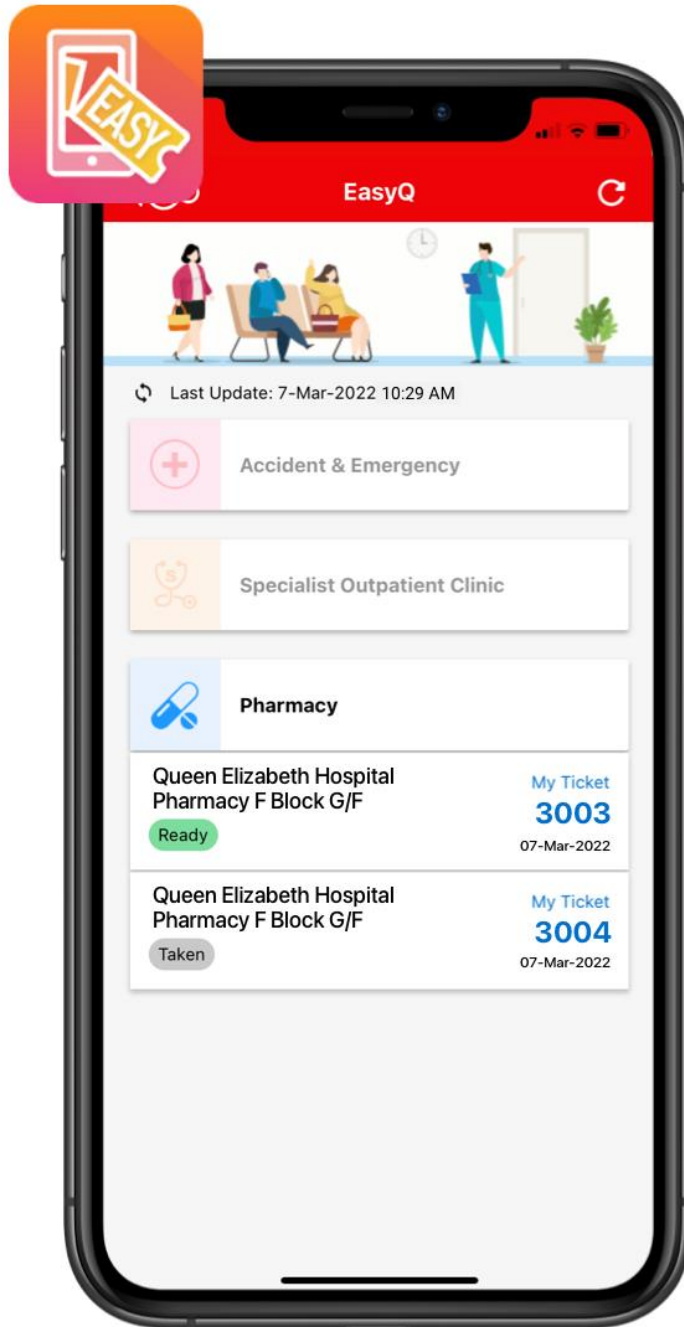
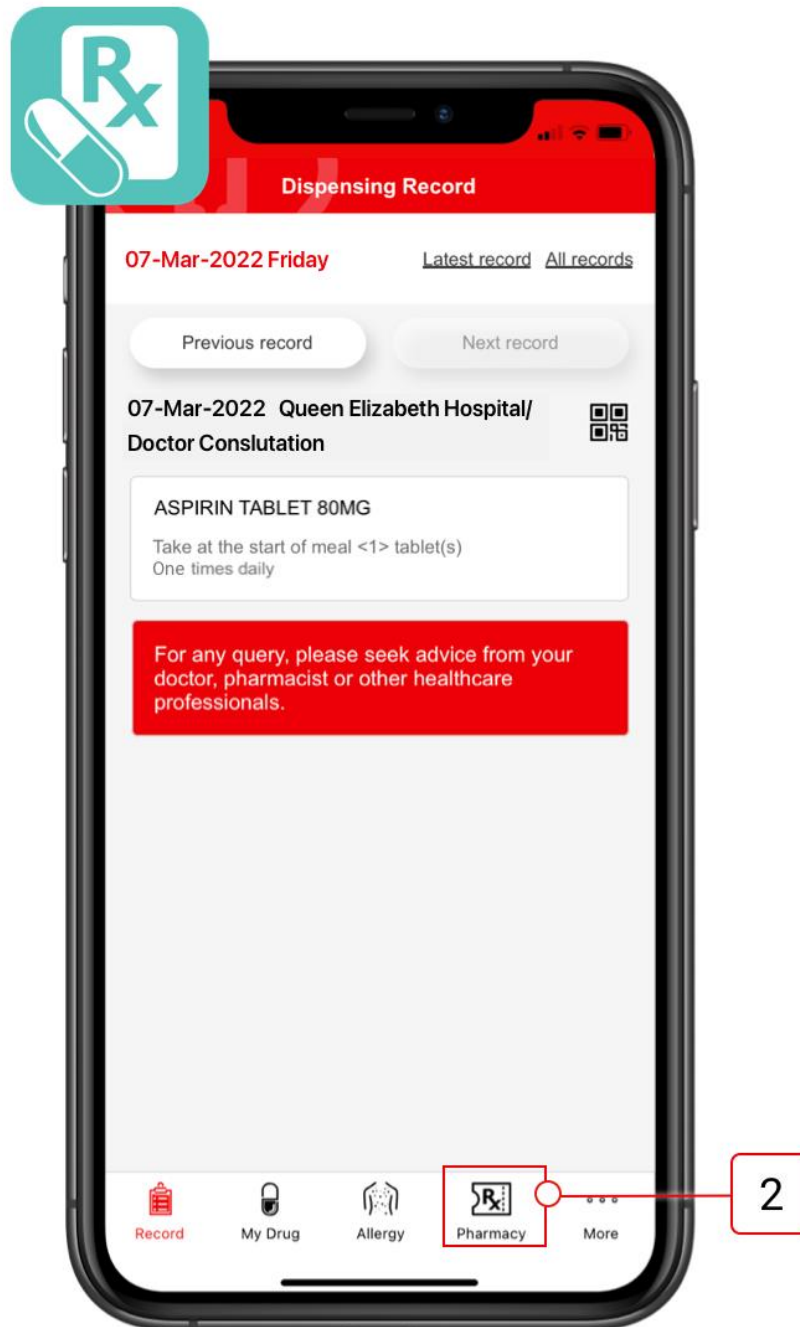


