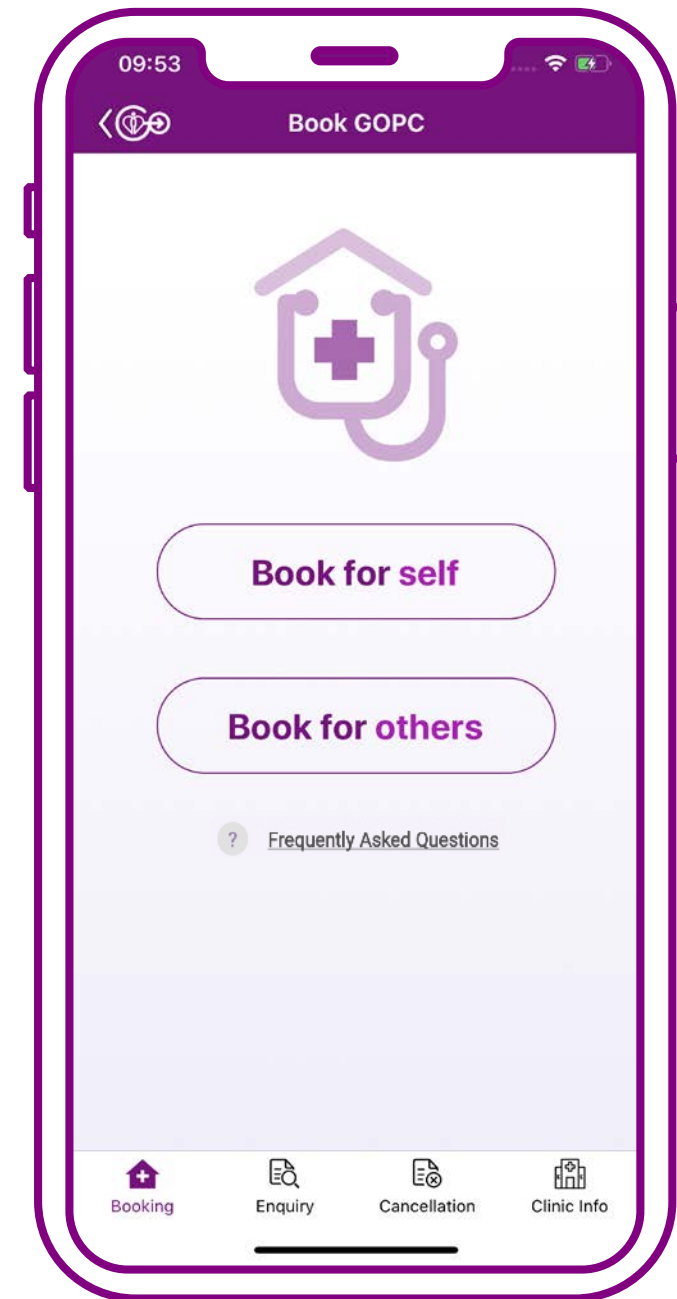


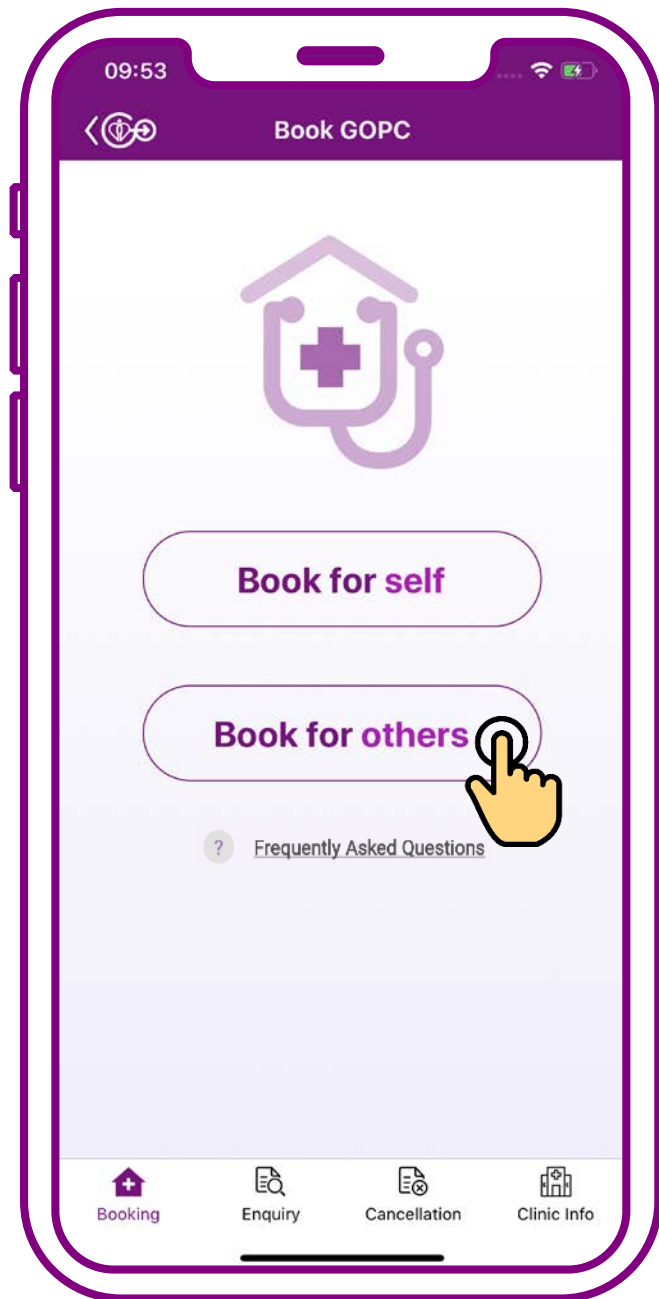
Manage GOPC Appointment For Others

(Book, Enquire, Cancel)



Book for others





Press “Book for others”



If the patient is under your
“who I care” in HA Go

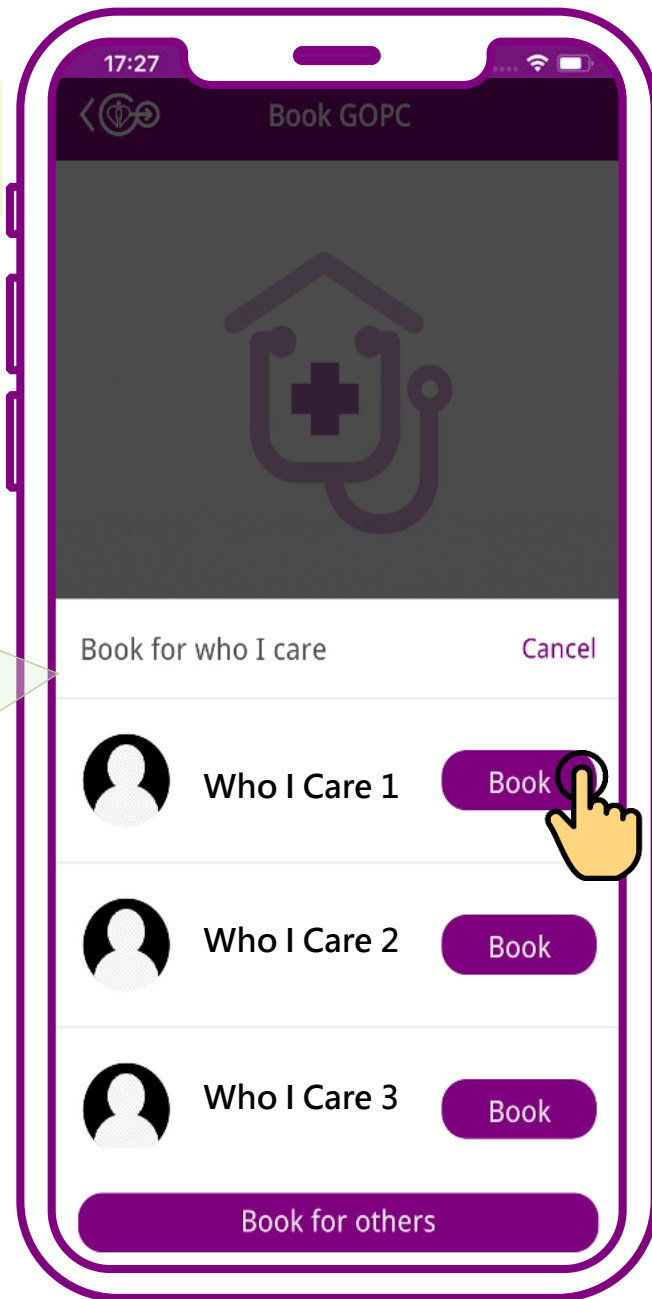


Tips

Please use “Who I care / My Child” function in the home page of HA Go to edit “who I care”

Who I Care /
My Child

Add now



If the patient is under
your “who I care” in
HA Go, you can choose
the patient directly to
book appointment



If the patient is NOT under your “who I care” in HA Go

If the patient is NOT under your “who I care” in HA Go, (1) press “**Book for others**” on this page or (2) the home page

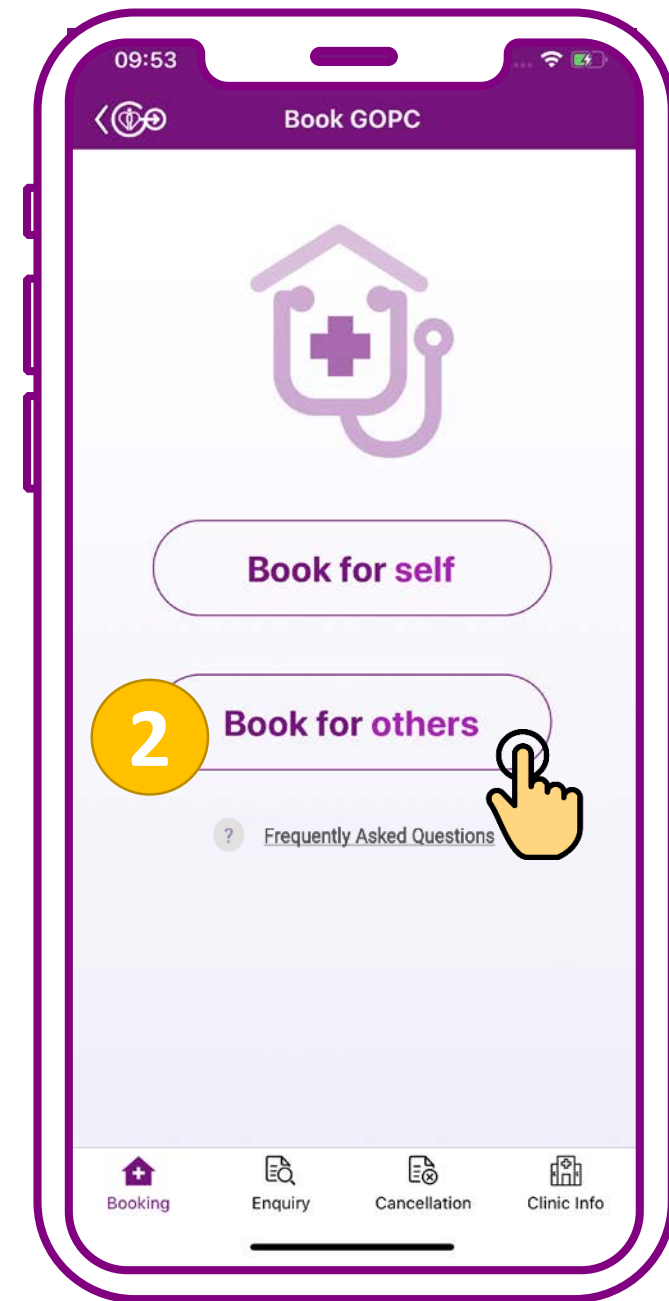
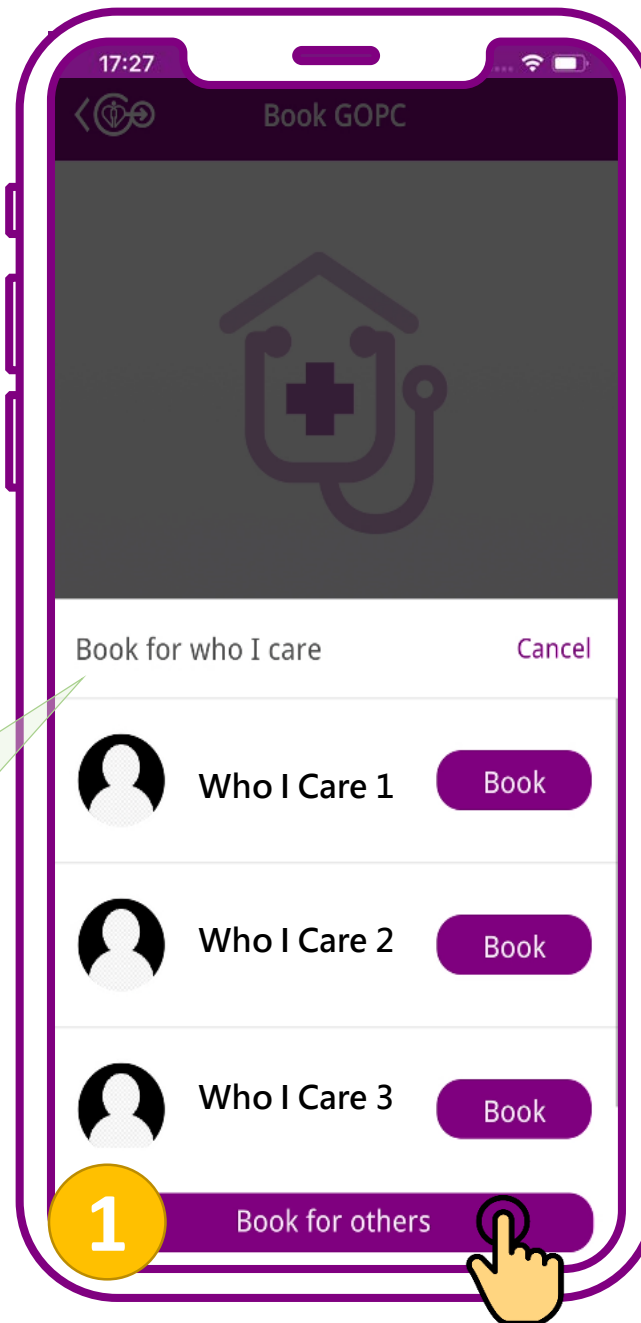


