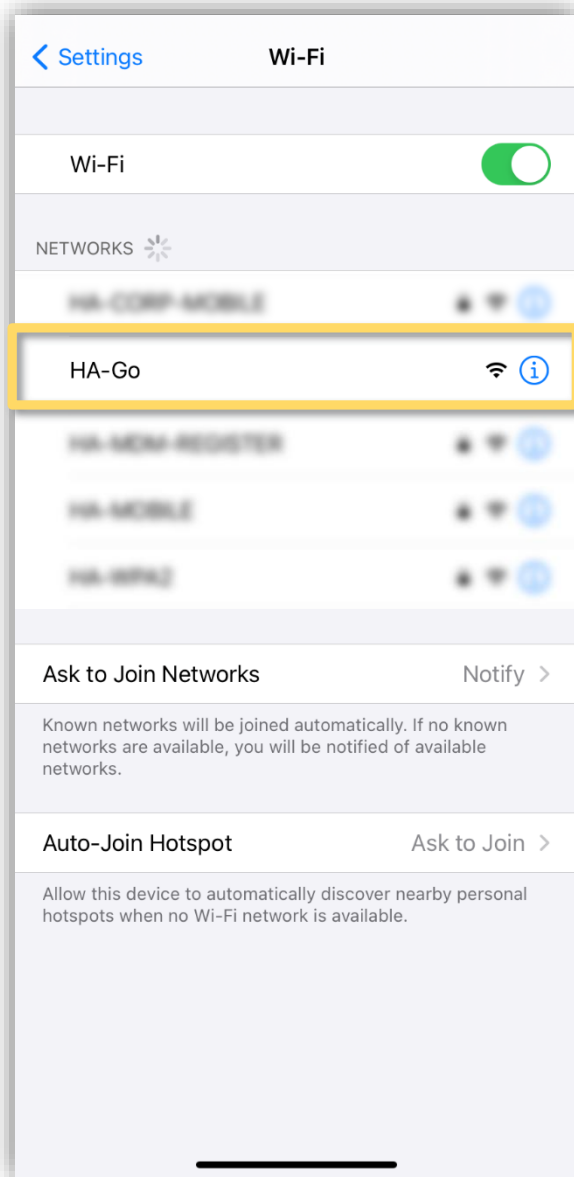


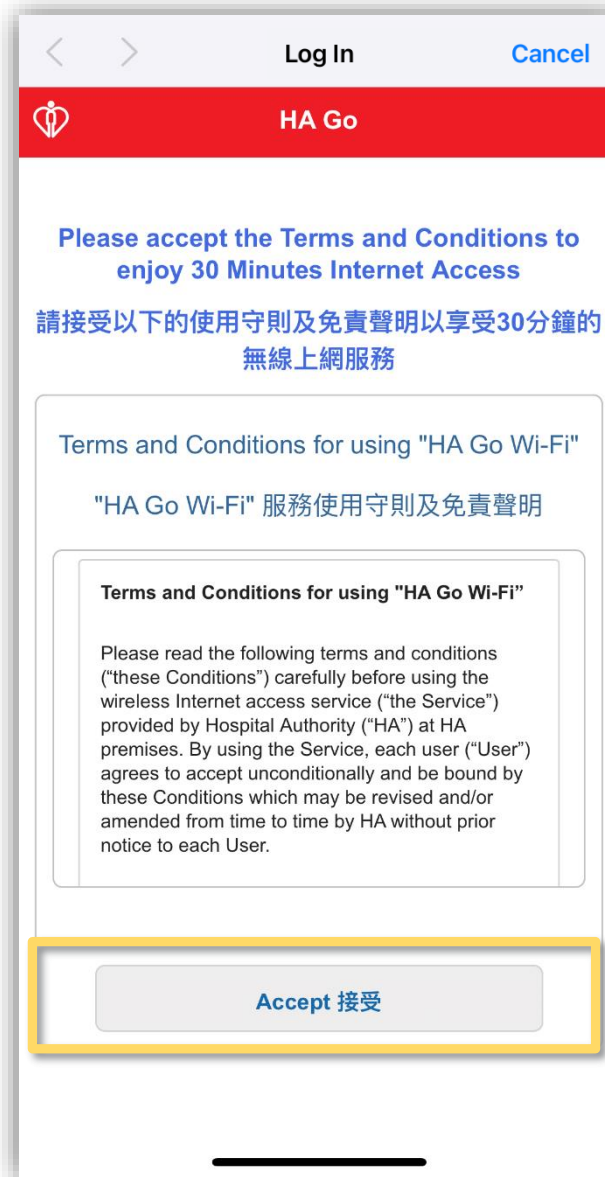
# Steps for Wi-Fi Connection Guest Mode



## Enable Wi-Fi & select "HA-Go"



## Accept terms & conditions

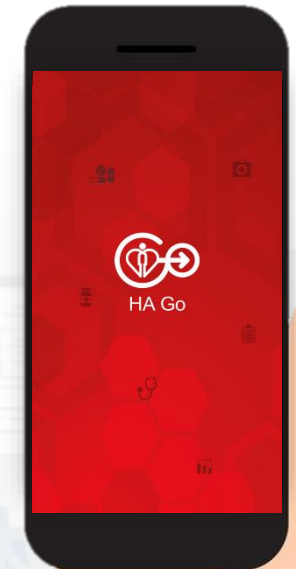


## Welcome page shown upon successful connection



# Steps for Wi-Fi Connection #

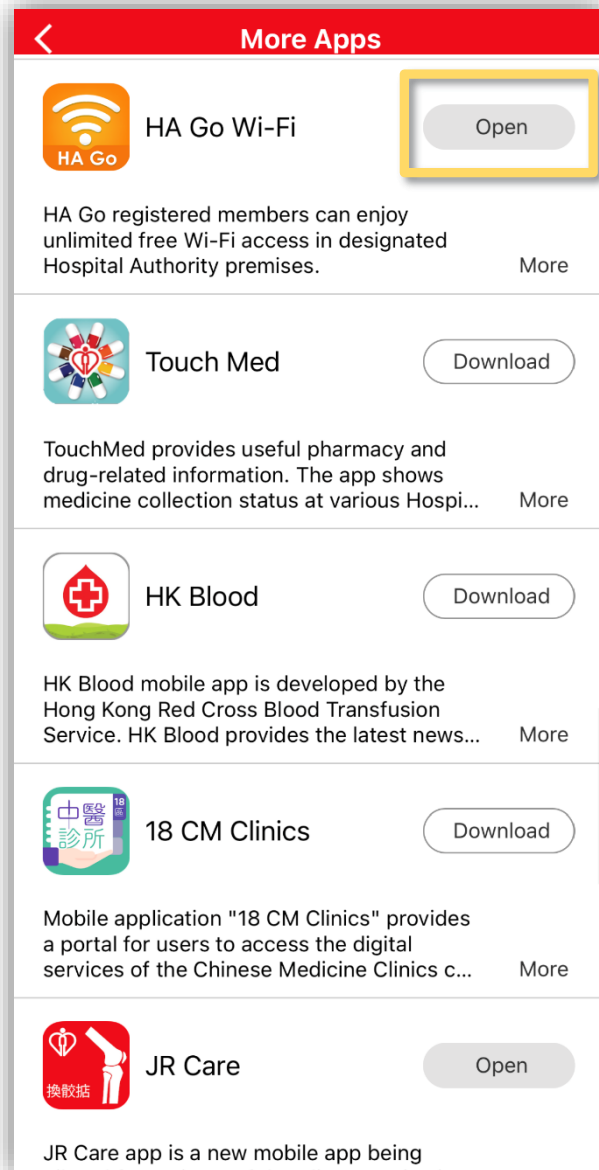
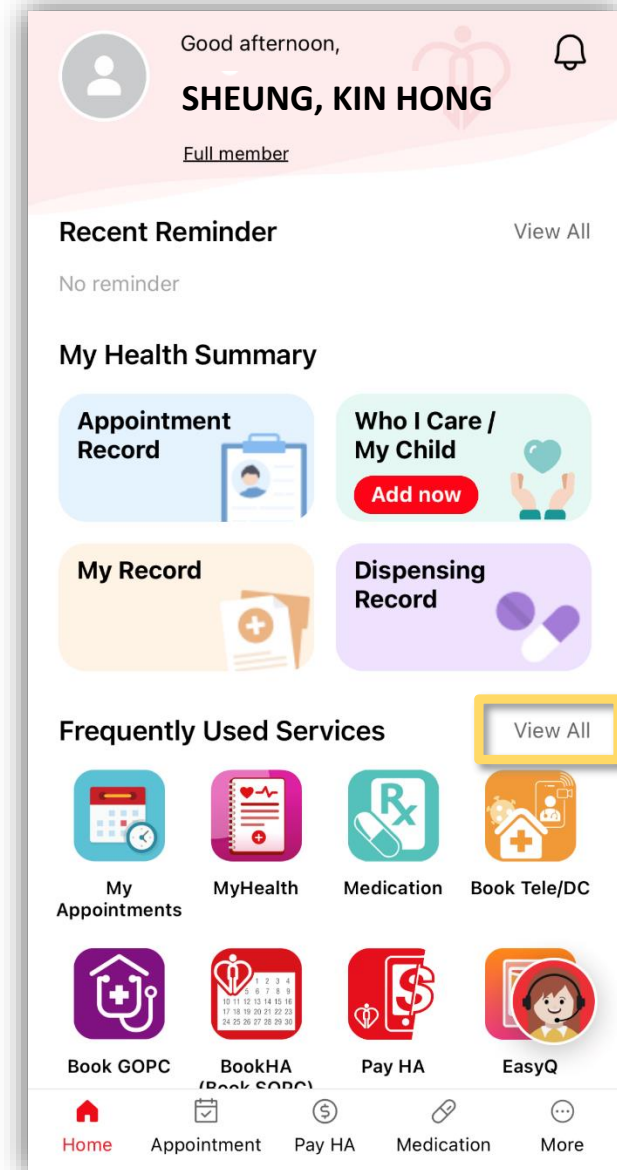
## HA Go Member Mode (Android 9 & below)



# Auto-connection will be enabled after initial setup

Login HA Go > Click "View All" in "Frequently Used Services"

Click "Open" next to "HA Go Wi-Fi" mini app



## Accept terms & conditions

HA Go Wi-Fi

### Terms and Conditions

**Terms and Conditions for using "HA Go Wi-Fi"**

Please read the following terms and conditions ("these Conditions") carefully before using the wireless Internet access service ("the Service") provided by Hospital Authority ("HA") at HA premises. By using the Service, each user ("User") agrees to accept unconditionally and be bound by these Conditions which may be revised and/or amended from time to time by HA without prior notice

I accept the terms and conditions.

