

普通科門診預約途徑

方便簡易
隨你所選

- + 為偶發性疾病病人而設（如感冒、傷風、腸胃炎等）
- + 避免病人親身排隊輪候
- + 改善診所擠迫輪候情況
- + 降低病人交叉感染風險
- + 隨時隨地輕鬆預約、查詢、取消診症時間

普通科門診電話預約系統

取消

查詢

預約

為自己預約
為他人預約

「預約普通科門診」手機程式



醫院管理局
HOSPITAL
AUTHORITY

預約服務的特色

24小時運作，
持續更新診症名額

搜尋未來24小時的診症
時段中可供預約的時間

自動安排
最早的診症時間

當選擇的診所額滿時，系統會
自動搜尋就近診所的診症名額

設有長者
預約專籌

普通科門診電話預約系統 方便 輕鬆 容易用



如你曾於醫院管理局登記或使用醫療服務，你可於任何時間致電診所的預約系統，依照系統指示以按鍵或語音方式輸入所需資料預約、查詢或取消*診症時間。

- 1 致電診所預約系統
- 2 選擇語言 ① 廣東話 ③ 普通話
- 3 輸入身份證或出生登記號碼的頭六個數字
- 4 輸入出生年份
- 5 核對身份證或出生登記號碼 如確定，請按 ①
- 6 接納預約時間 如確定，請按 ①
- 7 記下預約日期及時間

普通科門診診所預約電話
www.ha.org.hk/gopc



查詢

有關普通科門診服務預約途徑的詳情和其他相關資料，請瀏覽醫院管理局普通科門診網頁（www.ha.org.hk/gopc）或致電2300 6555查詢。

* 我們鼓勵已預約但未能按時就診的病人盡早取消診期，以騰出診症名額予他人使用。如病人於兩個月內有三次在任何普通科門診診所失約，病人會被暫時停止使用預約服務；如欲預約診症時間，必須親身前往診所查詢。

「預約普通科門診」手機程式 簡易 省時 個人化



「預約普通科門診」是醫院管理局一站式手機程式 HA Go 的主要功能之一。你只須下載HAGo，並登記及啟動HAGo帳戶，即可透過手機程式預約、查詢或取消*診症時間。

隨時隨地
為自己或
他人預約



為自己預約

為他人預約



診所診症名額狀況以供參考

< 預約普通科門診

已收藏診所

西營盤賽馬會普通科
門診診所

中西區

預約

搜尋其他診所

收藏診所選項，
省時貼心

可透過選擇地區、
輸入關鍵字或
身處地點搜尋診所

預約流程保障私隱，
病人資料多重加密

下載、登記及啟動HA Go
www2.ha.org.hk/hago



General Out-patient Clinic (GOPC) Appointment Booking Means

Simple & Easy,
Choice That Suits You

- + Establish for patients with episodic illnesses (e.g. influenza, colds, gastroenteritis)
- + Prevent patients from queuing in person
- + Alleviate the crowded condition of clinics
- + Reduce risk of cross-infection among patients
- + Book, enquire, cancel your appointment anytime, anywhere

GOPC Telephone Appointment System

Book for self
Book for others
"Book GOPC" Mobile App



Features of Appointment Booking Service

- Enable 24-hour appointment service and continuous quota update
- Search for available timeslots in consultation sessions of the next 24 hours
- Offer the earliest available timeslot
- Search for quota in nearby clinic(s) when no quota is available at the selected clinic
- Assign priority quota for elderly

GOPC Telephone Appointment System *Easy, Convenient & Simple*

If you have registered or used services of the Hospital Authority (HA), you may call the clinic booking telephone number anytime for appointment booking, enquiry or cancellation* service by keying in or voice inputting the information required according to the system instructions.

- 1 Dial the telephone booking number of the clinic
- 2 Select language English
- 3 Input the first six digits of ID card number _____
- 4 Input the year of birth ____
- 5 Confirm the ID card number If correct, please press 1
- 6 Accept the appointment If correct, please press 1
- 7 Mark down the appointment date and time

Telephone Booking Numbers of GOPCs
www.ha.org.hk/gopc



Enquiry

For details of the booking means for GOPC services and other relevant information, please visit the HA GOPC website (www.ha.org.hk/gopc) or dial 2300 6555.

* In case patients cannot attend a booked appointment, we encourage patients to make a cancellation as soon as possible to release the quota for booking by others. Patients who fail to attend a booked appointment for 3 separate occasions within 2 months at any GOPCs will be suspended from using the appointment booking service temporarily, and will have to enquire at clinic in person if they would like to make an appointment.

"Book GOPC" Mobile App *Simple, Time-saving & Customised*

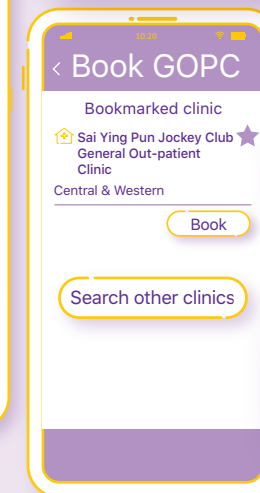
"Book GOPC" is a major function of HA Go – Hospital Authority's one-stop mobile application. To enjoy the appointment booking, enquiry or cancellation* service with "Book GOPC", you may simply download HA Go, register your account and activate it.

Secured booking process with multiple encryptions for patient data privacy

Book for self or others anytime, anywhere



Clinic quota status for reference



Bookmark clinic(s) for your convenience

Clinic search by district selection, keyword input or geolocation detection

Download, Register and Activate HA Go
www2.ha.org.hk/hago