Tips

Please use “Who I care / My Child” function in the home page of HA Go to edit “who I care”

Who I Care /
My Child

Add now



If the patient is NOT under your “who I care” in HA Go



Tips

If only the year of birth is shown on your identity document, e.g. 1970, please input 01/01/1970

The screenshot shows the 'Book GOPC' app interface. At the top, the status bar shows the time 17:27. The app title 'Book GOPC' is at the top of the screen. Below the title, there is a section titled 'Please input the following information'. Under this section, there are two input fields: 'Hong Kong Identity Card No. / Registration No. of Birth Certificate' and 'Date of Birth'. The first field has a dropdown menu with 'T' selected, a text input field containing '510057', and a dropdown menu with '(1)' selected. The second field has a dropdown menu with '5' selected, a text input field containing '5', and a dropdown menu with '1985' selected. Below these fields, there is a green-bordered box containing an information icon and the text: 'Please input according to the patient's identity document. If only the year of birth is shown on your identity document, e.g. 1970, please input 01/01/1970'. At the bottom of the form, there is a checkbox labeled 'Read and agreed to the Declaration' which is checked. Below the checkbox is a purple button labeled 'Confirm'.

Enter patient’s “HKID Card No.” and “Date of Birth”



If the patient is NOT under your “who I care” in HA Go



Tips

Require to obtain patient's consent to use his/her personal information to protect patient data privacy

The screenshot shows a mobile app interface titled "Book GOPC". At the top, the status bar shows the time 17:27. Below the title bar, there is a back arrow and the text "Book GOPC". The main content area has a heading "Please input the following information". Below this, there are two input fields: "Hong Kong Identity Card No. / Registration No. of Birth Certificate" and "Date of Birth". The first field has a dropdown menu with "T" selected, followed by the number "510057" and a dropdown menu with "(1)" selected. The second field has three input boxes for the date, with "5", "5", and "1985" entered. Below the input fields, there is a paragraph of text: "Please input according to the patient's identity document. If only the year of birth is shown on your identity document, e.g. 1970, please input 01/01/1970". At the bottom of the form, there is a checkbox labeled "Read and agreed to the Declaration" and a purple button labeled "Confirm". A hand icon is shown clicking the "Confirm" button.

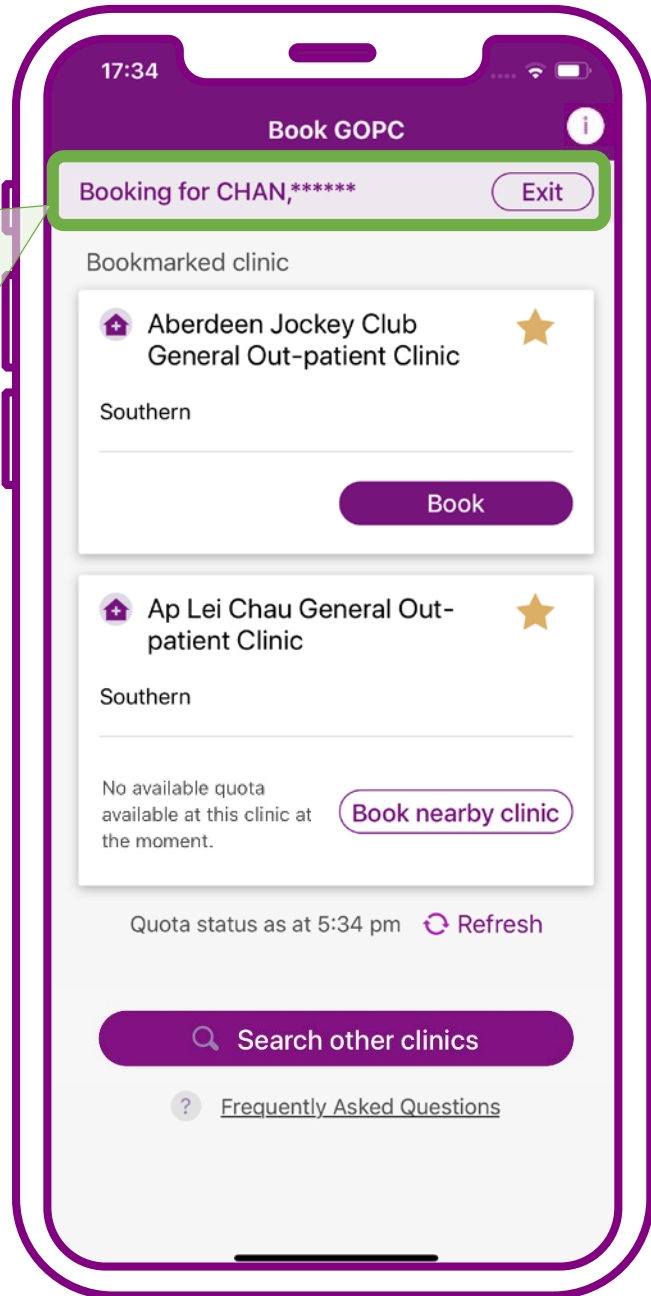
Declare the patient's consent to use his/her personal information being obtained, then press “Confirm”





Tips

Display essential patient info only to protect patient data privacy if patient is not under your “who I care” in HA Go



When quota available in clinic, press “Book”

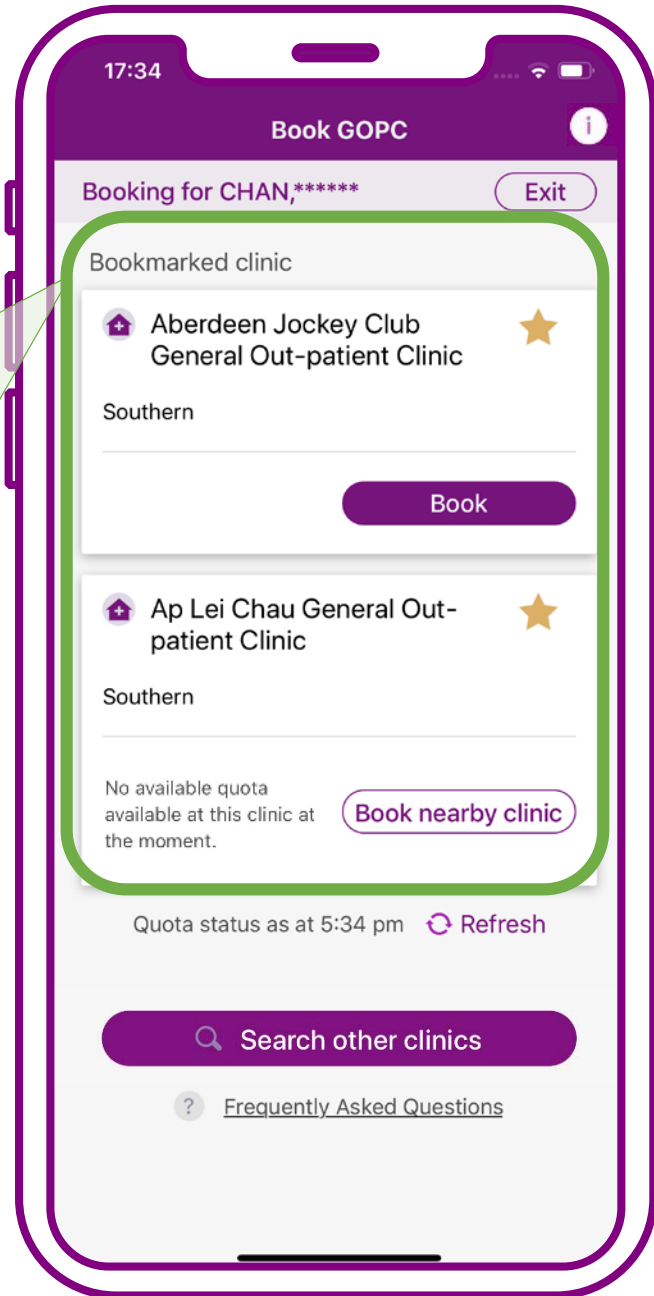




Tips

Bookmarked clinic(s) in personal account will be placed on the booking interface

(For the steps to bookmark clinic(s), please refer to User Guide 1)



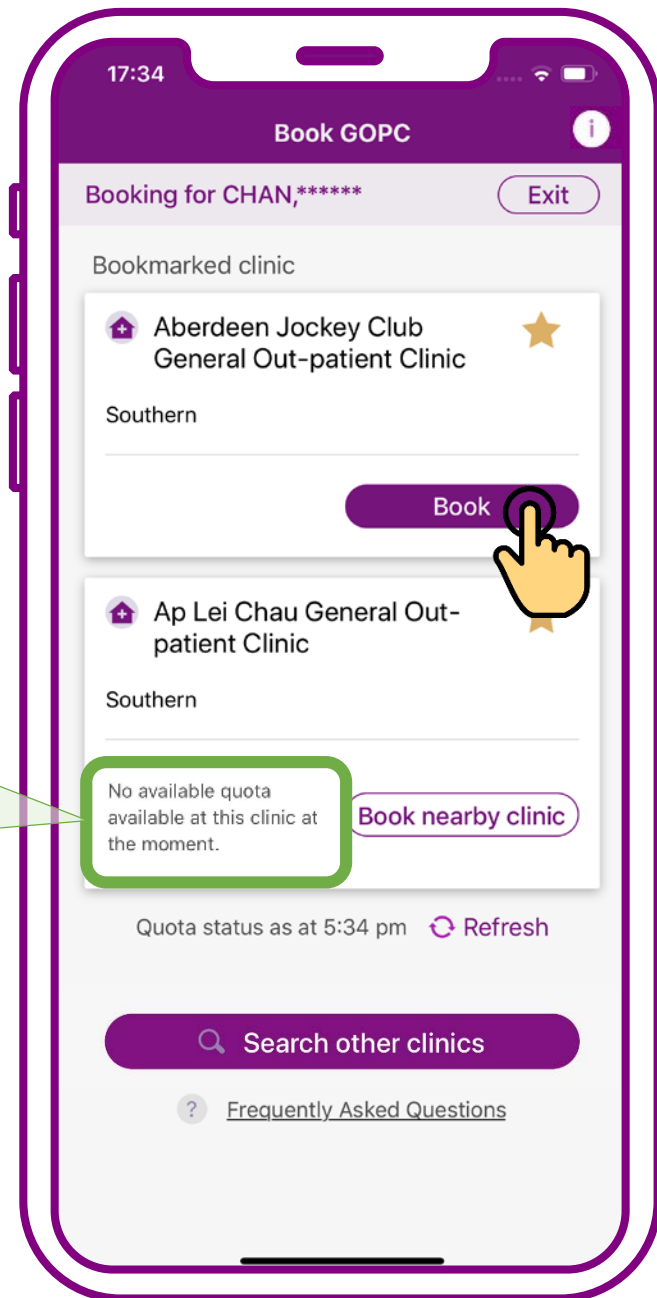
When quota available in clinic, press “Book”





