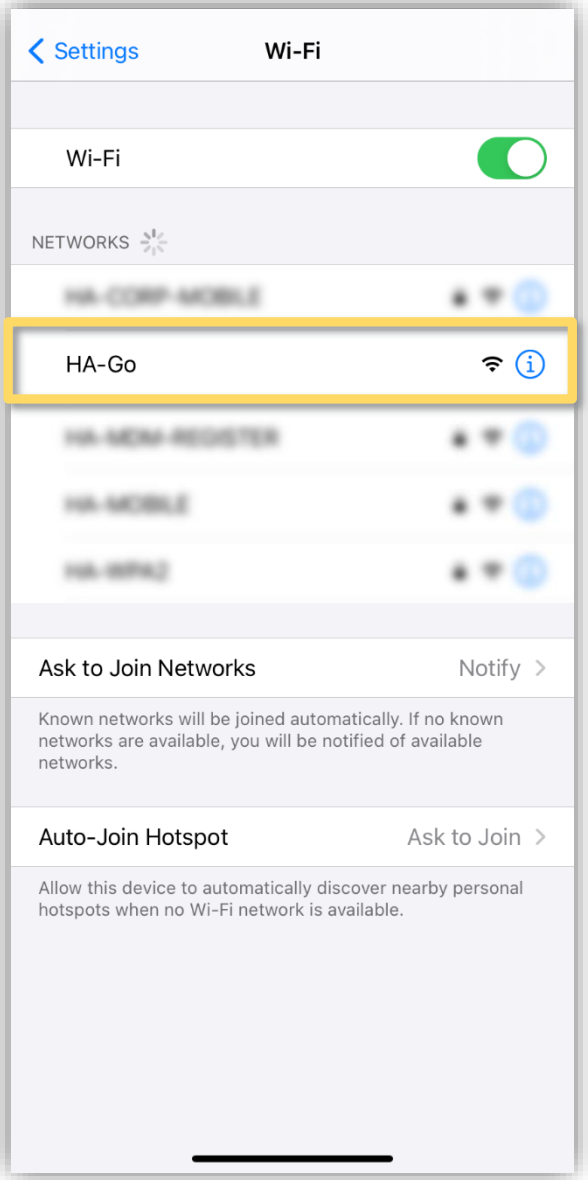
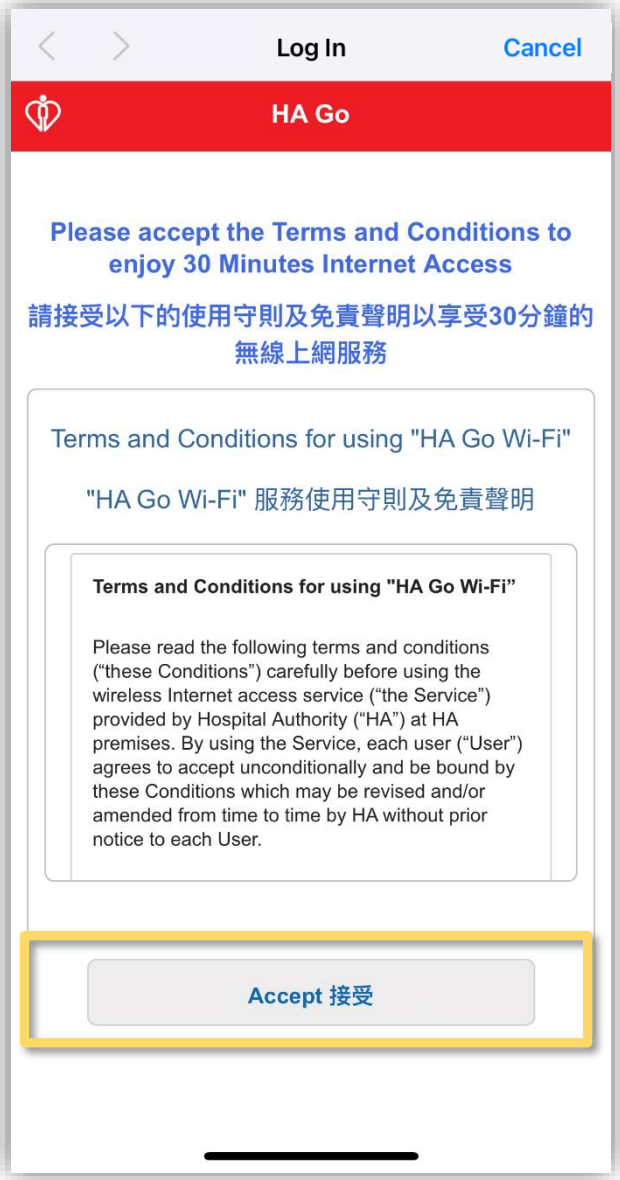
Steps for Wi-Fi Connection

Guest Mode

Enable Wi-Fi & select “HA-Go”



Accept terms & conditions



Welcome page shown upon successful connection

Steps for Wi-Fi Connection

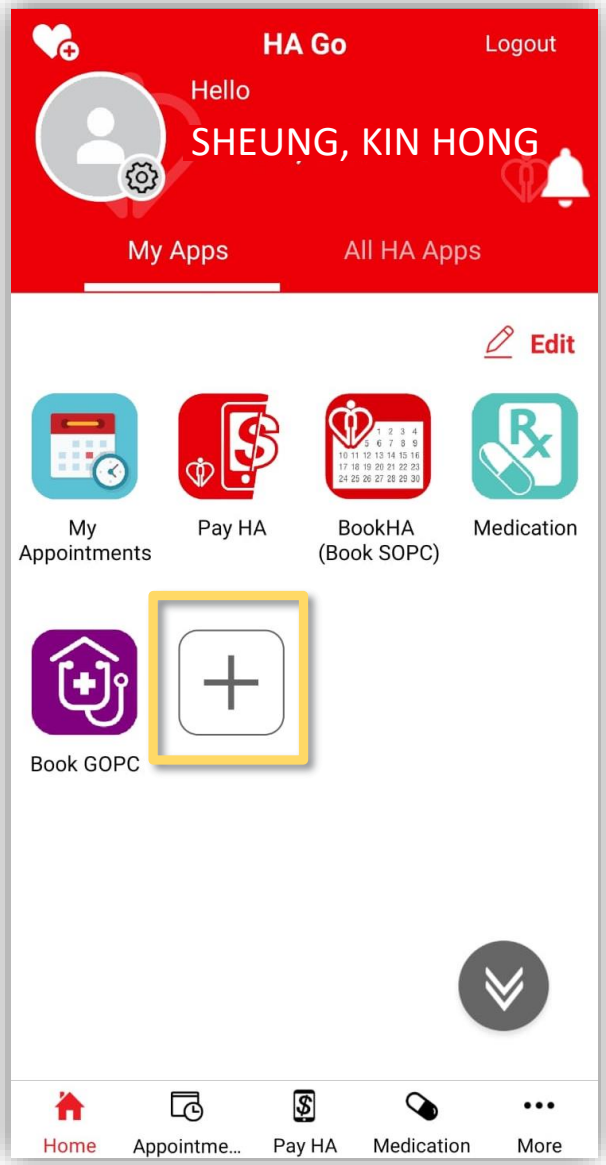
HA Go Member Mode (Android 9 & below)

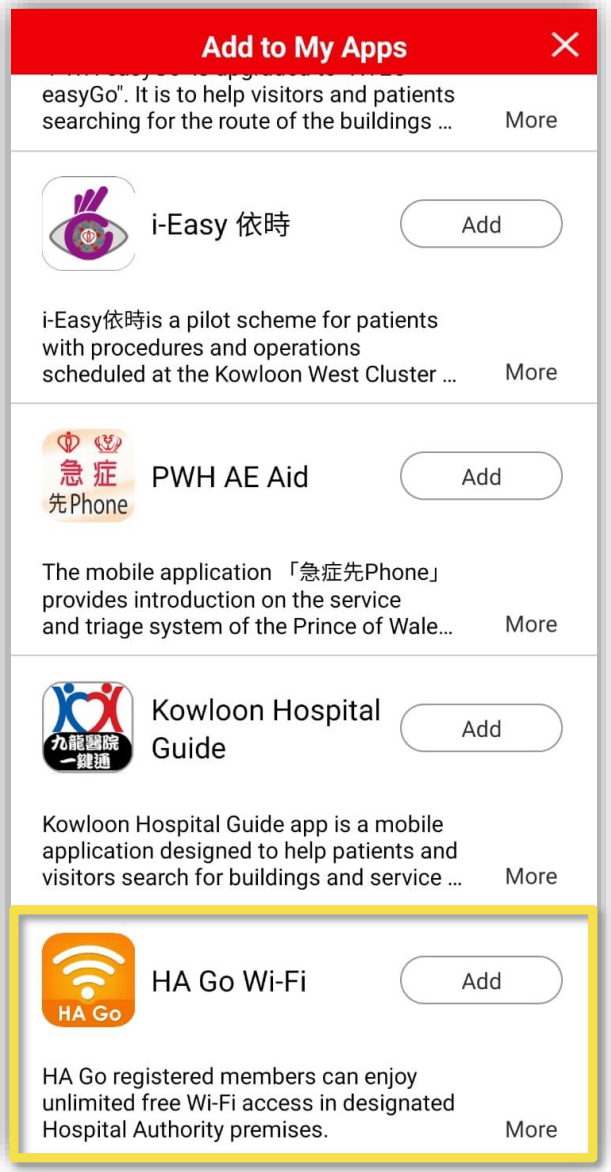
Auto-connection will be enabled after initial setup

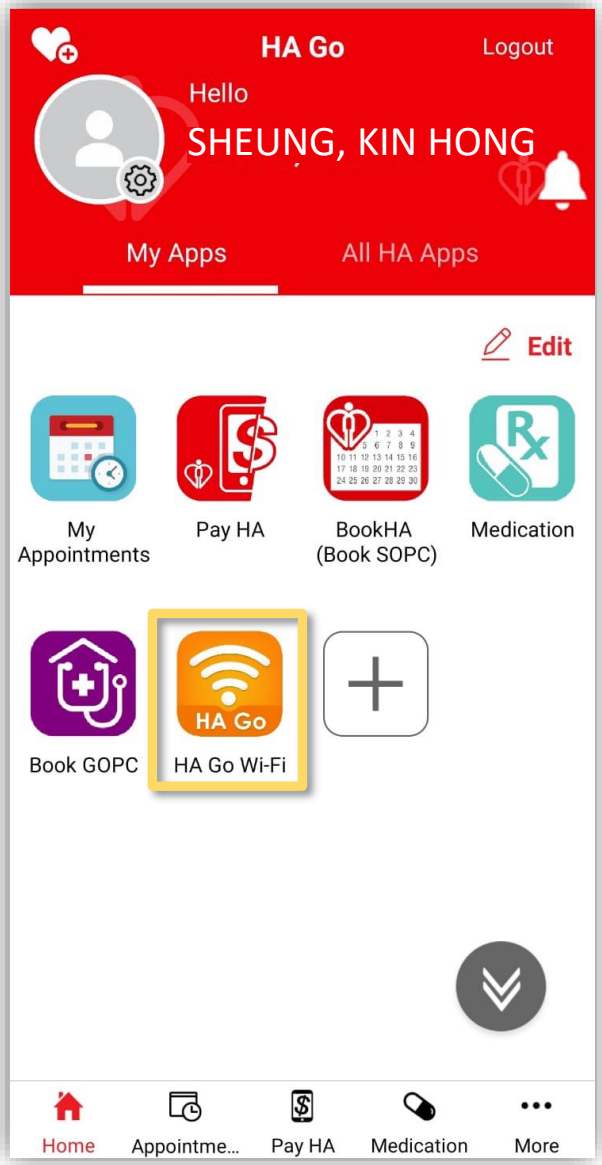
Login HA Go & click "+"

