



Steps for HA Go Wi-Fi Connection



Wi-Fi Connection for Guest



Steps to Connect Wi-Fi for Different Versions

Wi-Fi Connection for Guest

Android 9 and Below

Android 10

Android 11 and Above

iOS 14 and Below

iOS 15 and Above

1 Enable Wi-Fi & Select "HA-Go"



2 Accept Terms & Conditions



3 Welcome page shown upon successful connection



Wi-Fi Connection for HA Go Member (Android 9 and Below)



Enable HA Go Wi-Fi

Install Configuration Profile

Steps to Connect Wi-Fi for Different Versions

Wi-Fi Connection for Guest

Android 9 and Below

- Enable HA Go Wi-Fi
- Install Configuration Profile

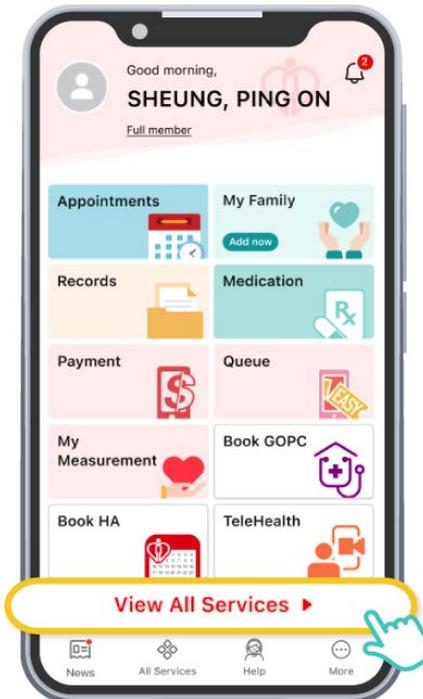
Android 10

Android 11 and Above

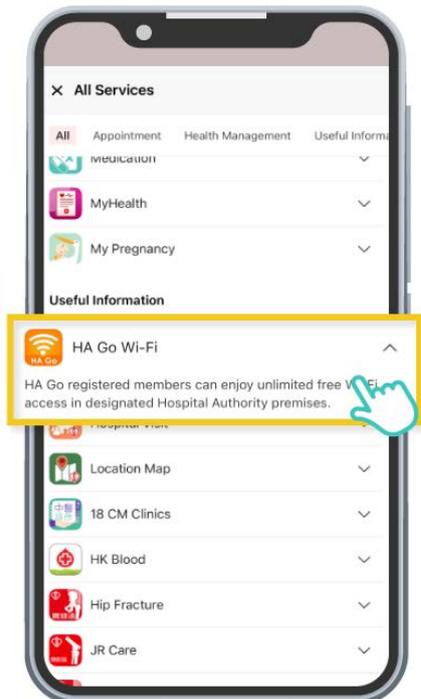
iOS 14 and Below

iOS 15 and Above

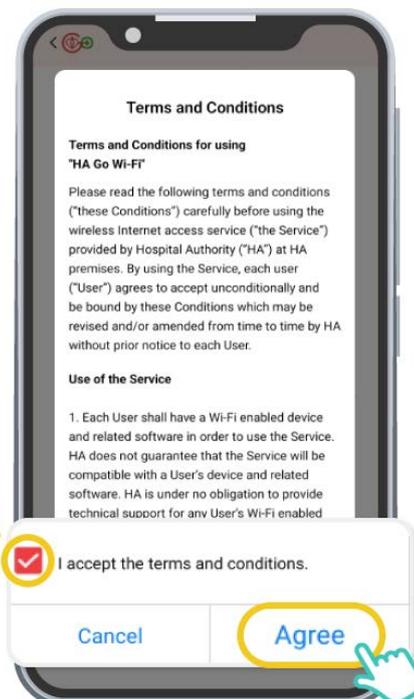
1 Login HA Go > Click "View All Services"



2 Click "HA Go Wi-Fi"



3 Accept Terms & Conditions



4 Toggle Promotional Content



Wi-Fi Connection for HA Go Member (Android 9 and Below)



