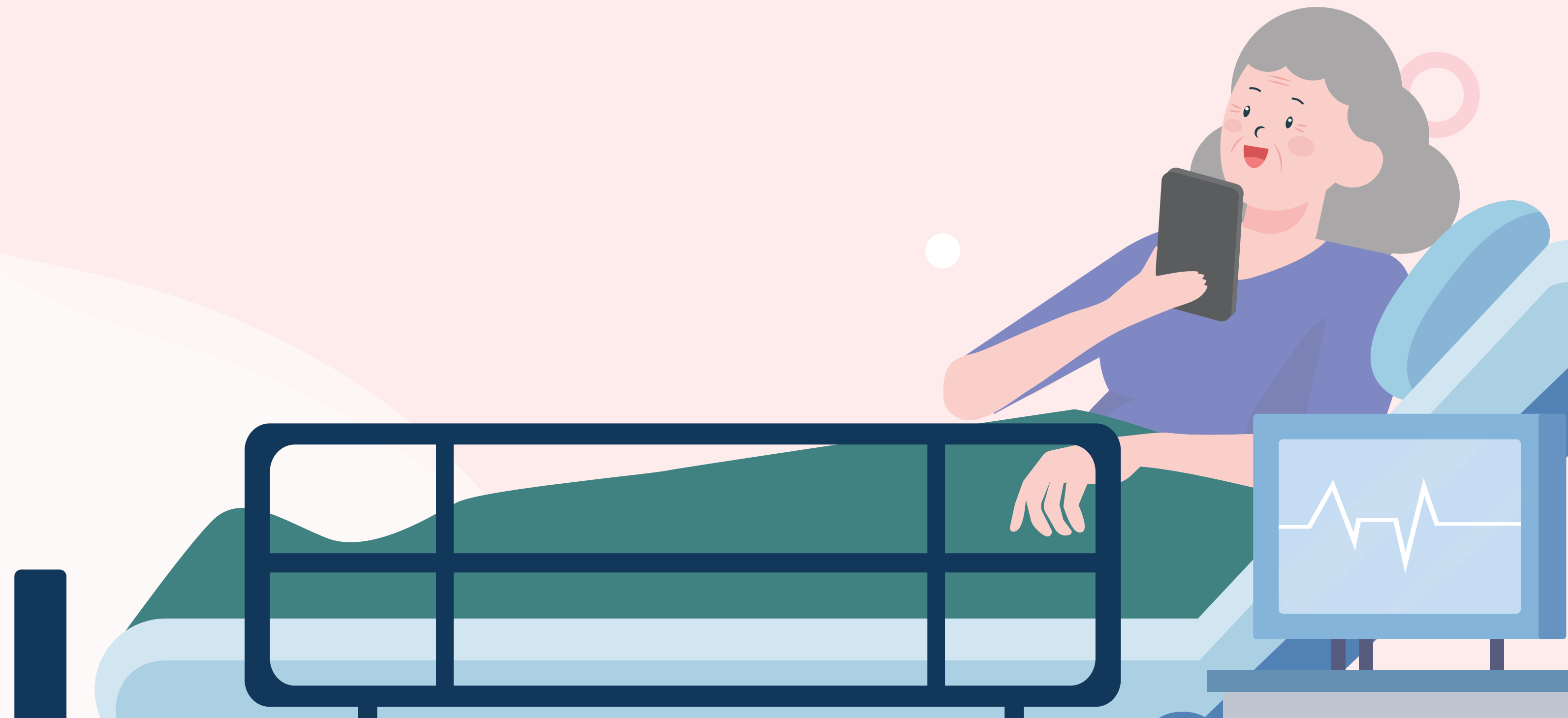
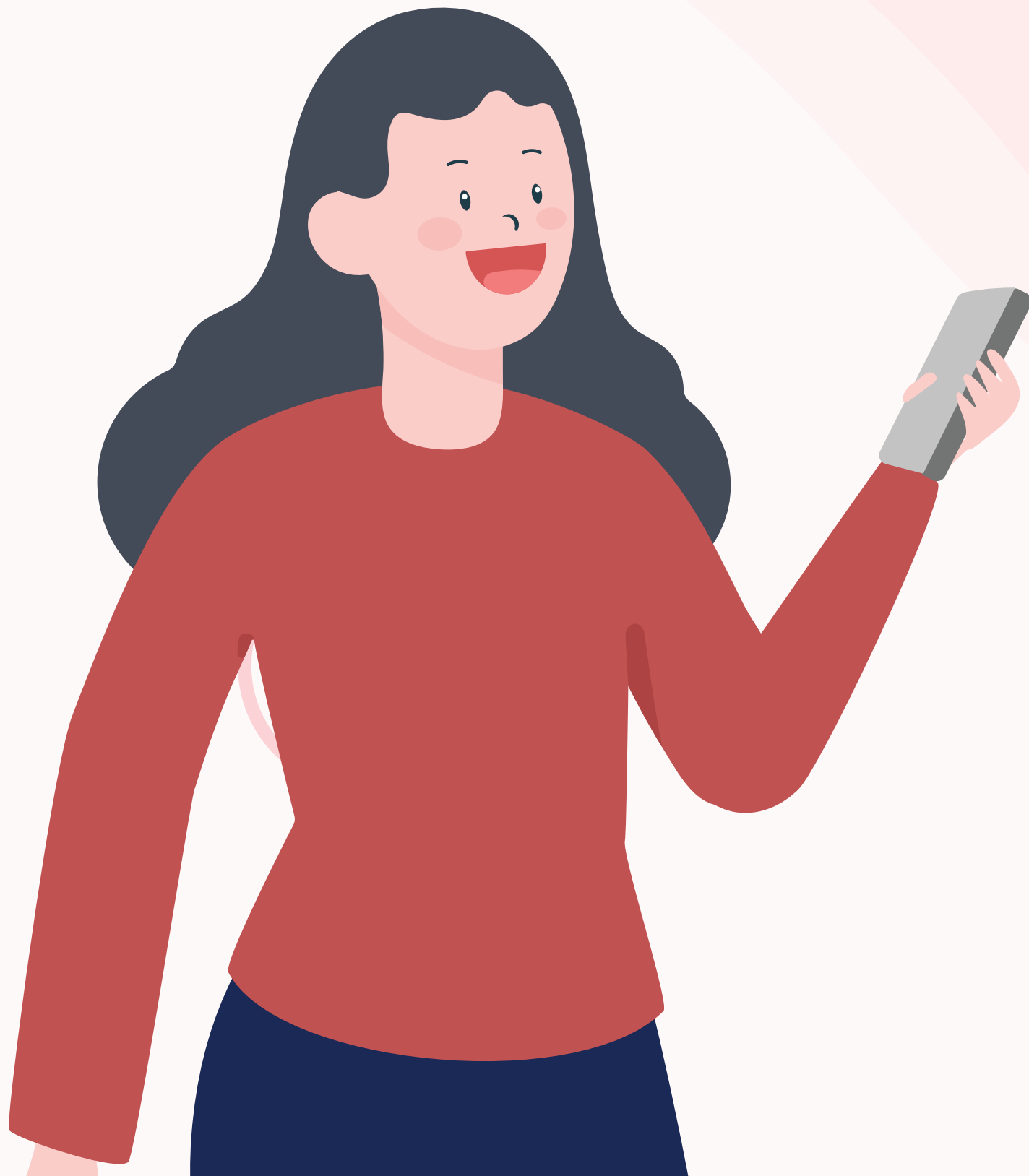