Click "Add" to add "HA Go Wi-Fi" mini app

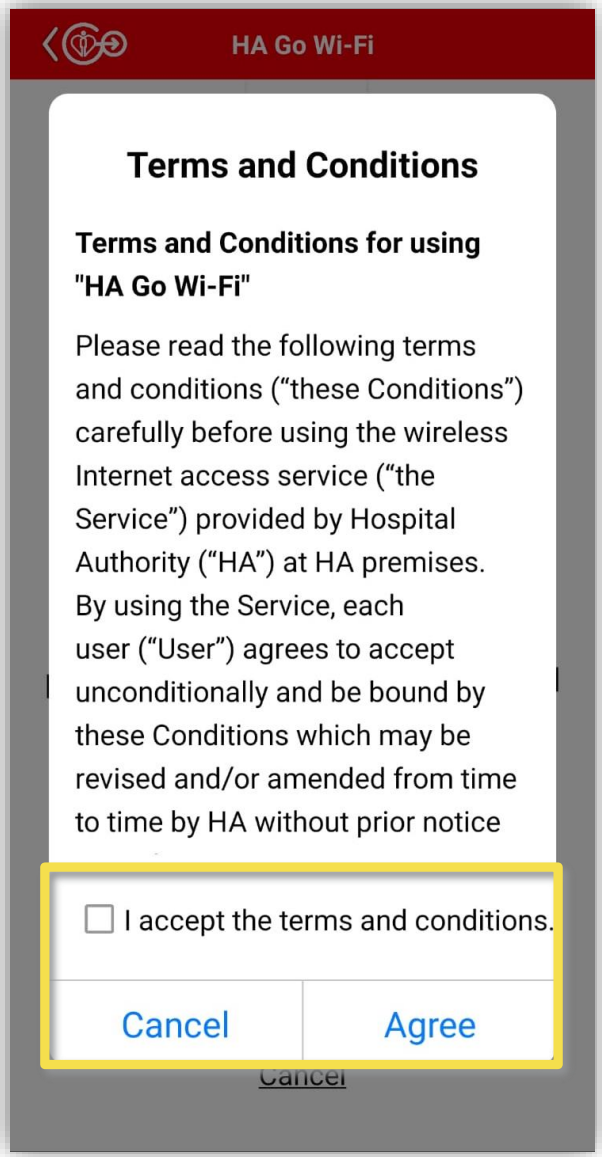
Click "HA Go Wi-Fi"





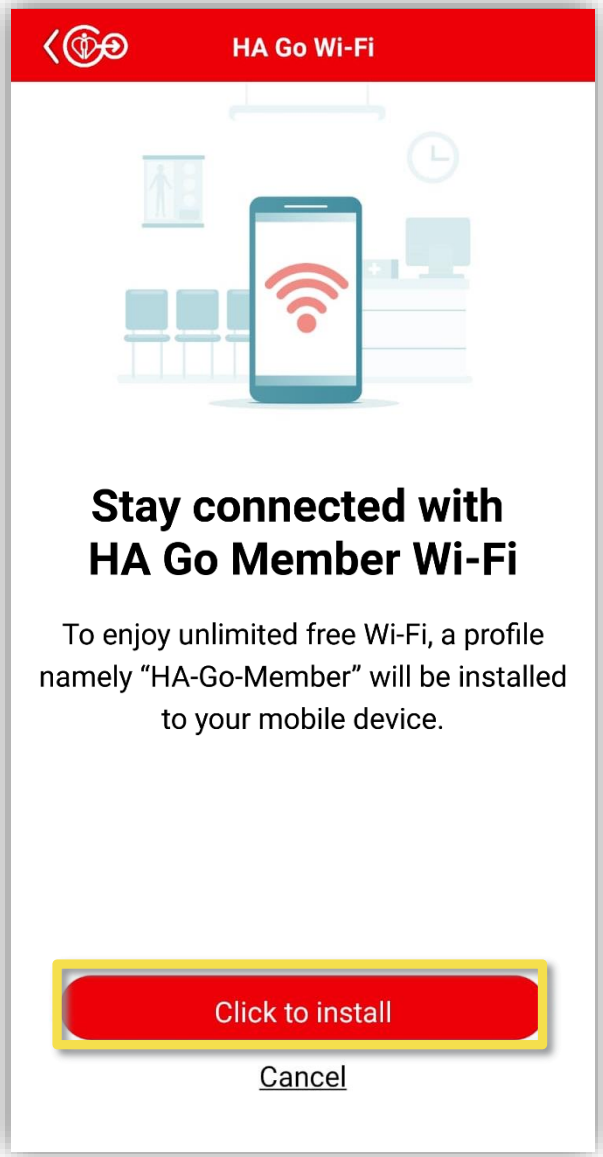


Accept terms & conditions

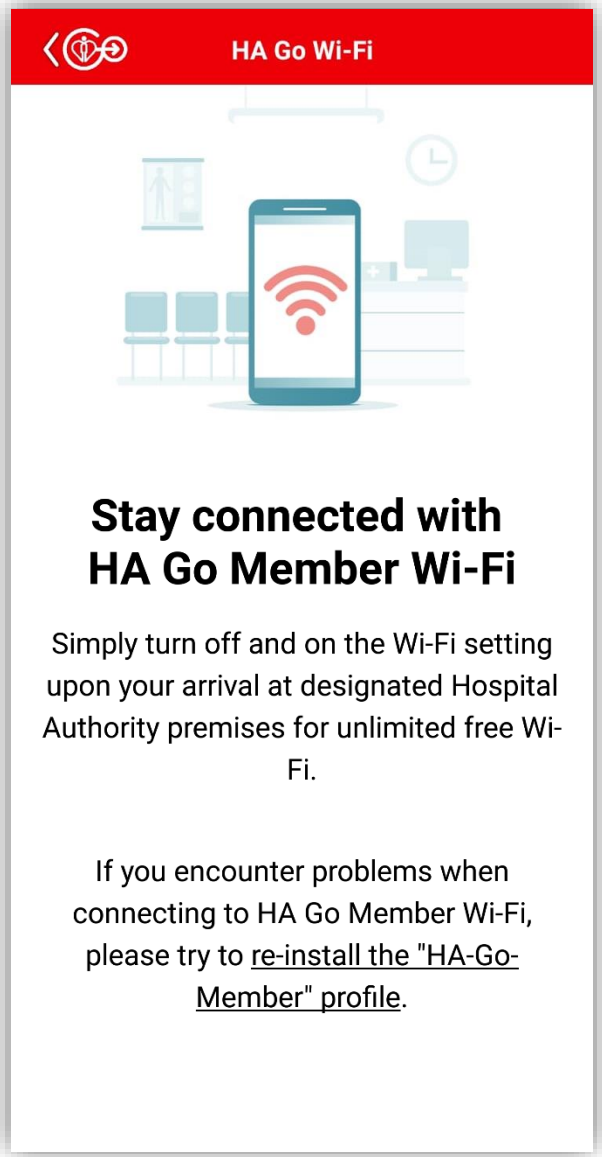


Click "Close"

Click to install profile



Re-enable Wi-Fi to enjoy HA Go Wi-Fi service



Steps for Wi-Fi Connection

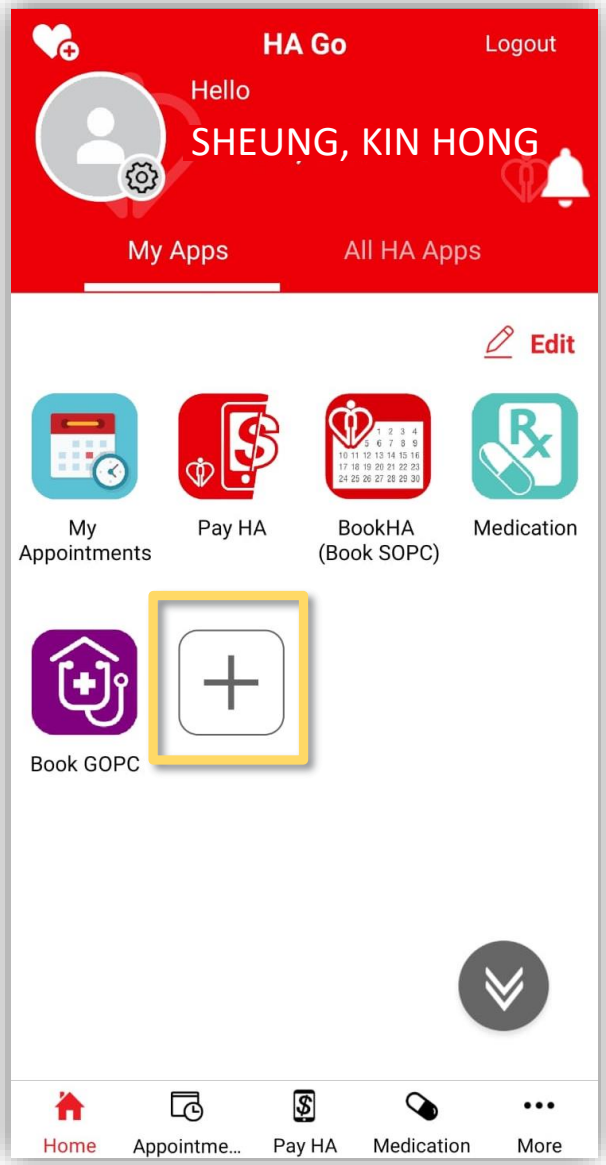
HA Go Member Mode (Android 10)

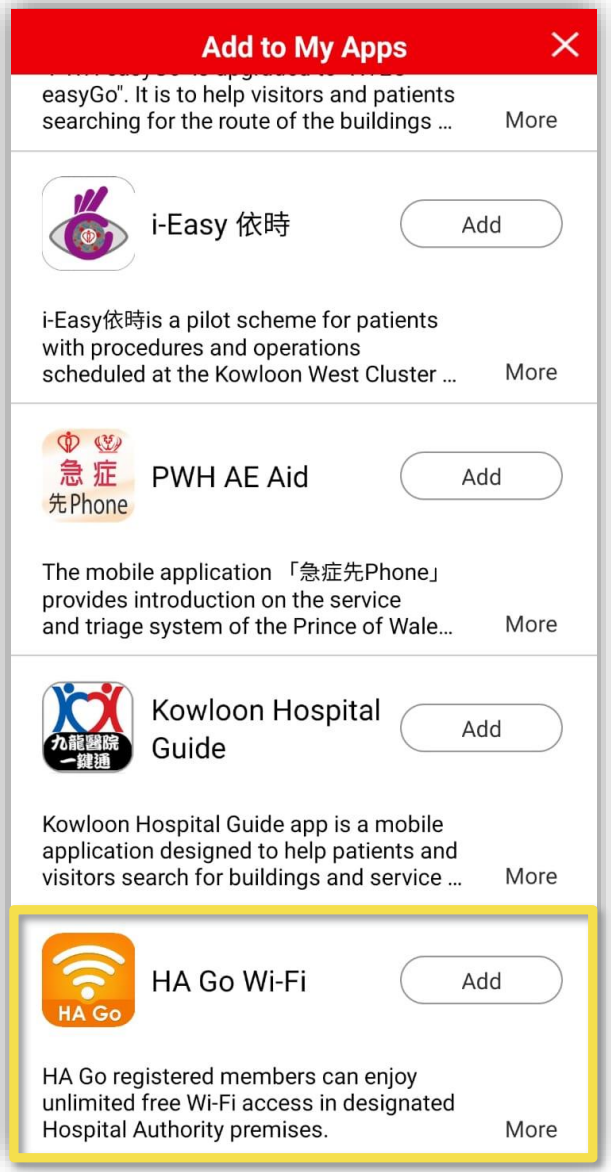
Auto-connection will be enabled after initial setup

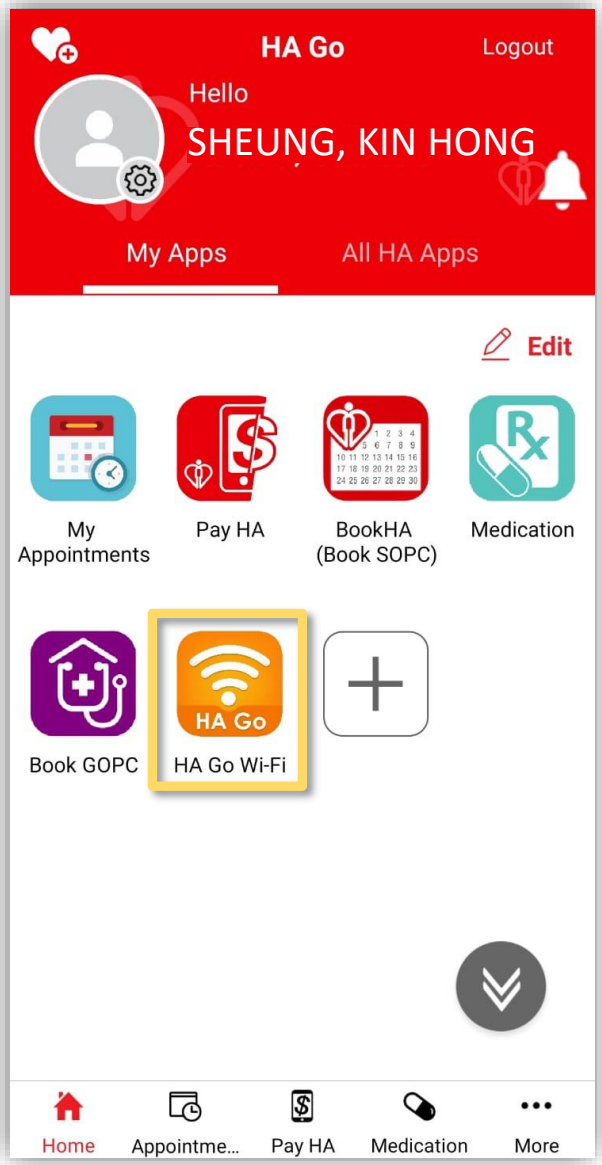
Login HA Go & click "+"