Cancel Agree

## Click "Close"

HA Go Wi-Fi

The implementation of HA Go Wi-Fi will be rolled-out in phases to designated HA premises from 2021 onwards. Wi-Fi access is available at places with "HA Go Wi-Fi" signage. Please refer to [HA Go website](#) & Wi-Fi [user guide](#) for more details.

登記HA Go 享用免費無線上網!  
Register HA Go to Enjoy Free Wi-Fi!

HA Go

Don't show this message again.

Close

## Click to install profile

HA Go Wi-Fi

### Stay connected with HA Go Member Wi-Fi

To enjoy unlimited free Wi-Fi, a profile namely "HA-Go-Member" will be installed to your mobile device.

Click to install

Cancel

## Re-enable Wi-Fi to enjoy HA Go Wi-Fi service

HA Go Wi-Fi

### Stay connected with HA Go Member Wi-Fi

Simply turn off and on the Wi-Fi setting upon your arrival at designated Hospital Authority premises for unlimited free Wi-Fi.

If you encounter problems when connecting to HA Go Member Wi-Fi, please try to re-install the "HA-Go-Member" profile.

# Steps for Wi-Fi Connection #

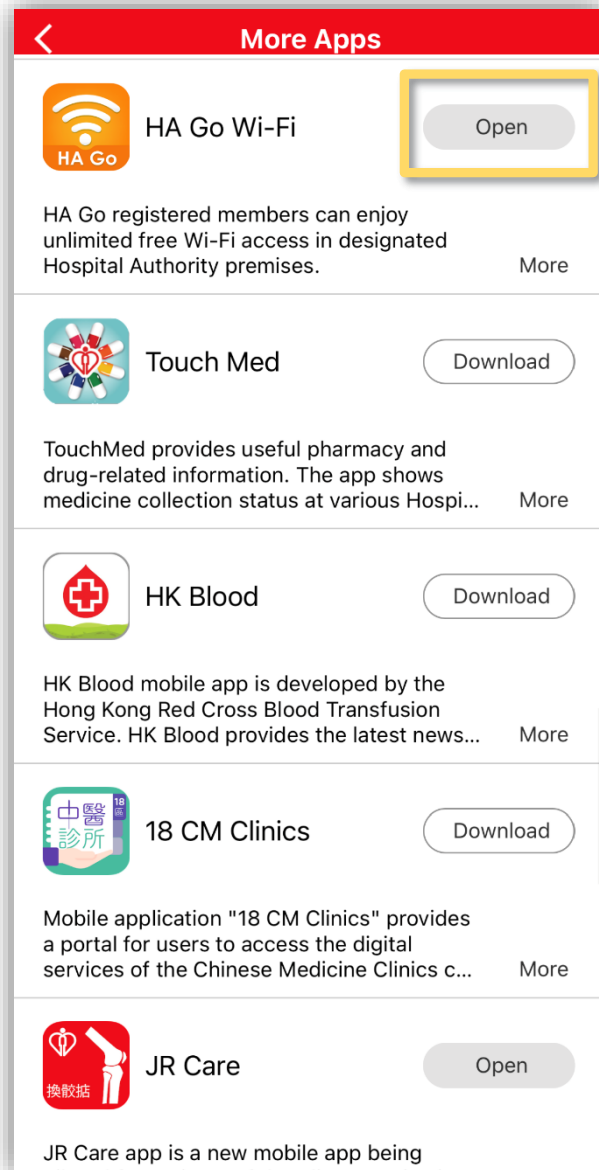
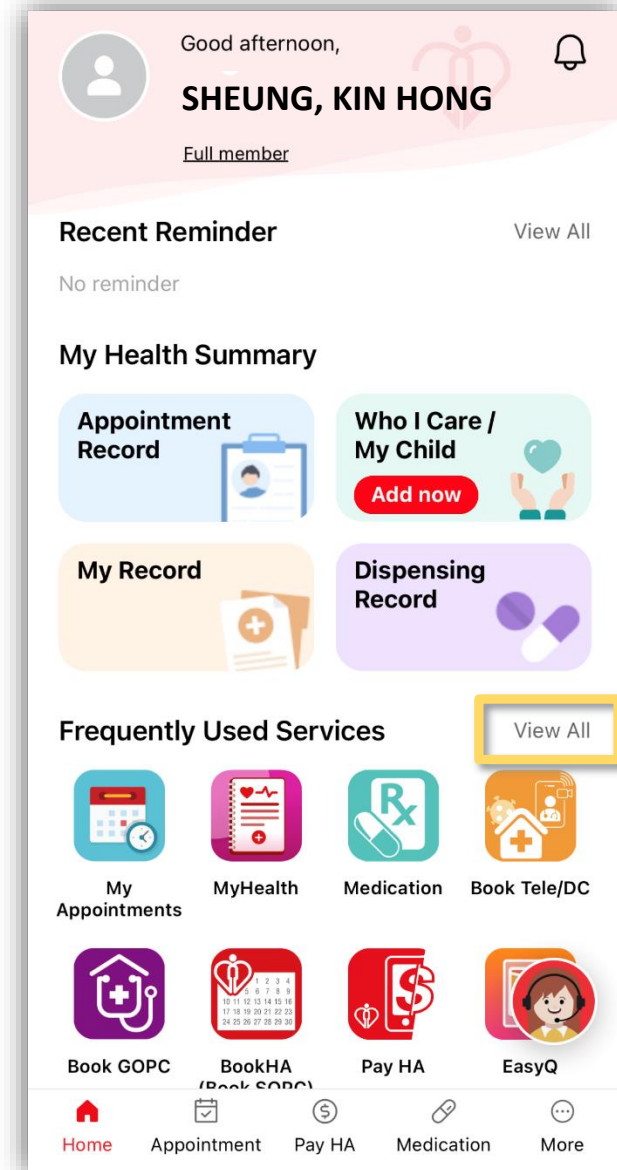
## HA Go Member Mode (Android 10)



# Auto-connection will be enabled after initial setup

Login HA Go > Click "View All" in "Frequently Used Services"

Click "Open" next to "HA Go Wi-Fi" mini app



# Accept terms & conditions

HA Go Wi-Fi

## Terms and Conditions

### Terms and Conditions for using "HA Go Wi-Fi"

Please read the following terms and conditions ("these Conditions") carefully before using the wireless Internet access service ("the Service") provided by Hospital Authority ("HA") at HA premises. By using the Service, each user ("User") agrees to accept unconditionally and be bound by these Conditions which may be revised and/or amended from time to time by HA without prior notice

I accept the terms and conditions.

Cancel Agree

Cancel

# Click "Close"

HA Go Wi-Fi

The implementation of HA Go Wi-Fi will be rolled-out in phases to designated HA premises from 2021 onwards. Wi-Fi access is available at places with "HA Go Wi-Fi" signage. Please refer to [HA Go website](#) & [Wi-Fi user guide](#) for more details.



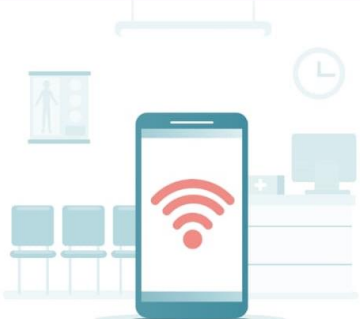
Don't show this message again.

Close

Cancel

# Click to install profile

HA Go Wi-Fi



## Stay connected with HA Go Member Wi-Fi

To enjoy unlimited free Wi-Fi, a profile namely "HA-Go-Member" will be installed to your mobile device.

Click to install

Cancel



**Swipe down from the top of screen to access notification panel**

**Allow connection to HA Go Wi-Fi #**

**Touch & hold Wi-Fi icon to access Wi-Fi settings**

**Auto-connection to HA Go Wi-Fi**



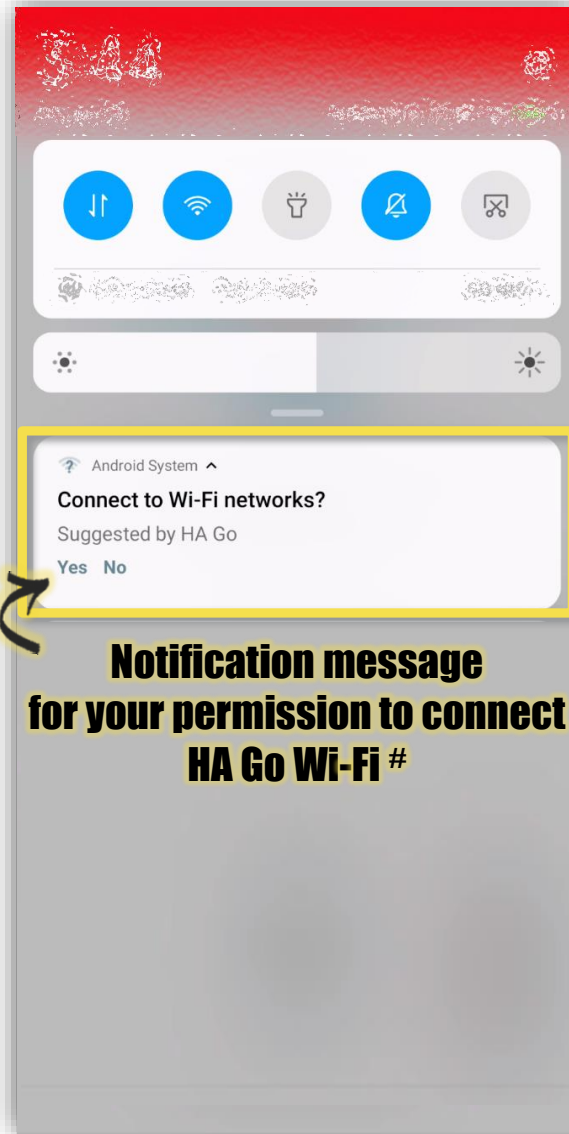
### Stay connected with HA Go Member Wi-Fi

Please follow the steps below for auto-connection to HA Go Member Wi-Fi.