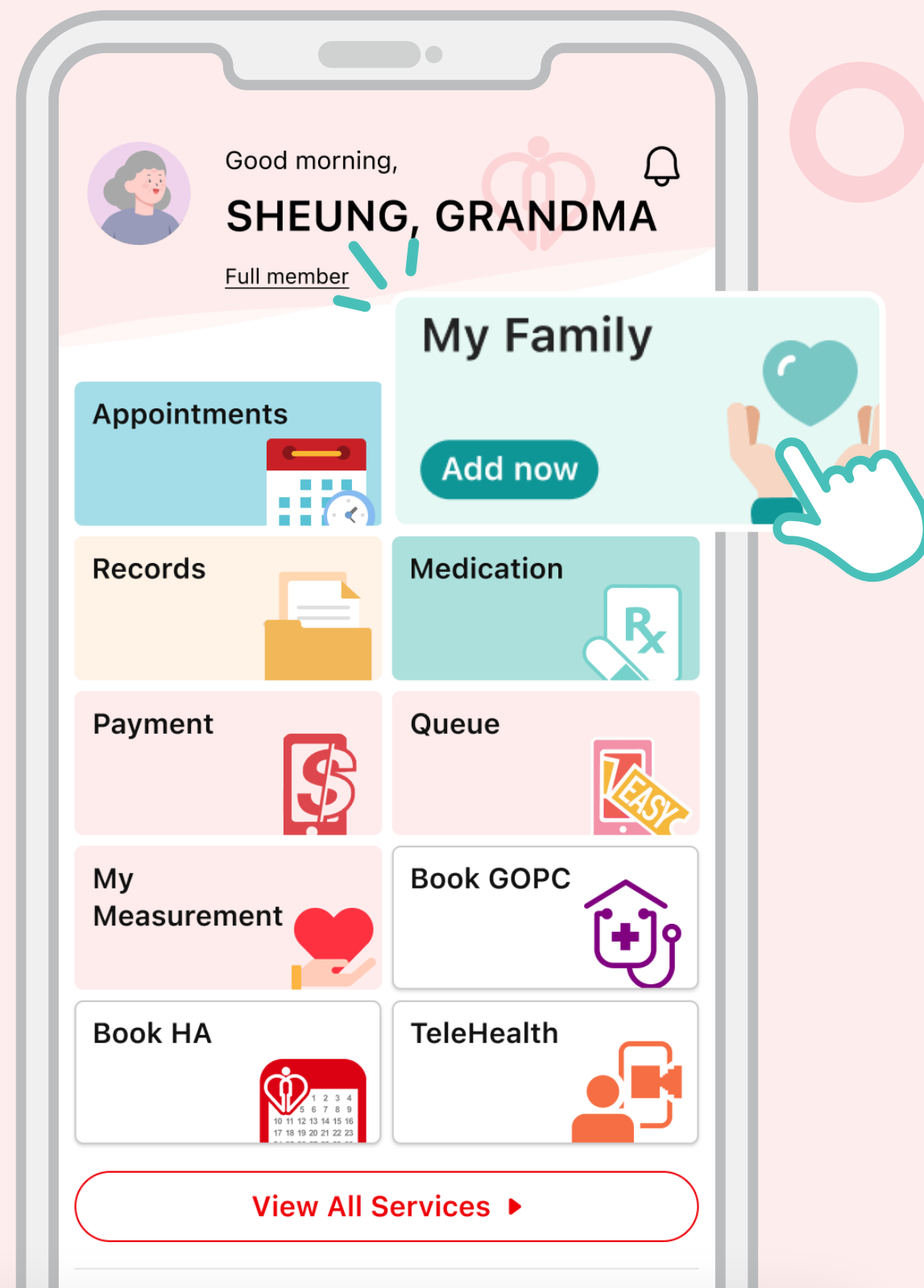
Family Touch

Stay updated on the operation status of your family members