Click "Add" to add "HA Go Wi-Fi" mini app

Click "HA Go Wi-Fi"



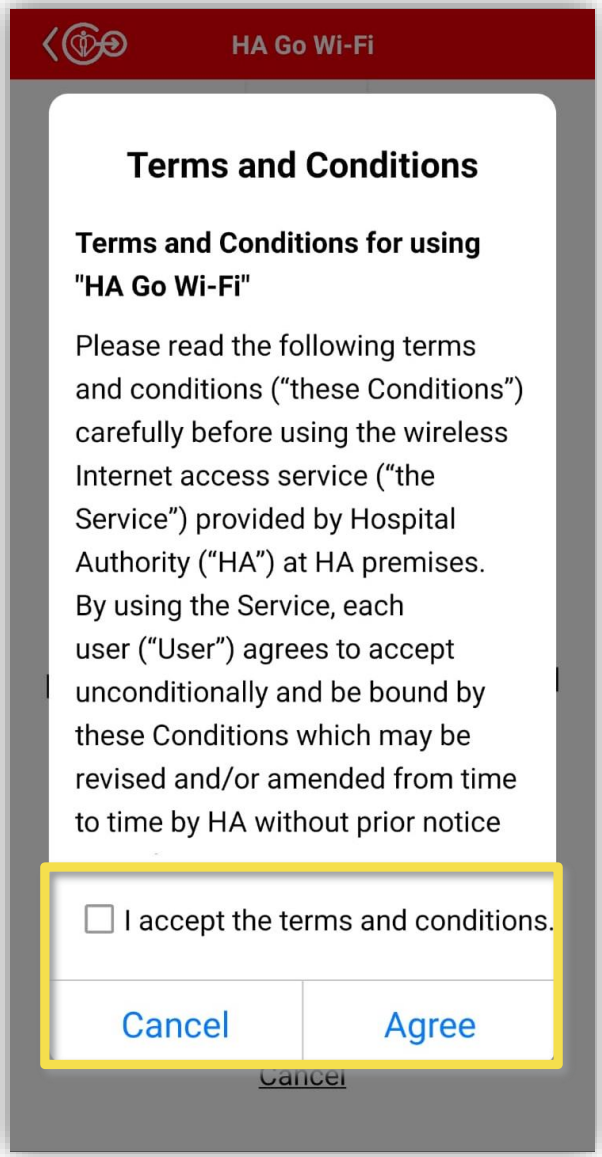


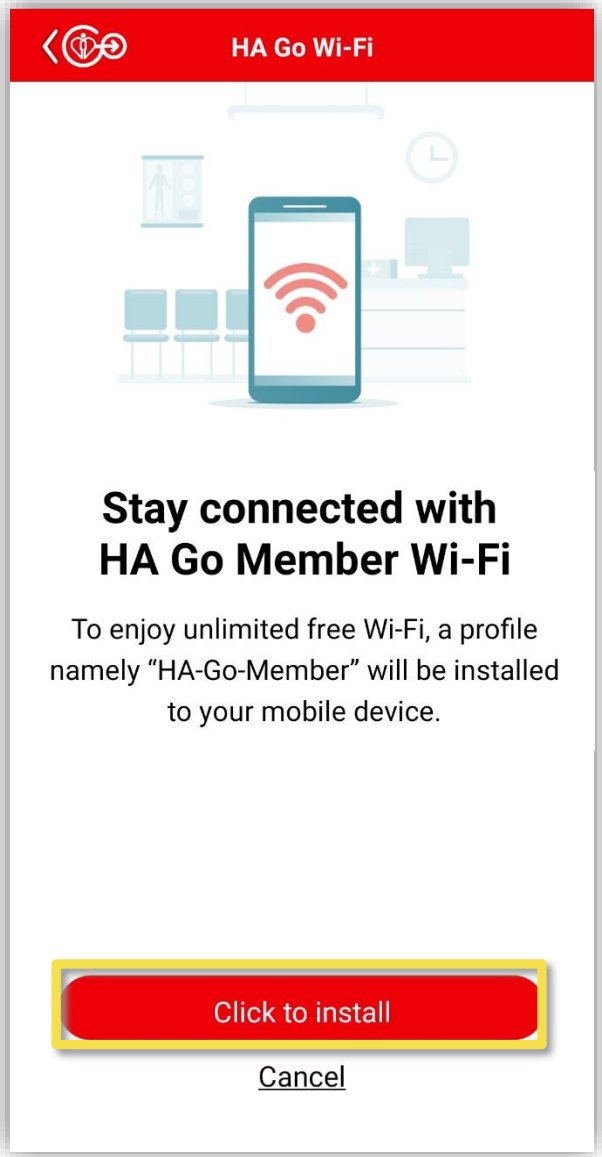


Accept terms & conditions

Click "Close"

Click to install profile





Swipe down from the top of screen to access notification panel

Allow connection to HA Go Wi-Fi

Touch & hold Wi-Fi icon to access Wi-Fi settings

Auto-connection to HA Go Wi-Fi

HA Go Wi-Fi

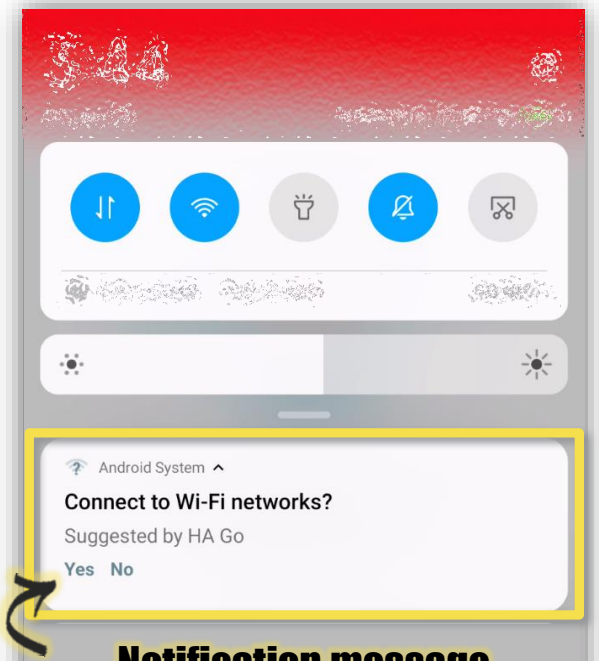
Stay connected with HA Go Member Wi-Fi

Please follow the steps below for auto-connection to HA Go Member Wi-Fi.

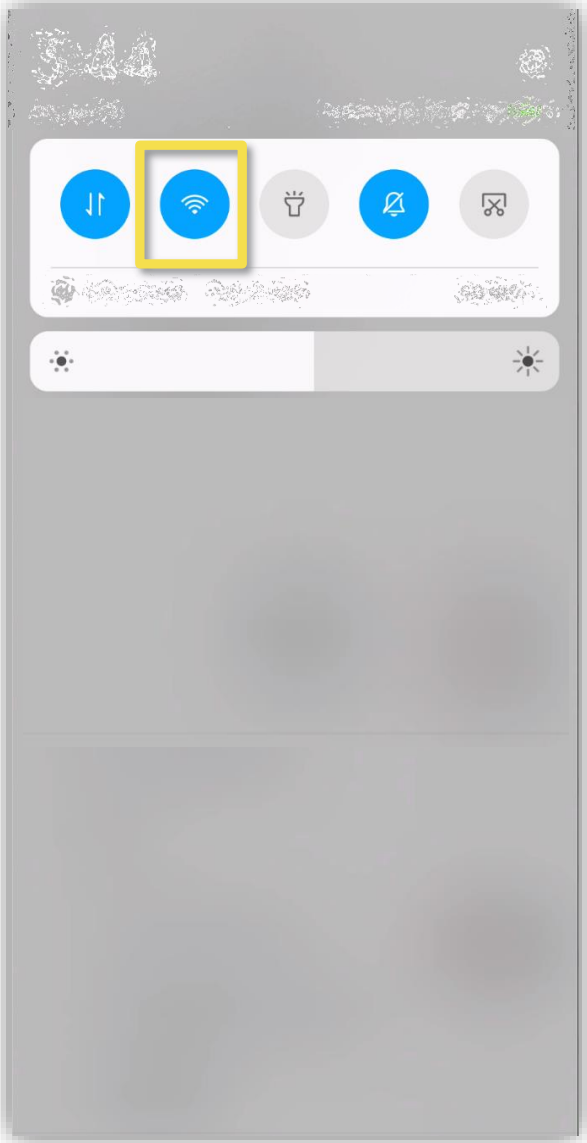
1. Swipe down from top of screen to access notification panel
2. Allow connection to HA Go Member Wi-Fi in notification message #

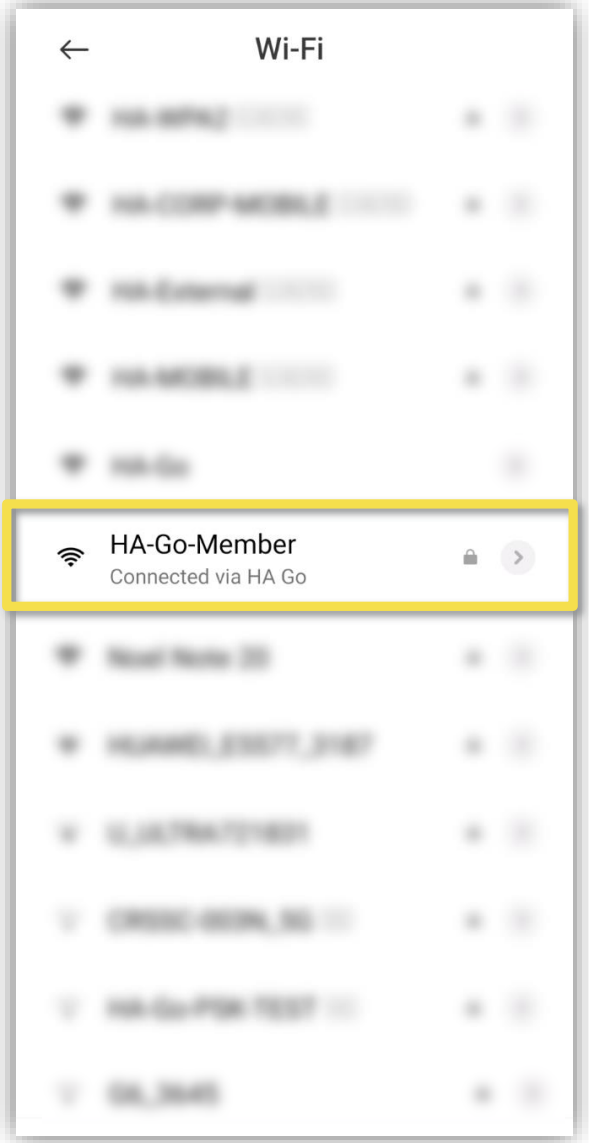
Remarks: Notification message prompts only when your device is (1) not connecting to any Wi-Fi network and (2) within range of HA Go Member Wi-Fi coverage.

If you encounter problems when connecting to HA Go Member Wi-Fi, please try to re-install the "HA-Go-Member" profile.