Enable HA Go Wi-Fi

Install Configuration Profile

Steps to Connect Wi-Fi for Different Versions

Wi-Fi Connection
for Guest

Android 9 and Below

- Enable HA Go Wi-Fi
- Install Configuration Profile

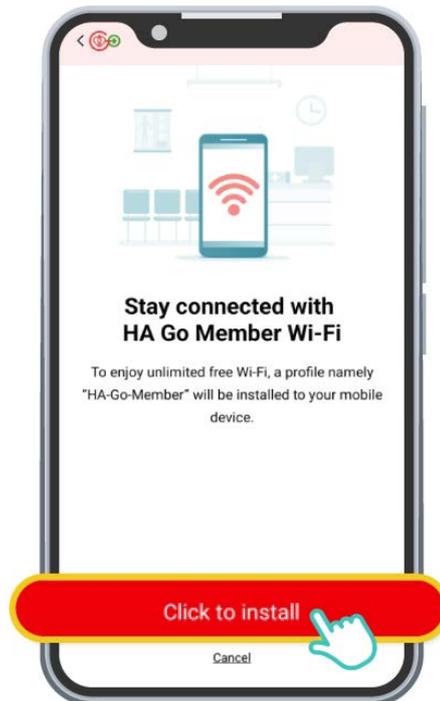
Android 10

Android 11 and Above

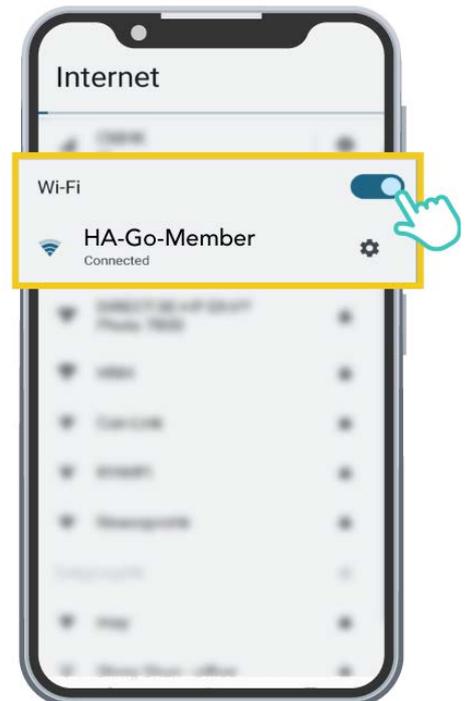
iOS 14 and Below

iOS 15 and Above

1 Click to install profile



2 Re-enable Wi-Fi to
enjoy HA Go Wi-Fi service



Wi-Fi Connection for HA Go Member (Android 10)



Enable HA Go Wi-Fi

Install Configuration Profile

Steps to Connect Wi-Fi for Different Versions

Wi-Fi Connection
for Guest

Android 9 and Below

Android 10

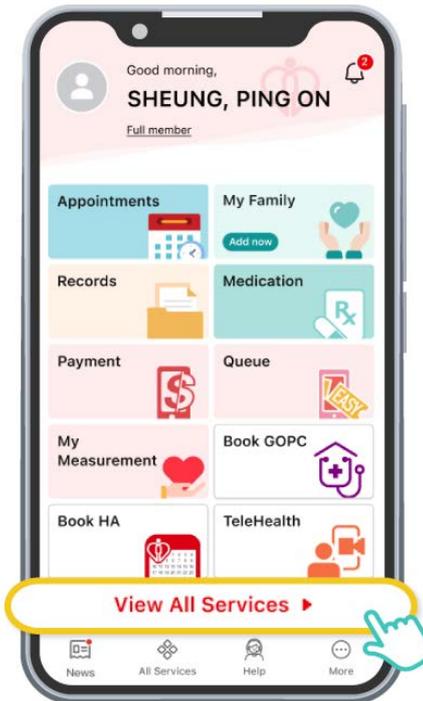
- Enable HA Go Wi-Fi
- Install Configuration Profile

Android 11 and Above

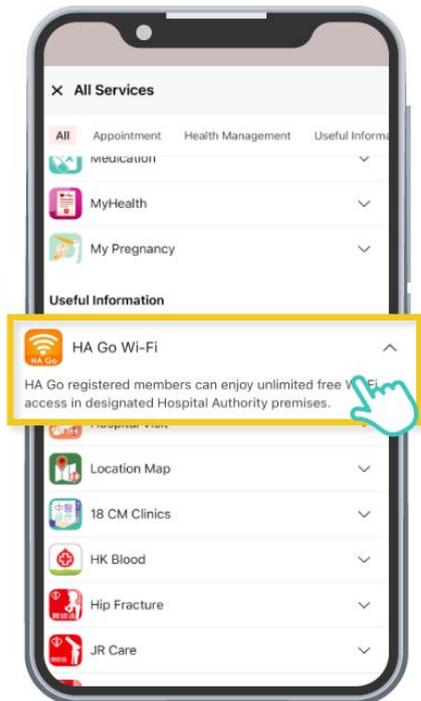
iOS 14 and Below

iOS 15 and Above

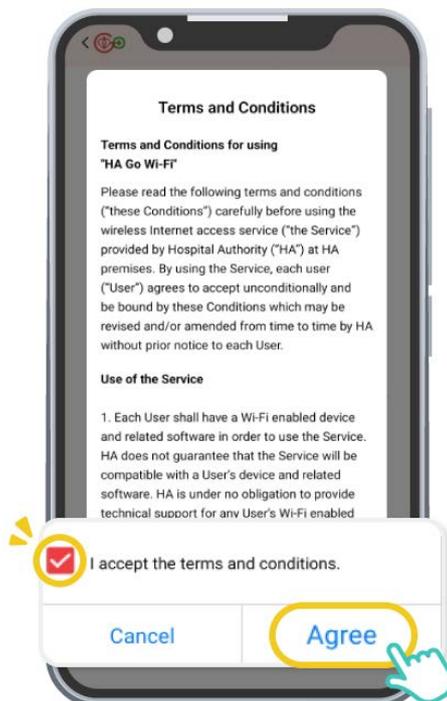
- 1 Login HA Go >
Click "View All Services"



- 2 Click "HA Go Wi-Fi"



- 3 Accept Terms &
Conditions



- 4 Toggle Promotional
Content



Wi-Fi Connection for HA Go Member (Android 10)