Tips

Clinic quota status
for reference



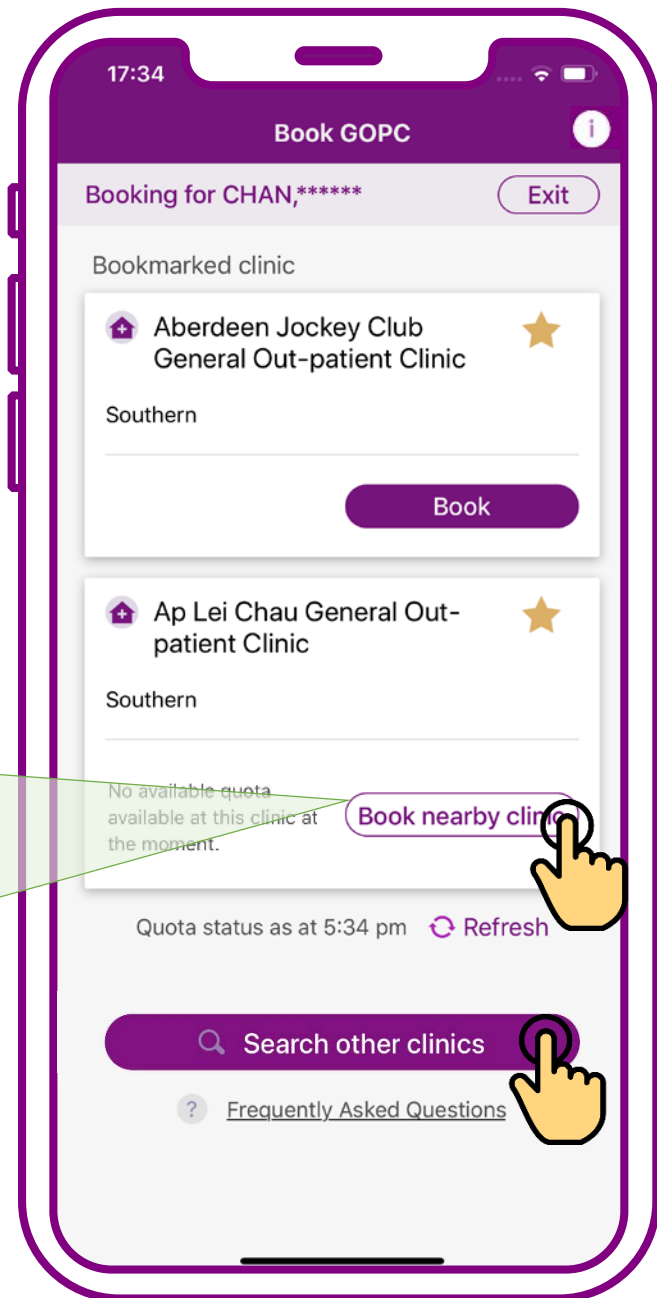
When quota available in
clinic, press **“Book”**





Tips

If the consultation quota of the selected clinic is full, the system will automatically identify available quota in nearby clinics(s)



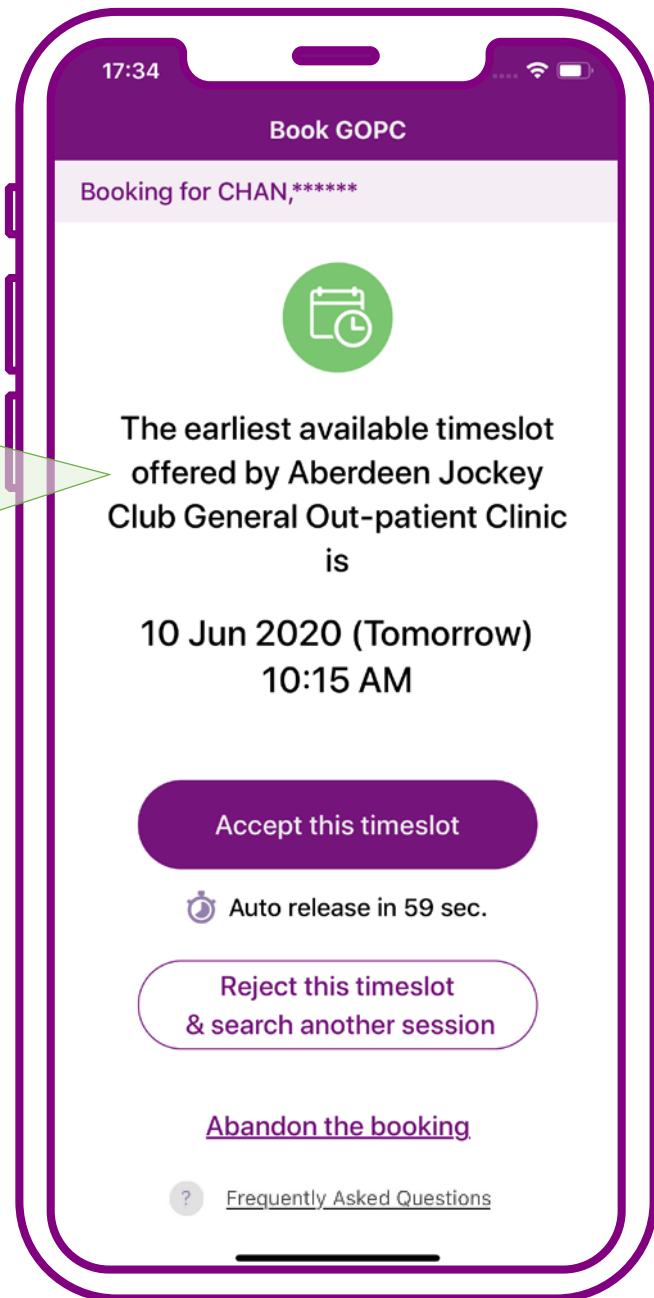
When no quota available in clinic, press **“Book nearby clinic”** or **“Search other clinics”**





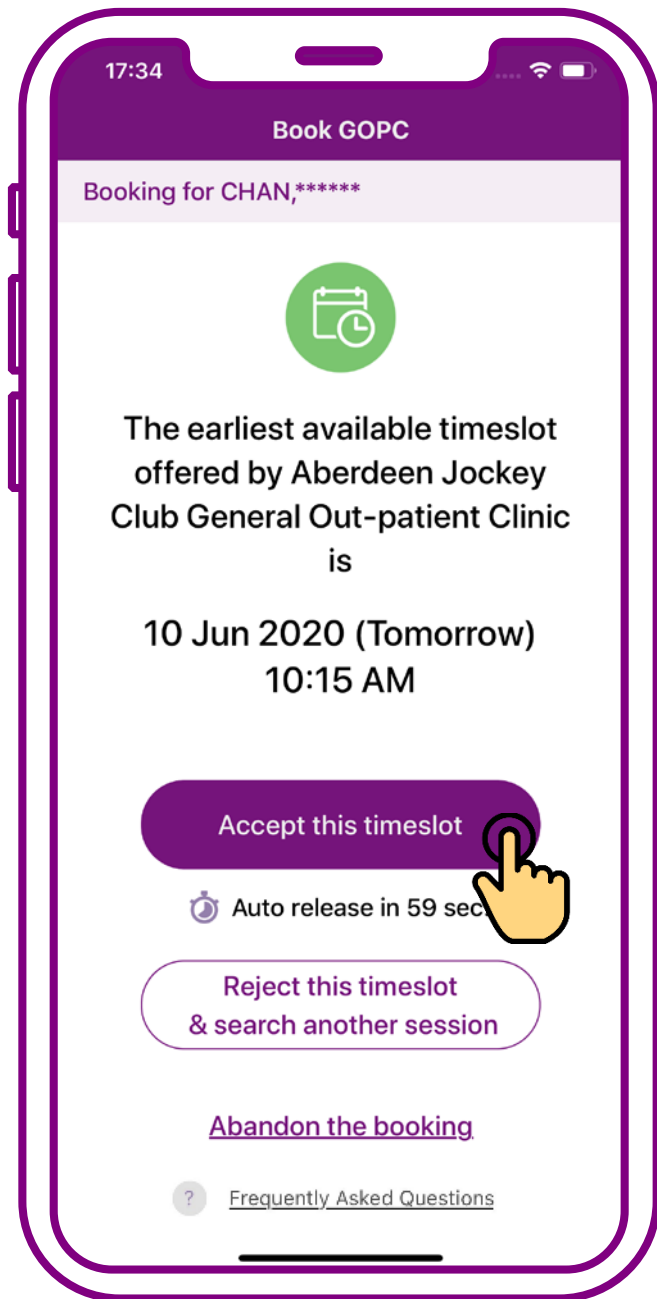
Tips

System would identify the earliest available consultation session



Press “Accept this timeslot”





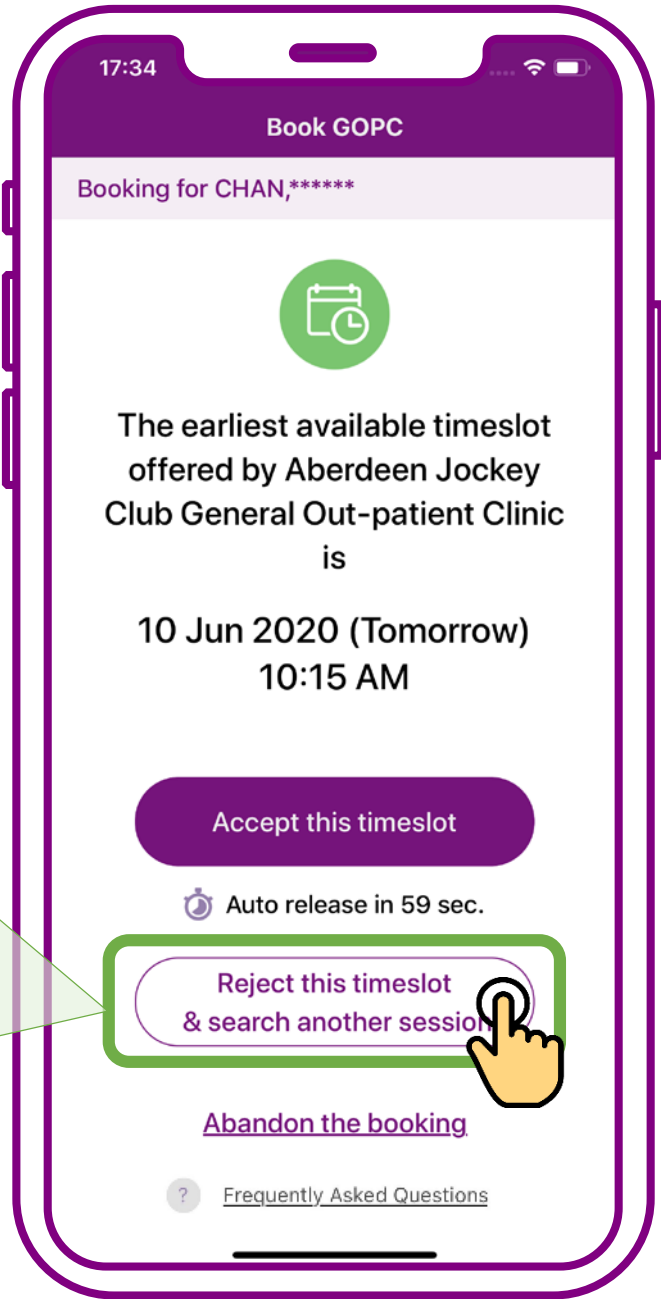
Press “Accept this timeslot”