Notification message for your permission to connect HA Go Wi-Fi #

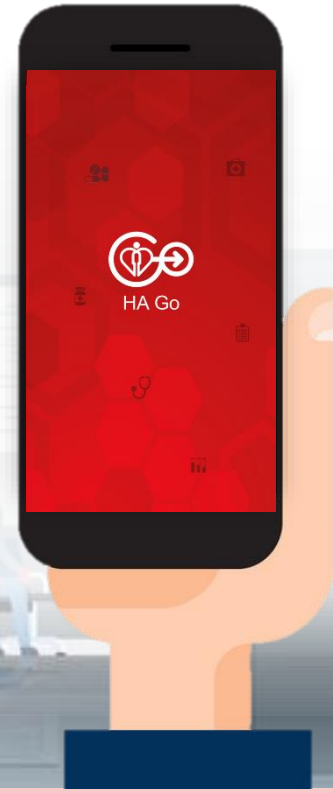




Notification message prompts only when your device is (1) not connecting to any Wi-Fi network and (2) within range of HA Go Wi-Fi coverage

Steps for Wi-Fi Connection

HA Go Member Mode (Android 11 & above)

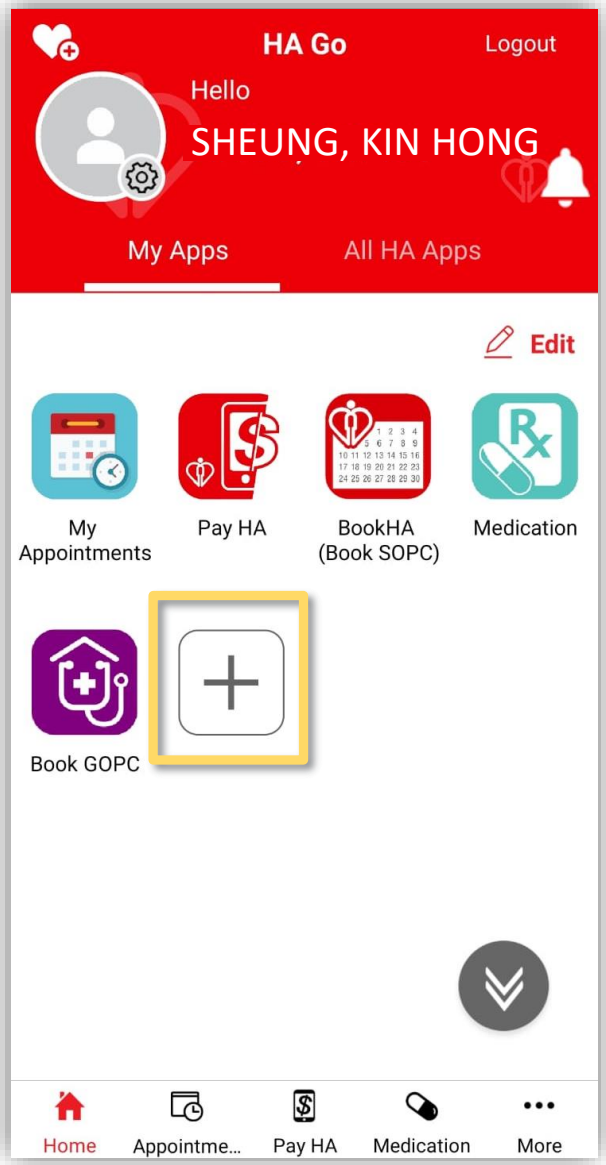


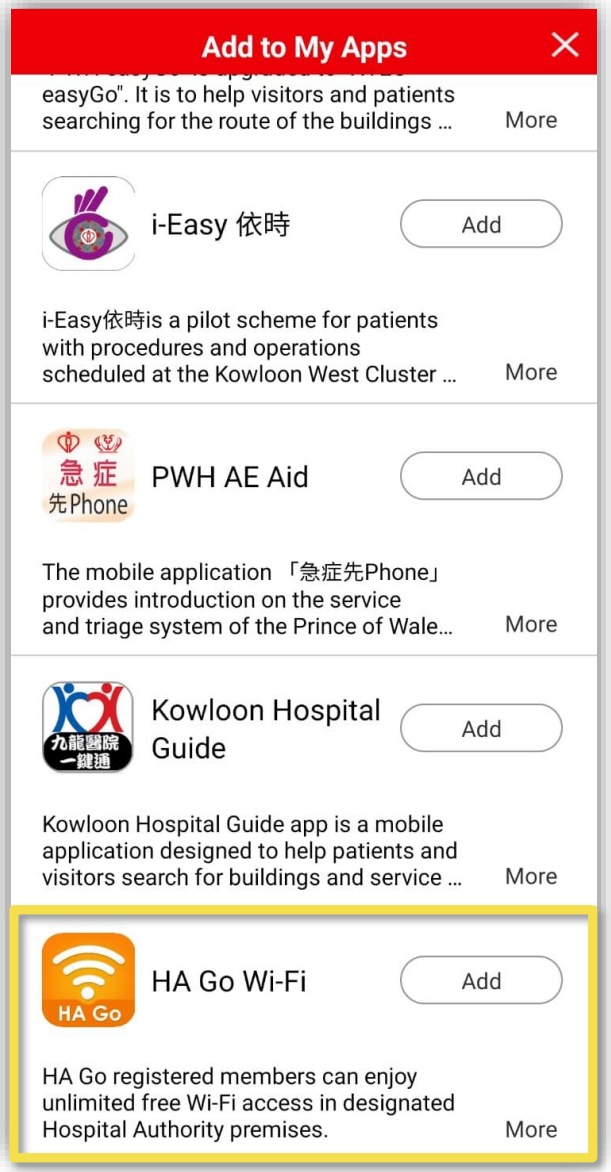
Auto-connection will be enabled after initial setup

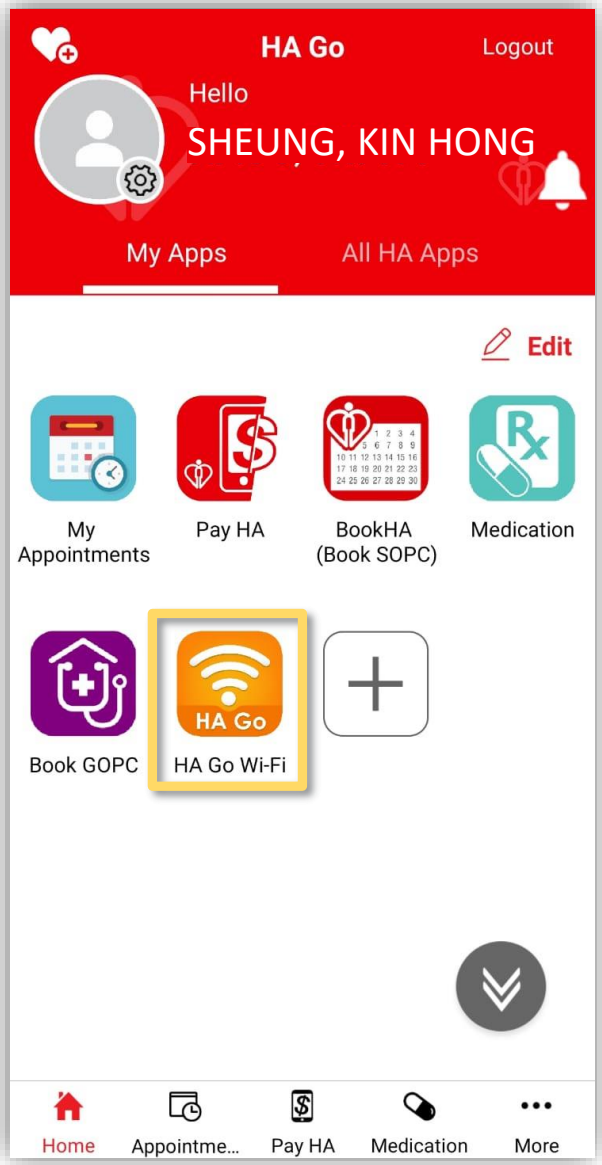
Login HA Go & click "+"

Click "Add" to add "HA Go Wi-Fi" mini app

Click "HA Go Wi-Fi"







Accept terms & conditions

HA Go Wi-Fi

Terms and Conditions

Terms and Conditions for using "HA Go Wi-Fi"

Please read the following terms and conditions ("these Conditions") carefully before using the wireless Internet access service ("the Service") provided by Hospital Authority ("HA") at HA premises. By using the Service, each user ("User") agrees to accept unconditionally and be bound by these Conditions which may be revised and/or amended from time to time by HA without prior notice

☐ I accept the terms and conditions

Cancel | Agree

Cancel

Click "Close"

HA Go Wi-Fi

The implementation of HA Go Wi-Fi will be rolled-out in phases to designated HA premises from 2021 onwards. Wi-Fi access is available at places with "HA Go Wi-Fi" signage. Please refer to HA Go website & Wi-Fi user guide for more details.

☐ Don't show this message again.

Close

Cancel

Click to install profile

HA Go Wi-Fi

Stay connected with HA Go Member Wi-Fi

To enjoy unlimited free Wi-Fi, a profile namely "HA-Go-Member" will be installed to your mobile device.

Click to install

Cancel

Allow auto-connection to HA Go Wi-Fi

HA Go Wi-Fi

Stay connected with HA Go Member Wi-Fi

Simply turn off and on the Wi-Fi setting upon your arrival at designated Hospital Authority premises for unlimited free Wi-Fi.

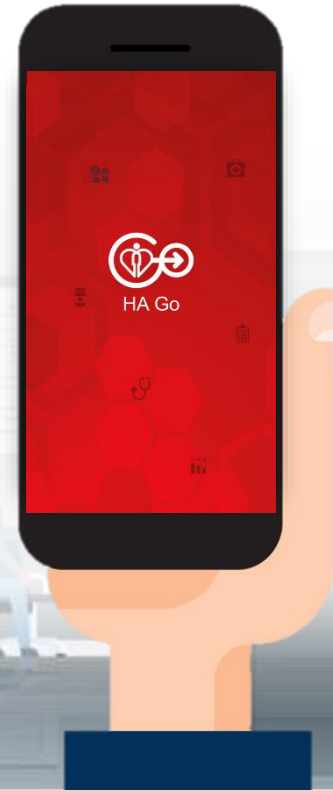
Allow suggested Wi-Fi networks?

HA Go suggested networks. Device may connect automatically.

No, thanks | Allow

Steps for Wi-Fi Connection

HA Go Member Mode (iOS 14 & below)

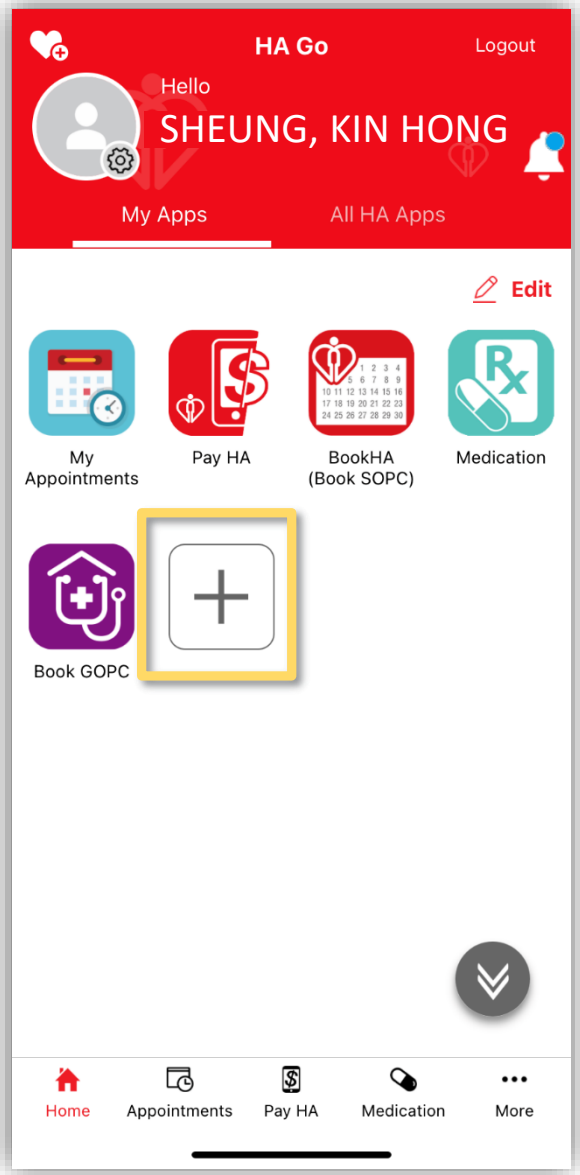


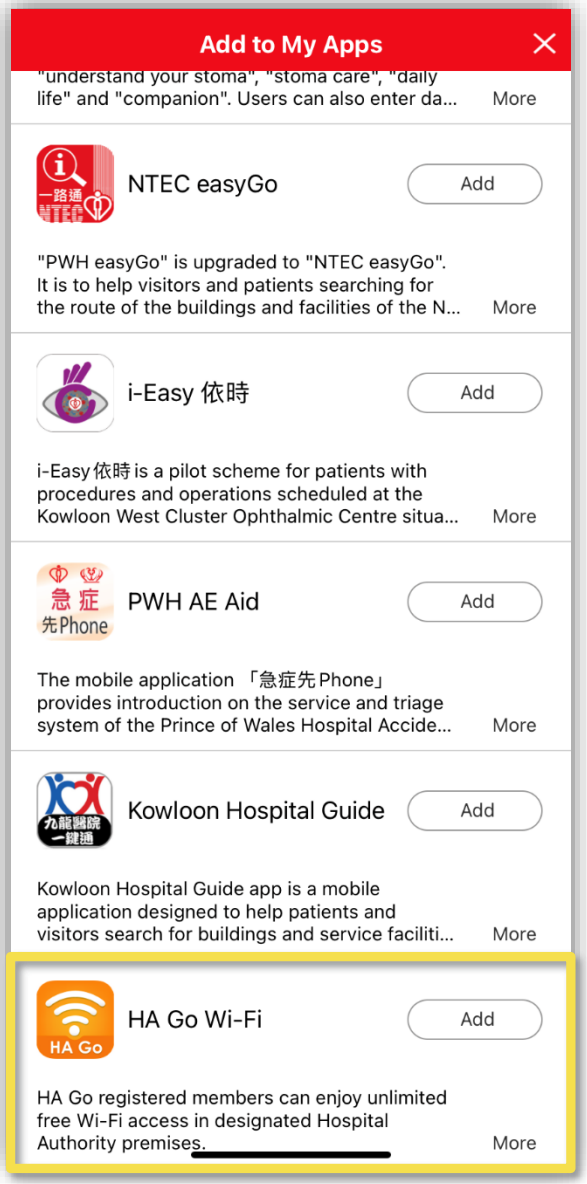
Auto-connection will be enabled after initial setup

