

HA Go預約通 - 預約專職醫療門診新症

HA Go BookHA

Allied Health Outpatient Clinic New Case Appointment

以下的短片將會為你介紹 HA Go 「預約通」預約專職醫療門診新症的步驟。
we are going to introduce you the steps of
booking Allied Health (AH) Outpatient Clinic New Case Appointment via HA Go "BookHA".

登入HA Go

Login HA Go

當HA Go正式會員登入HA Go後，
Upon HA Go full members log in HA Go,



選擇「預約通」

Go to "BookHA"



便可以透過「預約通」為自己或「我照顧的人」
they can submit a booking application for AH Outpatient Clinic new case appointment

選擇

「預約專職醫療門診新症」

Go to "Book AH Clinic"



遞交專職醫療門診新症預約申請。
for themselves / "Who I Care" via "BookHA".

預約專職醫療門診新症 – 簡易3步驟

AH Outpatient Clinic New Case Appointment
– 3 Easy Steps

遞交申請只需簡易的3個步驟:

It is easy to submit booking application for AH Outpatient Clinic new case appointment with 3 steps:

預約專職醫療門診新症 – 簡易3步驟

AH Outpatient Clinic New Case Appointment
– 3 Easy Steps

掃描二維碼
Scan QR code



選擇「遞交申請」
Select "Submit Application"



「選擇醫院/診所」
"Select Hospital/Clinic"



遞交申請

Submit Application

步驟1：

選擇「遞交申請」

Step 1: select "Submit Application"



第一步，選擇「遞交申請」及閱讀申請須知。
Firstly, select "Submit Application" and read the application notes.



掃描二維碼
Scan QR code

步驟2：

掃描醫管局轉介信上的二維碼

Step 2: Scan QR code on HA
referral letter

Name: SHEUNG, KIN HOI	
HKID: M371285(6)	
Request Date: 19/01/2023	
Requested Loc: VHX2A	
Patient Referrer:	
Drug Allergy: (1)No Known D	
Request Group: Physiother	
Clinical Information:	
Diagnosis: Pneumonia	
Investigations / Services: • Acupuncture	
Patient/Request Information: • Major relevant operati • Precaution / Remarks:	



第二步，掃描由醫管局在最近三個月內簽發的專職醫療服務轉介信上的二維碼。
Next, scan the QR code on the referral letter for AH service issued by Hospital Authority within three months.

掃描小提示 1

Scanning tip 1

遮蓋附近其他條碼，
然後掃描二維碼

Cover nearby barcodes and then
scan QR code

REQUEST INFORMATION SHEET

Request Number: VH OR230000437U



Age : 83y Spec : MED

Episode No: HN05000104(W)

Patient Status : EP1



Medical Officer

Admission Date : 26/05/2005 14.45

Discharge Date :

為了更容易掃描二維碼，
To facilitate the scanning,

掃描小提示 1

Scanning tip 1

遮蓋附近其他條碼，
然後掃描二維碼

Cover nearby barcodes and then
scan QR code

REQUEST INFORMATION SHEET

Request Number: VH OR230000



你可遮蓋附近其他條碼，
you can cover nearby barcodes,

掃描小提示 2

Scanning tip 2

放大螢幕畫面，
然後掃描二維碼

Zoom in on screen and then scan
QR code

REQUEST INFORMATION SHEET

Request Number: VH OR230000437U

Age : 83y Spec : MED

Patient Status : EP1

ainer (Medical Officer)

Episode No: HN05000104(W

Admission Date: 14.45

Discharge Date: 14.45

或放大手機畫面進行掃描。
or zoom in on mobile screen for scanning.



選擇醫院/診所 Select Hospital/Clinic

步驟3： 「選擇醫院/診所」 "Select Hospital/Clinic"



第三步，你可以按「選擇醫院/診所」以瀏覽及點選提供服務的醫院或診所，
Thirdly, you can press "Select Hospital / Clinic" to browse and select the hospitals
or clinics that provide services,



選擇醫院/診所

Select Hospital/Clinic

步驟3：

「選擇醫院/診所」
"Select Hospital/Clinic"





選擇醫院/診所

Select Hospital/Clinic

申請完成!
Completed submission

The screenshot shows a mobile application interface for selecting a hospital or clinic. At the top, there is a red header with the text '選擇醫院 / 診所' and a back arrow. Below the header, there are three circular icons: a document with a checkmark, a pencil, and a checkmark. The text '病人' (Patient) is displayed above a profile icon, with the name '常健康' (Chang He Kang) below it. Under the heading '服務:' (Service), there is a button labeled '物理治療' (Physical Therapy). Below that, under '醫院 / 診所:' (Hospital / Clinic), there is a button labeled '雅麗氏何妙齡那打素醫院' (Dr. Helen Ho's Hospital). A red button labeled '重新選擇醫院 / 診所' (Re-select Hospital / Clinic) is positioned below the hospital selection. At the bottom, there is a red button labeled '提交' (Submit). A note section titled '備註:' (Remarks) contains the following text: '如所選擇的醫院/診所未能提供病人所需要的特定服務，相關的醫院/診所職員 (1)會就治療地點安排與申請人聯絡 或 (2)直接安排病人到提供該服務的醫院 / 診所接受治療。' (If the selected hospital/clinic cannot provide the specific services required by the patient, the relevant hospital/clinic staff (1) will contact the applicant regarding the treatment location or (2) directly arrange for the patient to receive treatment at the hospital/clinic providing the service.)