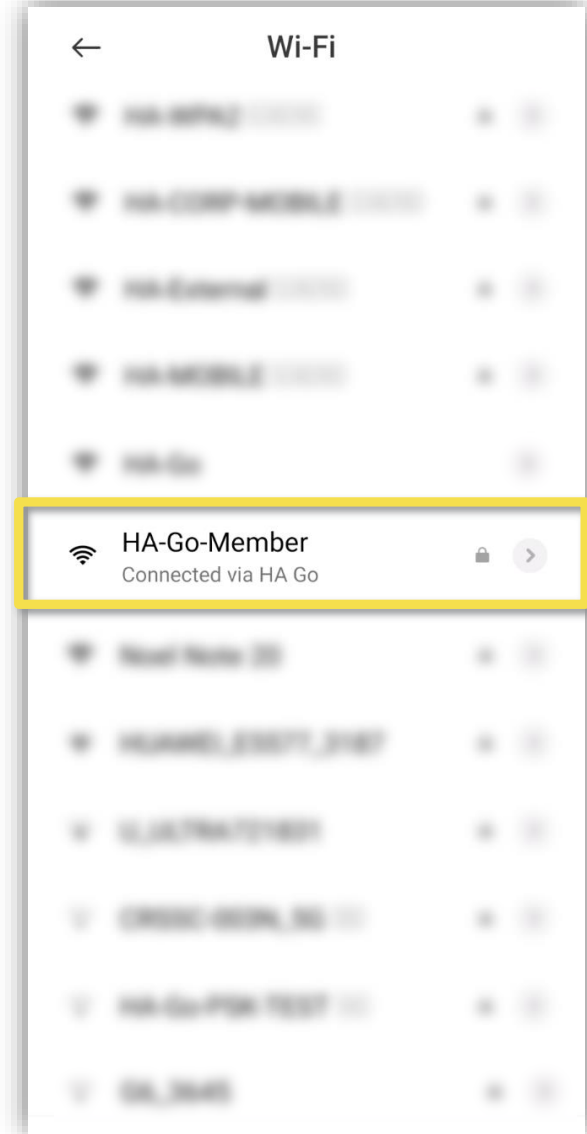
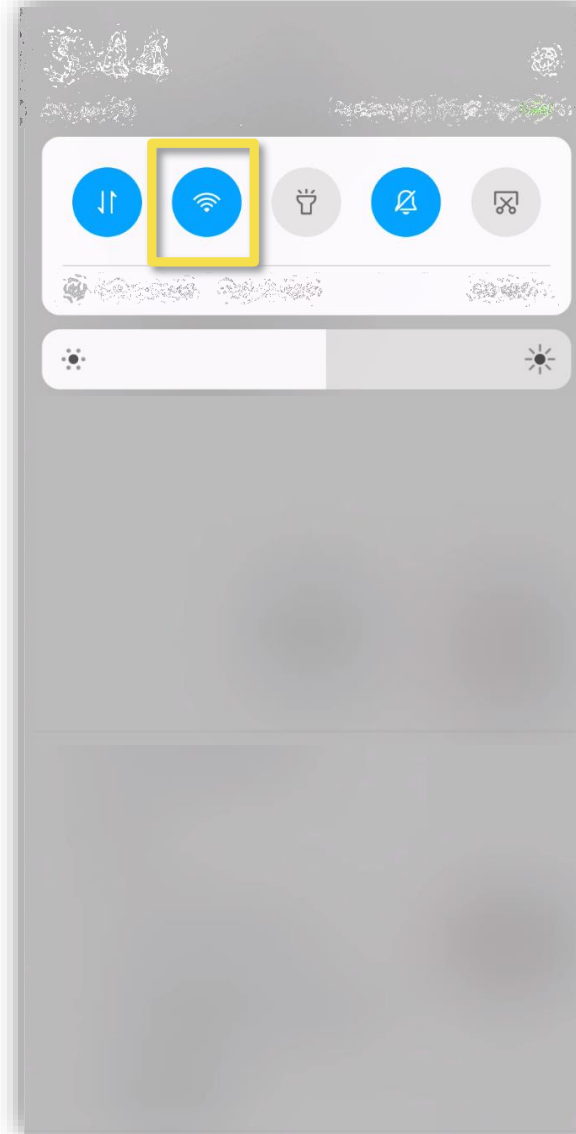
- 1 Swipe down from top of screen to access notification panel
- 2 Allow connection to HA Go Member Wi-Fi in notification message #

# Remarks: Notification message prompts only when your device is (1) not connecting to any Wi-Fi network and (2) within range of HA Go Member Wi-Fi coverage.

If you encounter problems when connecting to HA Go Member Wi-Fi, please try to re-install the "HA-Go-Member" profile.



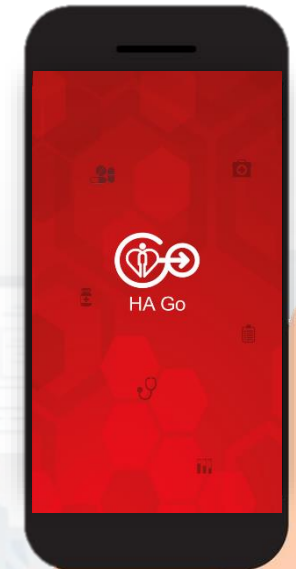
**Notification message for your permission to connect HA Go Wi-Fi #**



**# Notification message prompts only when your device is (1) not connecting to any Wi-Fi network and (2) within range of HA Go Wi-Fi coverage**

# Steps for Wi-Fi Connection #

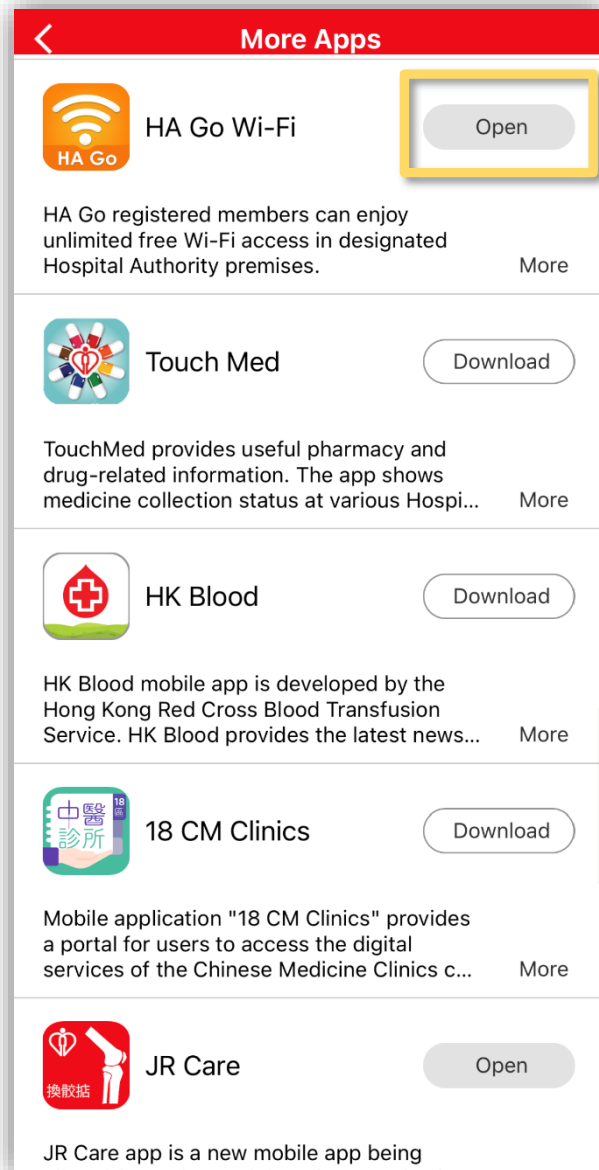
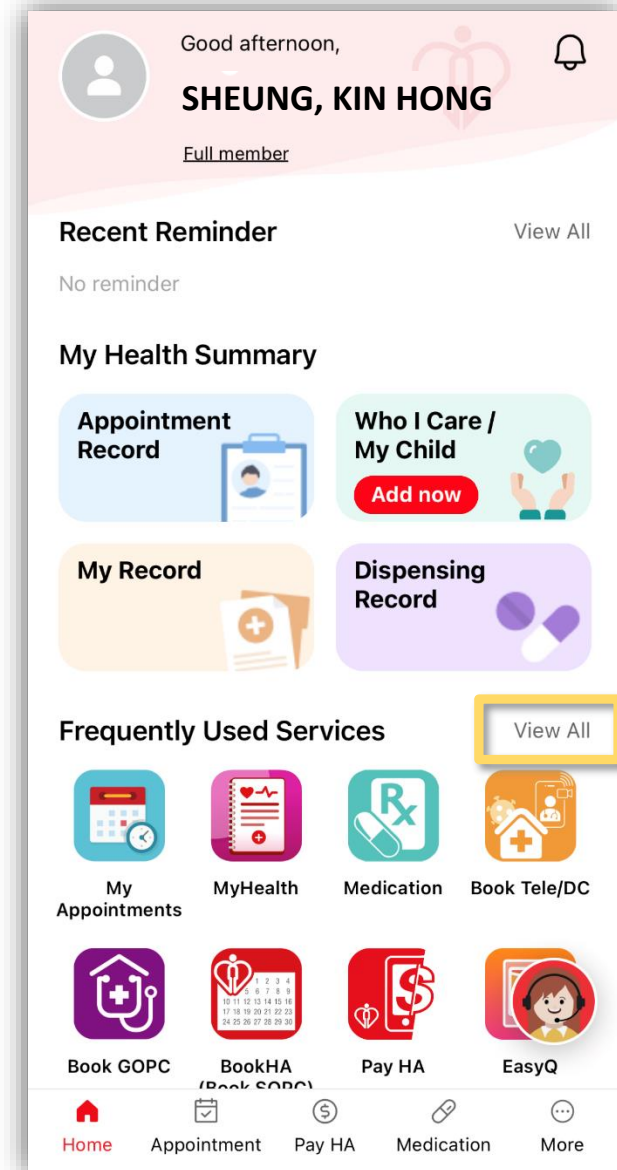
## HA Go Member Mode (Android 11 & above)



# Auto-connection will be enabled after initial setup

Login HA Go > Click "View All" in "Frequently Used Services"

Click "Open" next to "HA Go Wi-Fi" mini app



## Accept terms & conditions

HA Go Wi-Fi

### Terms and Conditions

#### Terms and Conditions for using "HA Go Wi-Fi"

Please read the following terms and conditions ("these Conditions") carefully before using the wireless Internet access service ("the Service") provided by Hospital Authority ("HA") at HA premises. By using the Service, each user ("User") agrees to accept unconditionally and be bound by these Conditions which may be revised and/or amended from time to time by HA without prior notice

I accept the terms and conditions

Cancel | Agree

## Click "Close"

HA Go Wi-Fi

The implementation of HA Go Wi-Fi will be rolled-out in phases to designated HA premises from 2021 onwards. Wi-Fi access is available at places with "HA Go Wi-Fi" signage. Please refer to [HA Go website](#) & Wi-Fi [user guide](#) for more details.