# Method 1



- 1 Tap EasyQ in HA Go Homepage

## Method 2



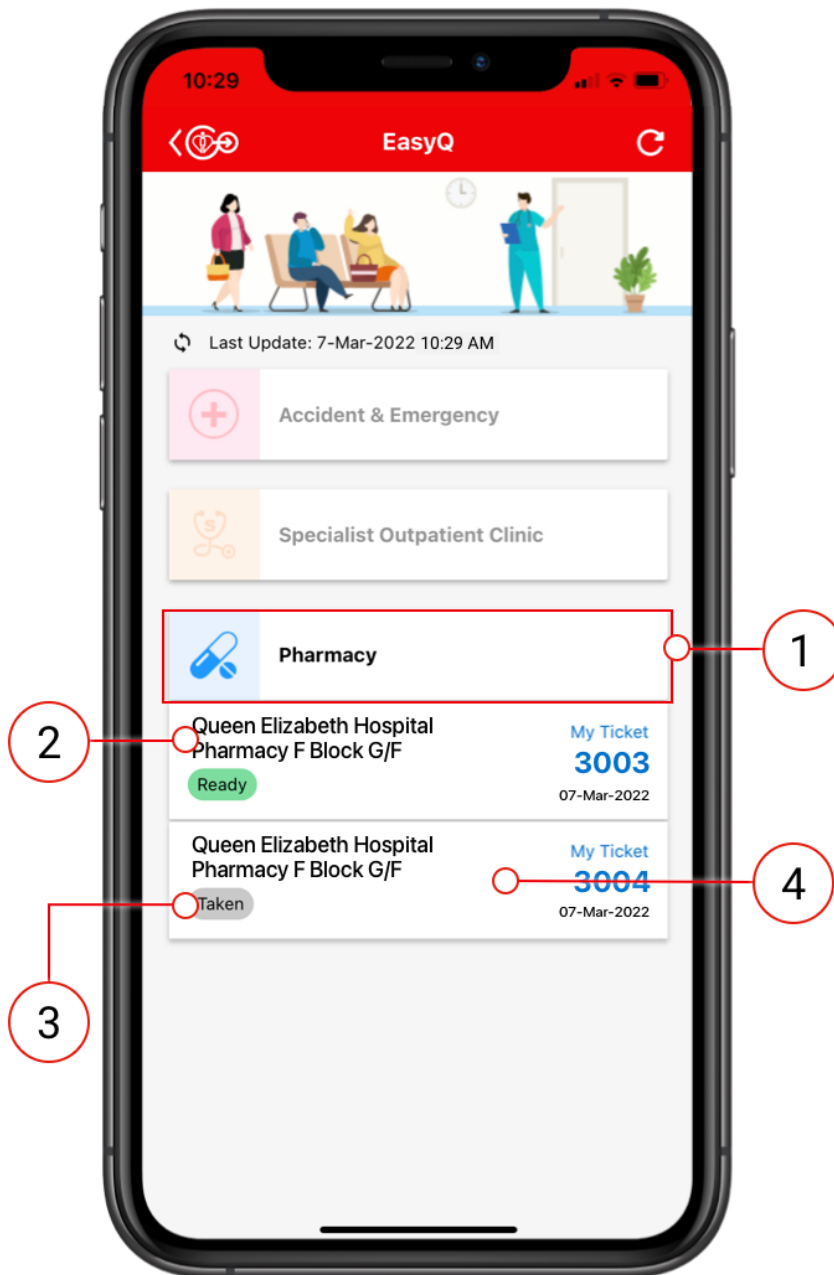
- 2 Tap Pharmacy in HA Go Medication

## Method 3



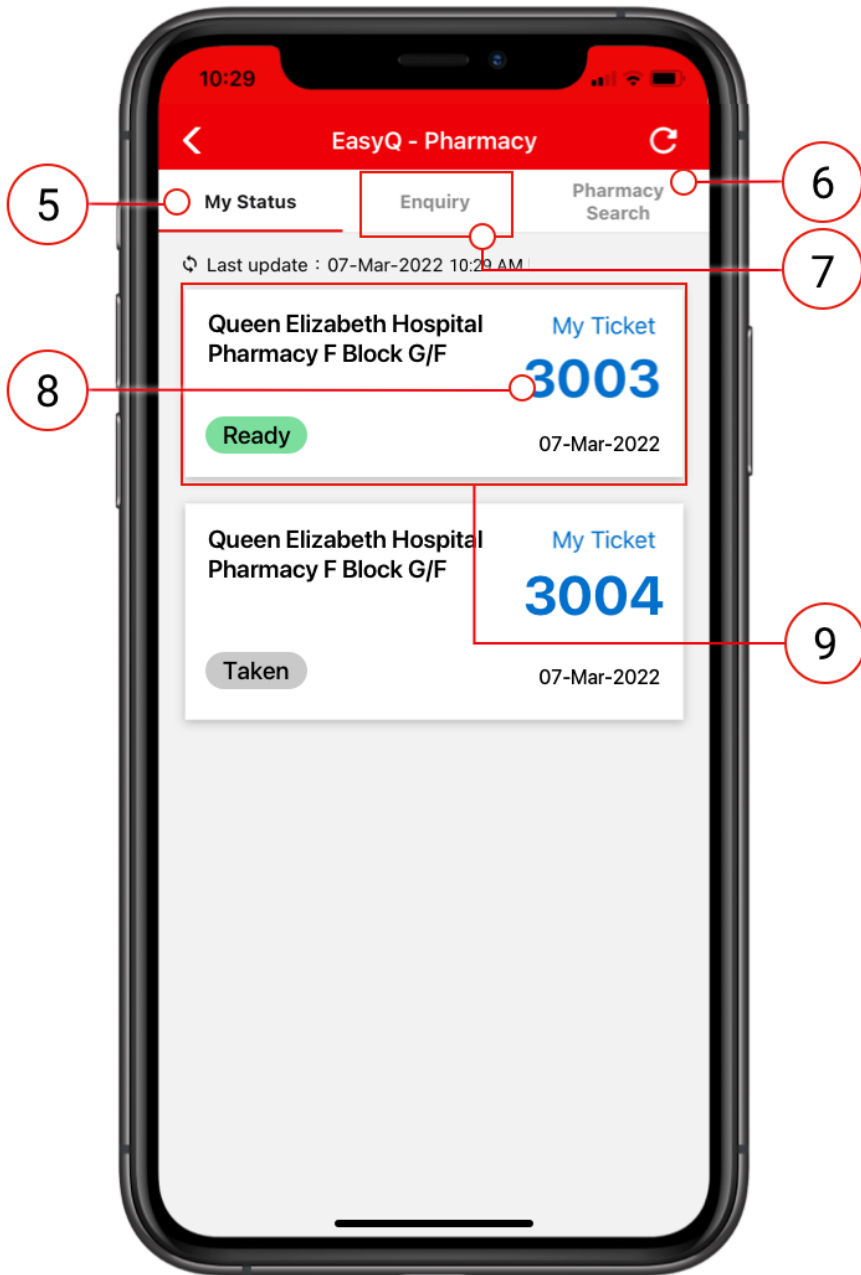
- 3 Tap HA Go EasyQ – Pharmacy push notification