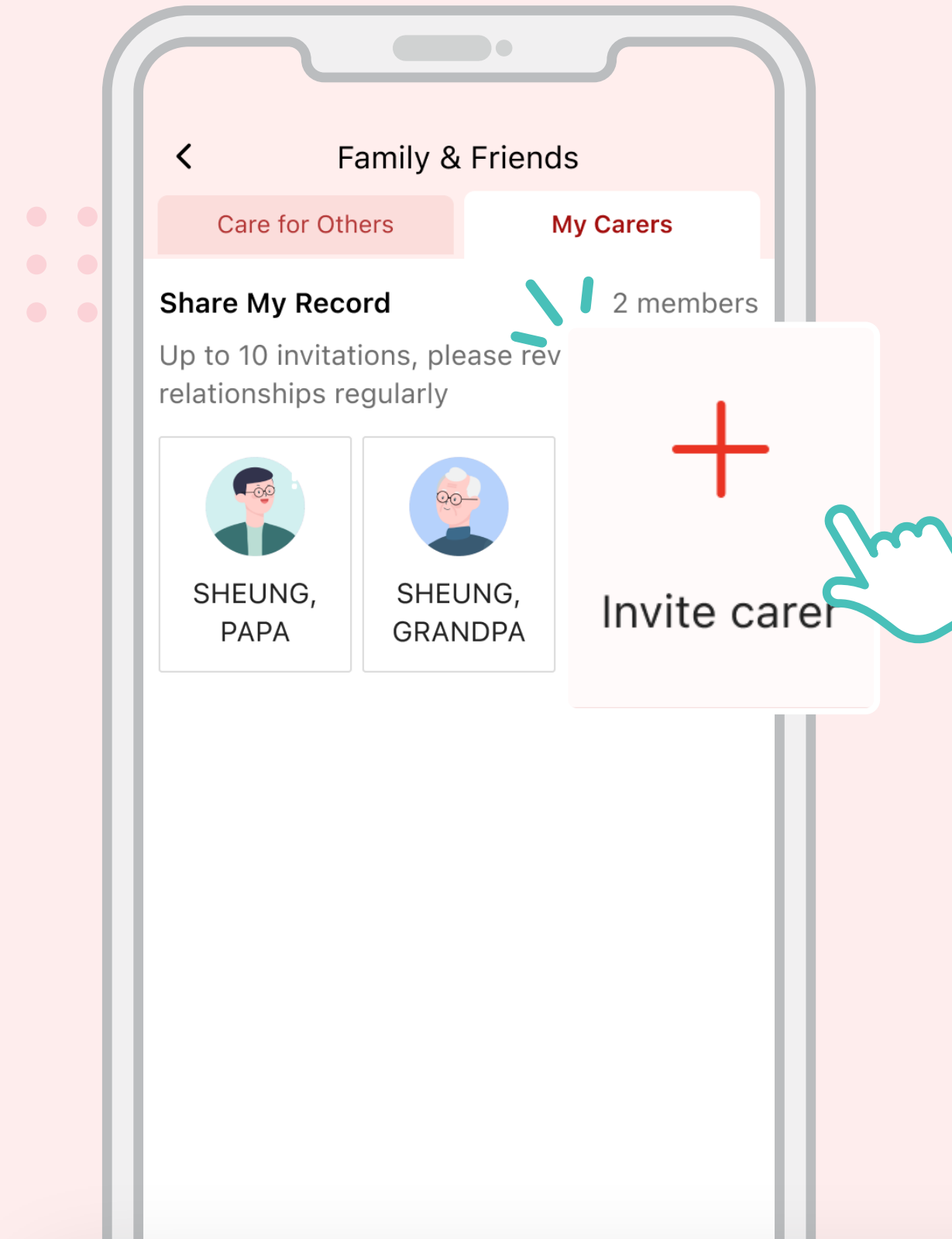


Step 1

Invite Carer

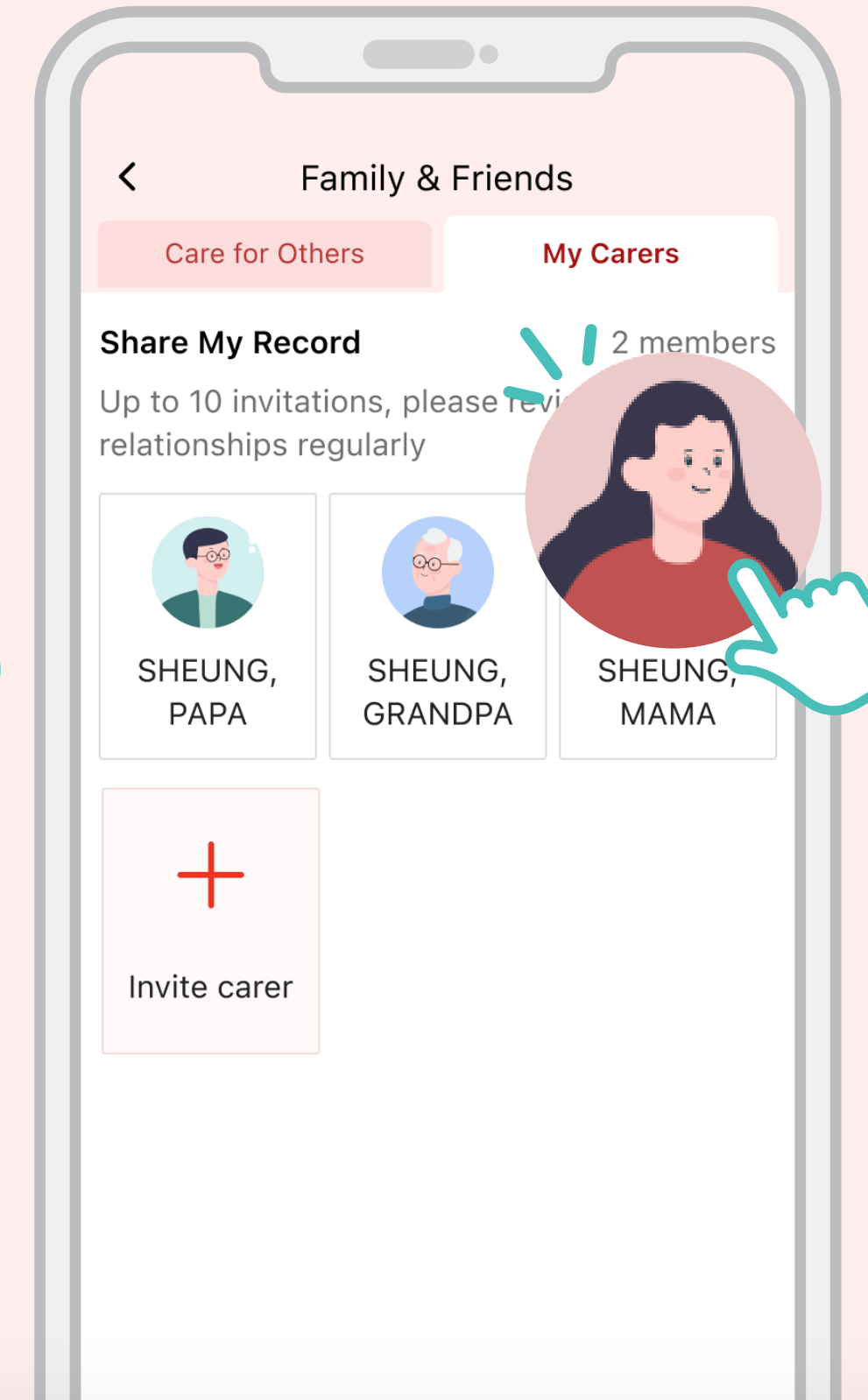


Go to HA Go homepage and tap “My Family”