登記HA Go 享用免費無線上網!  
Register HA Go to Enjoy Free Wi-Fi!

HA Go

Don't show this message again.

Close

## Click to install profile

HA Go Wi-Fi

### Stay connected with HA Go Member Wi-Fi

To enjoy unlimited free Wi-Fi, a profile namely "HA-Go-Member" will be installed to your mobile device.

Click to install

Cancel

## Allow auto-connection to HA Go Wi-Fi

HA Go Wi-Fi

### Stay connected with HA Go Member Wi-Fi

Simply turn off and on the Wi-Fi setting upon your arrival at designated Hospital Authority premises for unlimited free Wi-Fi.

Allow suggested Wi-Fi networks?

HA Go suggested networks. Device may connect automatically.

No, thanks | Allow

# Steps for Wi-Fi Connection #

## HA Go Member Mode (iOS 14 & below)

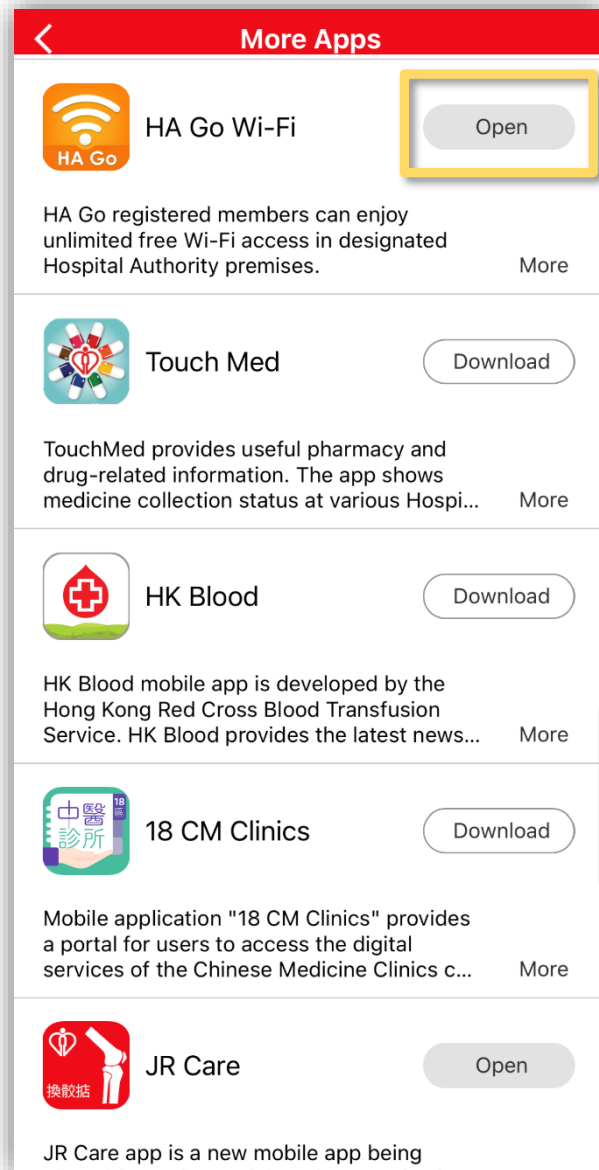
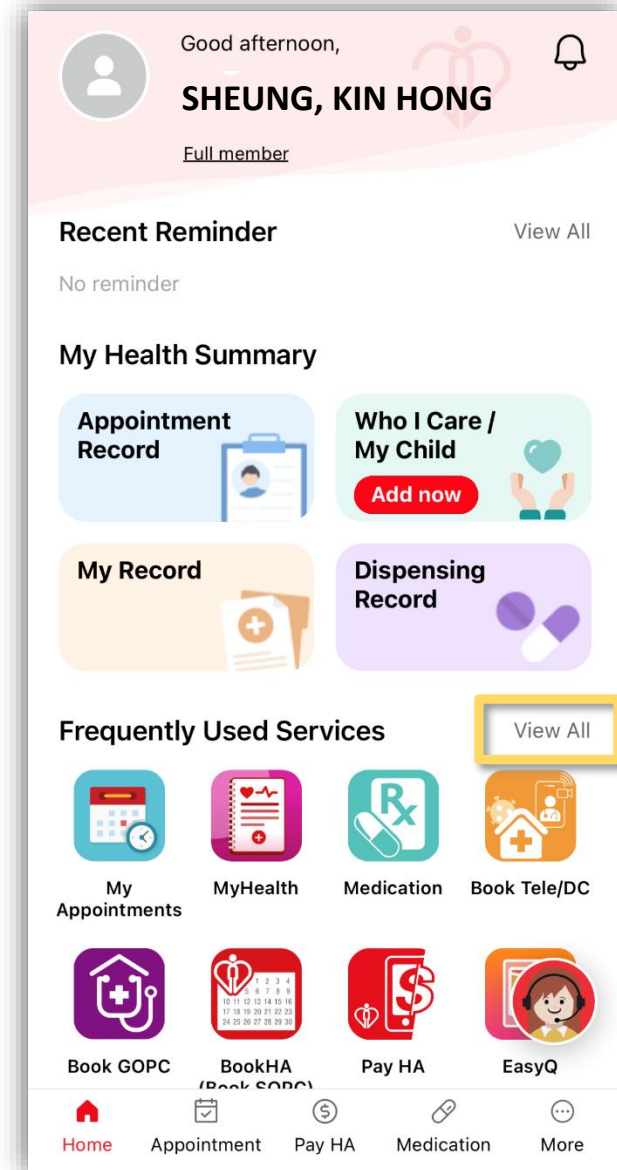


# Auto-connection will be enabled after initial setup

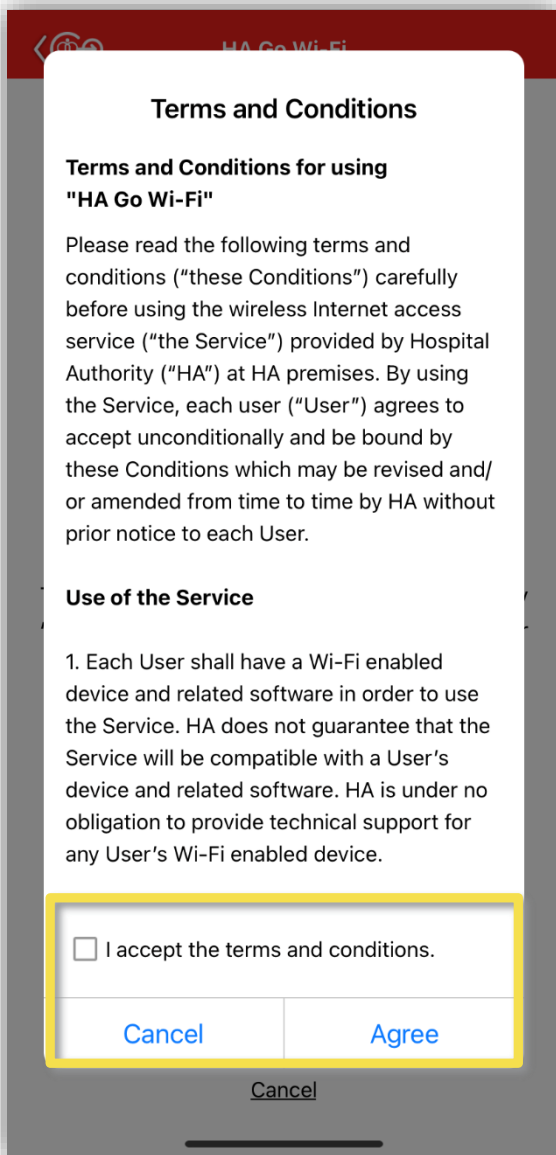


Login HA Go > Click "View All" in "Frequently Used Services"