Enable HA Go Wi-Fi

Install Configuration Profile

Steps to Connect Wi-Fi for Different Versions

Wi-Fi Connection
for Guest

Android 9 and Below

Android 10

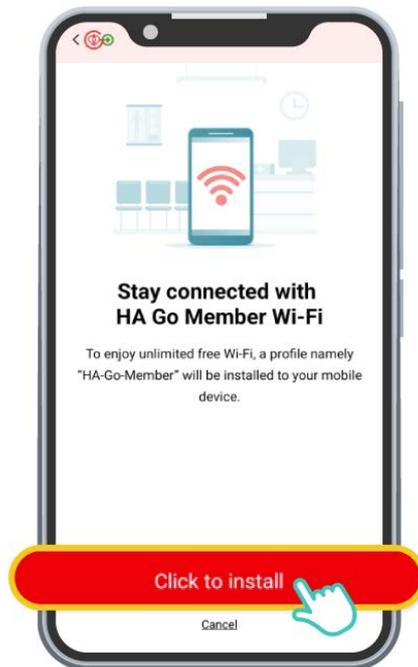
- Enable HA Go Wi-Fi
- Install Configuration Profile

Android 11 and Above

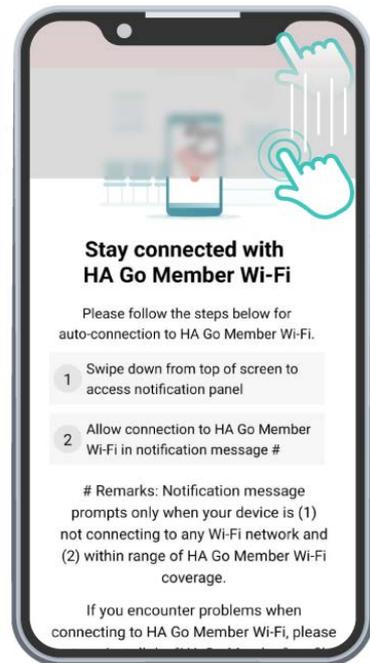
iOS 14 and Below

iOS 15 and Above

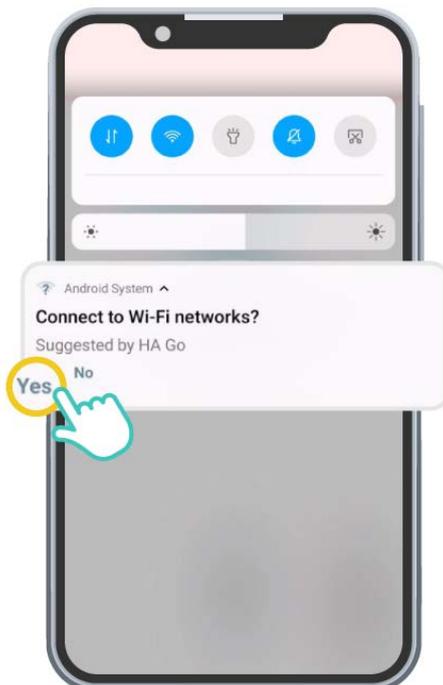
1 Click to install profile



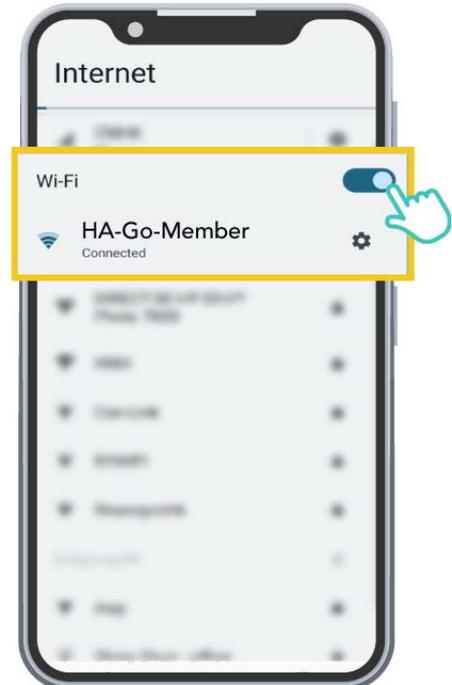
2 Swipe down from the top of screen to access notification panel



3 Allow connection to HA Go Wi-Fi*



4 Re-enable Wi-Fi to enjoy HA Go Wi-Fi service



*Notification message prompts only when your device is (1) not connecting to any Wi-Fi network and (2) within range of HA Go Wi-Fi coverage

If you encounter any connection issues related to HA Go Wi-Fi, please refer to the [FAQ section](#) for relevant information.

Wi-Fi Connection for HA Go Member (Android 11 and Above)