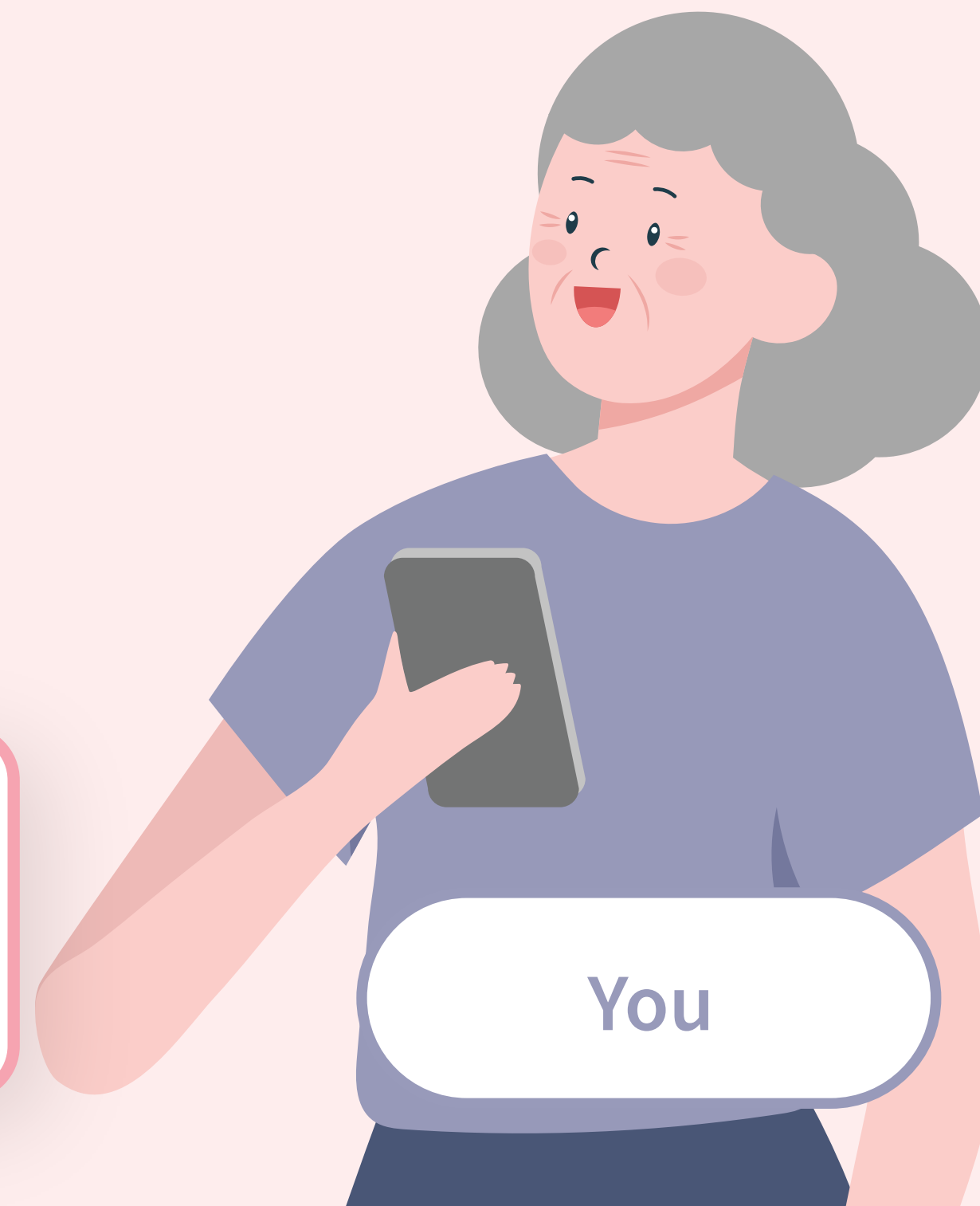


Invite family member to become your carer*

* Please visit <https://www2.ha.org.hk/hago/carer/carer> for inviting carer



Before your admission, invite family members to be your carer.