# View my pharmacy ticket



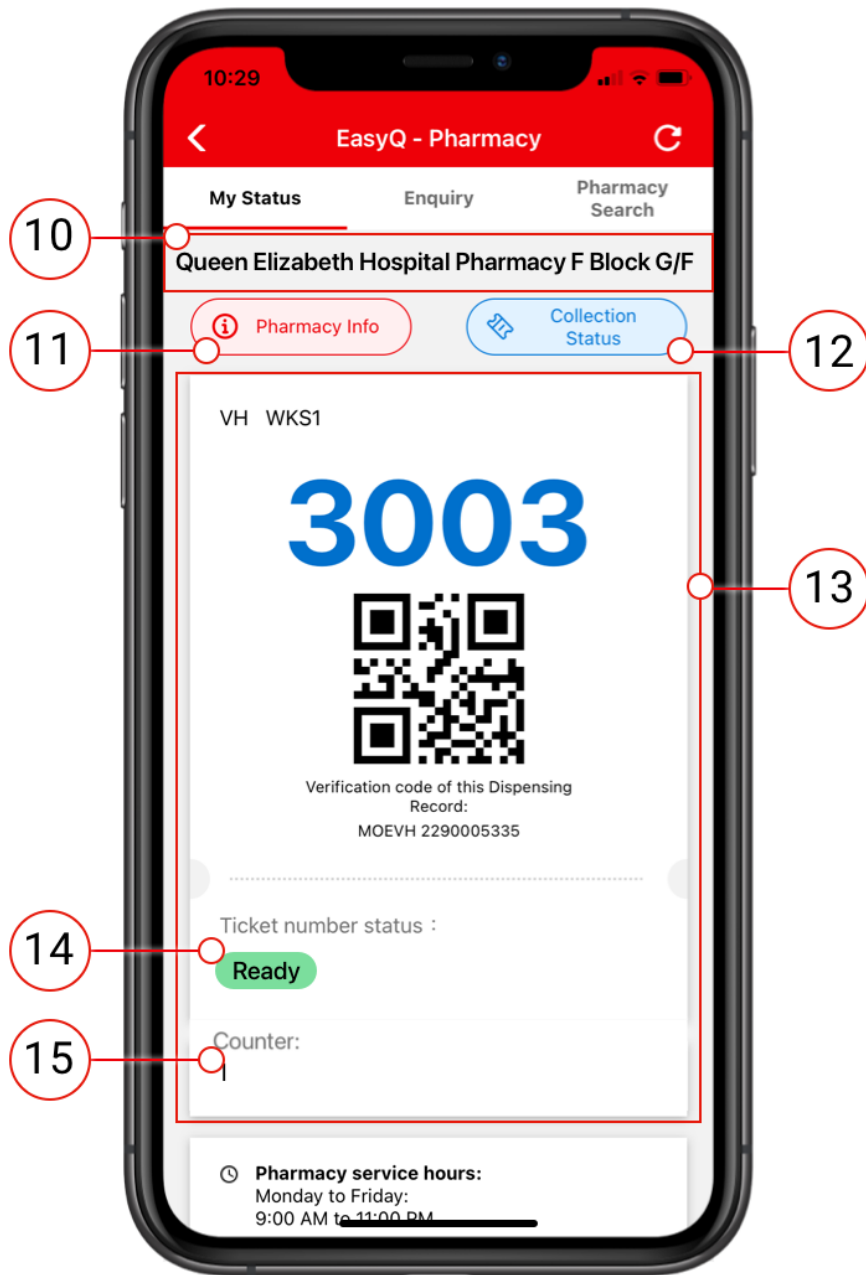
- 1 Tap to access full functions of EasyQ-Pharmacy
- 2 Pharmacy name
- 3 Pharmacy ticket status
- 4 Check the details of ticket

## View my pharmacy ticket



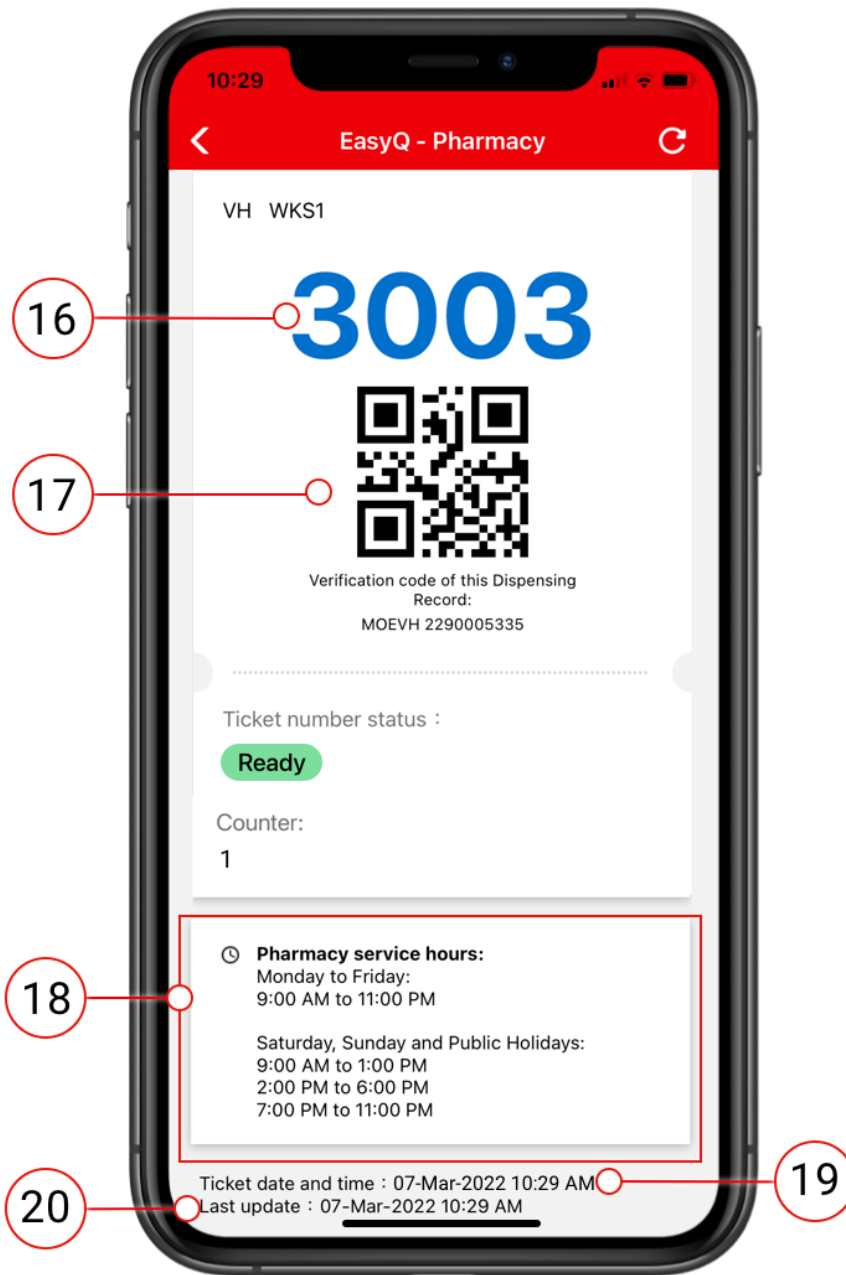
- 5 Tap to check my pharmacy ticket information
- 6 Check the collection status among pharmacies
- 7 Tap to enquire the queue status
- 8 Pharmacy ticket number
- 9 Tap to check the details of ticket