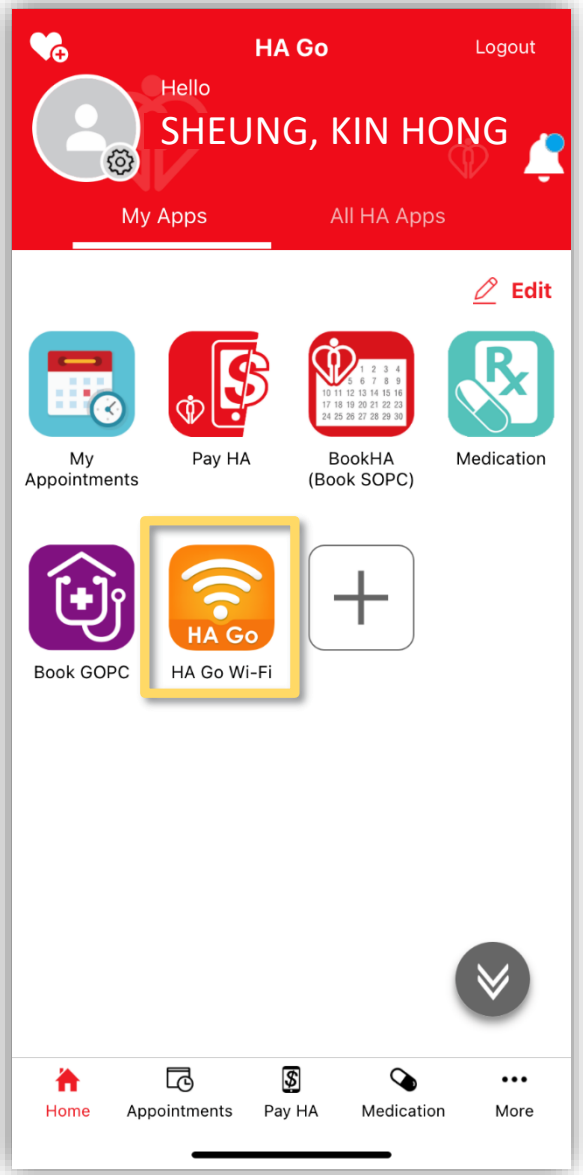
Login HA Go & Click "＋"

Click "Add" to add "HA Go Wi-Fi" mini app

Click "HA Go Wi-Fi"





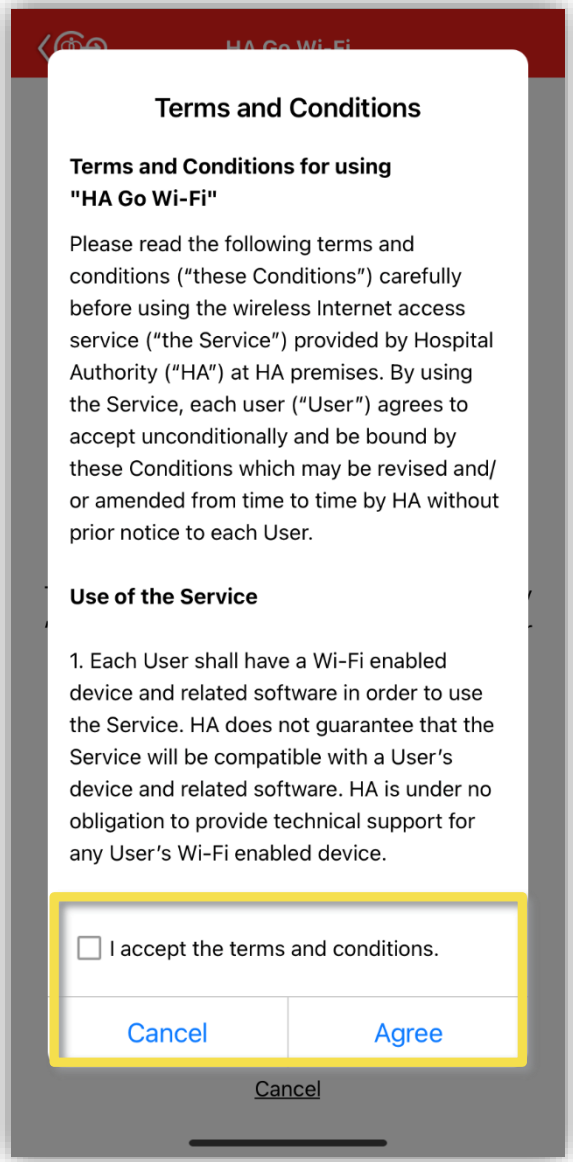


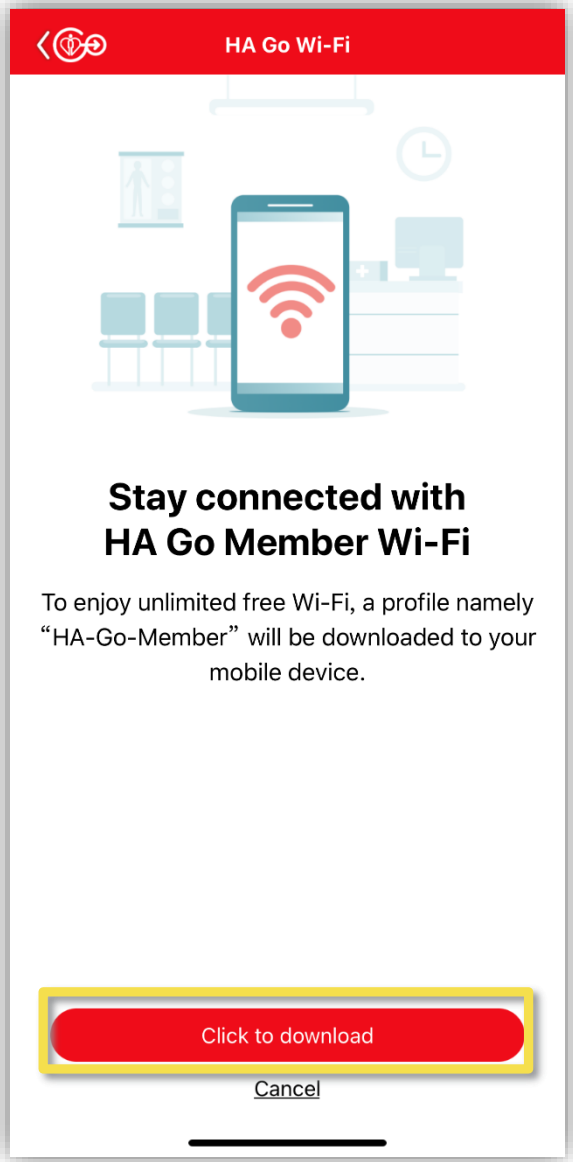
Accept terms & conditions

Click "Close"