Enable HA Go Wi-Fi

Install Configuration Profile

Steps to Connect Wi-Fi for Different Versions

Wi-Fi Connection
for Guest

Android 9 and Below

Android 10

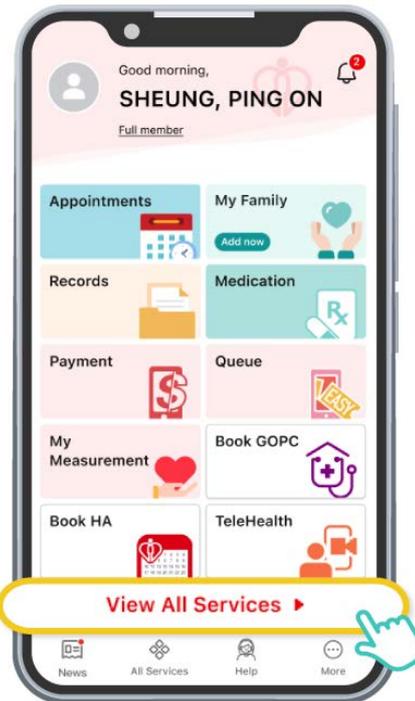
Android 11 and Above

- Enable HA Go Wi-Fi
- Install Configuration Profile

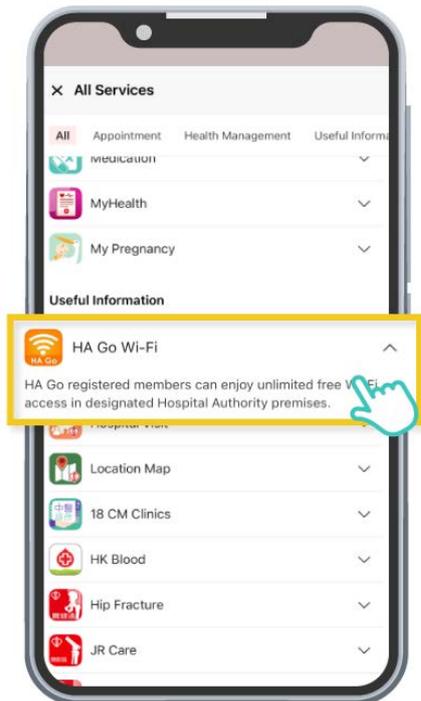
iOS 14 and Below

iOS 15 and Above

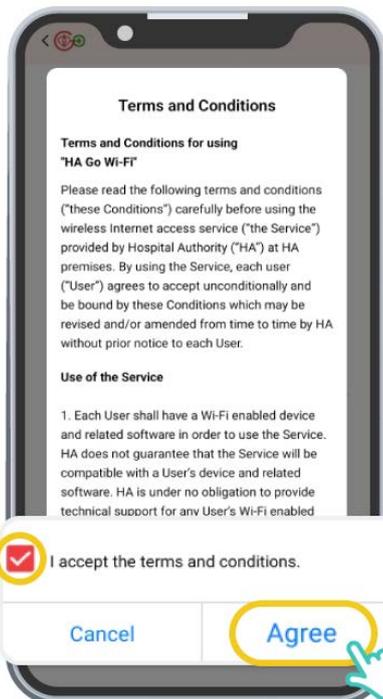
1 Login HA Go >
Click "View All Services"



2 Click "HA Go Wi-Fi"



3 Accept Terms &
Conditions



4 Toggle Promotional
Content



Wi-Fi Connection for HA Go Member (Android 11 and Above)



Enable HA Go Wi-Fi

Install Configuration Profile

Steps to Connect Wi-Fi for Different Versions

Wi-Fi Connection
for Guest

Android 9 and Below

Android 10

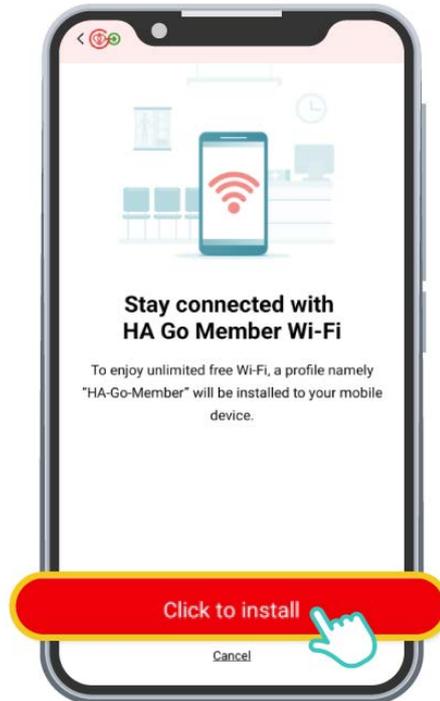
Android 11 and Above

- Enable HA Go Wi-Fi
- Install Configuration Profile

iOS 14 and Below

iOS 15 and Above

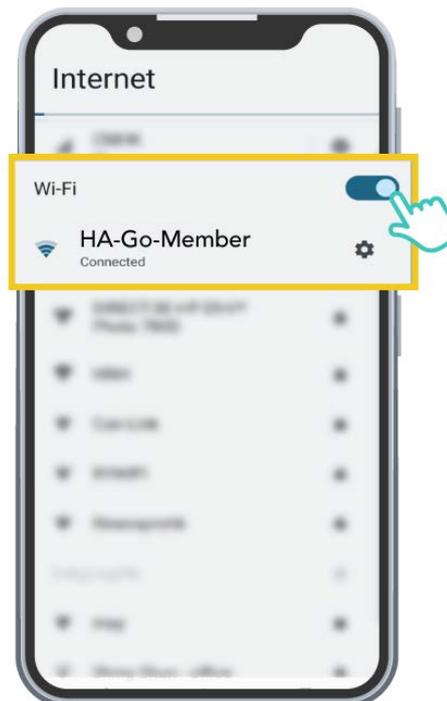
1 Click to install profile



2 Allow auto connection
to HA Go Wi-Fi



3 Re-enable Wi-Fi to
enjoy HA Go Wi-Fi service



Wi-Fi Connection for HA Go Member (iOS 14 and Below)