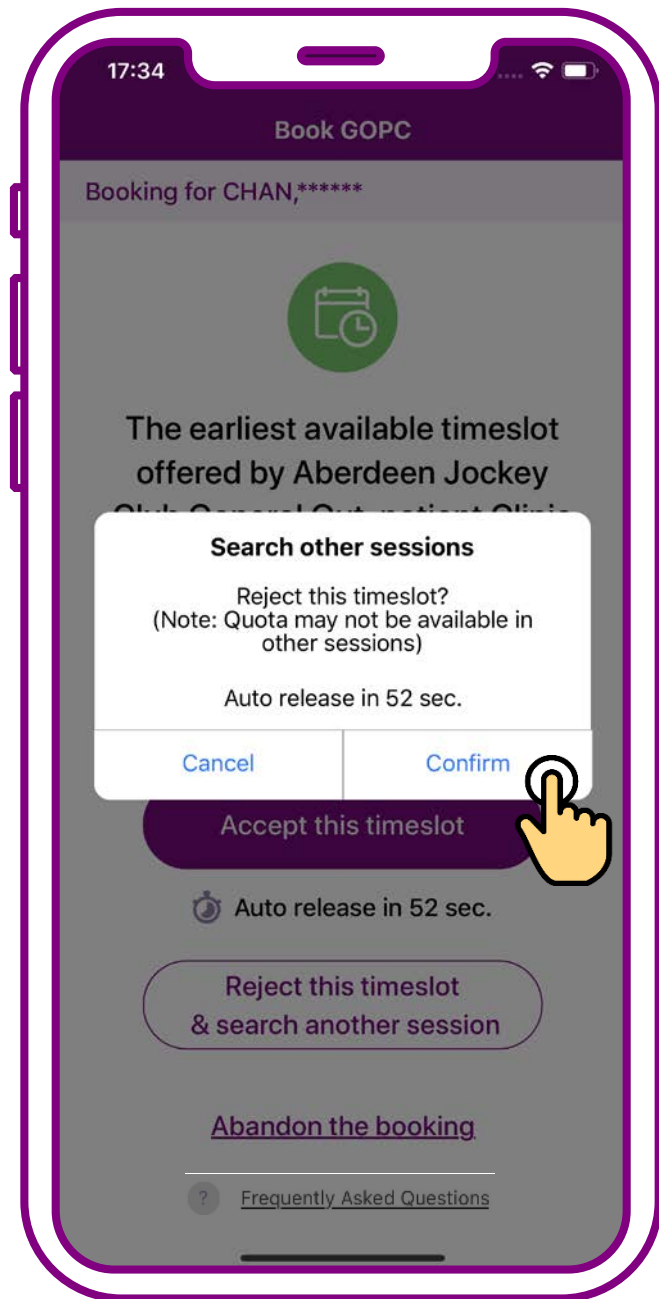
Tips

If you do not accept the offered timeslot, you may give up the offer and choose to search for available quota in other sessions of the next 24 hours



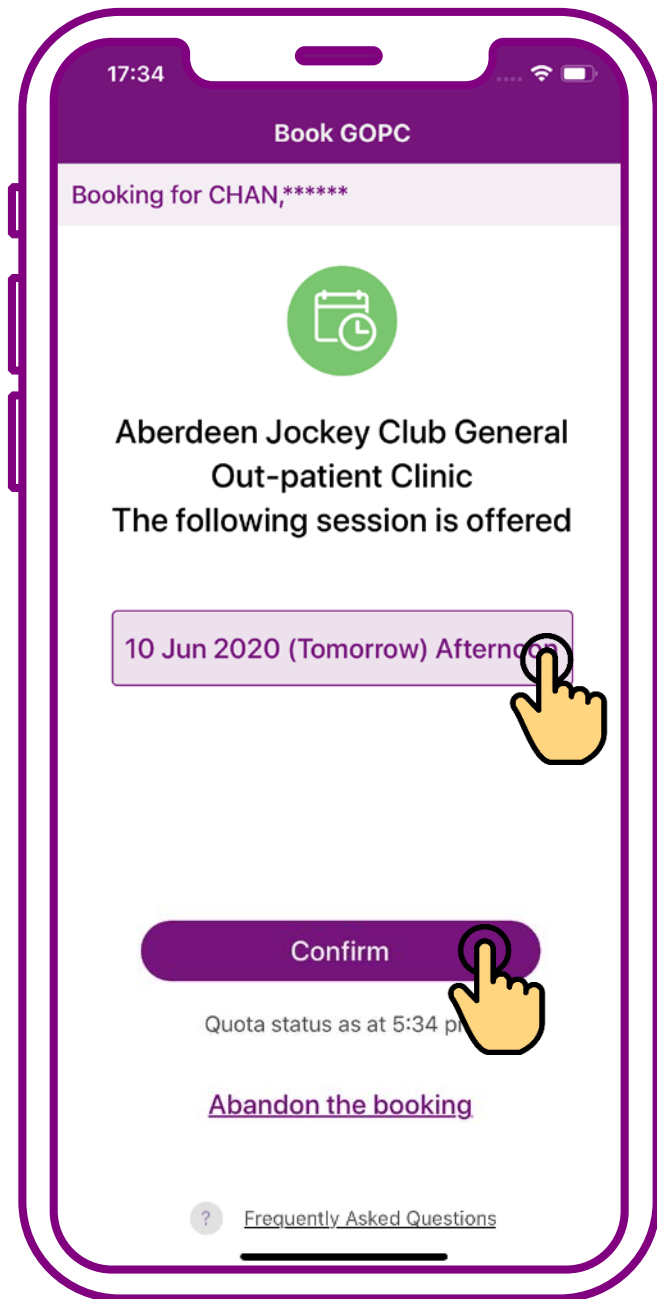
Press “Reject this timeslot & search another session”





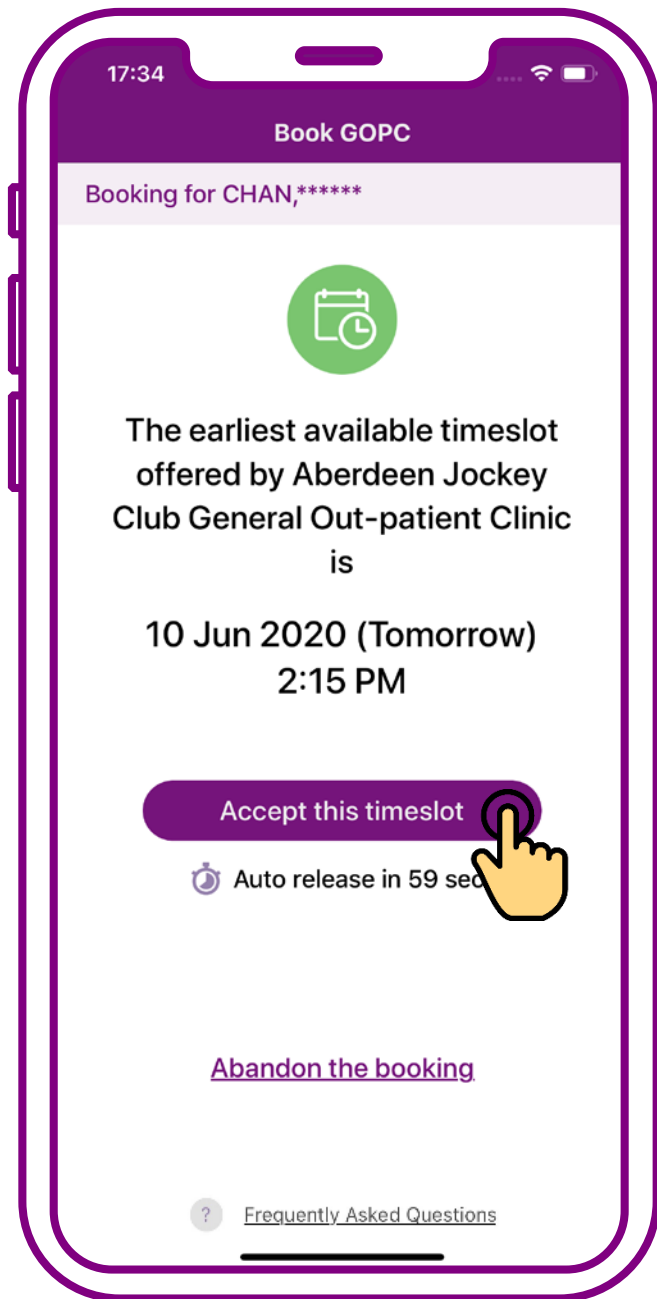
**Press “Confirm” to
search another session**





Select a session, then
press **“Confirm”**





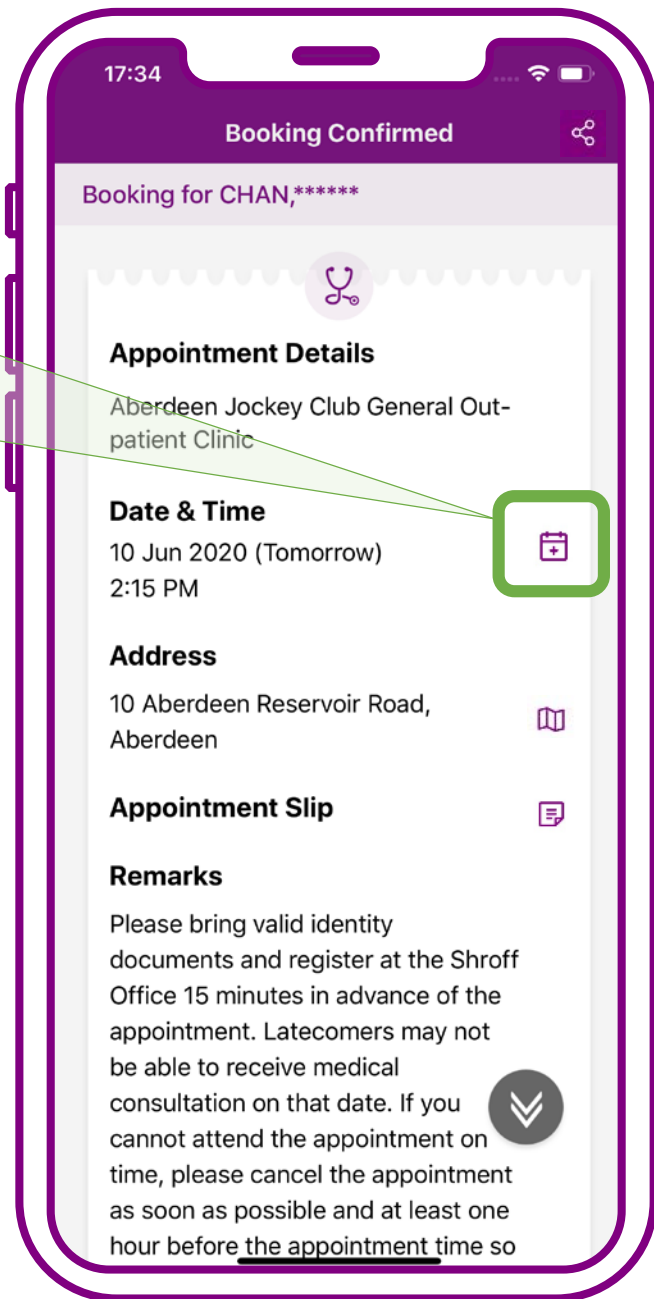
Press “Accept this timeslot”