Click "Open" next to "HA Go Wi-Fi" mini app



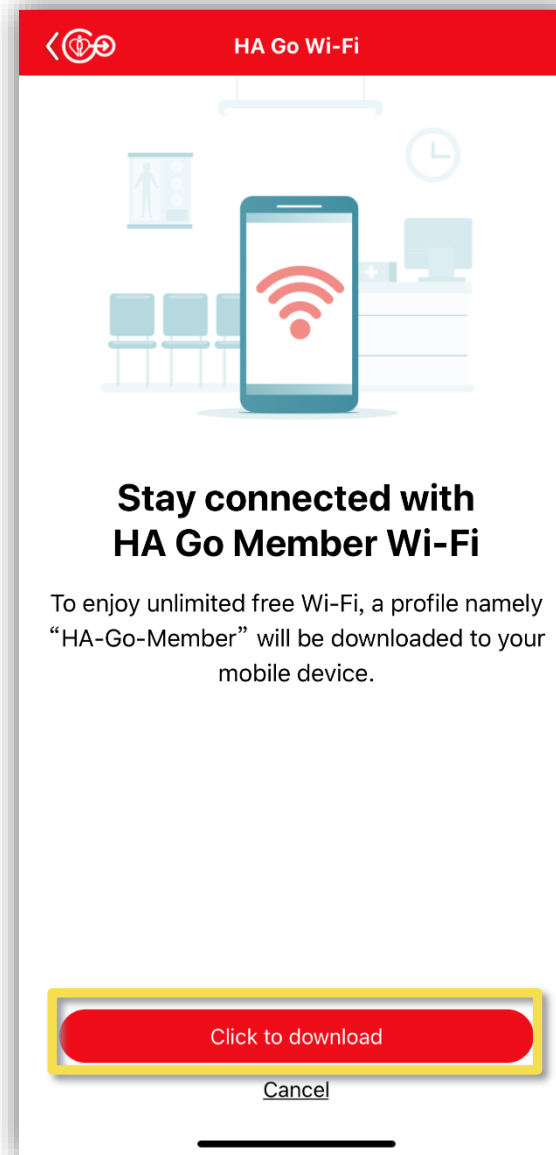
## Accept terms & conditions



## Click "Close"



## Click to download profile



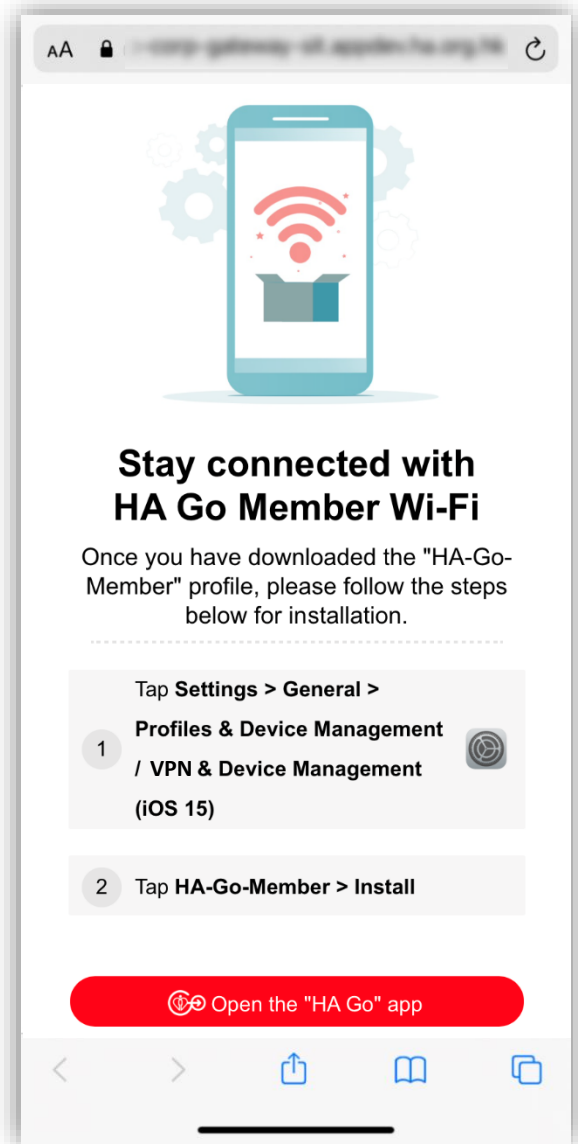
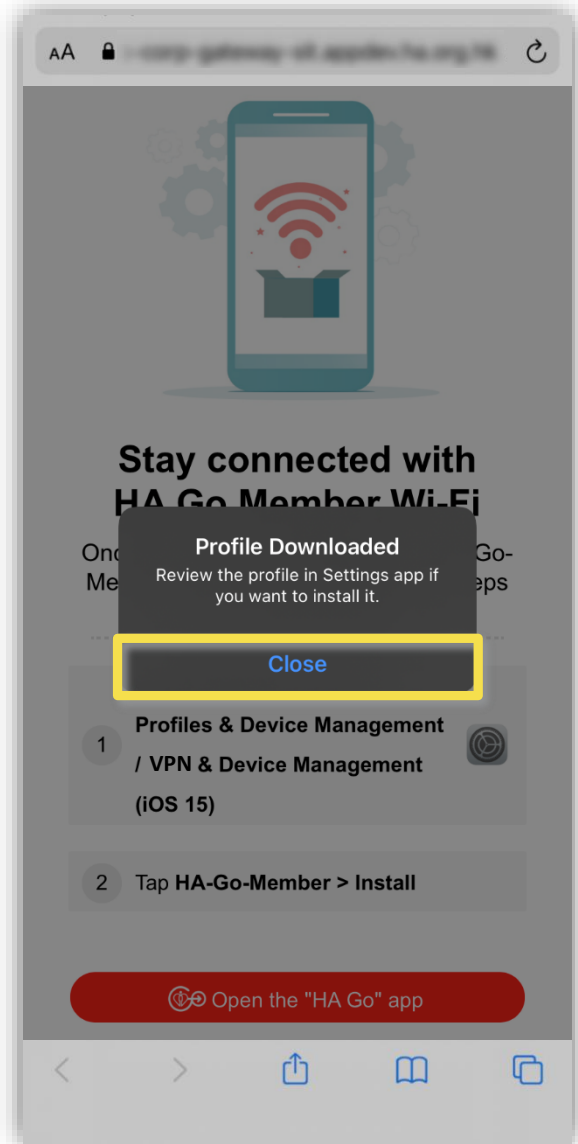
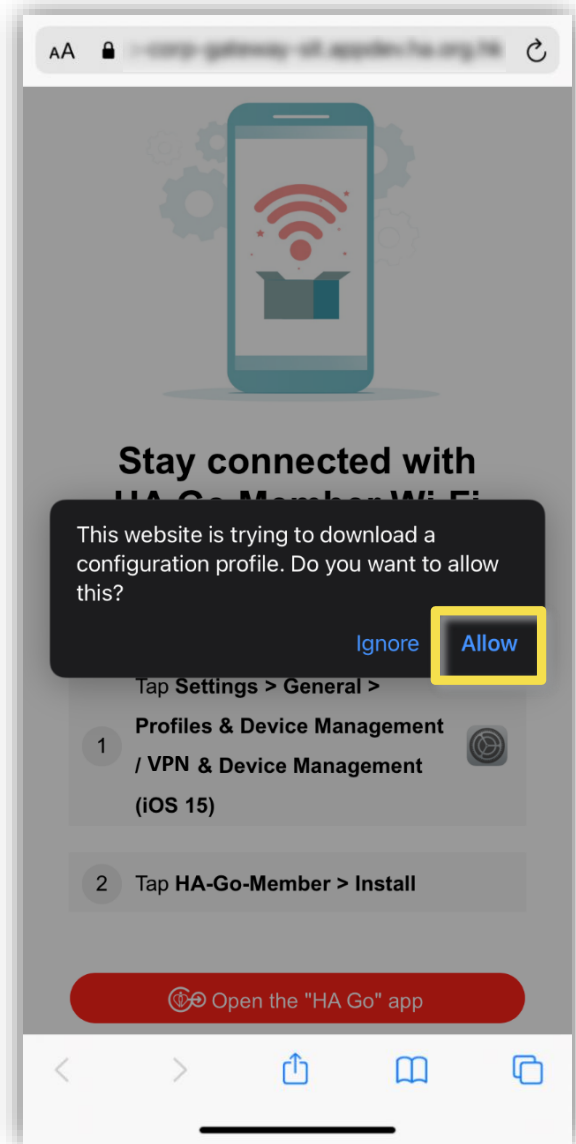
## Redirect to profile download page

**Allow download of profile #**

**Click "Close" when profile is downloaded**

**Follow the steps for profile installation**

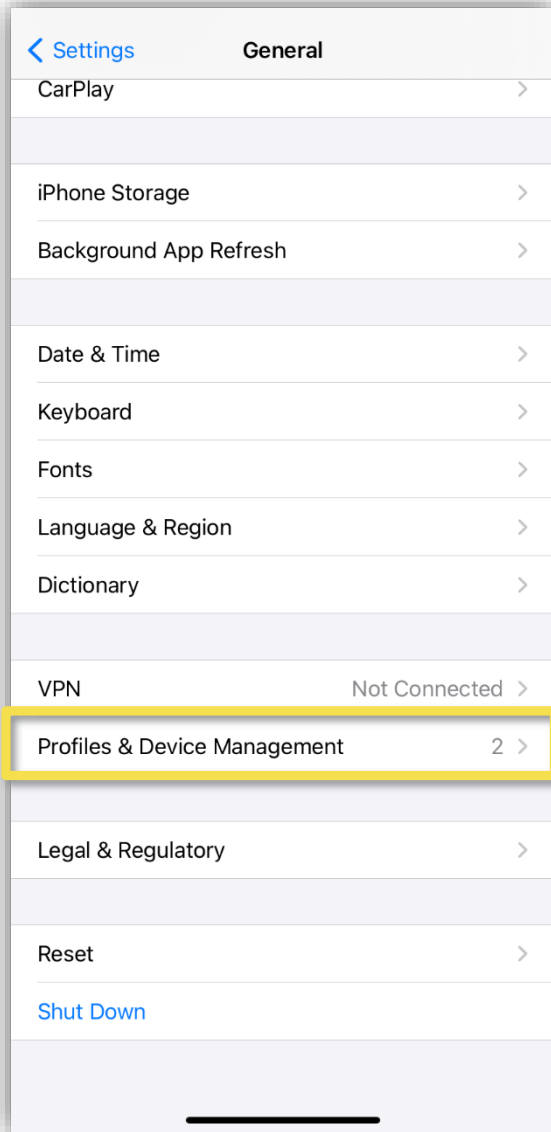
**Open the "Settings" app**



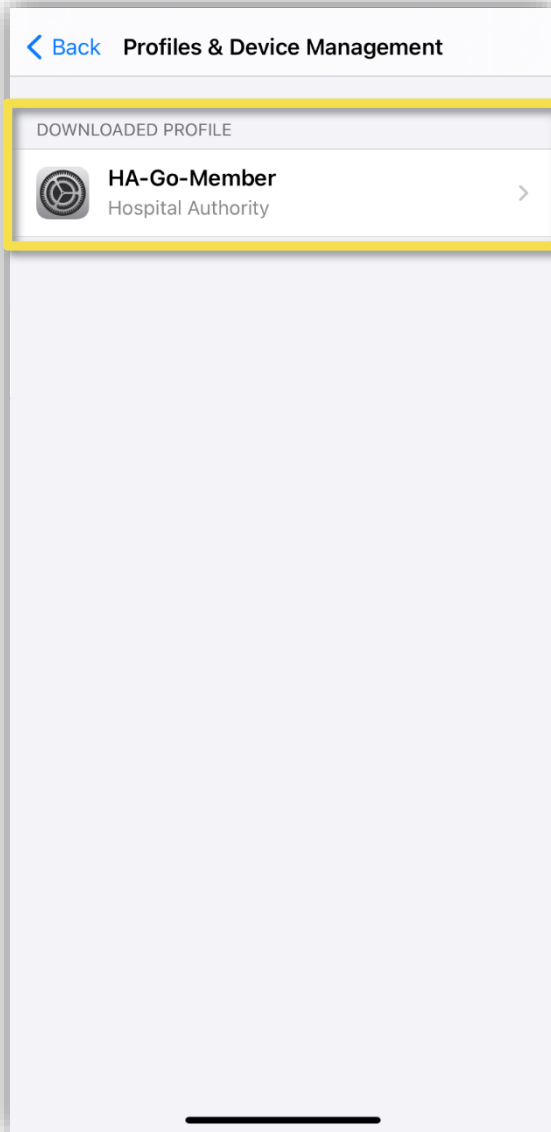
**# Download of profile is only supported in Safari browser**