Enable HA Go Wi-Fi

Download Configuration Profile

Install

Steps to Connect Wi-Fi for Different Versions

Wi-Fi Connection
for Guest

Android 9 and Below

Android 10

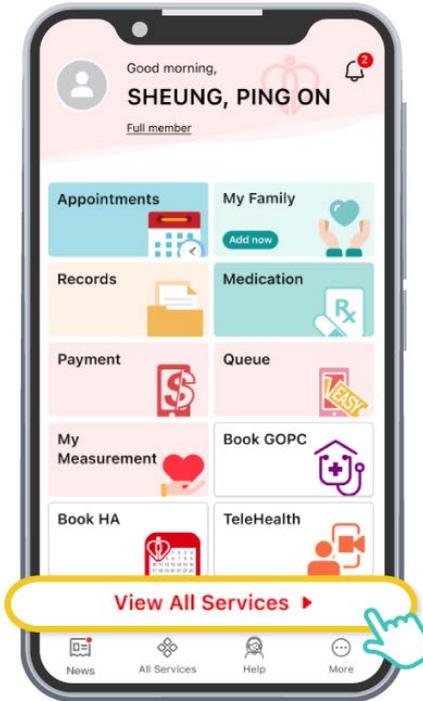
Android 11 and Above

iOS 14 and Below

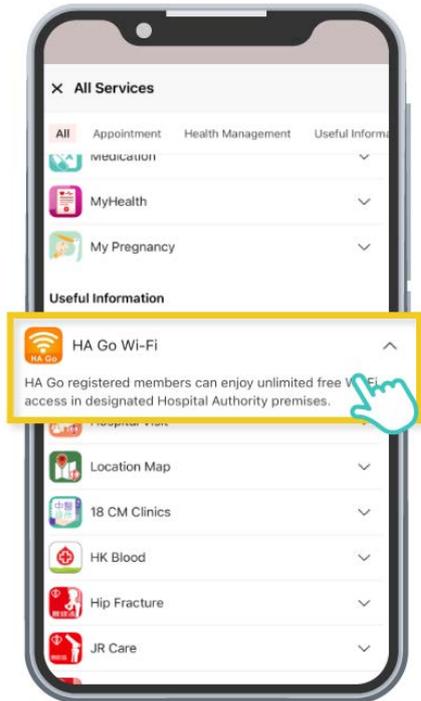
- Enable HA Go Wi-Fi
- Download Configuration Profile
- Install

iOS 15 and Above

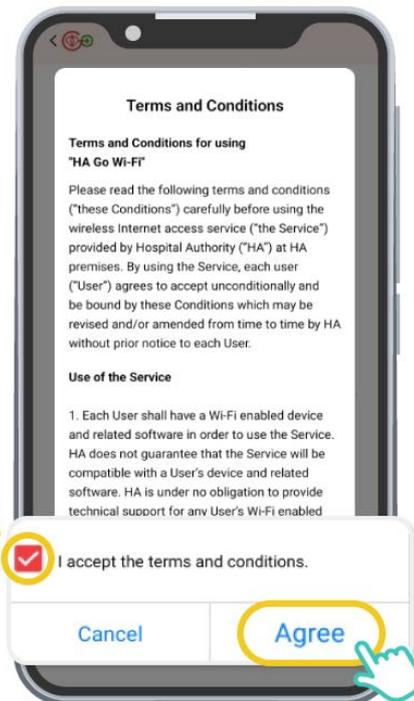
1 Login HA Go >
Click "View All Services"



2 Click "HA Go Wi-Fi"



3 Accept Terms &
Conditions



4 Toggle Promotional
Content



Wi-Fi Connection for HA Go Member (iOS 14 and Below)



Enable HA Go Wi-Fi

Download Configuration Profile

Install

Steps to Connect Wi-Fi for Different Versions

Wi-Fi Connection
for Guest

Android 9 and Below

Android 10

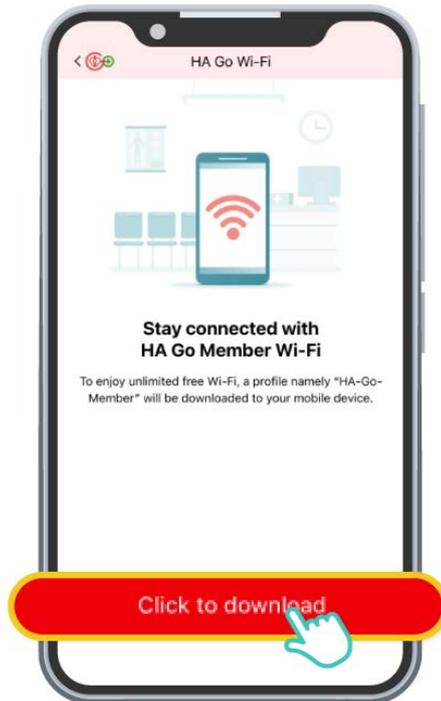
Android 11 and Above

iOS 14 and Below

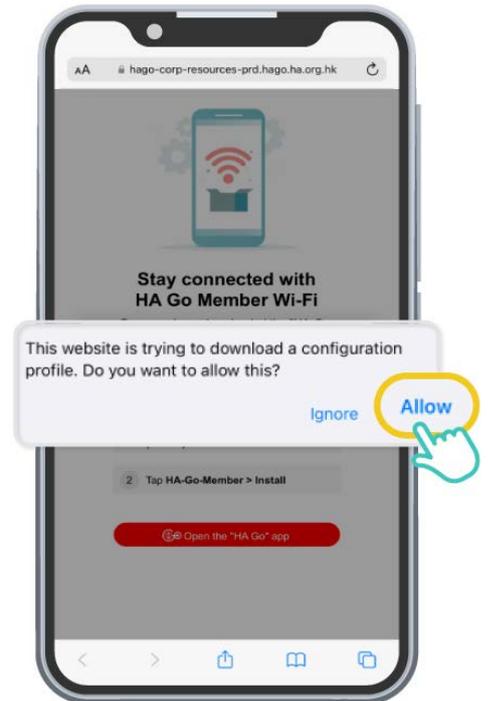
- Enable HA Go Wi-Fi
- Download Configuration Profile
- Install