Click to download profile

Redirect to profile download page



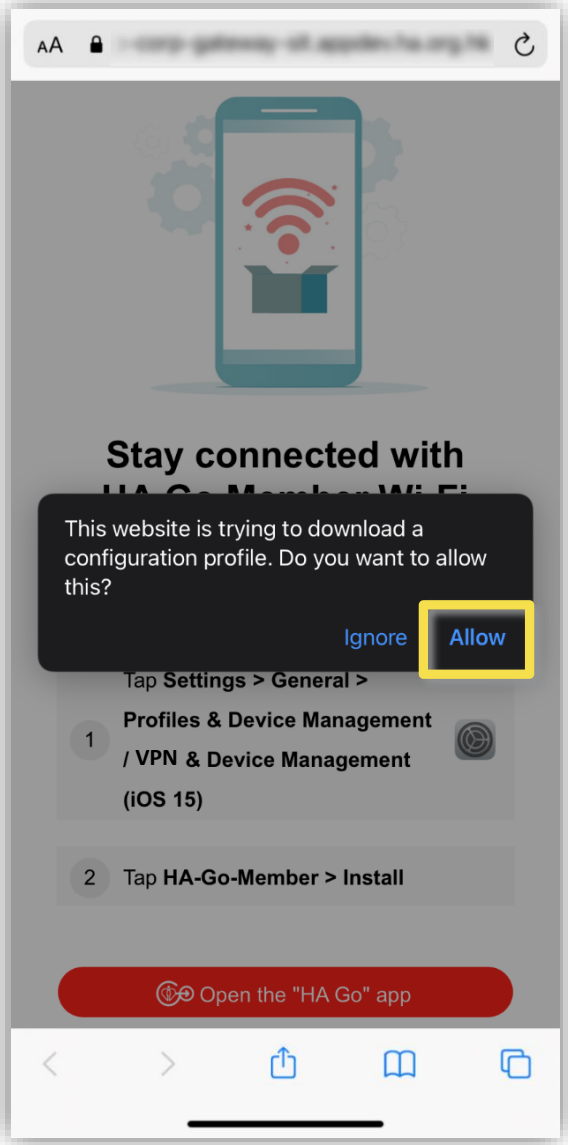


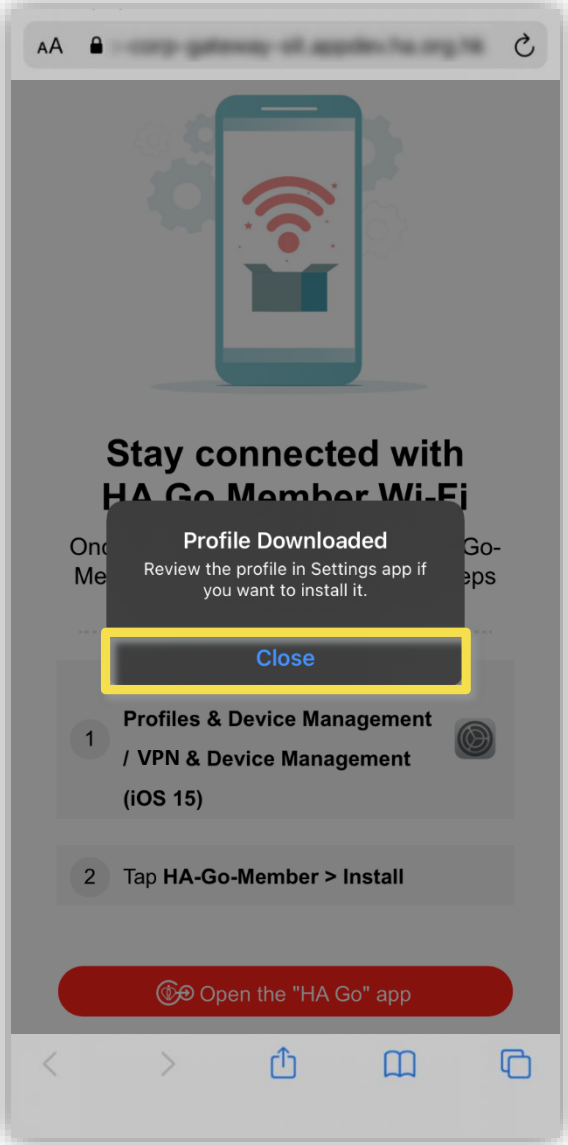
Allow download of profile

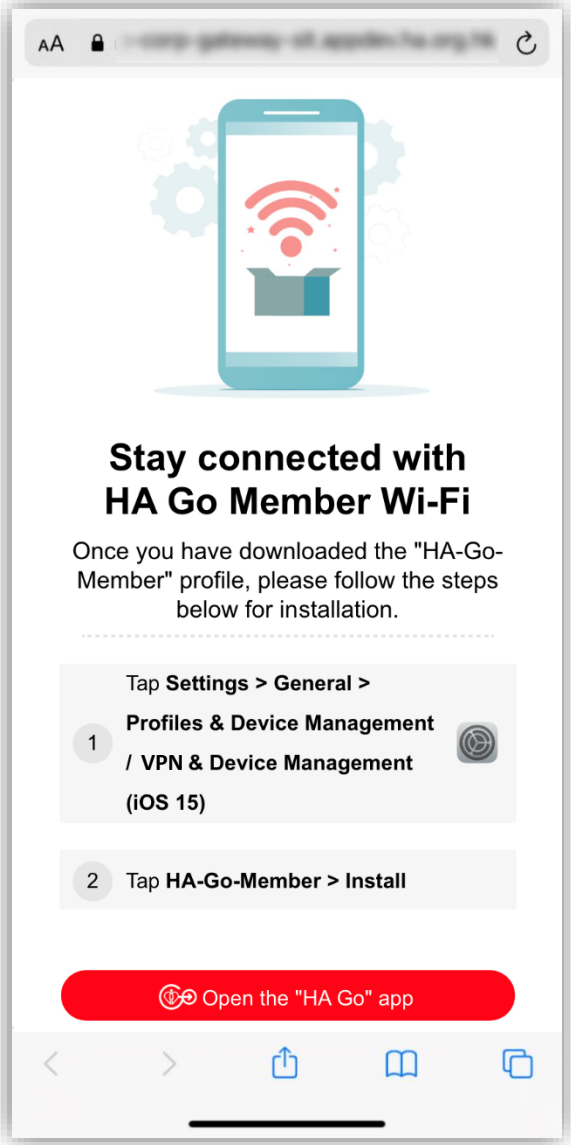
Click “Close” when profile is downloaded

Follow the steps for profile installation

Open the “Settings” app

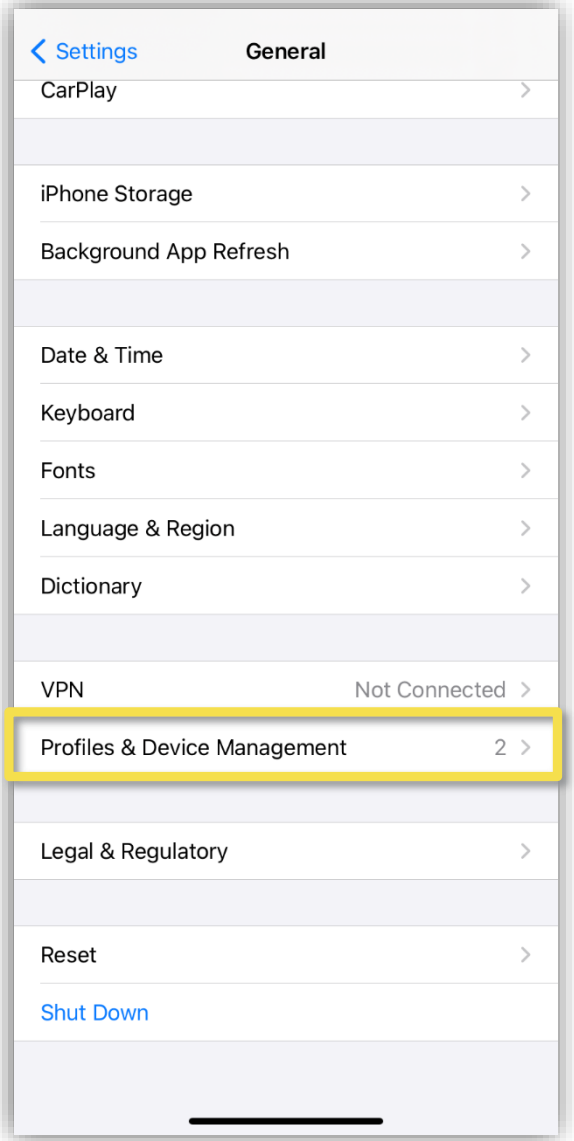




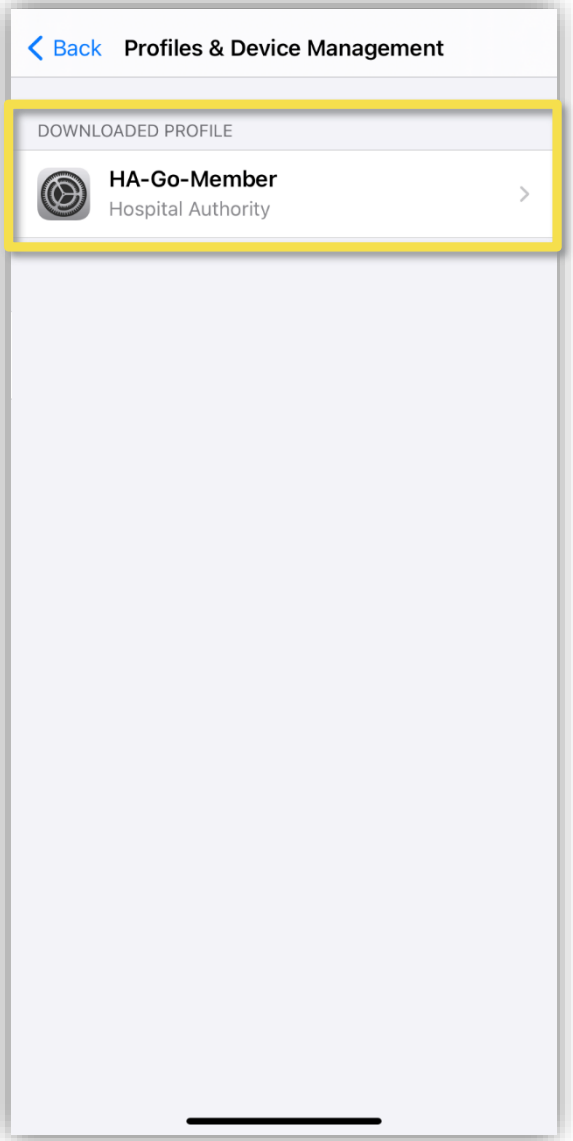


Download of profile is only supported in Safari browser

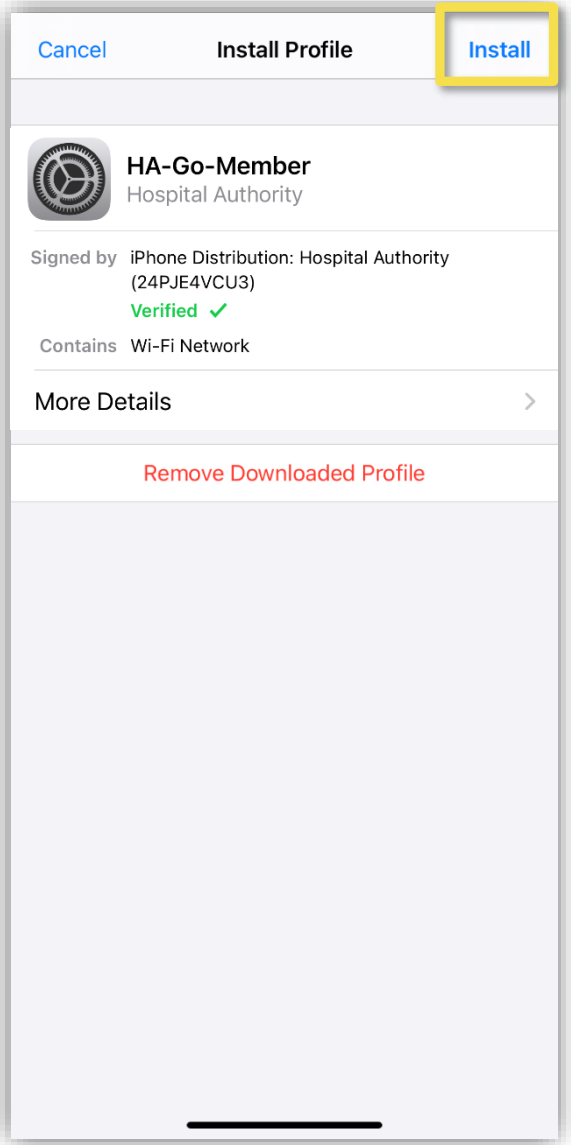
Click “Settings > General > Profile & Device Management”



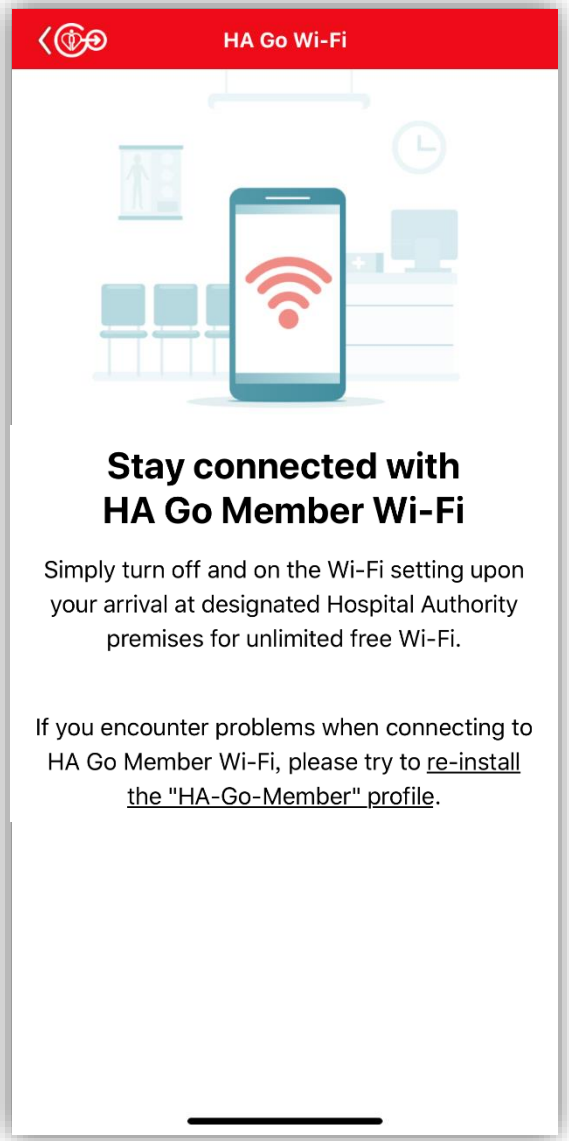
Click “HA-Go-Member”



Click “install”



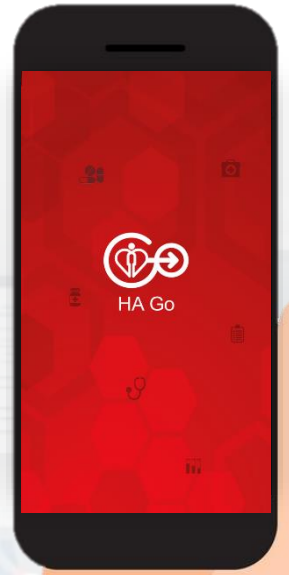
Re-enable Wi-Fi to enjoy HA Go Wi-Fi service



May require passcode for profile installation

Steps for Wi-Fi Connection

HA Go Member Mode (iOS 15 & above)