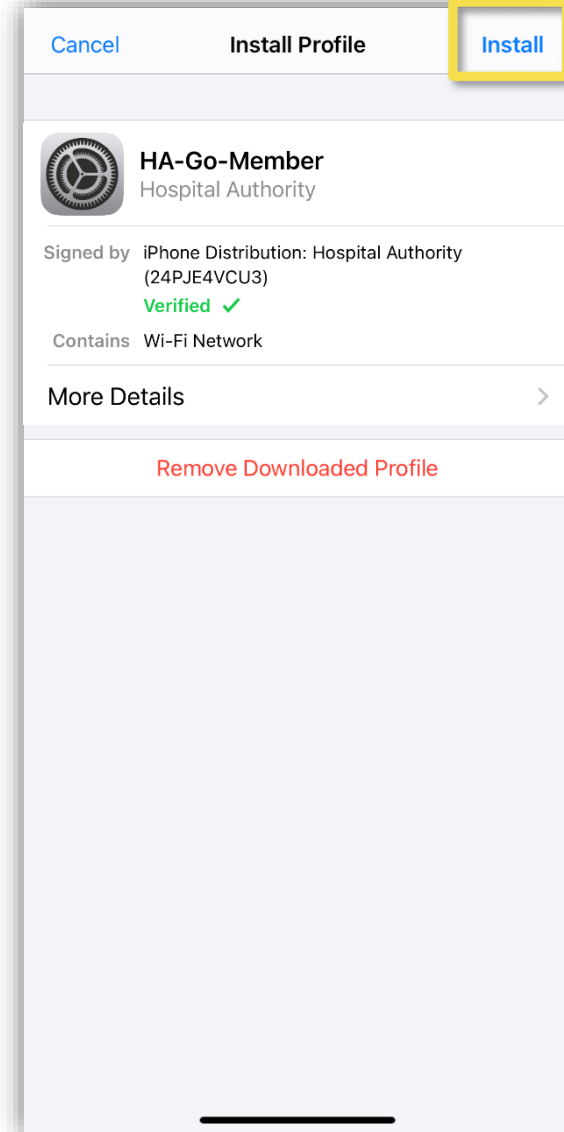
Click “Settings > General > Profile & Device Management”



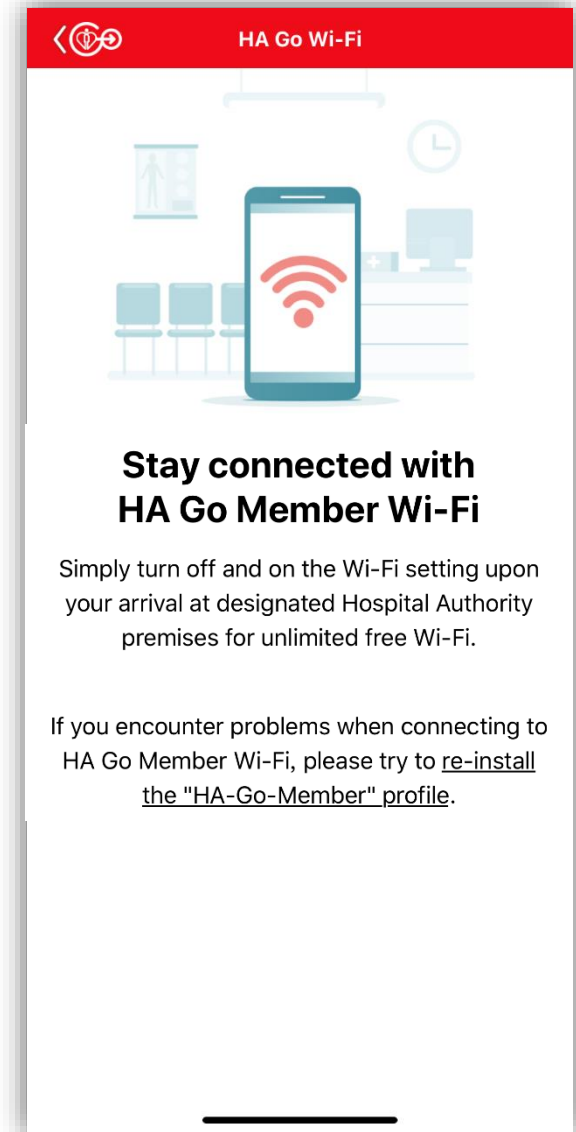
Click “HA-Go-Member”



Click “install” #



Re-enable Wi-Fi to enjoy HA Go Wi-Fi service



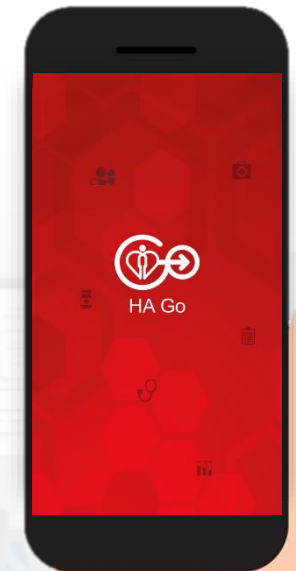
# May require passcode for profile installation

# Steps for Wi-Fi Connection #

## HA Go Member Mode (iOS 15 & above)

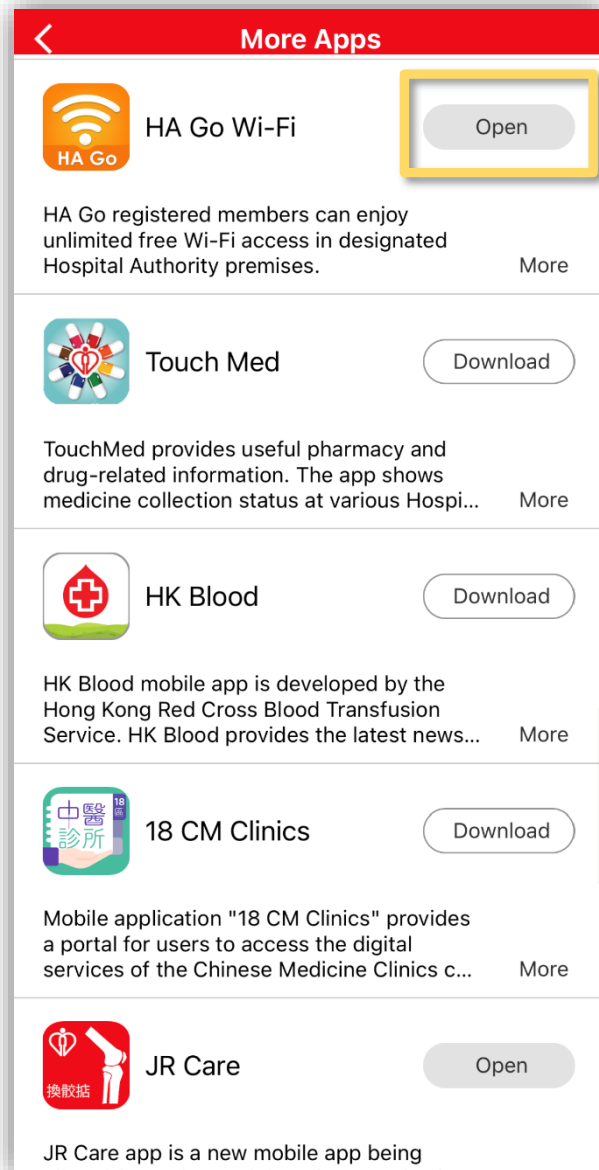
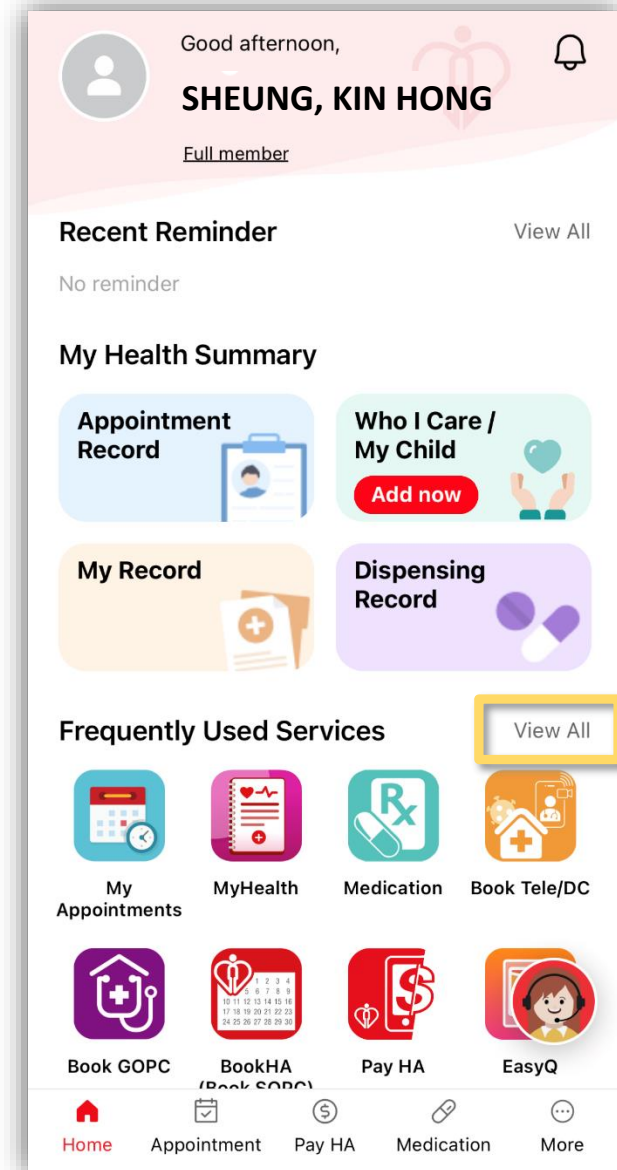