## Pharmacy ticket details



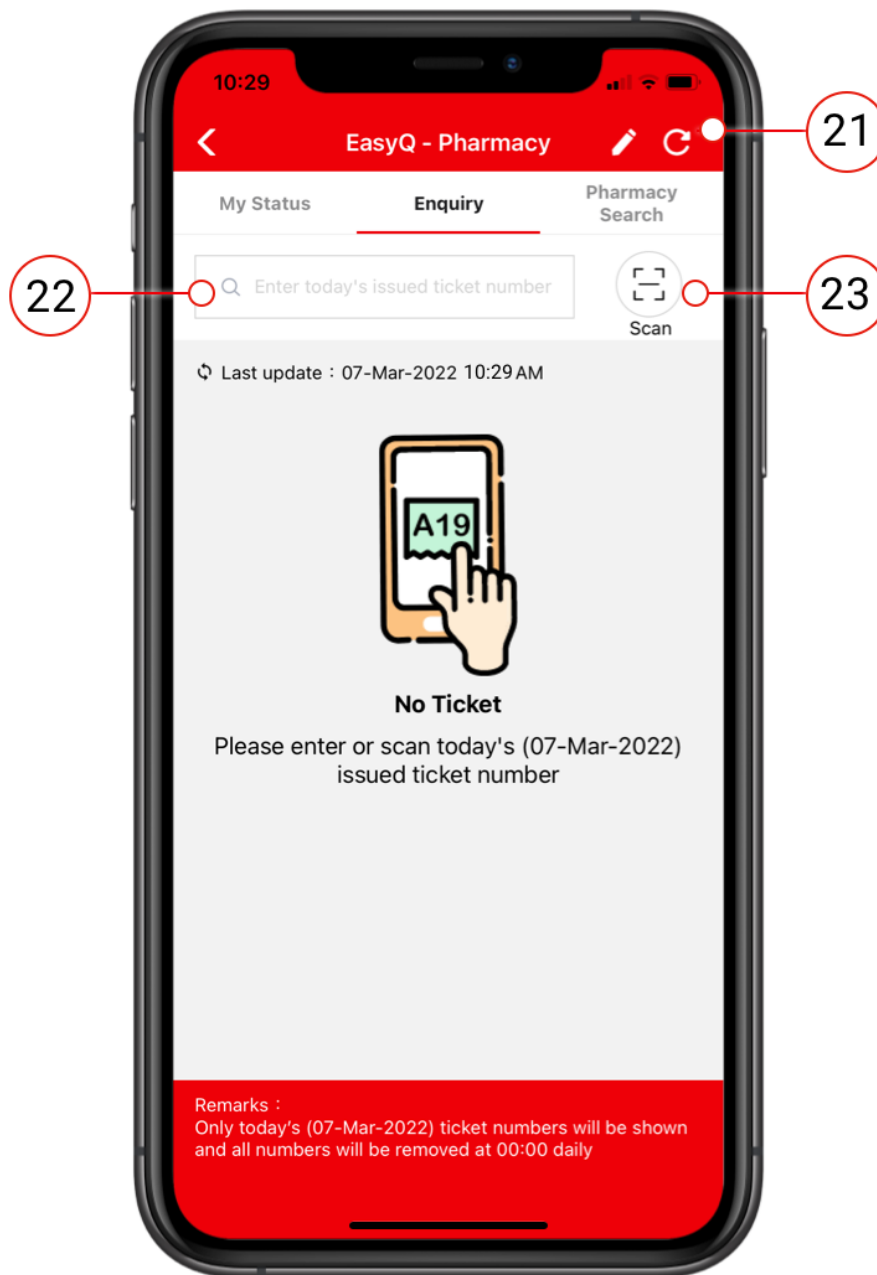
- 10 Pharmacy Name
- 11 View the Pharmacy information
- 12 Check the collection status of the selected pharmacy
- 13 Details of pharmacy ticket
- 14 Ticket status
- 15 Counter No. (if applicable)