Tips

Add the GOPC appointment details to the personal calendar of your mobile



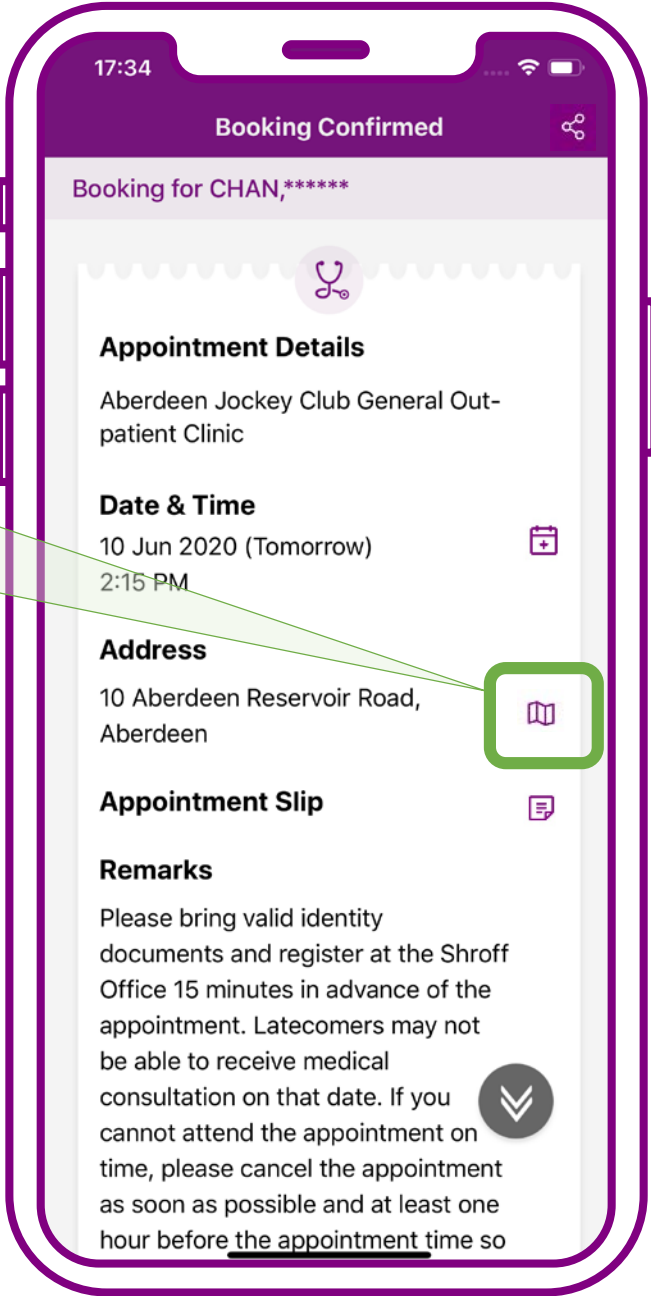
Booking confirmed.
Press **“Exit”**





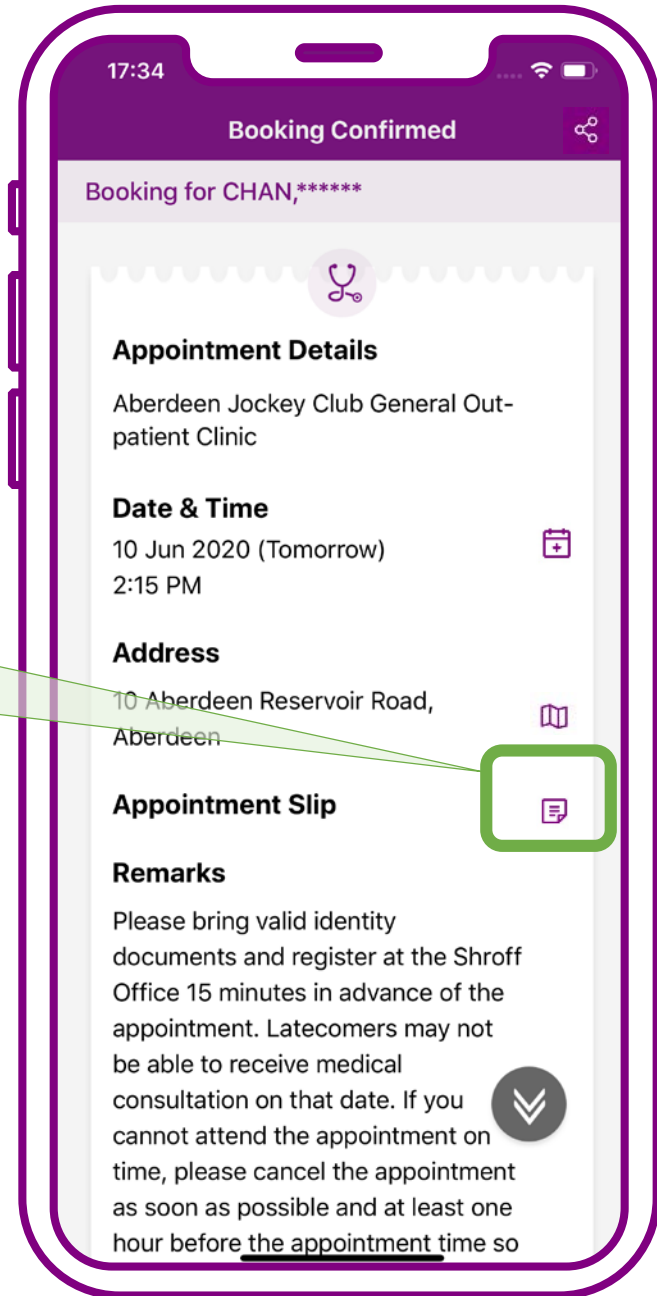
Tips

Check the clinic location on the map of your mobile



Booking confirmed.
Press “Exit”





Tips

Check the
appointment slip

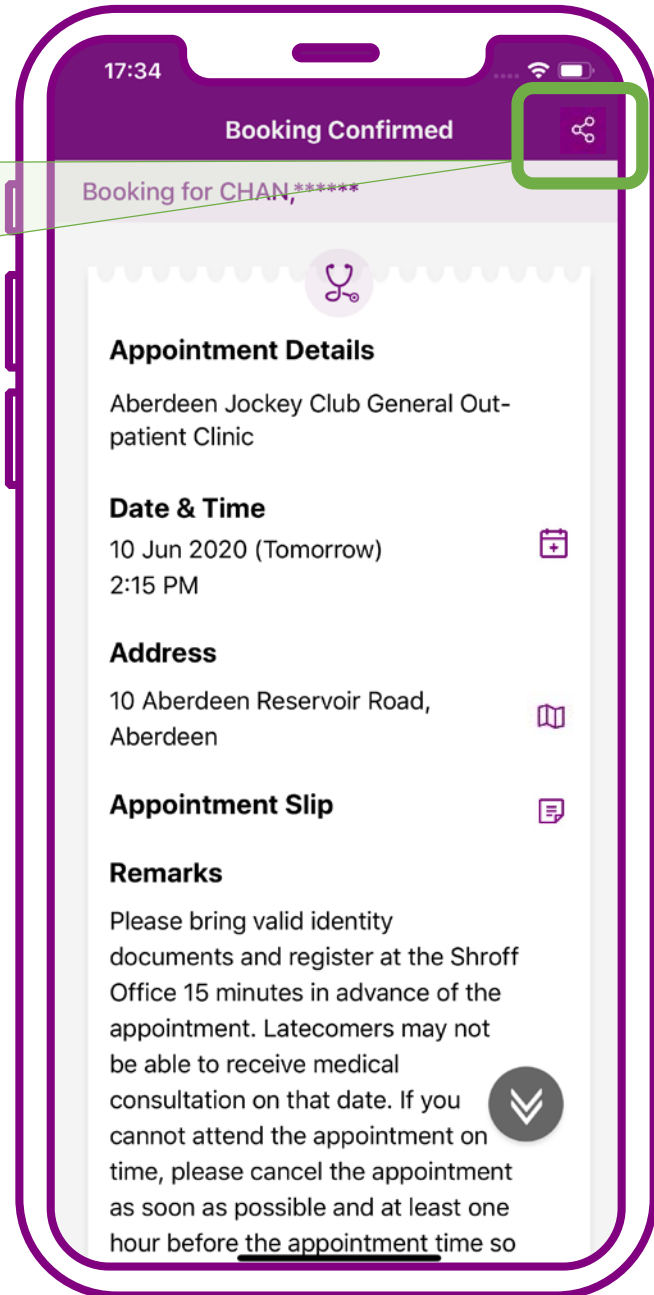
Booking confirmed.
Press “Exit”





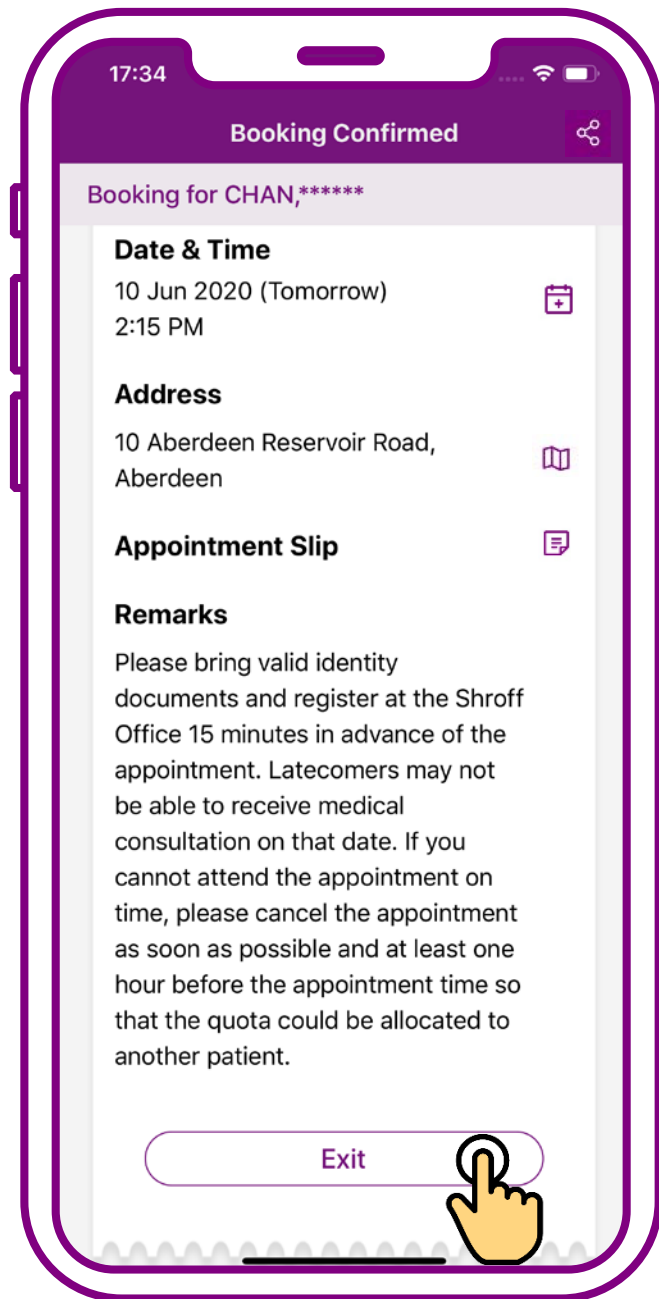
Tips

Send the appointment slip to patient's registered email in "HA Go"



Booking confirmed.
Press "Exit"



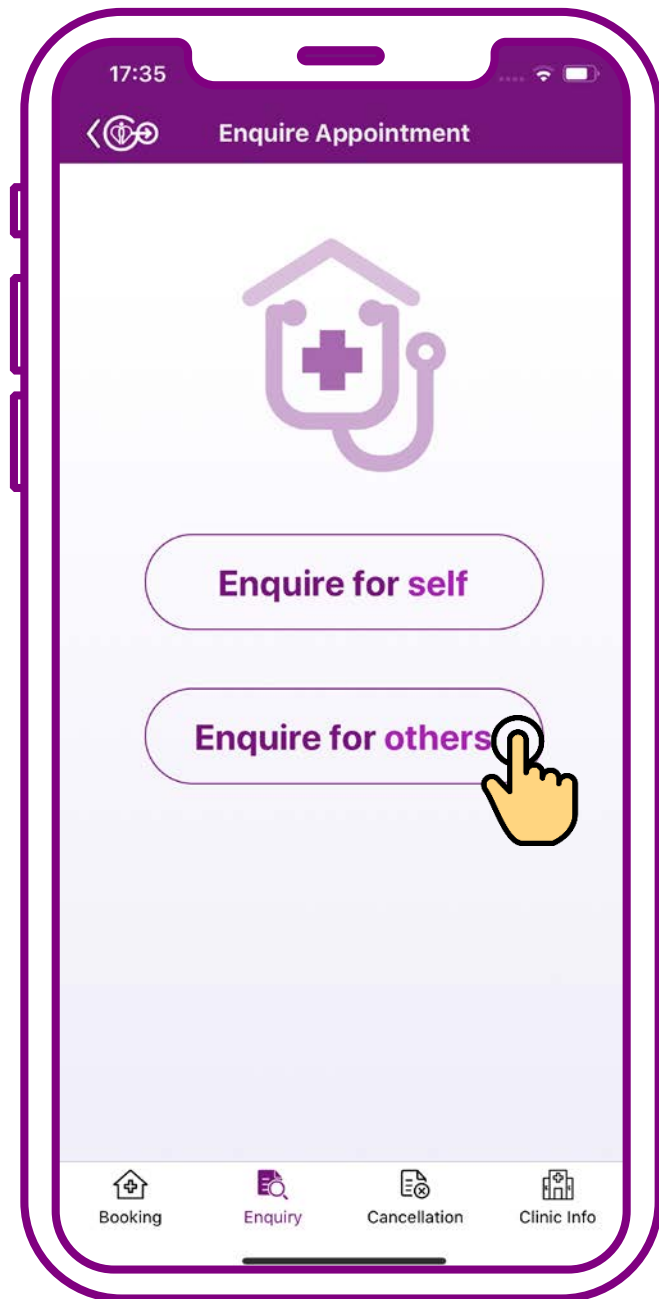


Booking confirmed.
Press “Exit”