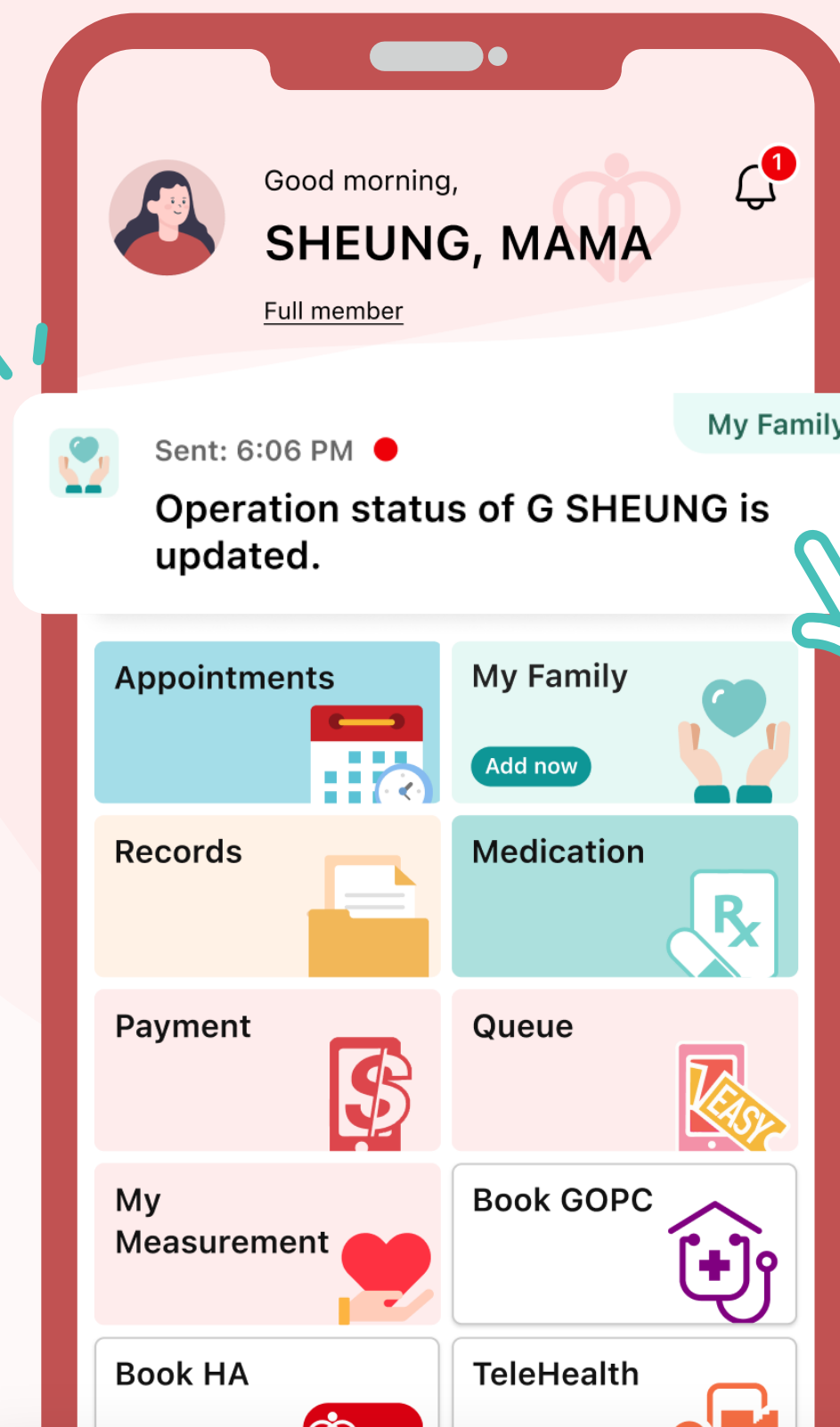


You

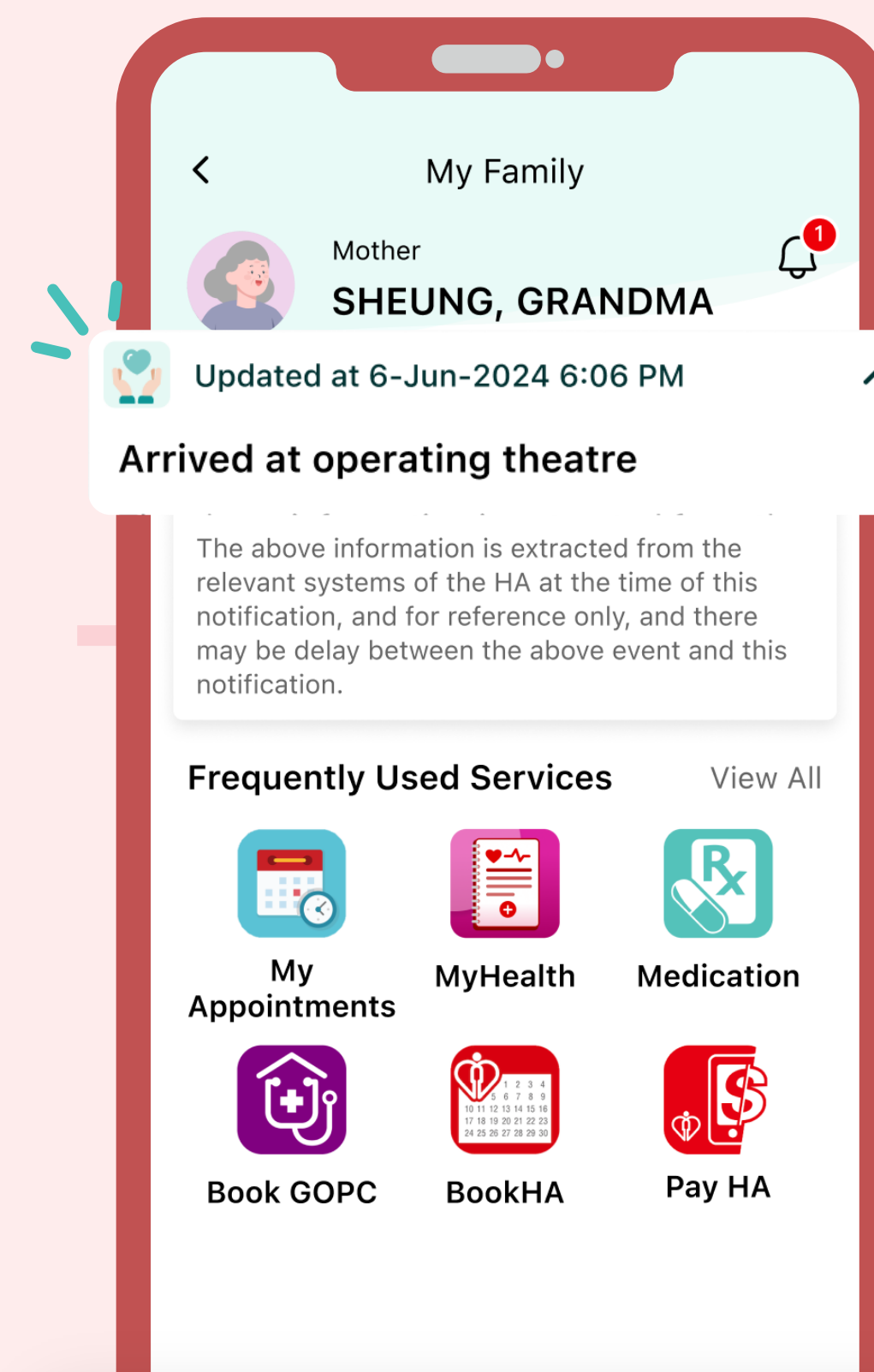
Step 2

Carers view your operation status

During your operation, carers will receive simple notification about your operation status from HA Go.