# Pharmacy ticket details



- 16 Pharmacy ticket number
- 17 Verification QR code of this dispensing record
- 18 Pharmacy service hours
- 19 Ticket date and time
- 20 Last update date and time

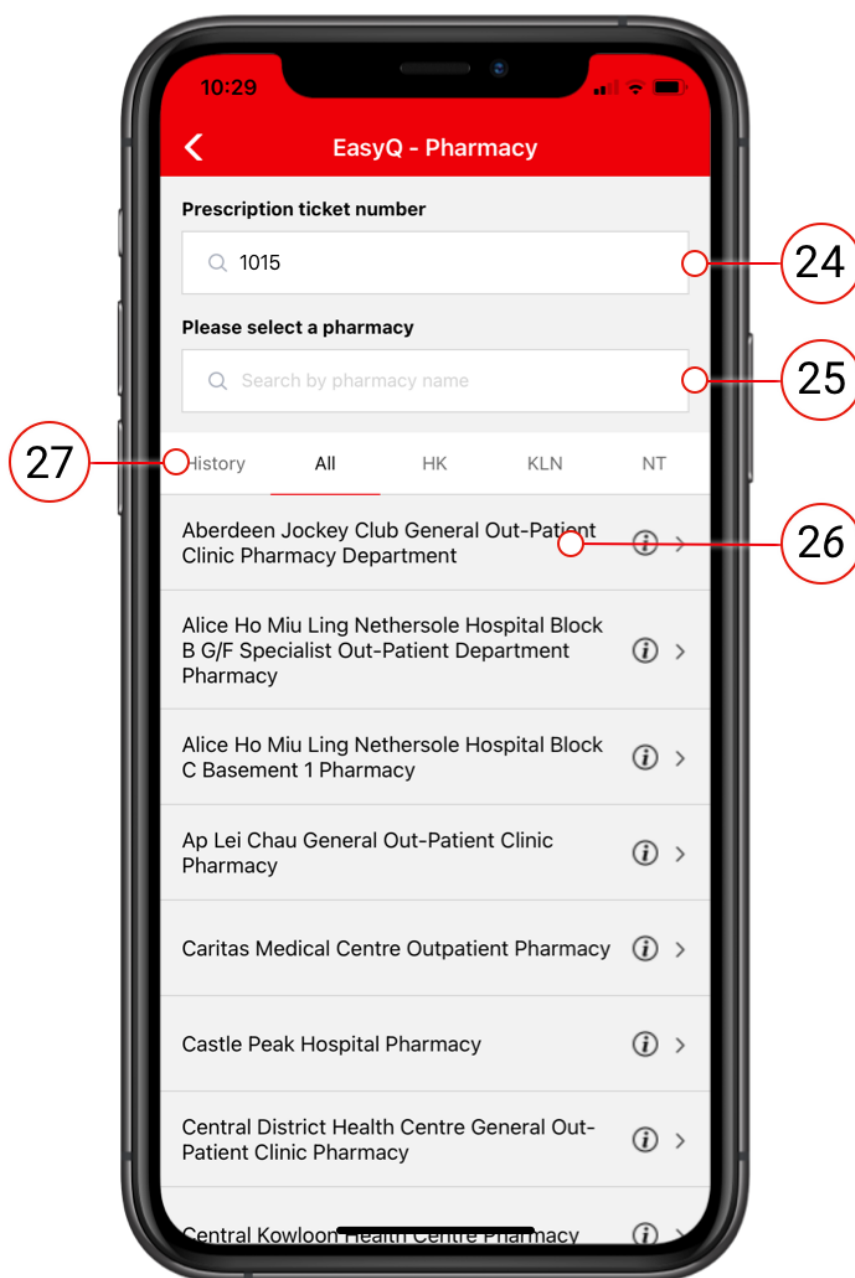
## Enquire pharmacy ticket (Input ticket number/scan physical ticket)



- 21 Refresh the enquiry page
- 22 Tap and enter the ticket number for enquiry
- 23 Tap and scan the QR Code on the physical ticket