Enquire Appointment for others





Press “Enquire for others”



If the patient is under your
“who I care” in HA Go

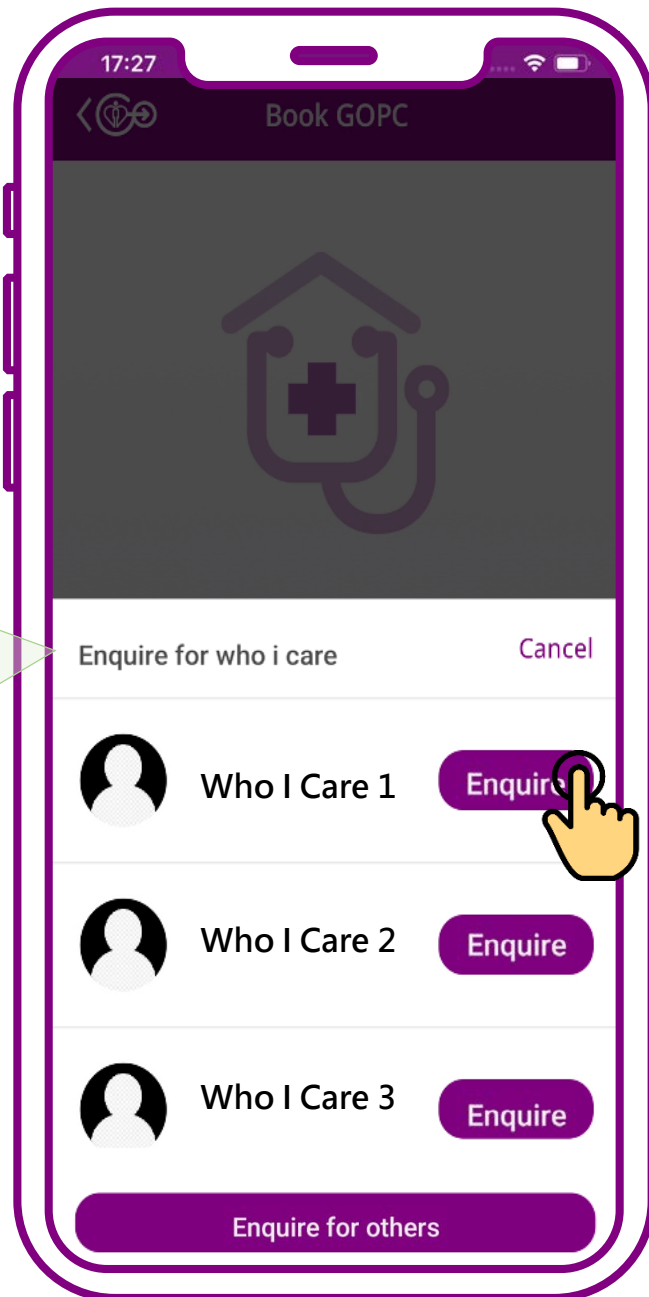


Tips

Please use “Who I care / My Child” function in the home page of HA Go to edit “who I care”

Who I Care /
My Child

Add now



If the patient is under
your “who I care” in
HA Go, you can choose
the patient directly to
enquire appointment



If the patient is NOT under your “who I care” in HA Go

If the patient is NOT under your “who I care” in HA Go, (1) press “**Enquire for others**” on this page or (2) the home page

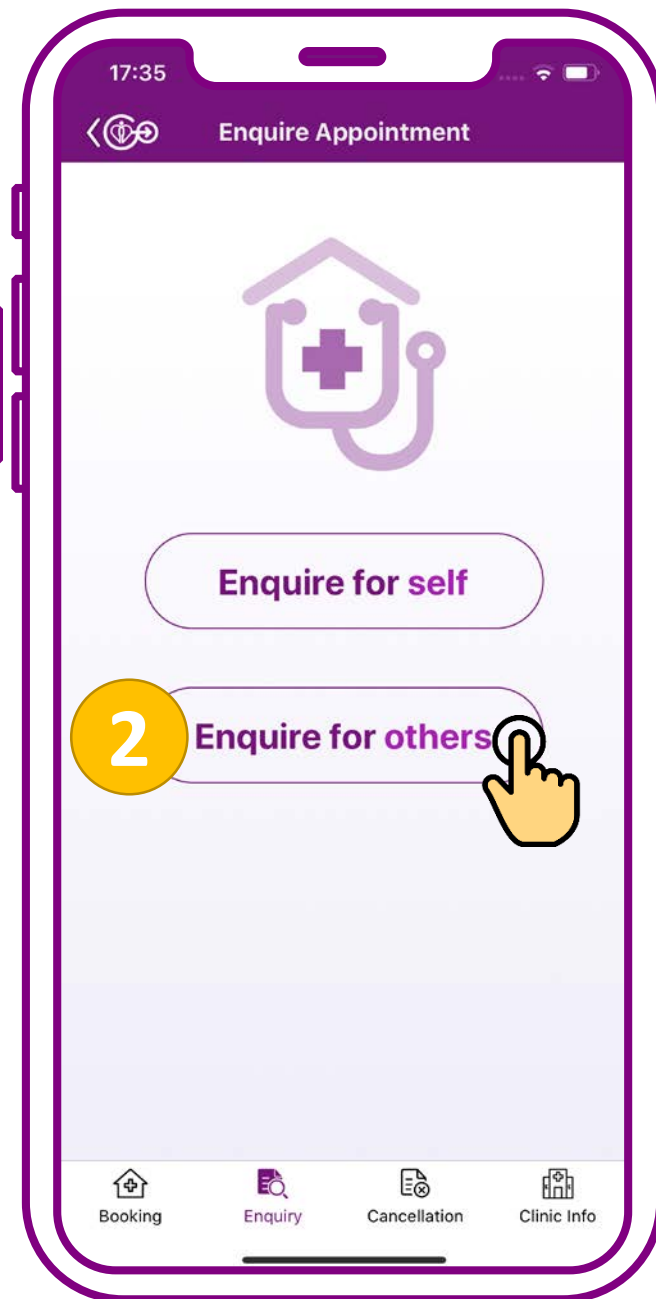
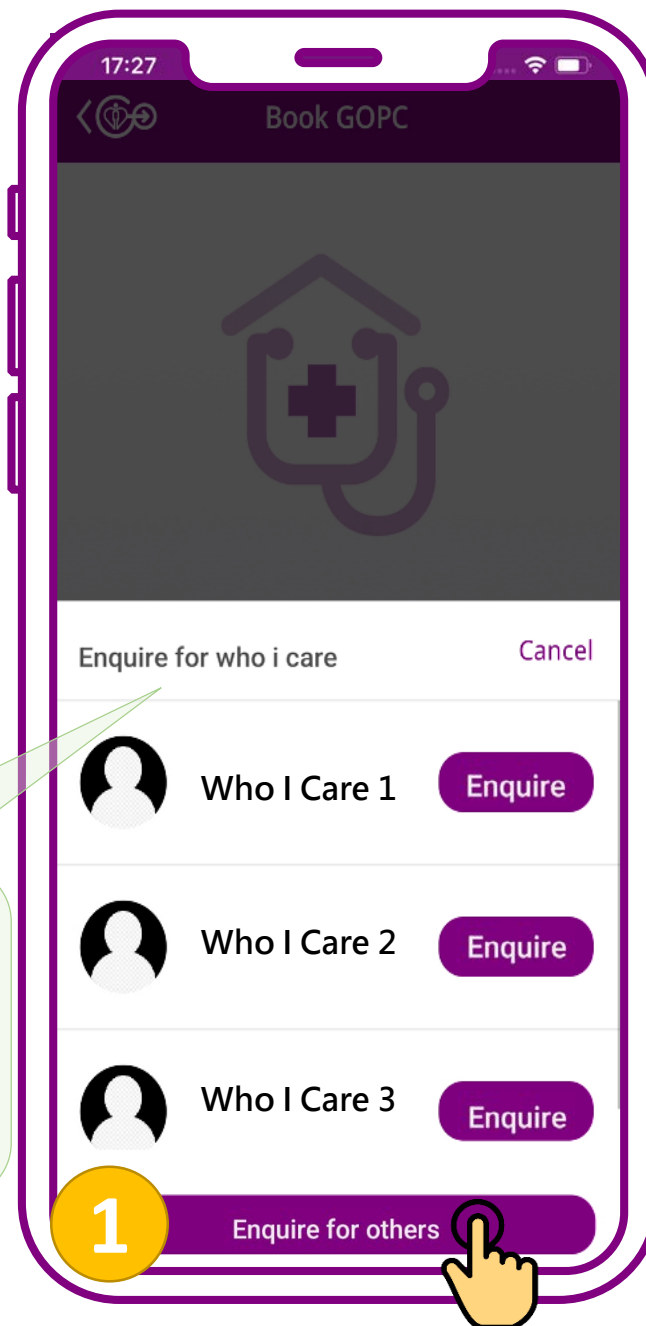


Tips

Please use “Who I care / My Child” function in the home page of HA Go to edit “who I care”

Who I Care /
My Child

Add now



If the patient is NOT under your “who I care” in HA Go



Tips

If only the year of birth is shown on your identity document, e.g. 1970, please input 01/01/1970

The screenshot shows the 'Enquire Appointment' screen of a mobile app. At the top, the status bar shows the time 17:36. The app header is purple with a back arrow and the title 'Enquire Appointment'. The main content area is white and contains the following sections:

- Please input the following information**
- Hong Kong Identity Card No. / Registration No. of Birth Certificate**: A field with 'T' on the left, '510057' in the center, and '(1)' on the right.
- Date of Birth**: A field with '5' on the left, '5' in the center, and '1985' on the right.
- Information box**: A green-bordered box containing an information icon (i) and the text: 'Please input according to the patient's identity document. If only the year of birth is shown on your identity document, e.g. 1970, please input 01/01/1970'.
- Booked clinic**: A field showing 'Aberdeen Jockey Club General Out-pati...' with a right arrow.
- Declaration**: A checked checkbox followed by the text 'Read and agreed to the Declaration'.
- Confirm button**: A purple button at the bottom.

Enter patient's “HKID Card No.”, “Date of Birth” and “Booked Clinic”



If the patient is NOT under your “who I care” in HA Go



Tips

Require to input “Booked Clinic” for further verification to ensure the proper use and safety of patient data

17:36

< Enquire Appointment

Please input the following information

Hong Kong Identity Card No. / Registration No. of Birth Certificate

T 510057 (1)

Date of Birth

5 / 5 / 1985

Please input according to the patient's identity document.
If only the year of birth is shown on your identity document, e.g. 1970, please input 01/01/1970

Booked clinic

Aberdeen Jockey Club General Out-pati...