# Auto-connection will be enabled after initial setup

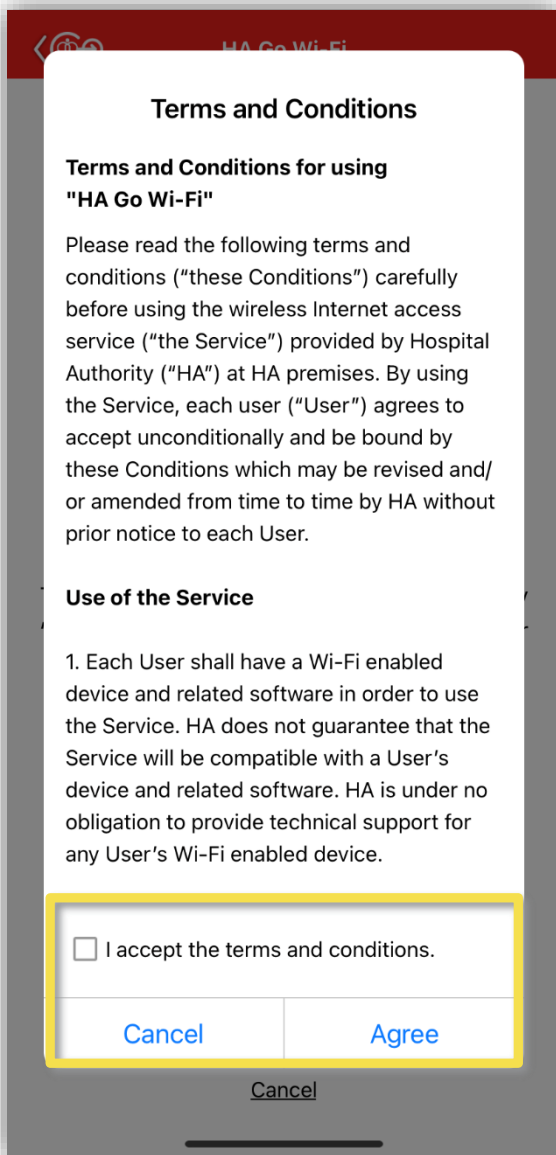


Login HA Go > Click "View All" in "Frequently Used Services"