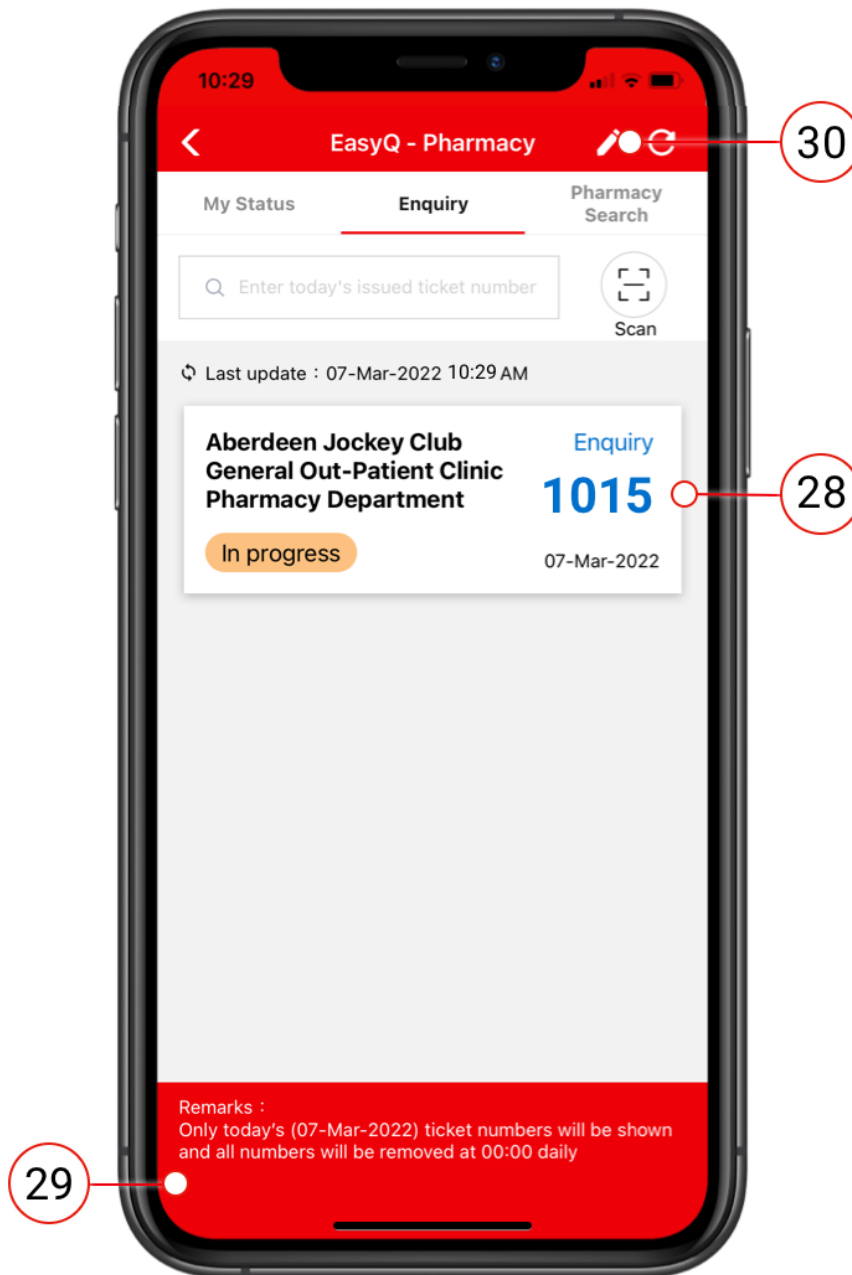


## Enquire pharmacy ticket (Select pharmacy)



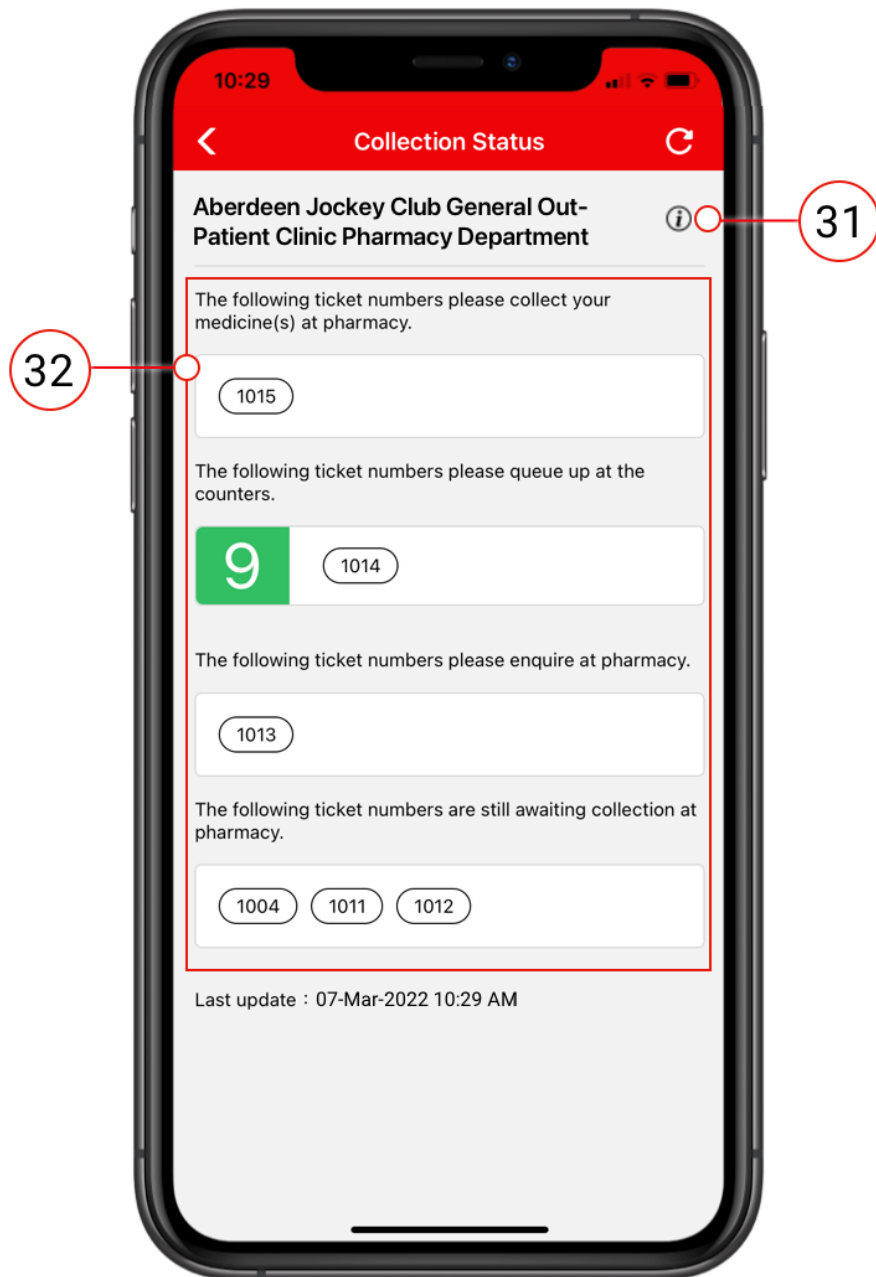
- 24 Pharmacy ticket number enquired
- 25 Search pharmacy by keyword
- 26 Select a pharmacy to proceed
- 27 History of pharmacy selected before