☒ Read and agreed to the [Declaration](#)

Confirm

Enter patient's “HKID Card No.”, “Date of Birth” and “Booked Clinic”



If the patient is NOT under your “who I care” in HA Go



Tips

Require to obtain patient's consent to use his/her personal information to protect patient data privacy

The screenshot shows a mobile app interface titled "Enquire Appointment". At the top, the status bar shows the time 17:36. The app header is purple with a back arrow and the title "Enquire Appointment". The main content area is white and contains the following sections:

- Please input the following information**
- Hong Kong Identity Card No. / Registration No. of Birth Certificate**
T 510057 (1)
- Date of Birth**
5 / 5 / 1985
- Please input according to the patient's identity document.**
i If only the year of birth is shown on your identity document, e.g. 1970, please input 01/01/1970
- Booked clinic**
Aberdeen Jockey Club General Out-pati... >
- Read and agreed to the Declaration** (with a checkmark icon)
- Confirm** button (with a hand icon pointing to it)

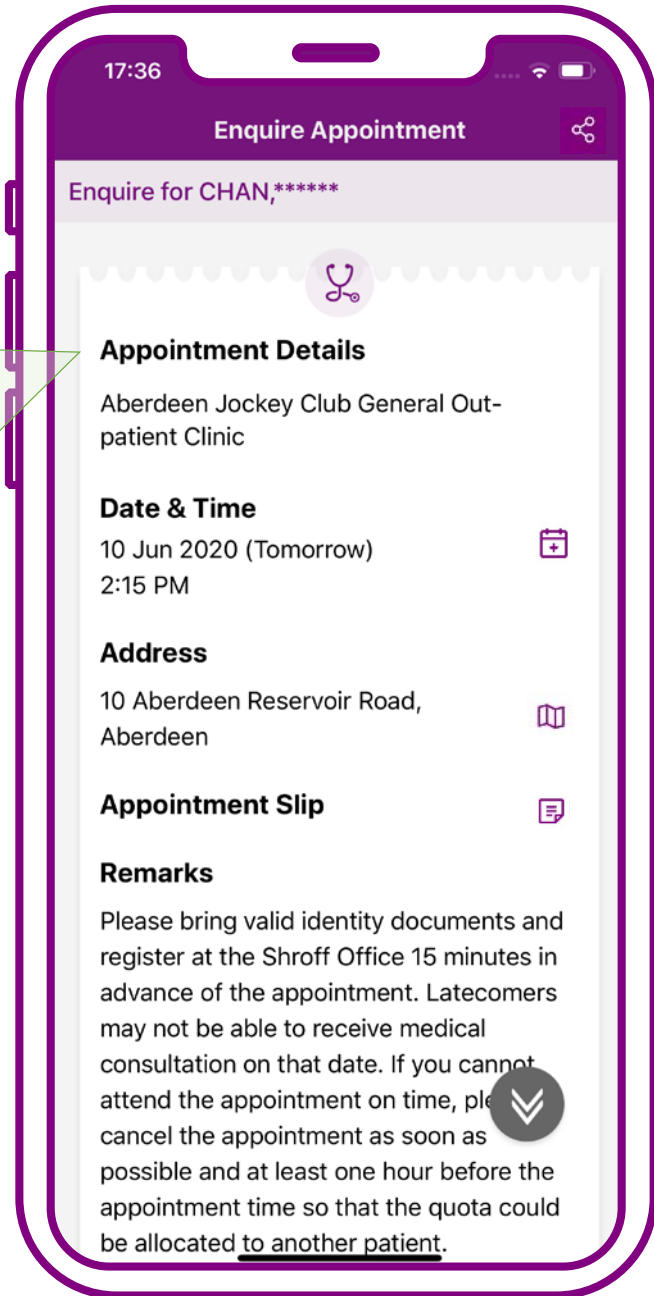
Declare the patient's consent to use his/her personal information being obtained, then press “Confirm”





Tips

The system will show the GOPC appointment booked via mobile app or Telephone Appointment System



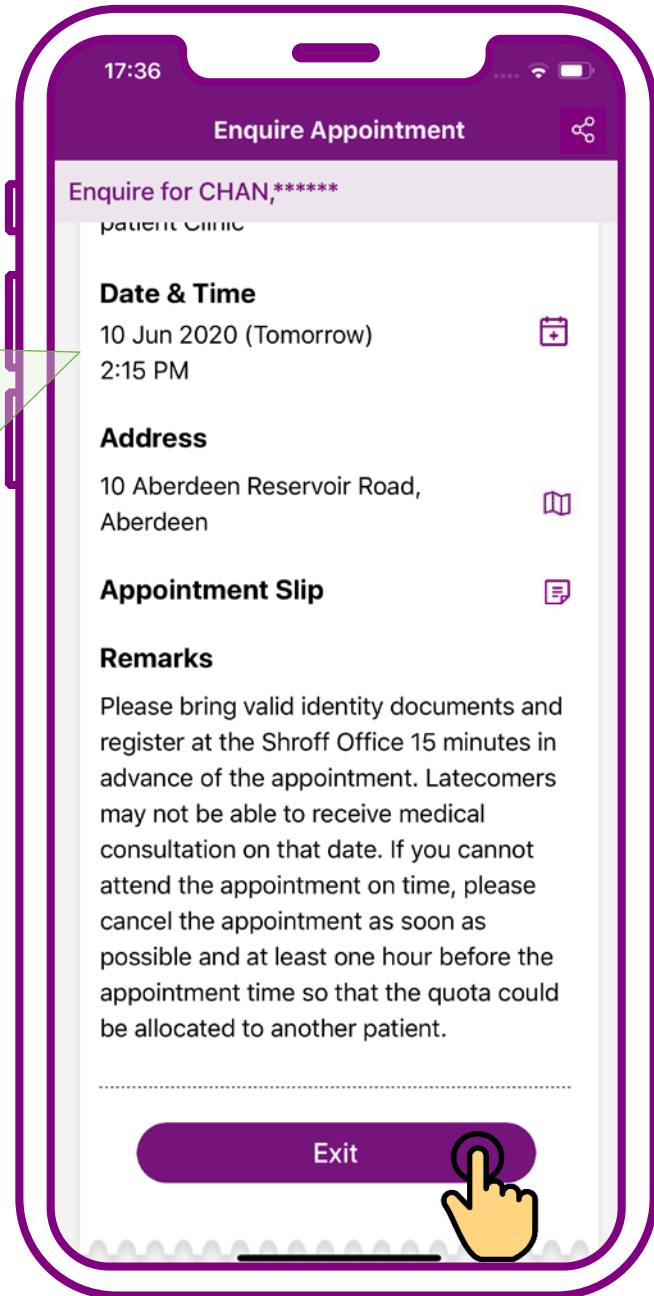
Enquiry completed





Tips

The system will show the GOPC appointment booked via mobile app or Telephone Appointment System

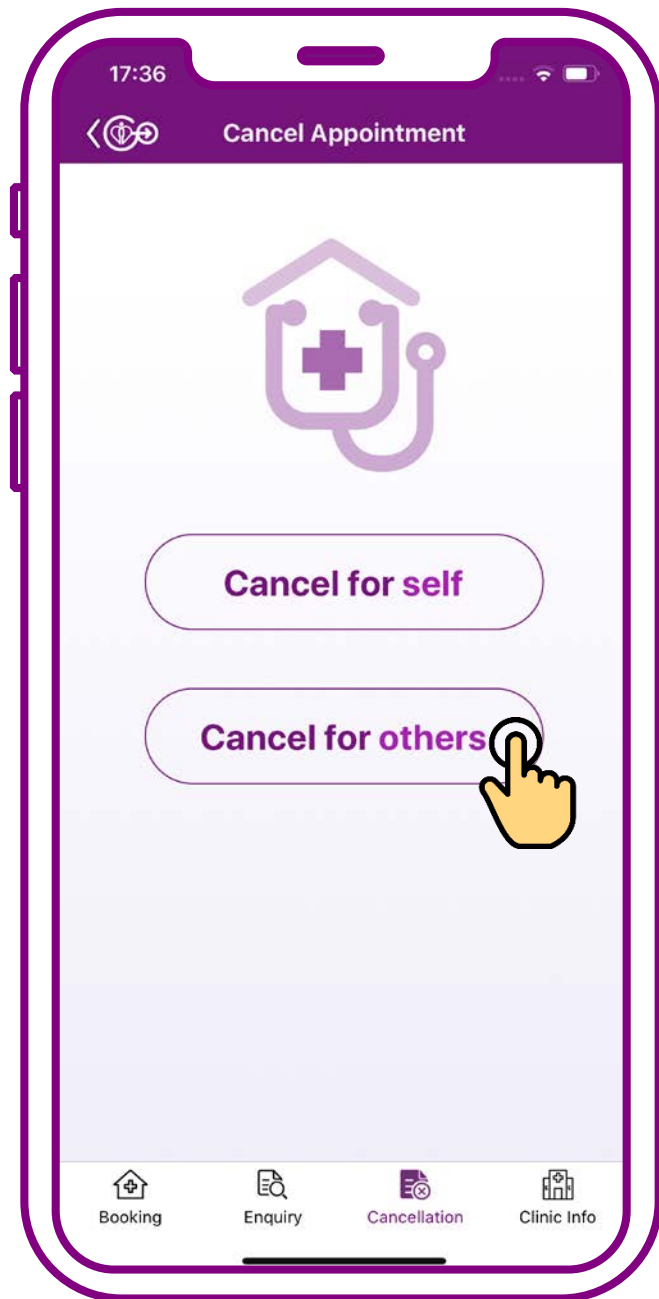


**Enquiry completed.
Press “Exit”**



Cancel Appointment for others





Press “Cancel for others”



If the patient is under your
“who I care” in HA Go

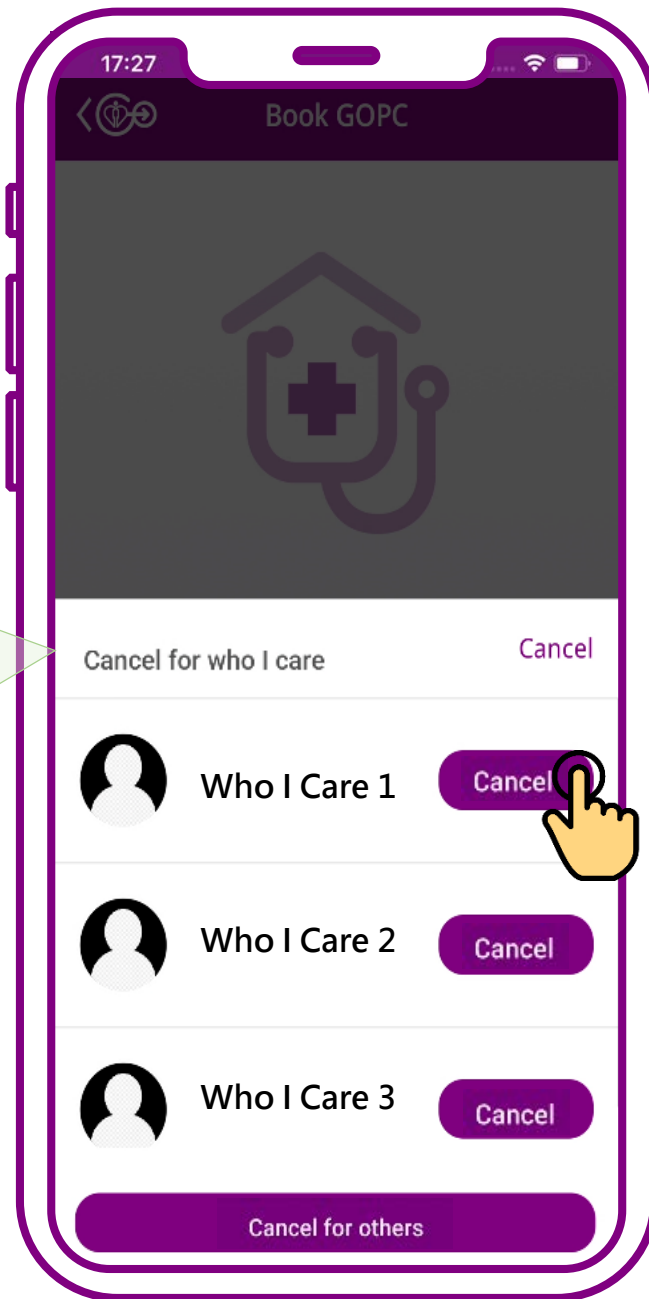


Tips

Please use “Who I care / My Child” function in the home page of HA Go to edit “who I care”

Who I Care /
My Child

Add now



If the patient is under
your “who I care” in
HA Go, you can choose
the patient directly to
cancel appointment



If the patient is NOT under your “who I care” in HA Go

If the patient is NOT under your “who I care” in HA Go, (1) press “Cancel for others” on this page or (2) the home page