Tap the notification on the landing page



View operation status



You

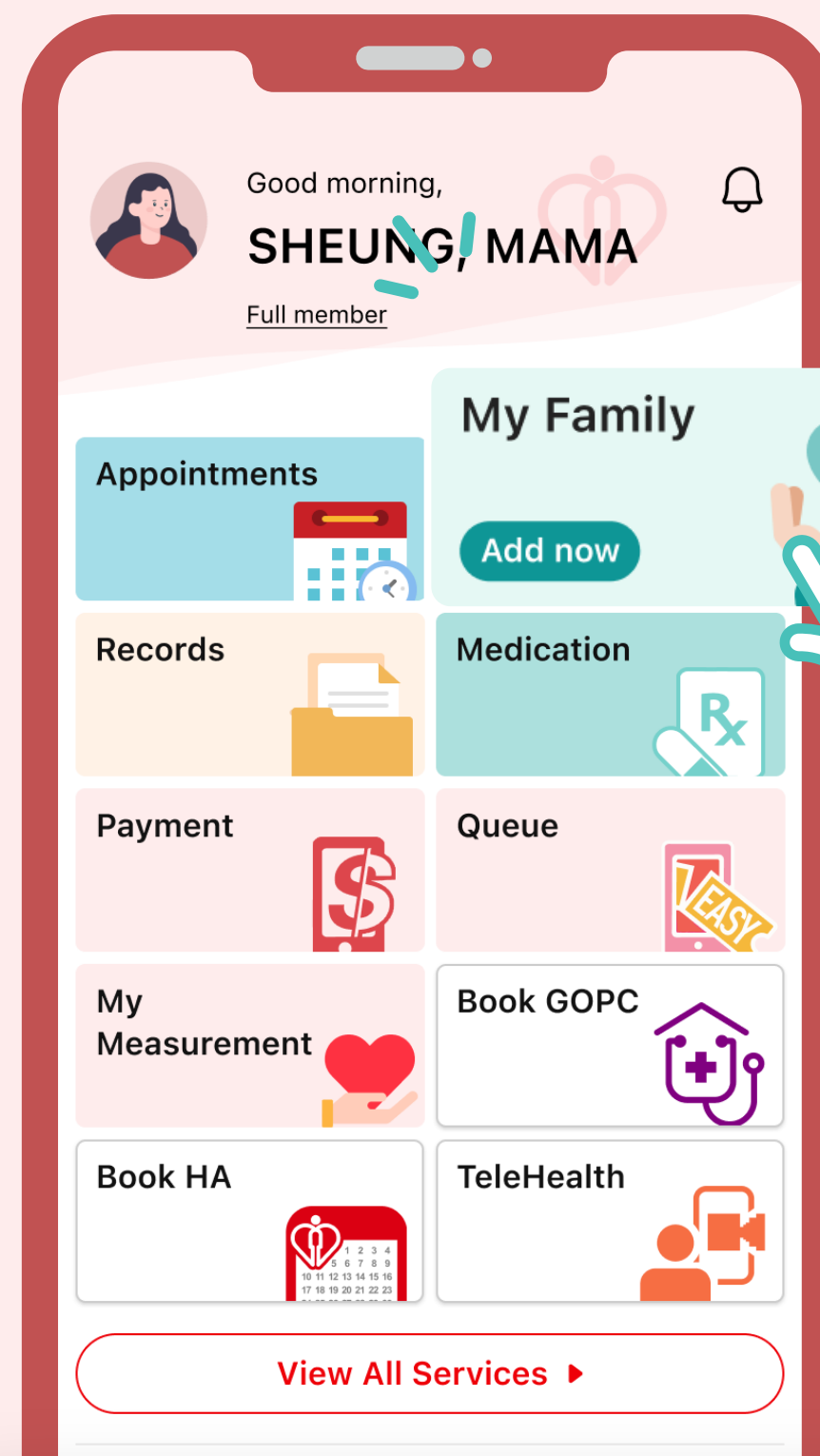
Carer

Step 2

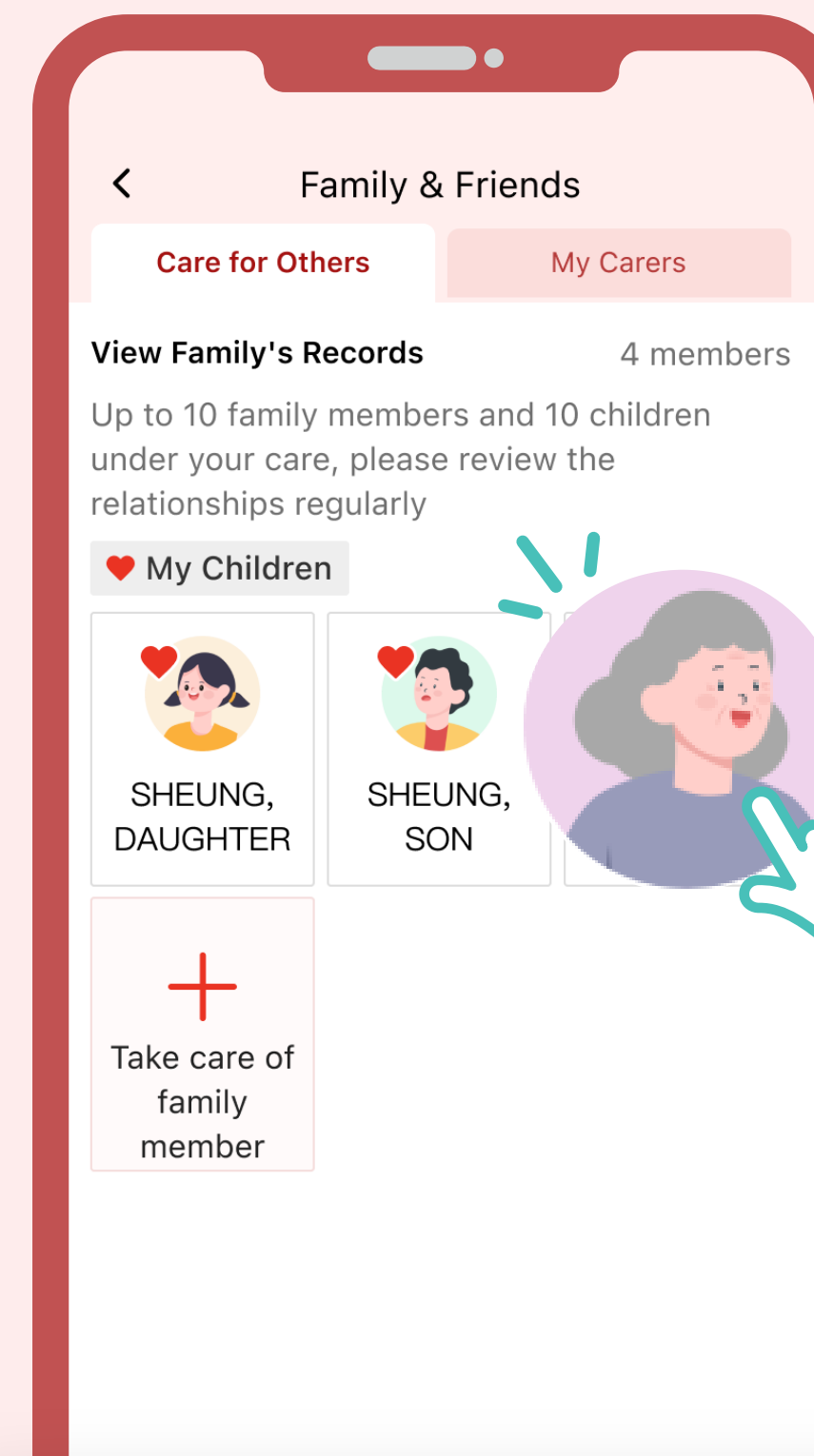
Carers view your operation status