## View enquired pharmacy ticket



- 28 Tap to view details of enquired pharmacy ticket
- 29 Disclaimer to note that all enquired pharmacy ticket would be removed at 00:00 daily
- 30 Tap the [Pen] icon to delete enquired pharmacy ticket

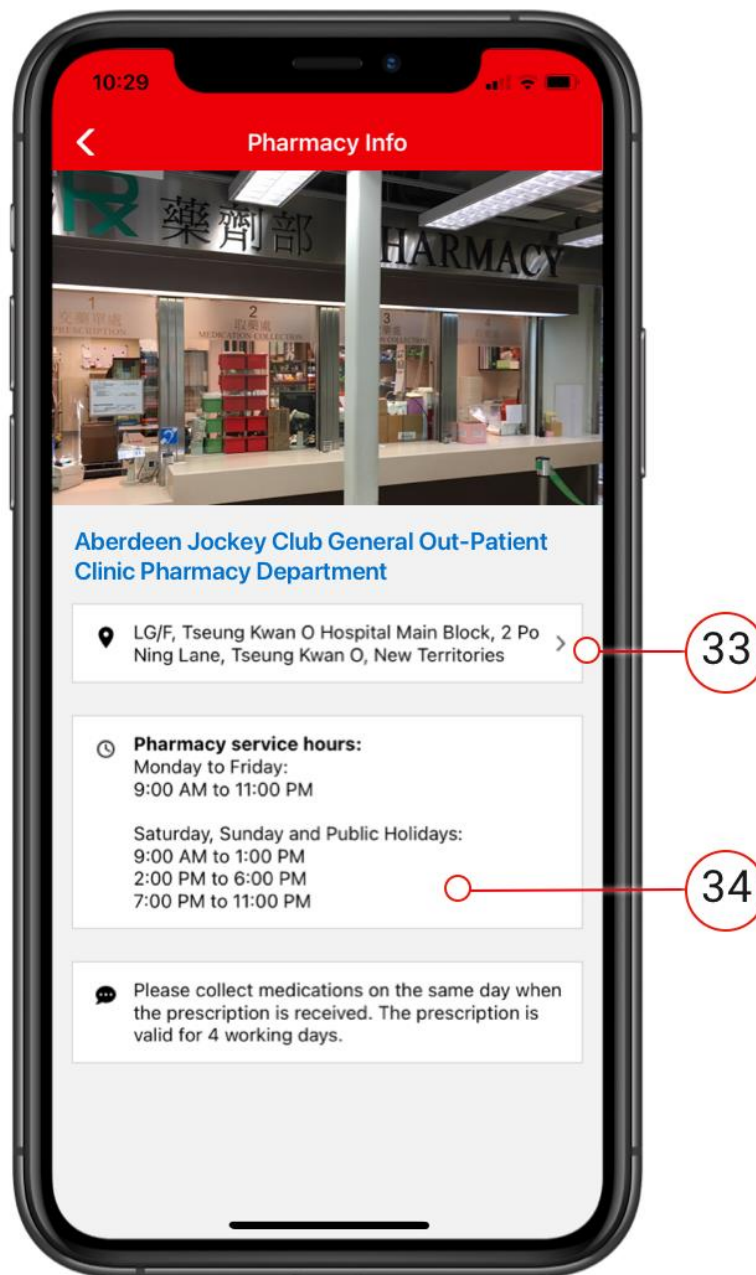
## View pharmacy queuing information



31 Tap to view the pharmacy information

32 Pharmacy real-time queuing information

## View pharmacy information



33 Pharmacy address

34 Pharmacy service hours