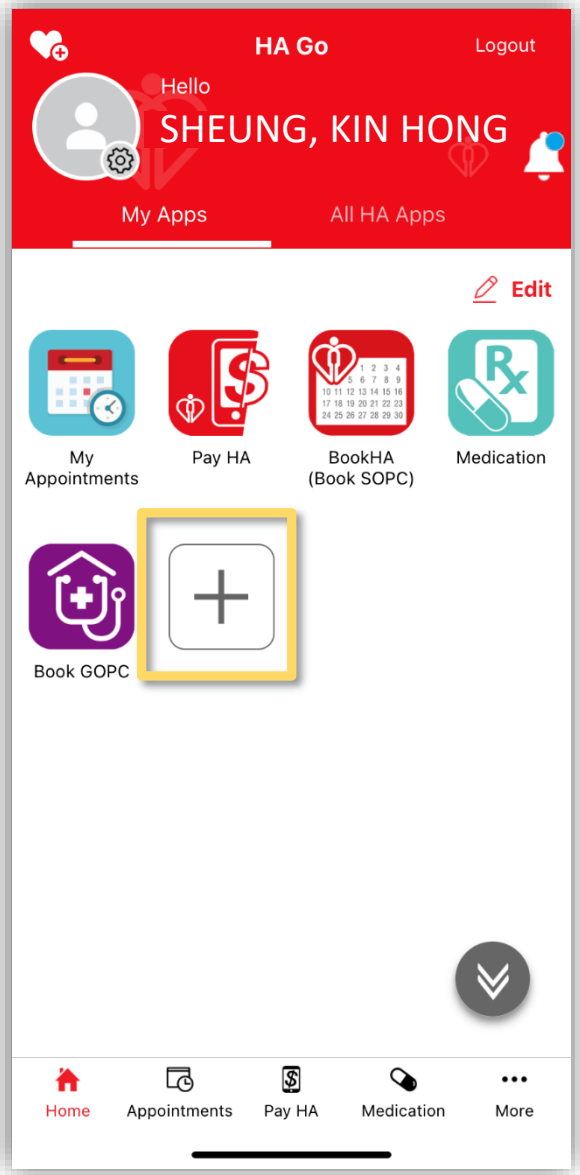


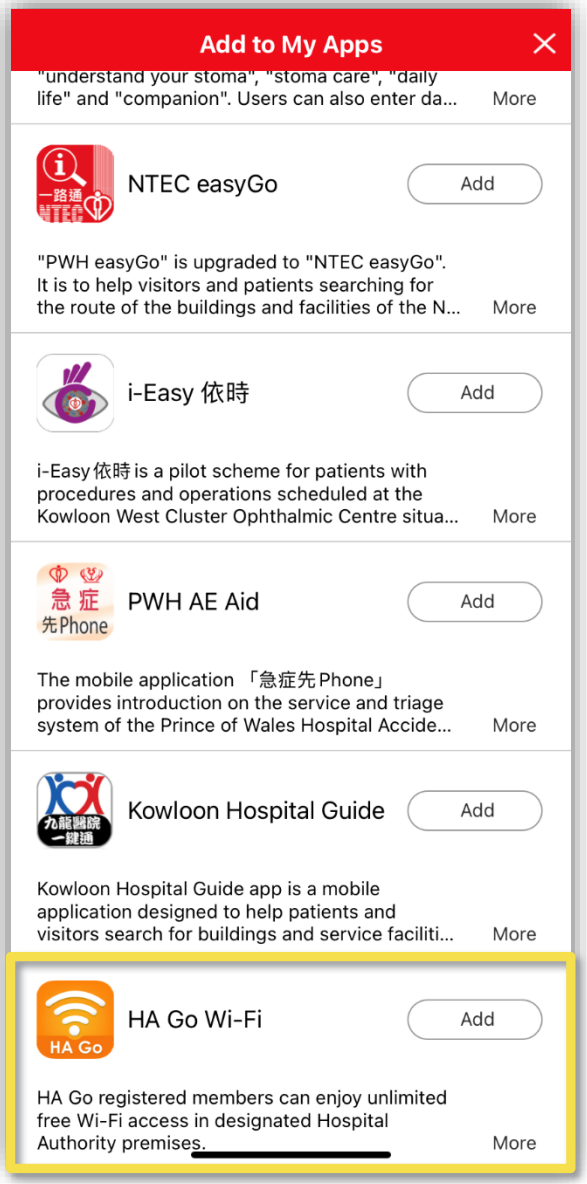
Auto-connection will be enabled after initial setup

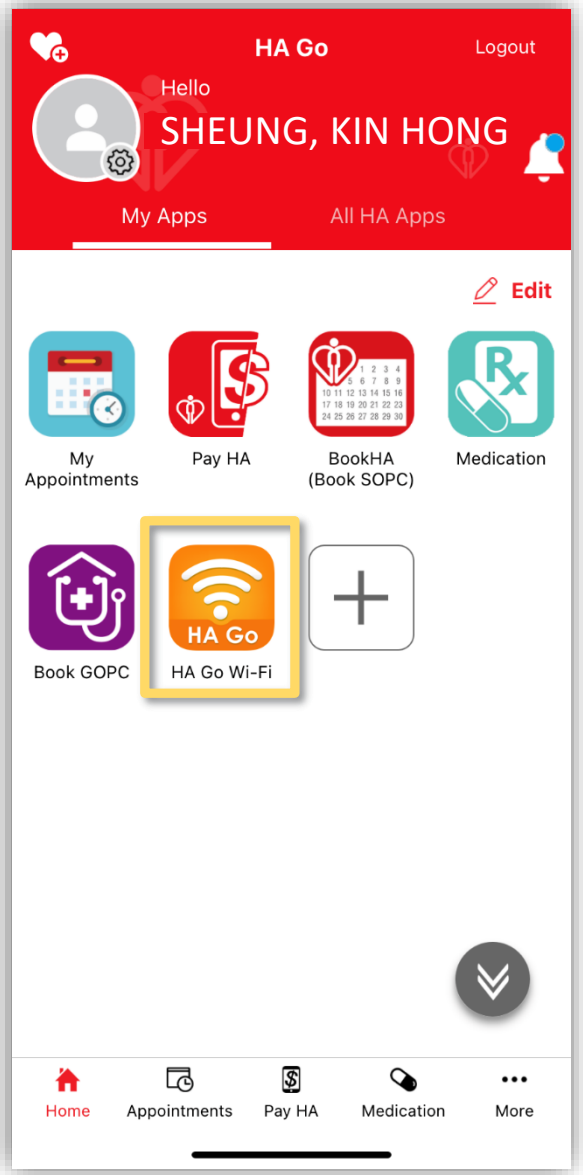
Login HA Go & Click "＋"

Click "Add" to add "HA Go Wi-Fi" mini app

Click "HA Go Wi-Fi"





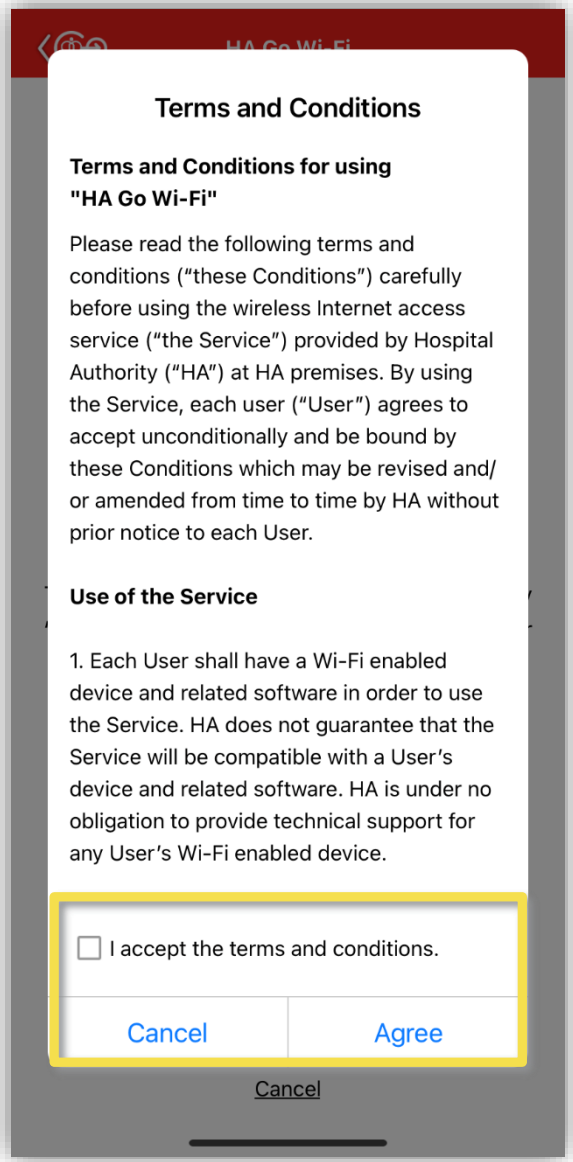


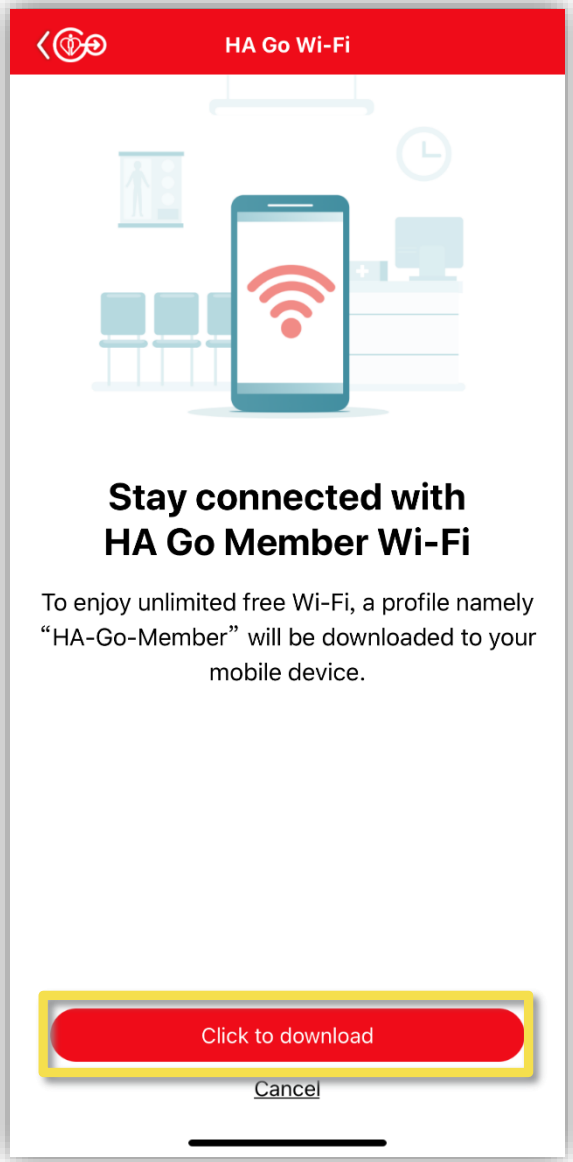
Accept terms & conditions

Click "Close"