iOS 15 and Above

1 Click to download
profile

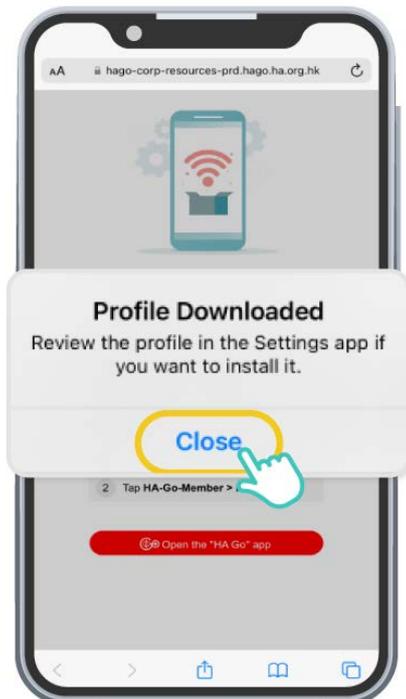


2 Allow download of
profile*



*Download of profile is only supported in Safari browser

3 Click "Close" when
profile is downloaded



Wi-Fi Connection for HA Go Member (iOS 14 and Below)



Enable HA Go Wi-Fi

Download Configuration Profile

Install

Steps to Connect Wi-Fi for Different Versions

Wi-Fi Connection for Guest

Android 9 and Below

Android 10

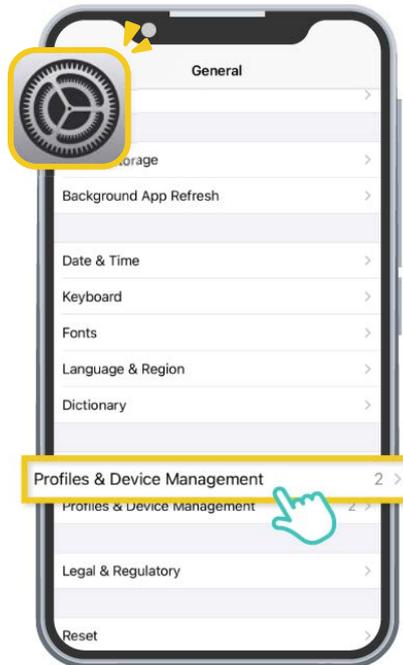
Android 11 and Above

iOS 14 and Below

- Enable HA Go Wi-Fi
- Download Configuration Profile
- Install

iOS 15 and Above

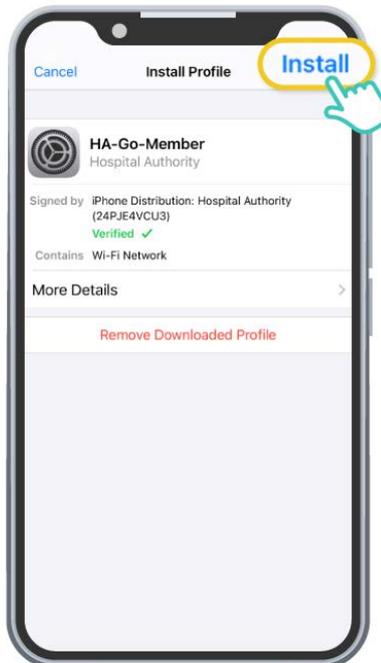
- 1 Click "Settings > "General" > "Profile & Device Management"



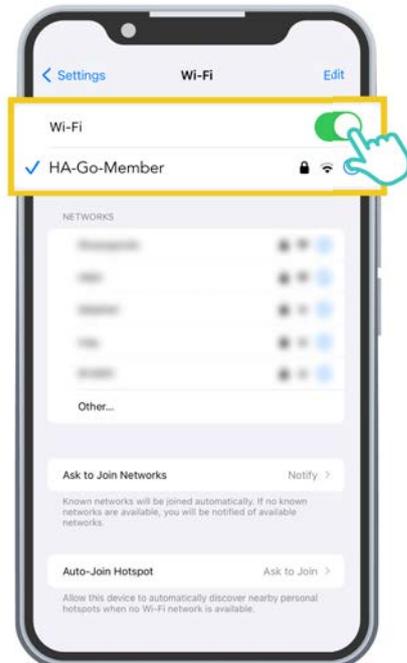
- 2 Click "HA-Go-Member"



- 3 Click "install"*



- 4 Re-enable Wi-Fi to enjoy HA Go Wi-Fi service



*May require your device passcode for profile installation

Wi-Fi Connection for HA Go Member (iOS 15 and Above)