Even if the notification from HA Go is missed, carers can view the operation status at any time via “Carer Mode”

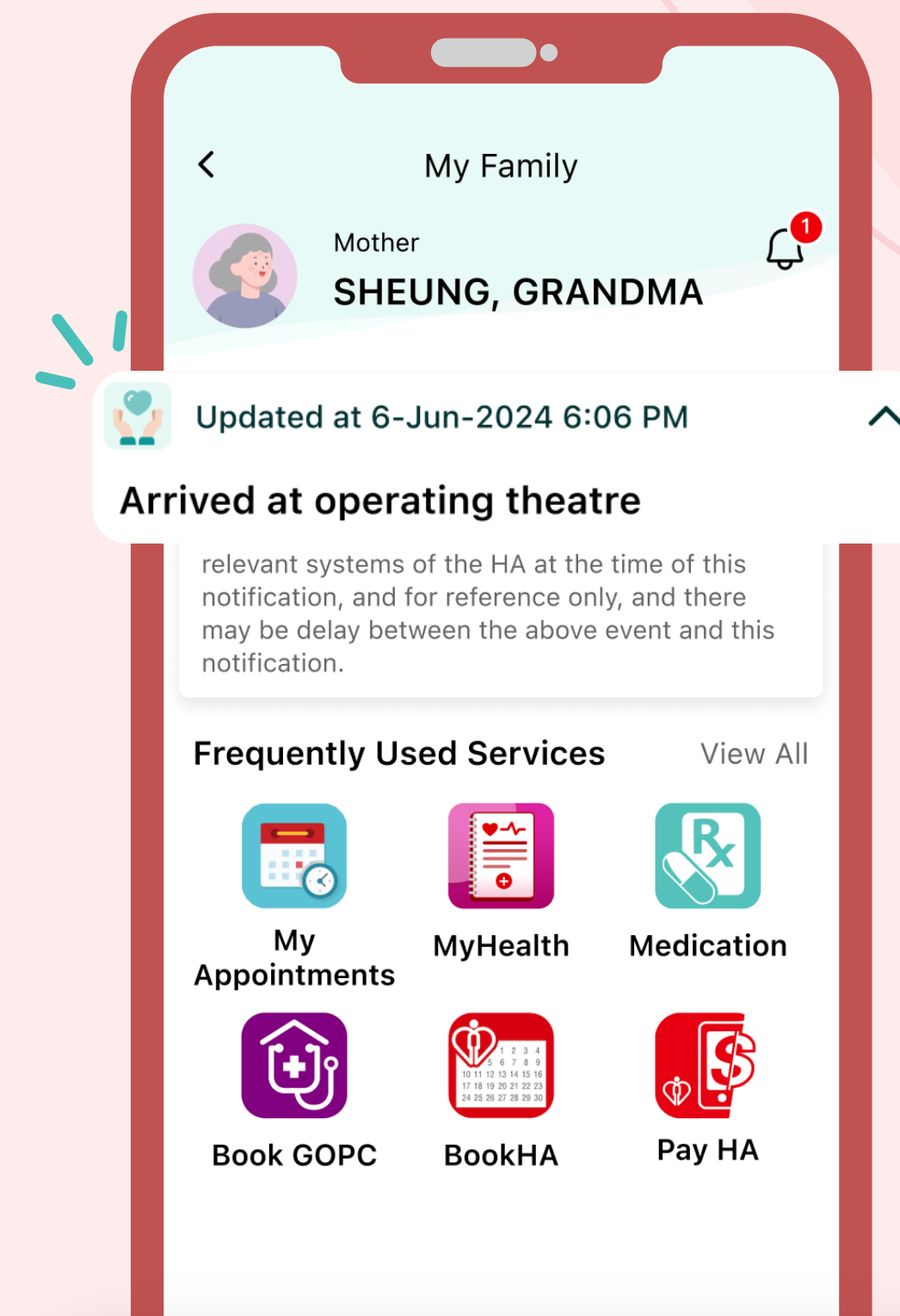
Carer



Tap “My Family”



Tap your icon



View operation status