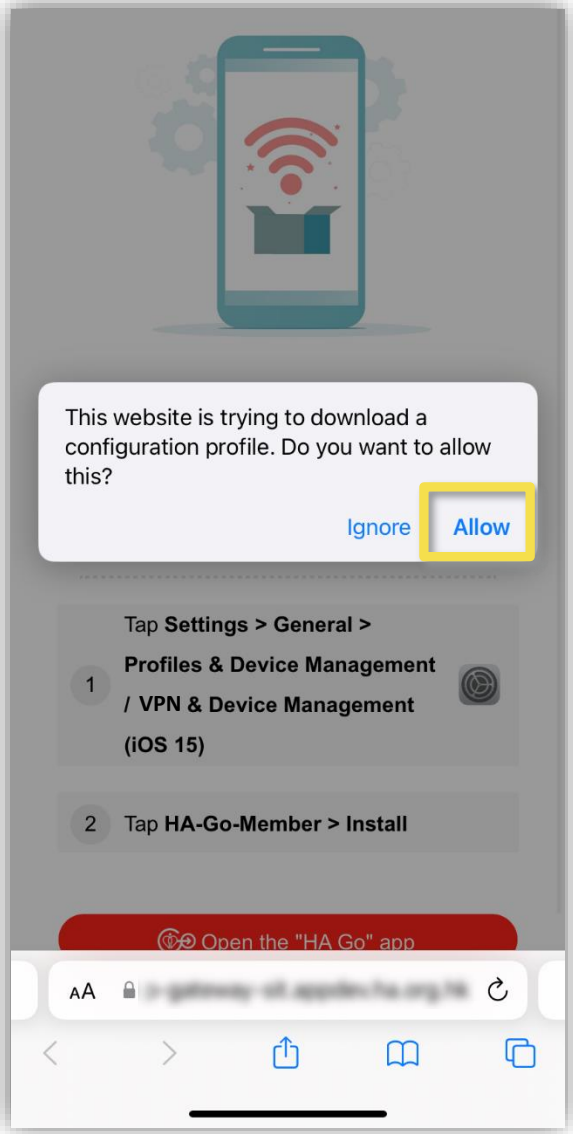
Click to download profile

Redirect to profile download page

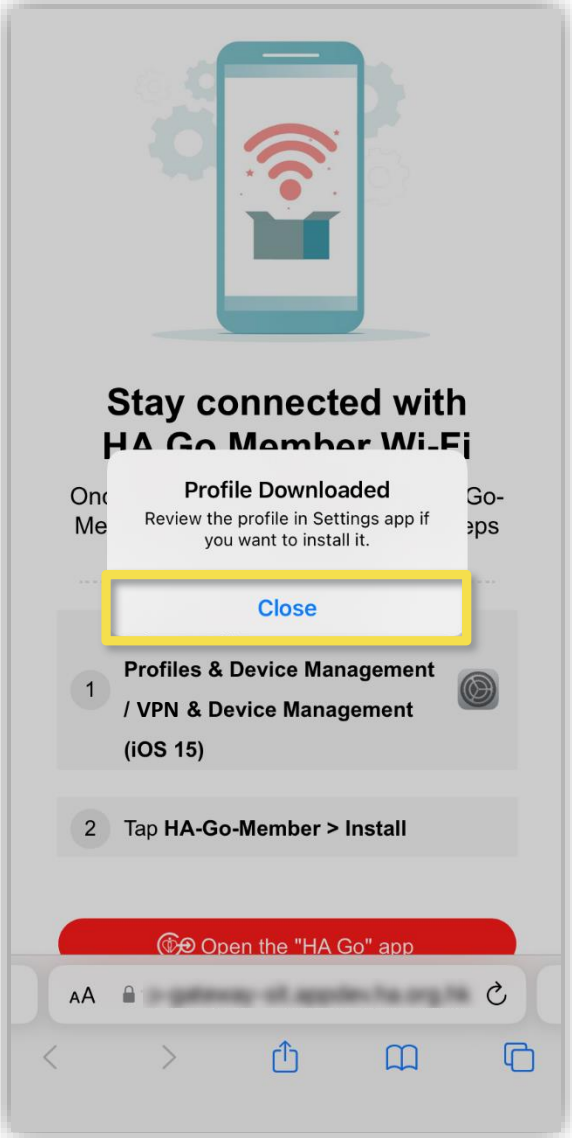




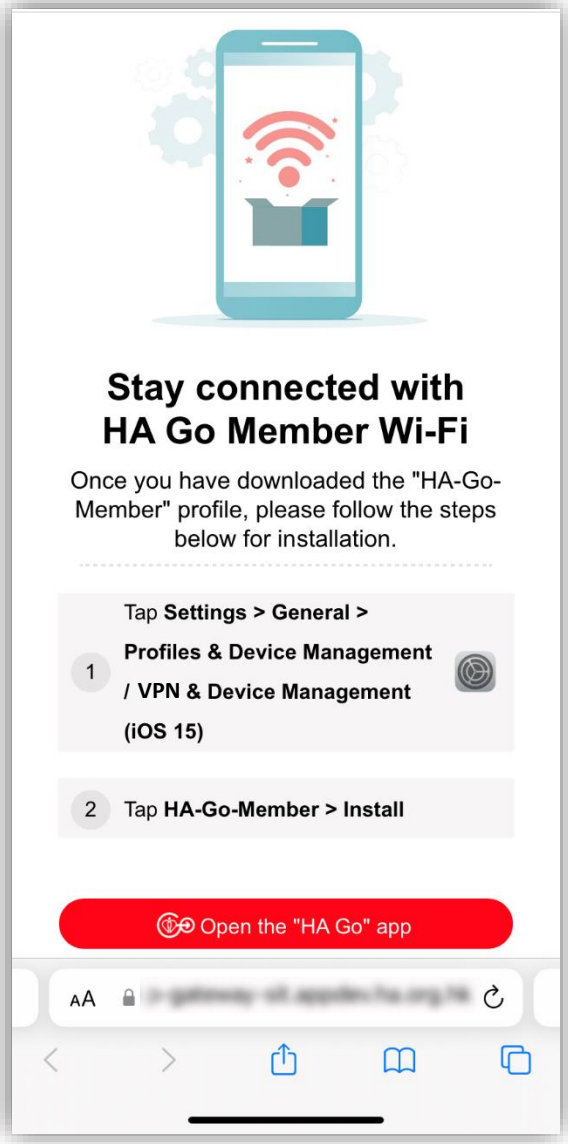
Allow download of profile



Click "Close" when profile is downloaded



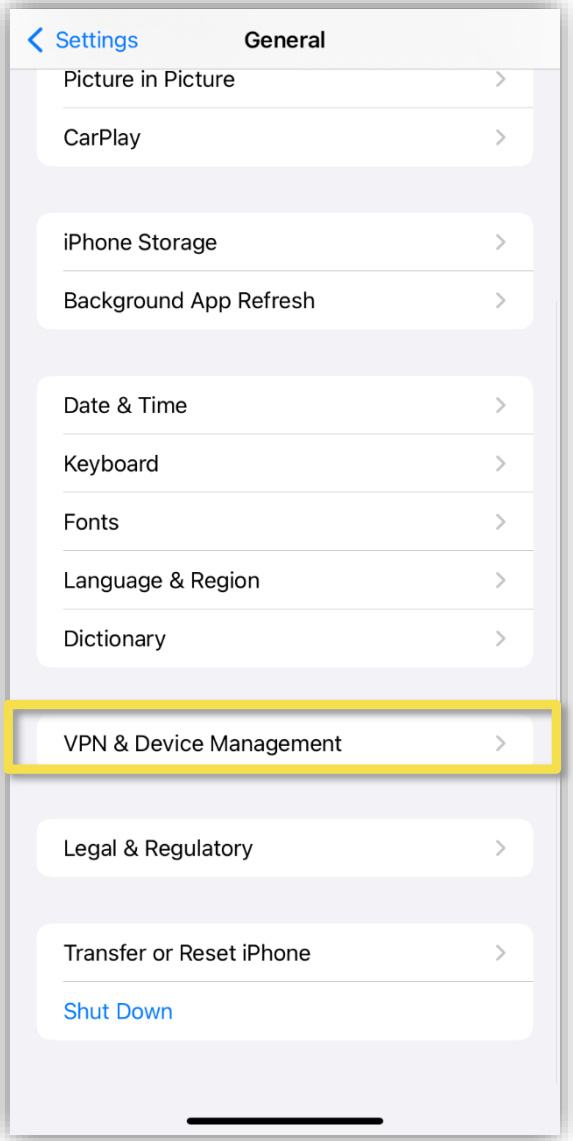
Follow the steps for profile installation



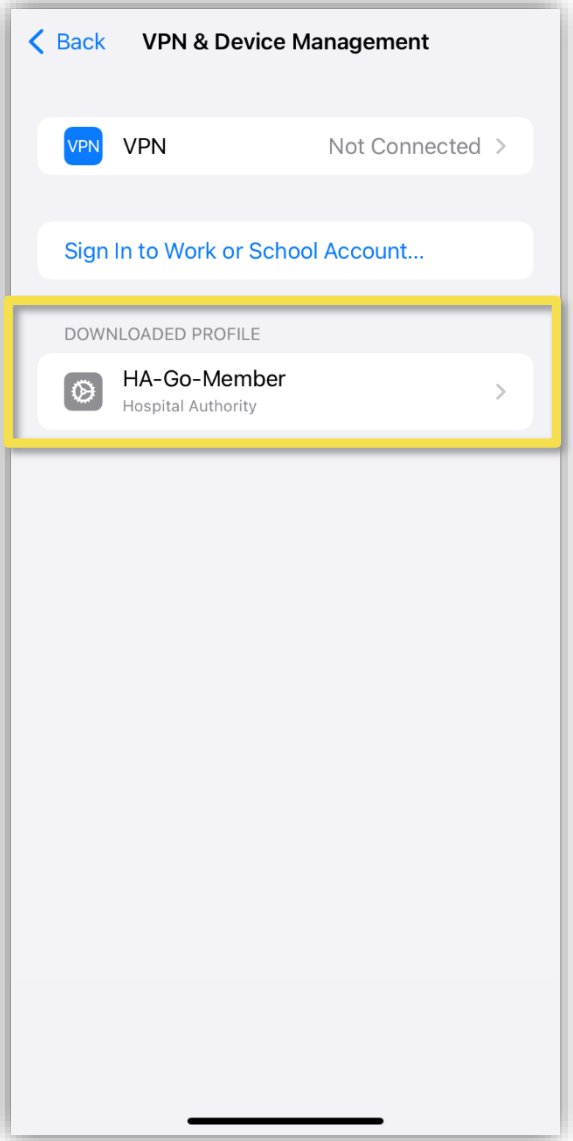
Open the "Settings" app

Download of profile is only supported in Safari browser

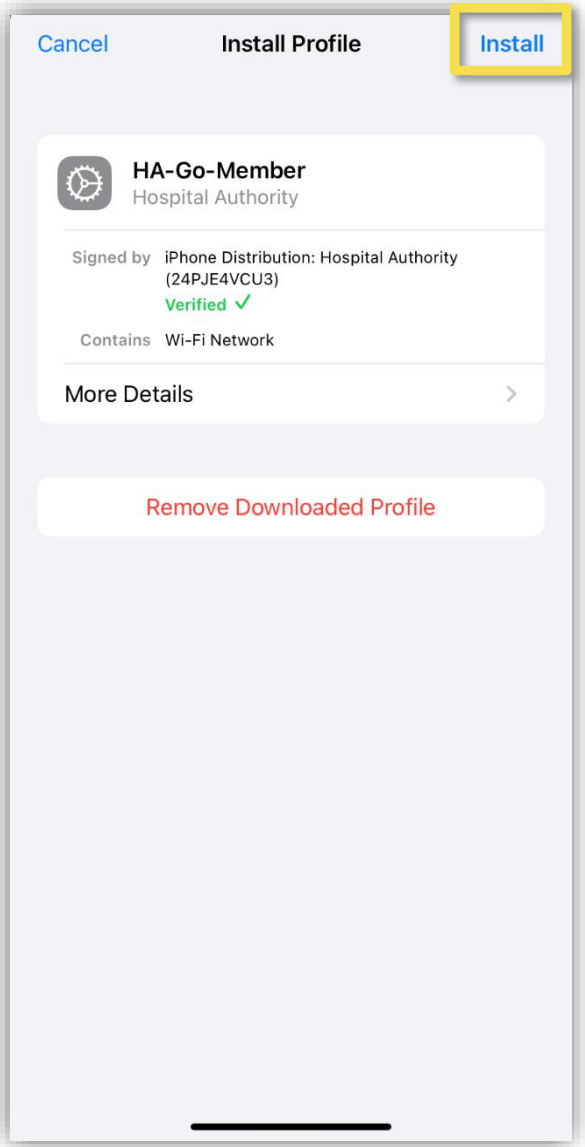
Click “Settings > General > VPN & Device Management”



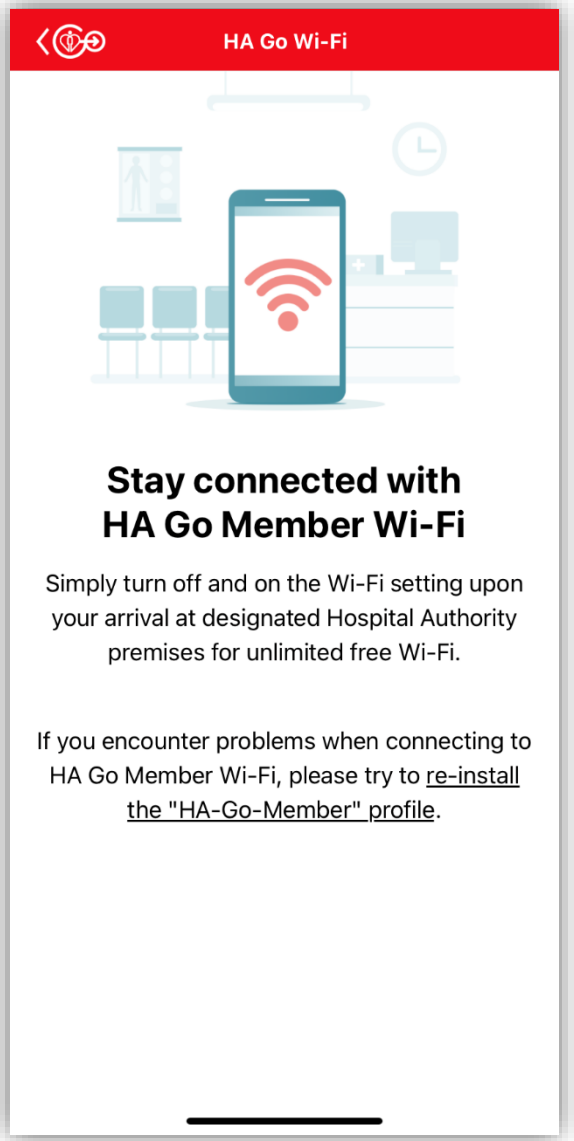
Click “HA-Go-Member”



Click “install”



Re-enable Wi-Fi to enjoy HA Go Wi-Fi service



May require passcode for profile installation