Enable HA Go Wi-Fi

Download Configuration Profile

Install

Steps to Connect Wi-Fi for Different Versions

Wi-Fi Connection
for Guest

Android 9 and Below

Android 10

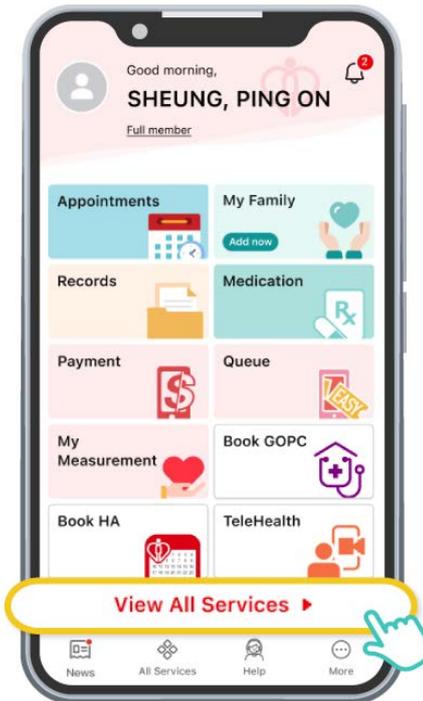
Android 11 and Above

iOS 14 and Below

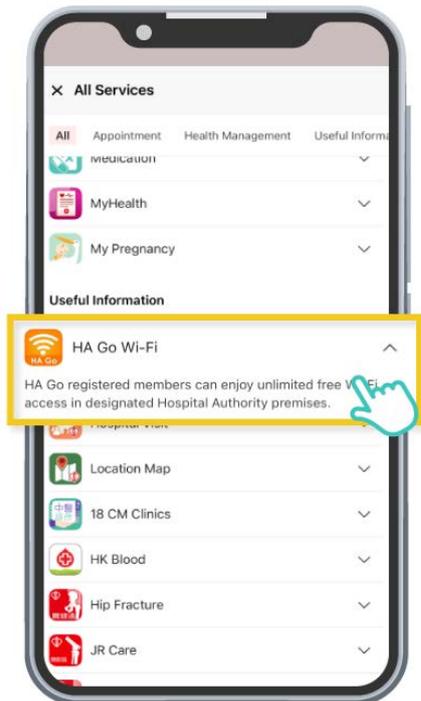
iOS 15 and Above

- **Enable HA Go Wi-Fi**
- Download Configuration Profile
- Install

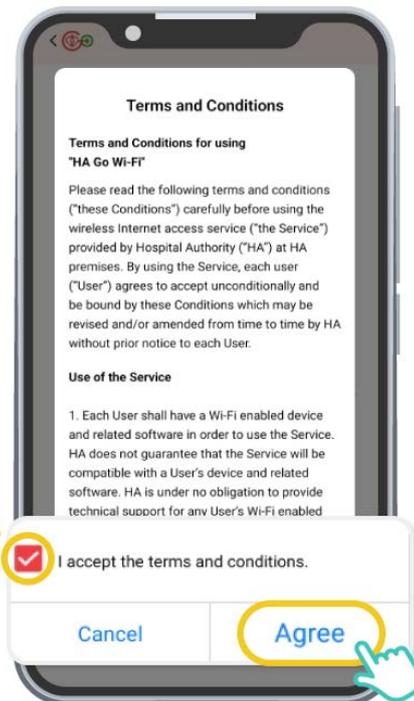
1 Login HA Go >
Click "View All Services"



2 Click "HA Go Wi-Fi"



3 Accept Terms &
Conditions



4 Toggle Promotional
Content



Wi-Fi Connection for HA Go Member (iOS 15 and Above)