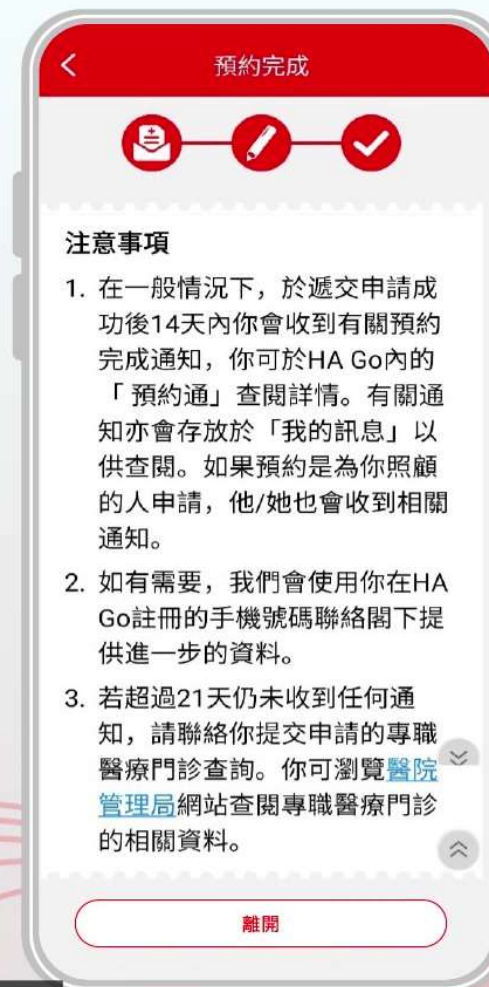
然後再按「提交」便完成申請了!
and then press "Submit" to complete the application!



選擇醫院/診所 Select Hospital/Clinic

申請完成!
Completed submission

離開前請閱讀注意事項。
Please read the notes before leaving.



接收通知

Receive notification



當成功遞交申請、預約完成或申請被取消時，
When the application has been submitted successfully,
the appointment is completed or the application is cancelled,

接收通知

Receive notification



「預約通」都會向你發出相關通知。
"BookHA" will notify you with related notification.

接收通知

Receive notification



如果你為「我照顧的人」遞交申請，
If you submit the application for "Who I Care",

接收通知

Receive notification



他/她都會收到有關通知。
he / she will also receive the notification.

查詢申請

Enquire application



你可於「查詢申請」查詢自己或「我照顧的人」的申請狀況。
You can check the status for your / "Who I Care" 's application in "Enquire Application".

查閱預約詳情

Enquire appointment details

預約完成後，
Upon completion of appointment,



查閱預約詳情

Enquire appointment details



請於「完成/取消」版面內點選「查閱預約詳情」查閱更多預約資料。

please enquire the appointment details by clicking "View Appointment Details" in the tab 'Completed/Cancelled'.

取消申請

Cancel application



你也可以取消自己或你為「我照顧的人」提交的申請。

You can also cancel your own application or application submitted for "Who I Care" in "Cancel Application".

取消申請

Cancel application



請留意，只有正在處理中的申請才能於「取消申請」內取消。
Please note that it is only available for application that are currently being processed.

取消申請

Cancel application



當你點選「確認取消」後，
When you press “Confirm to cancel”，

取消申請

Cancel application



有關申請便會被即時取消。
the application will be cancelled immediately.

取消申請

Cancel application

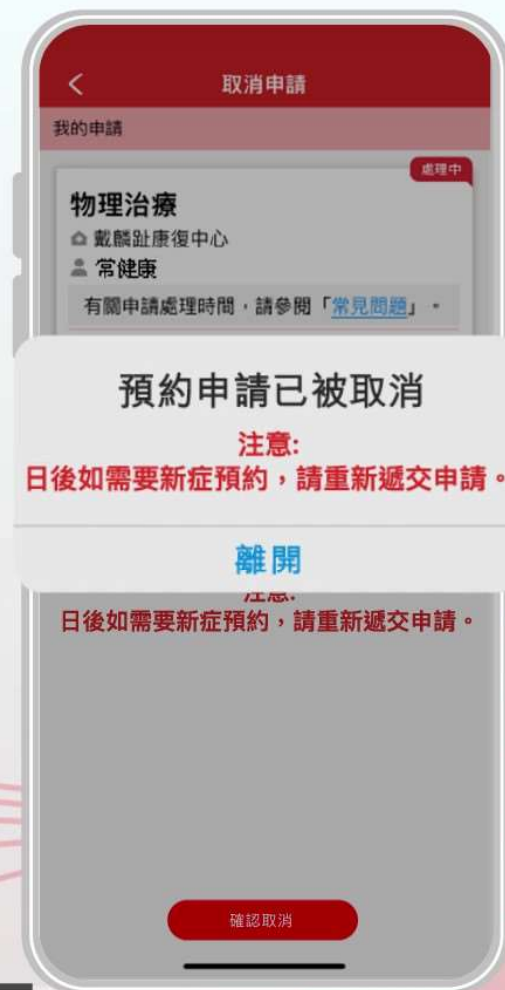


日後如需要新症預約，
If you need to apply for a new case appointment,

取消申請

Cancel application

請重新遞交申請。
please submit an application again.





掌握健康「智」輕鬆

Health in your Hand



立即登記成為HA Go會員使用「預約通」預約專職醫療門診新症!
REGISTER NOW to book AH Outpatient Clinic New Case Appointment via HA Go "BookHA" !