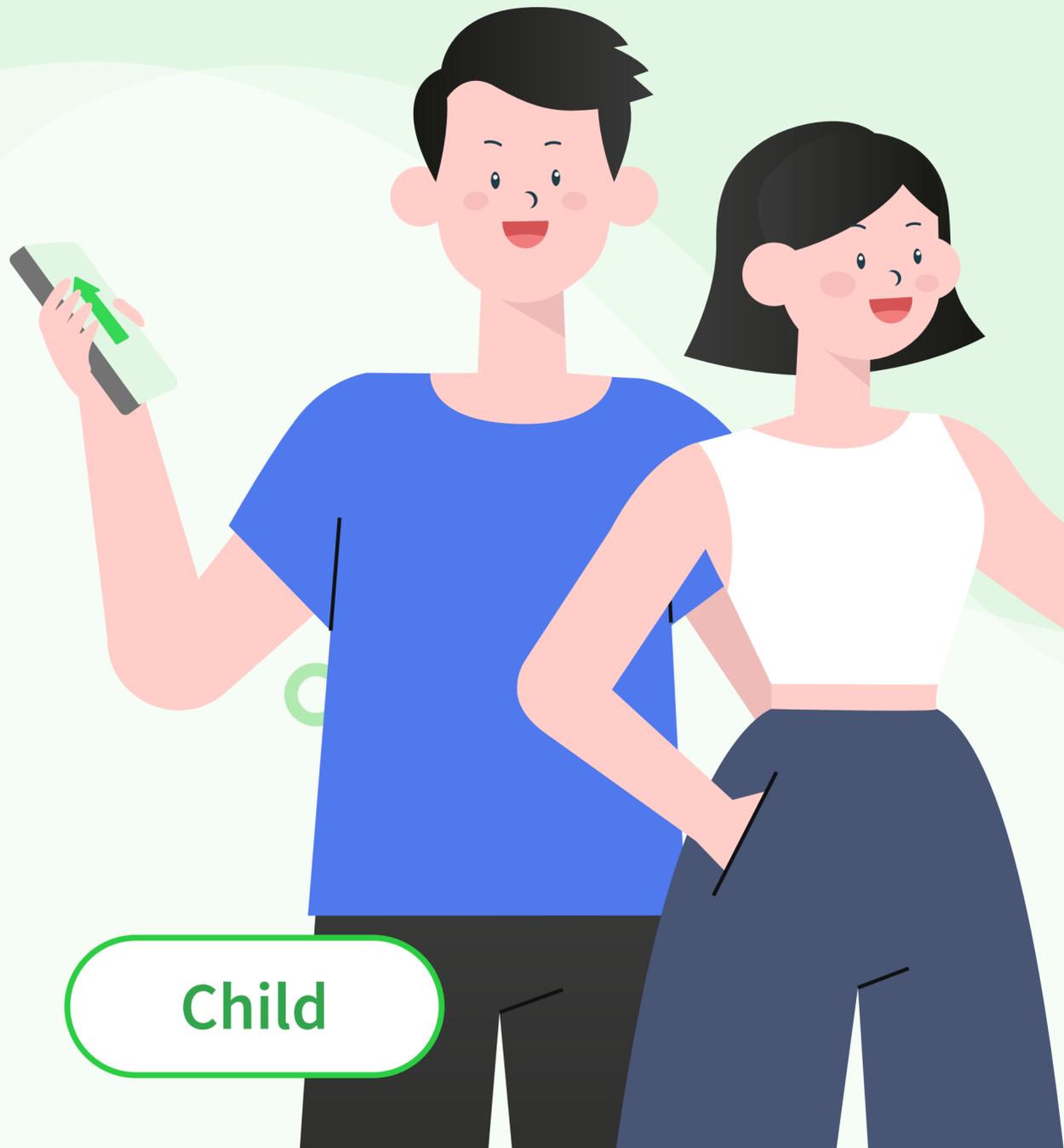


**Child age below 18
(Subsidiary account)**

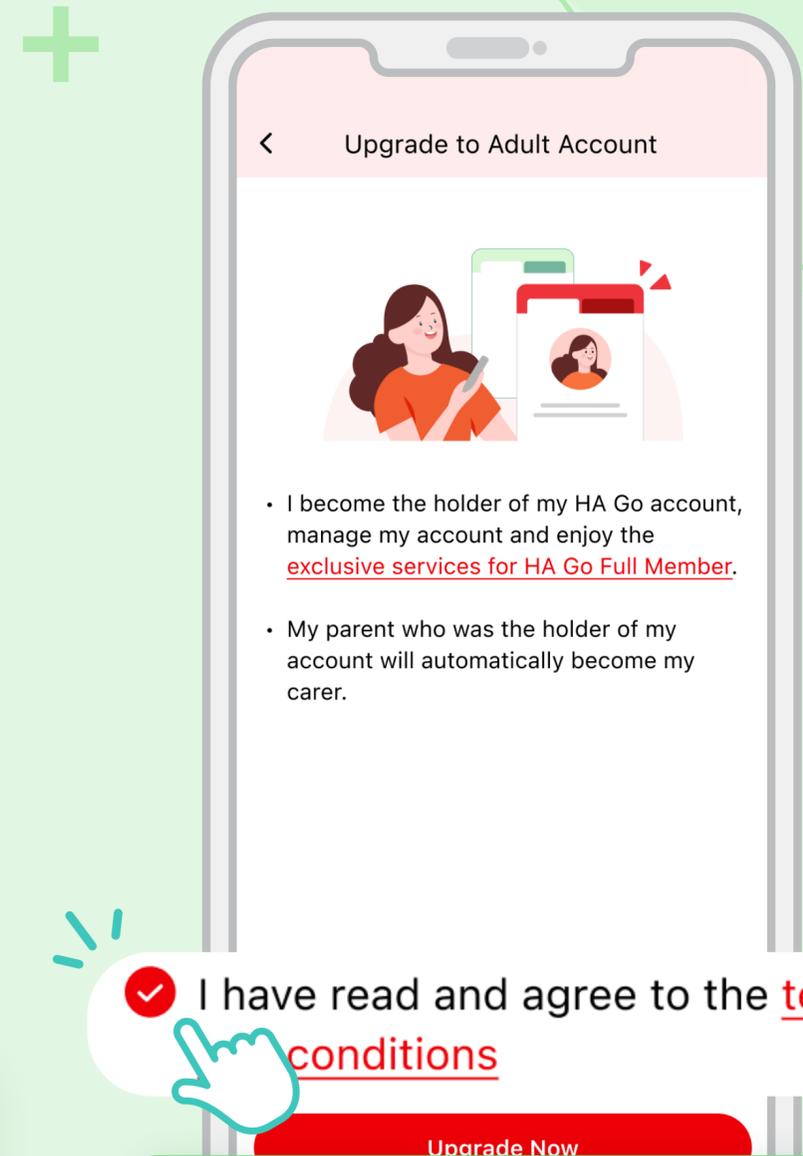


**Child age 18 or above
(Adult account)**

How to Upgrade Account



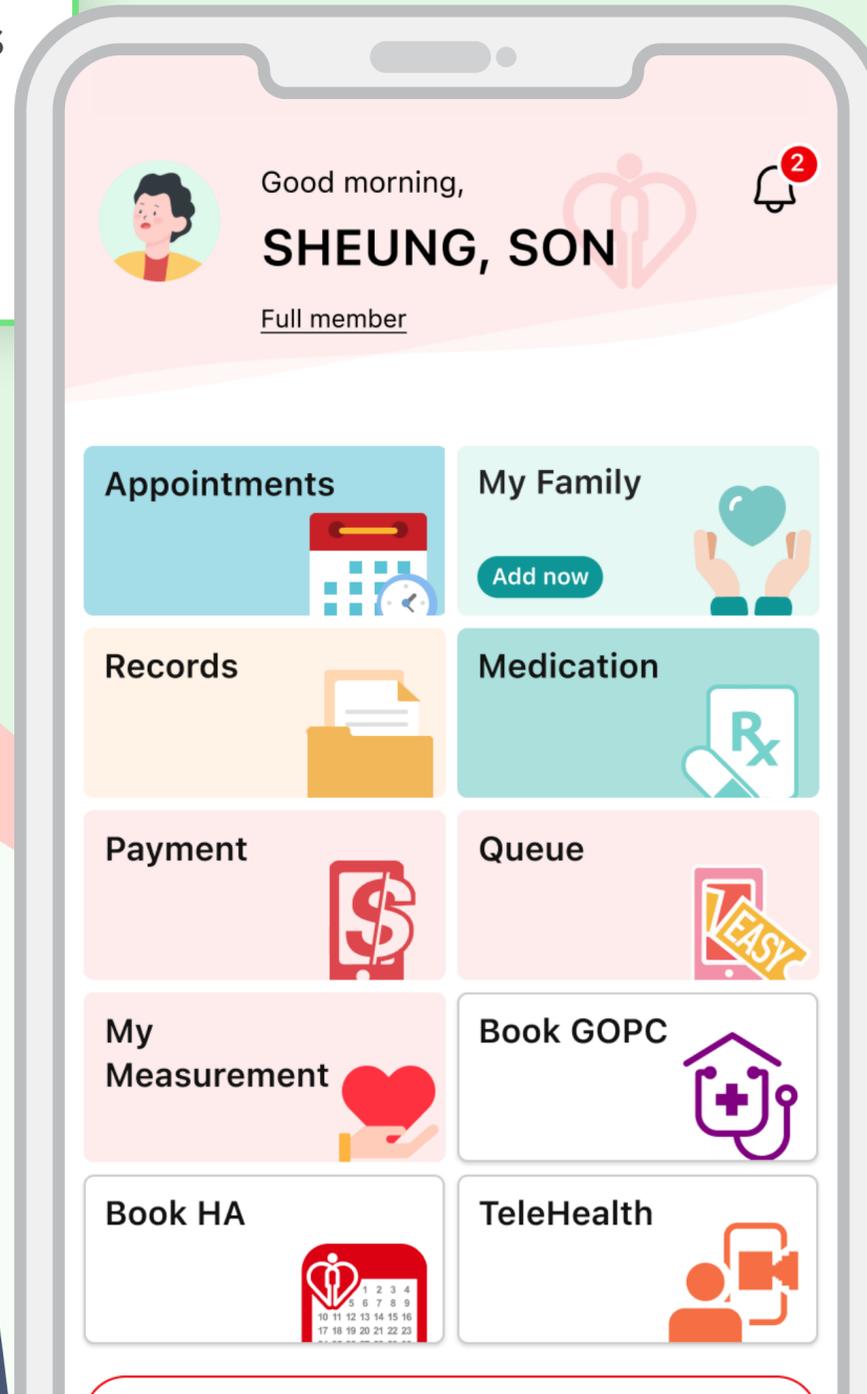
After login,
tap “Upgrade to Full Member”



Agree to the
terms and conditions

Upgrade Successful!

- ★ Can login with the same account credentials
- ★ Enjoy all functions for Full Members
- ★ Parent will automatically become carer



Children must upgrade their account before the age of 19. Otherwise, their account will be closed on their 19th birthday.