Enable HA Go Wi-Fi

Download Configuration Profile

Install

Steps to Connect Wi-Fi for Different Versions

Wi-Fi Connection
for Guest

Android 9 and Below

Android 10

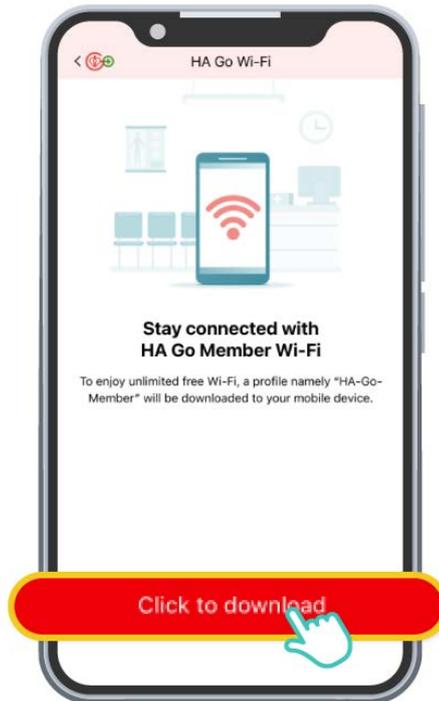
Android 11 and Above

iOS 14 and Below

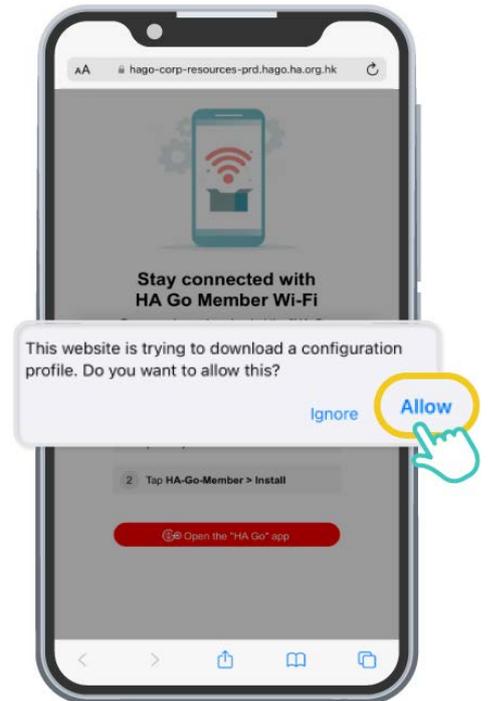
iOS 15 and Above

- Enable HA Go Wi-Fi
- Download Configuration Profile
- Install

1 Click to download
profile

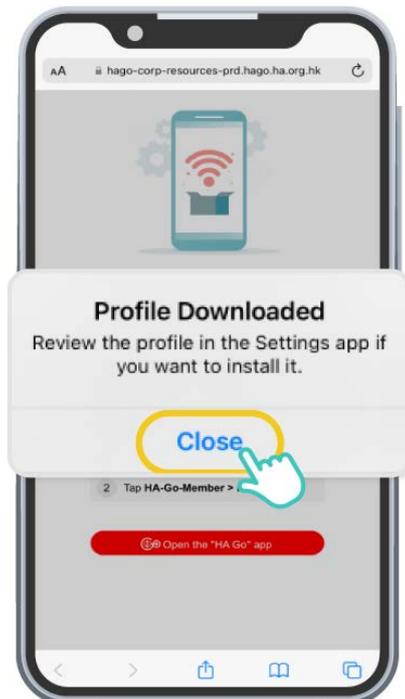


2 Allow download of
profile*



*Download of profile is only supported in Safari browser

3 Click "Close" when
profile is downloaded



Wi-Fi Connection for HA Go Member (iOS 15 and Above)



Enable HA Go Wi-Fi

Download Configuration Profile

Install

Steps to Connect Wi-Fi for Different Versions

Wi-Fi Connection for Guest

Android 9 and Below

Android 10

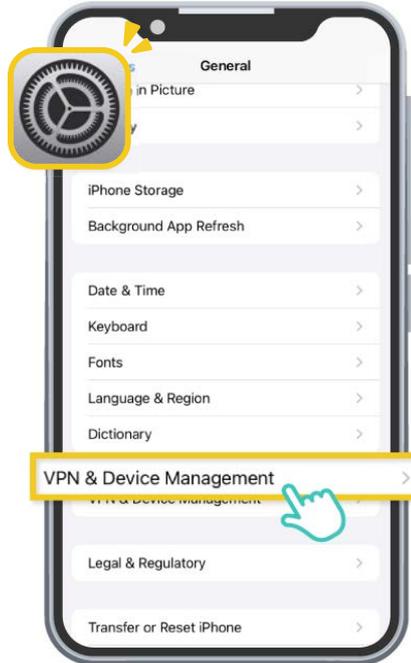
Android 11 and Above

iOS 14 and Below

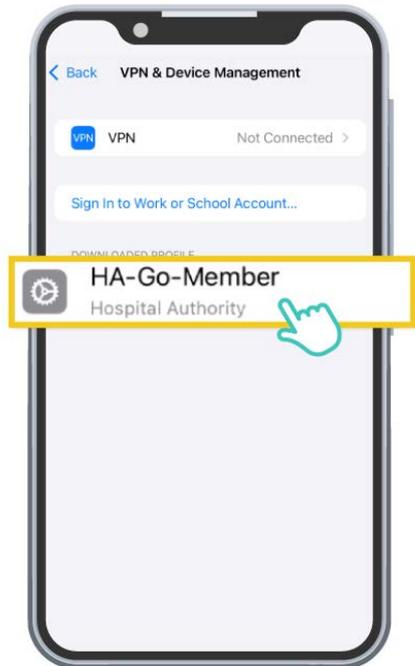
iOS 15 and Above

- Enable HA Go Wi-Fi
- Download Configuration Profile
- Install

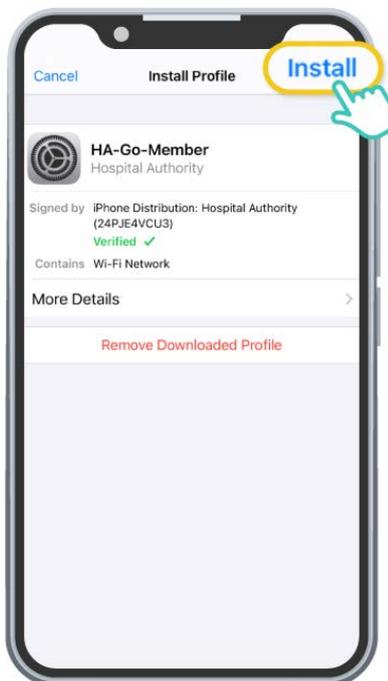
1 Click "Settings > "General" > "VPN & Device Management"



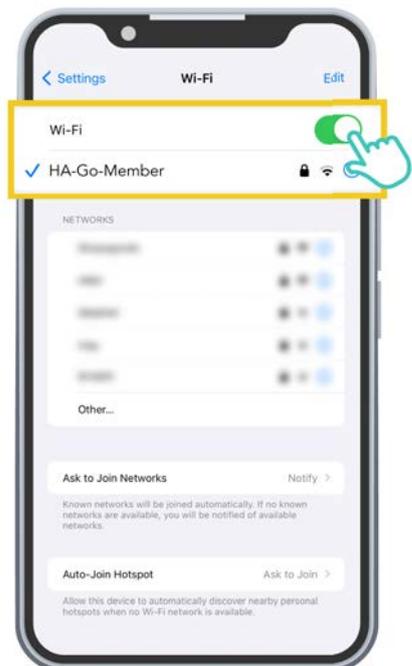
2 Click "HA-Go-Member"



3 Click "install"*



4 Re-enable Wi-Fi to enjoy HA Go Wi-Fi service



*May require your device passcode for profile installation