Click "Open" next to "HA Go Wi-Fi" mini app



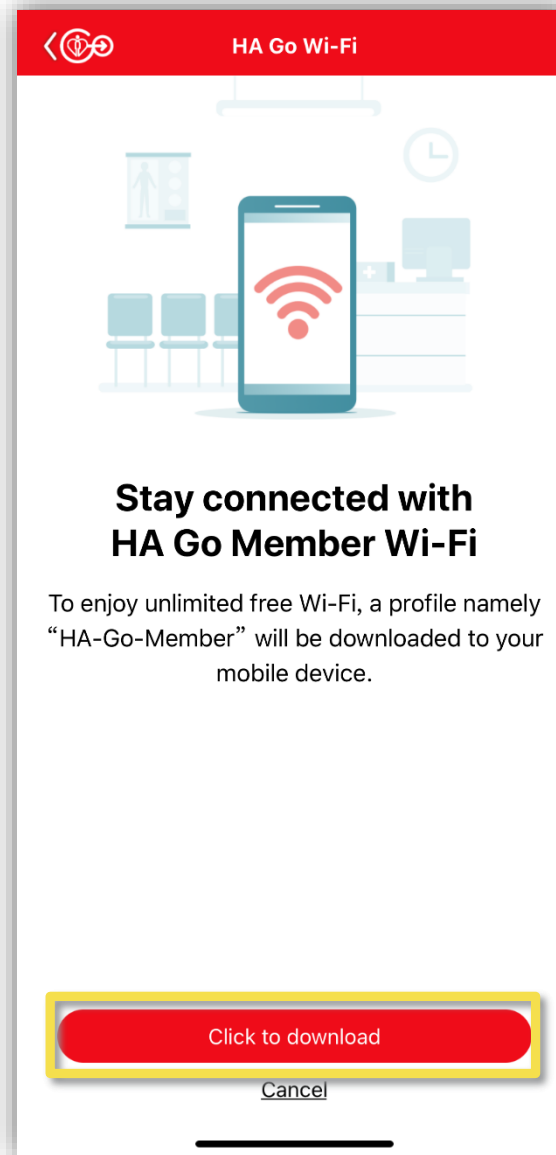
## Accept terms & conditions



## Click "Close"

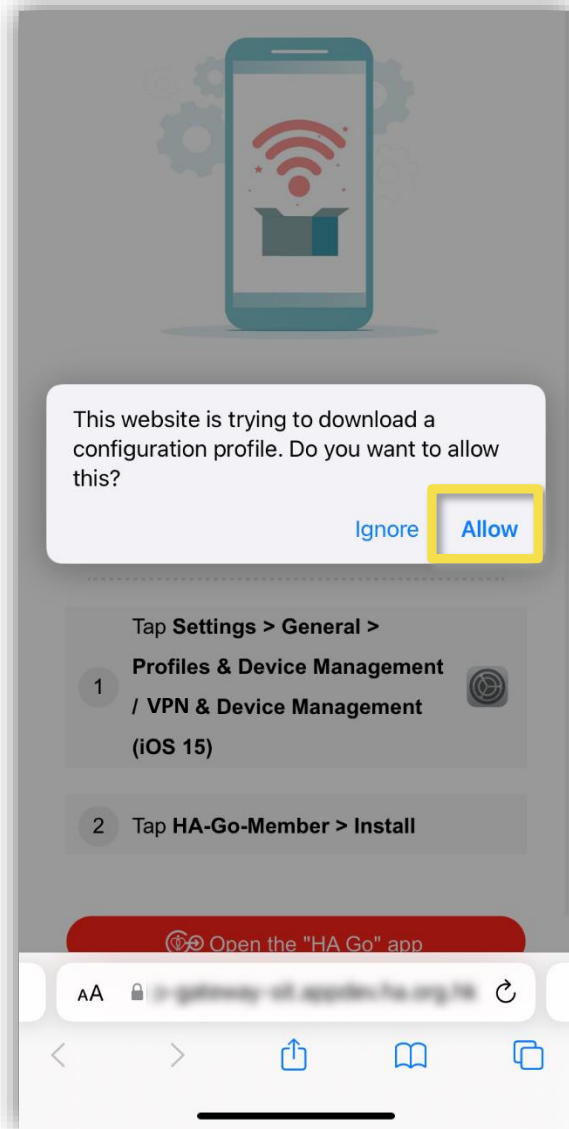


## Click to download profile

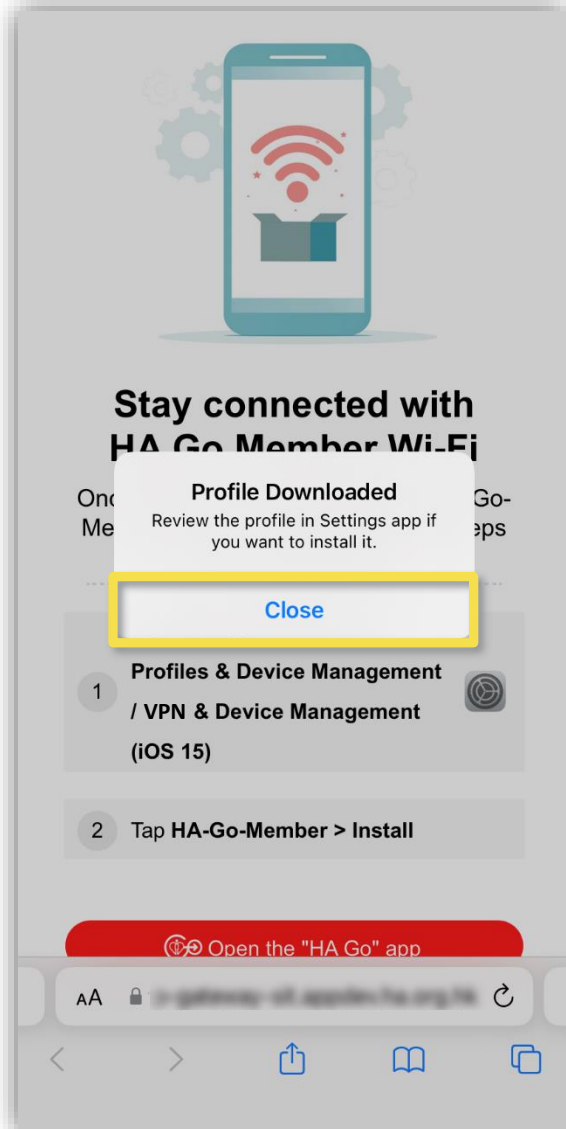


## Redirect to profile download page

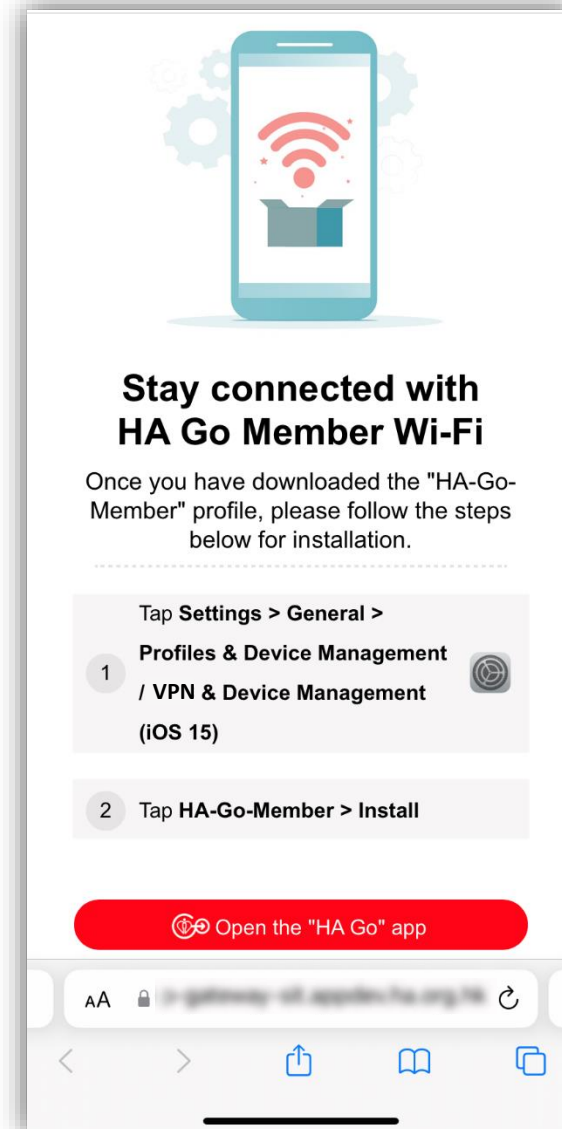
## Allow download of profile #



## Click "Close" when profile is downloaded



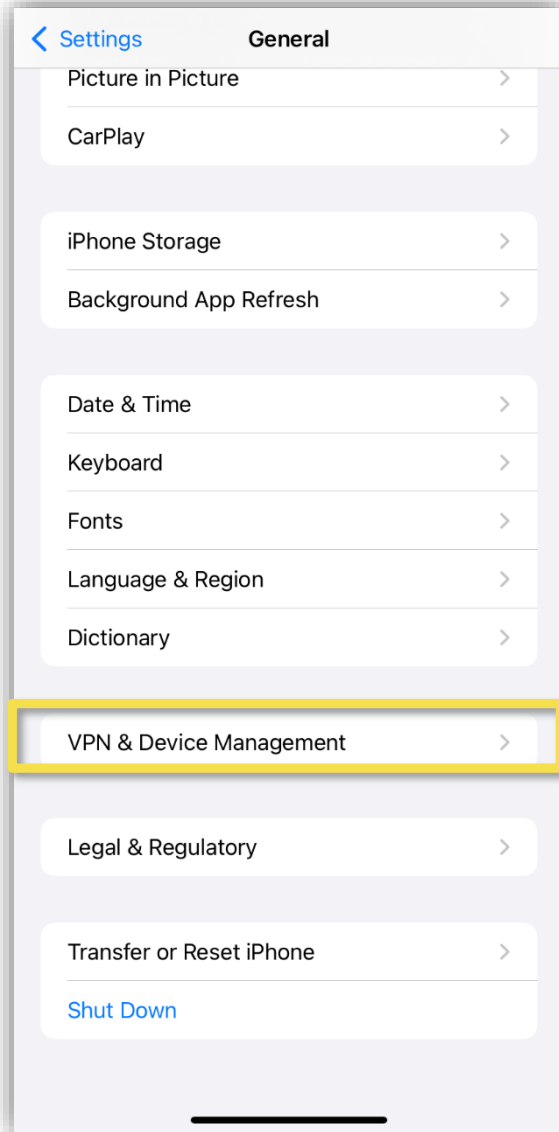
## Follow the steps for profile installation



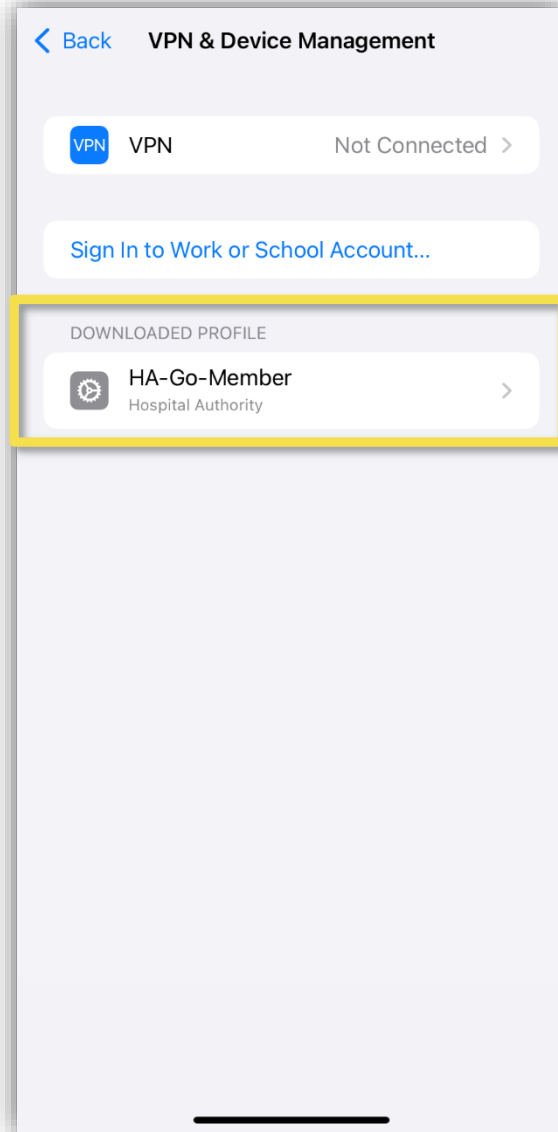
## Open the "Settings" app

# Download of profile is only supported in Safari browser

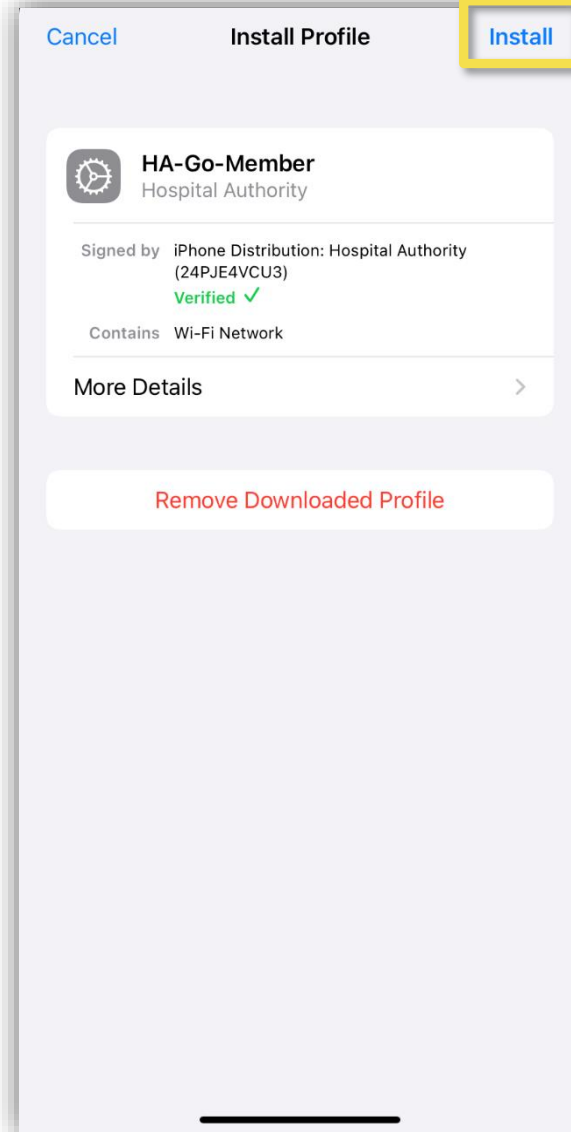
Click “Settings > General > VPN & Device Management”



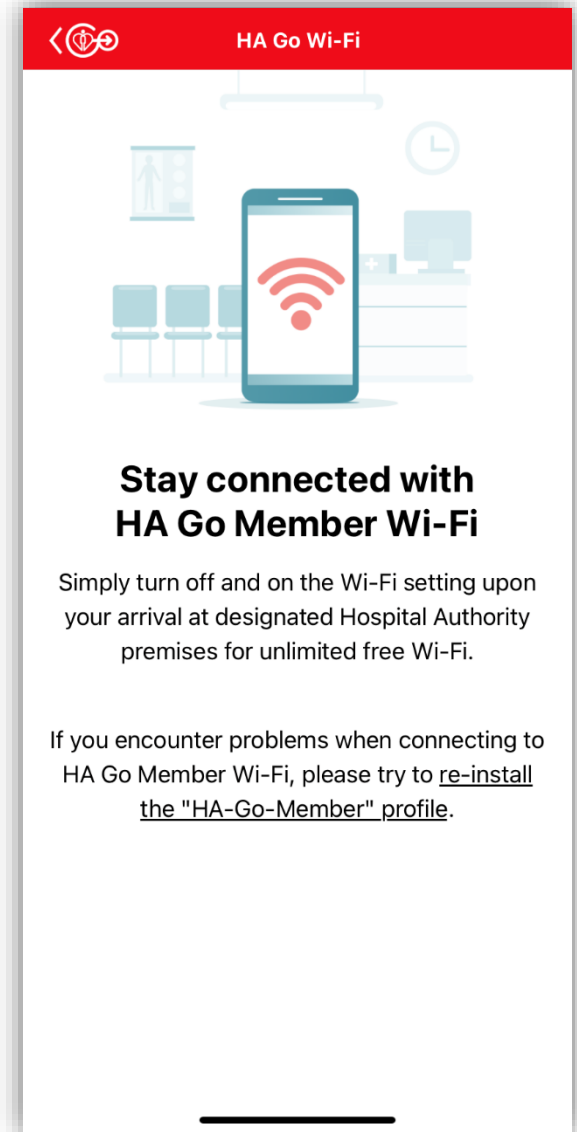
Click “HA-Go-Member”



Click “install” #



Re-enable Wi-Fi to enjoy HA Go Wi-Fi service



# May require passcode for profile installation