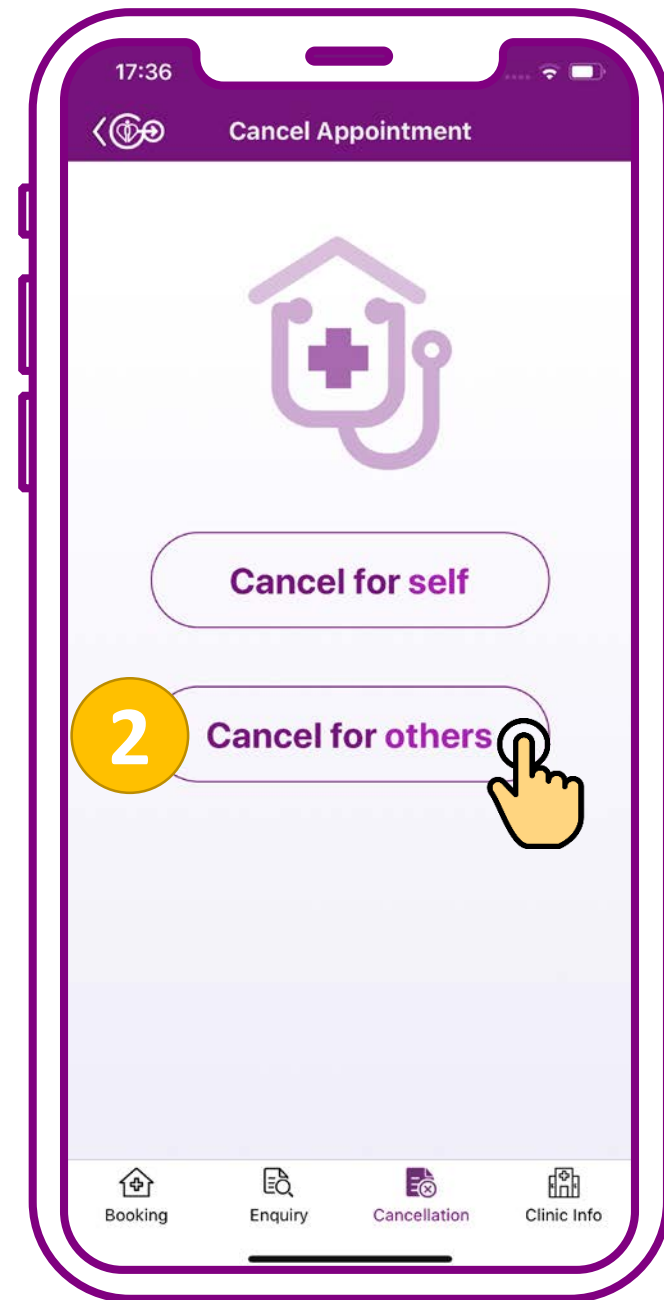
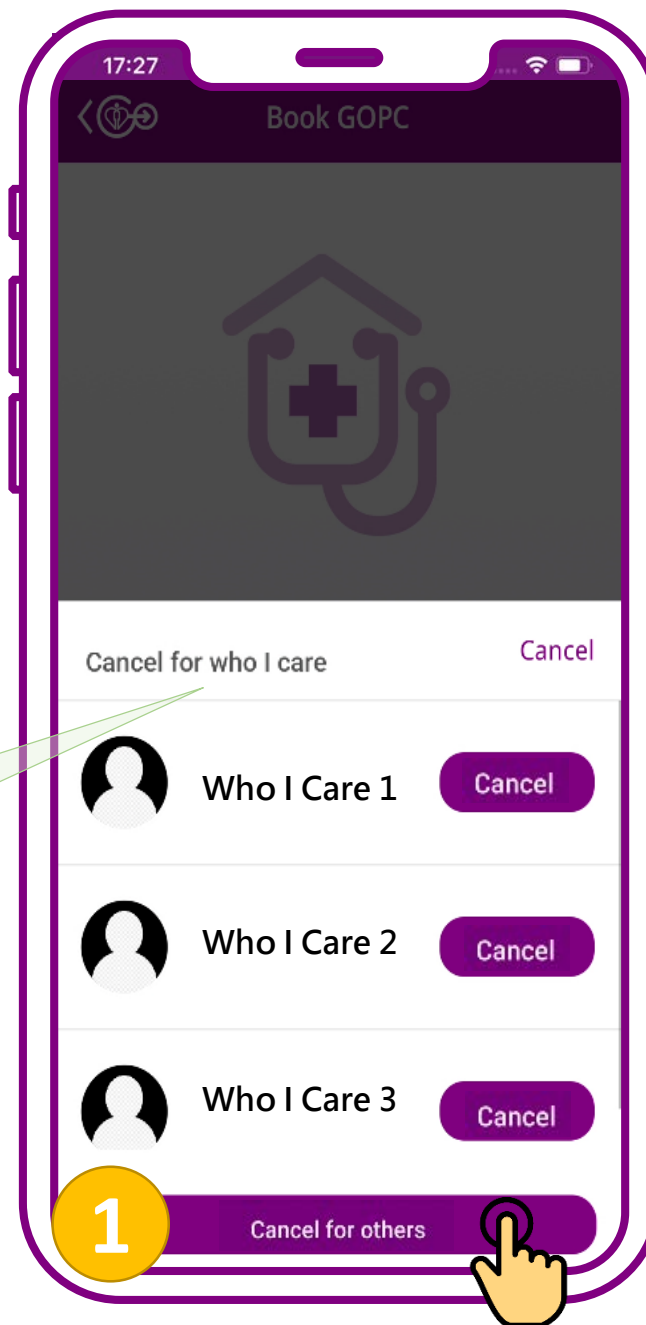


Tips

Please use “Who I care / My Child” function in the home page of HA Go to edit ““who I care”

Who I Care /
My Child

Add now



If the patient is NOT under your “who I care” in HA Go



Tips

If only the year of birth is shown on your identity document, e.g. 1970, please input 01/01/1970

17:37

< Cancel Appointment

Please input the following information

Hong Kong Identity Card No. / Registration No. of Birth Certificate

T 510057 (1)

Date of Birth

5 / 5 / 1985

Please input according to the patient's identity document.
If only the year of birth is shown on your identity document, e.g. 1970, please input 01/01/1970

Booked clinic

Aberdeen Jockey Club General Out-pati... >

☒ Read and agreed to the [Declaration](#)

Confirm

Enter patient's “HKID Card No.”, “Date of Birth” and “Booked Clinic”



If the patient is NOT under your “who I care” in HA Go



Tips

Require to input “Booked Clinic” for further verification to ensure the proper use and safety of patient data

17:37

< Cancel Appointment

Please input the following information

Hong Kong Identity Card No. / Registration No. of Birth Certificate

T 510057 (1)

Date of Birth

5 / 5 / 1985

Please input according to the patient's identity document.
If only the year of birth is shown on your identity document, e.g. 1970, please input 01/01/1970

Booked clinic

Aberdeen Jockey Club General Out-pati... >

☒ Read and agreed to the [Declaration](#)

Confirm

Enter patient's “HKID Card No.”, “Date of Birth” and “Booked Clinic”



If the patient is NOT under your “who I care” in HA Go



Tips

Require to obtain patient's consent to use his/her personal information to protect patient data privacy

17:37

< Cancel Appointment

Please input the following information

Hong Kong Identity Card No. / Registration No. of Birth Certificate

T 510057 (1)

Date of Birth

5 / 5 / 1985

Please input according to the patient's identity document.
If only the year of birth is shown on your identity document, e.g. 1970, please input 01/01/1970

Booked clinic

Aberdeen Jockey Club General Out-pati... >

☐ Read and agreed to the [Declaration](#)

Confirm

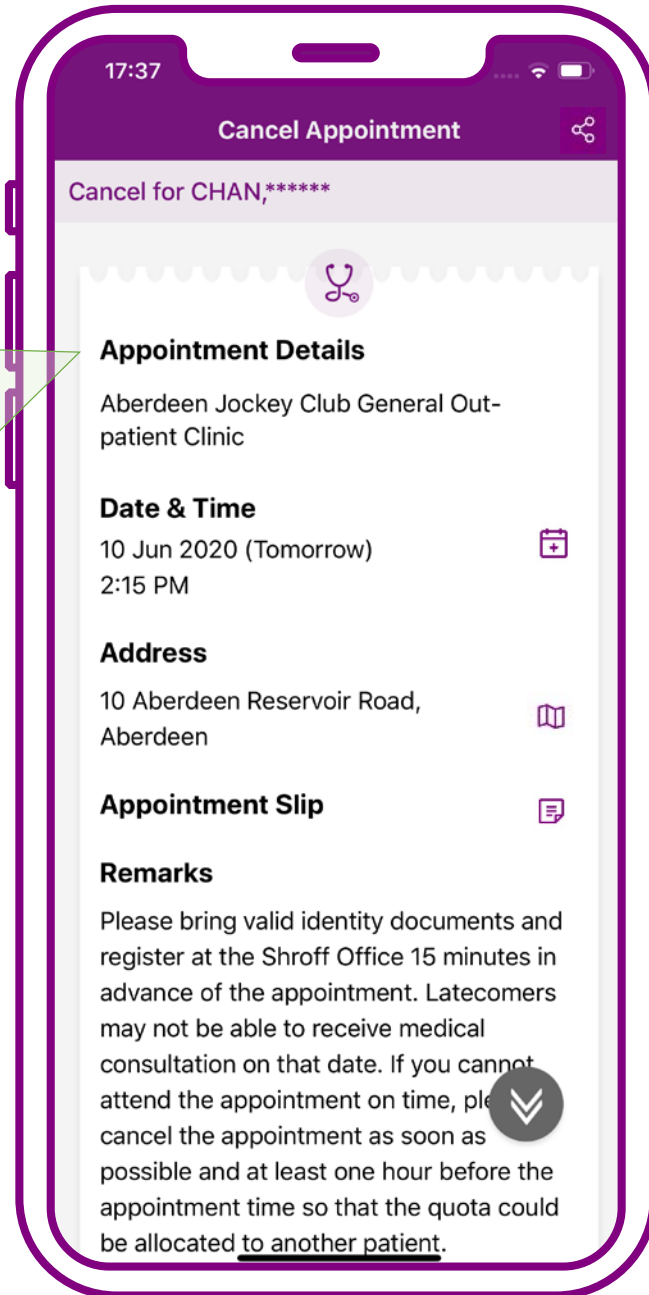
Declare the patient's consent to use his/her personal information being obtained, then press “Confirm”





Tips

The system will show the GOPC appointment booked via mobile app or Telephone Appointment System



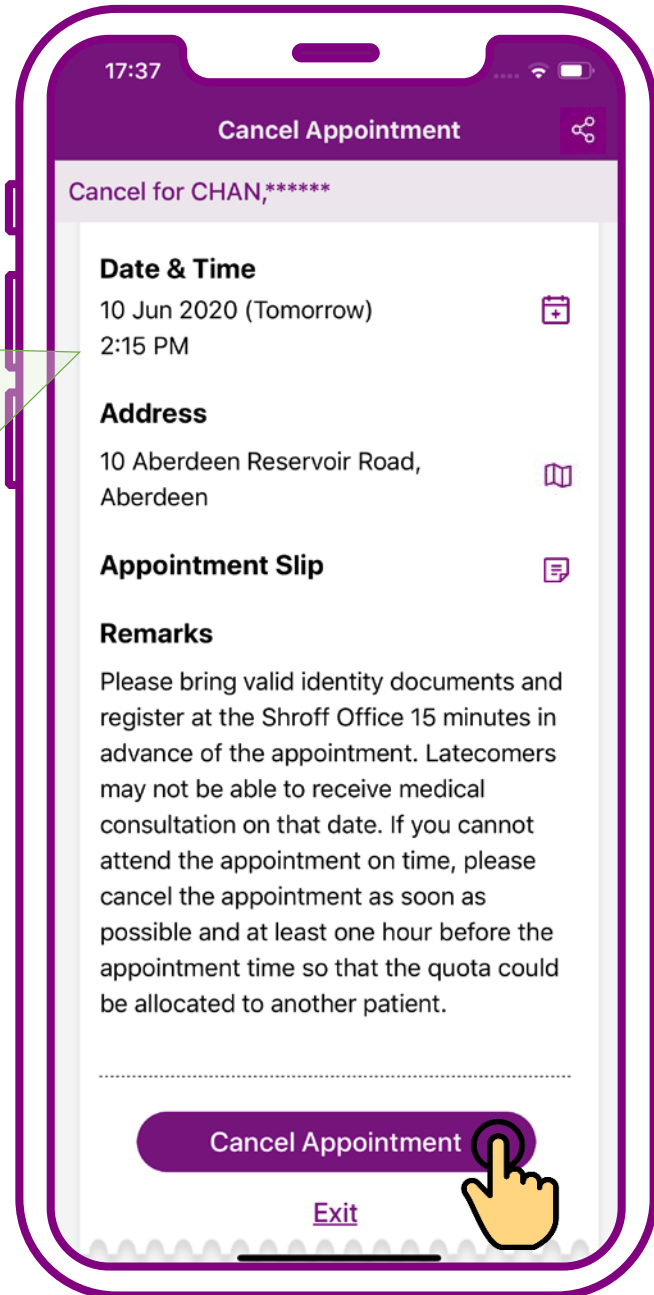
Press “Cancel Appointment”





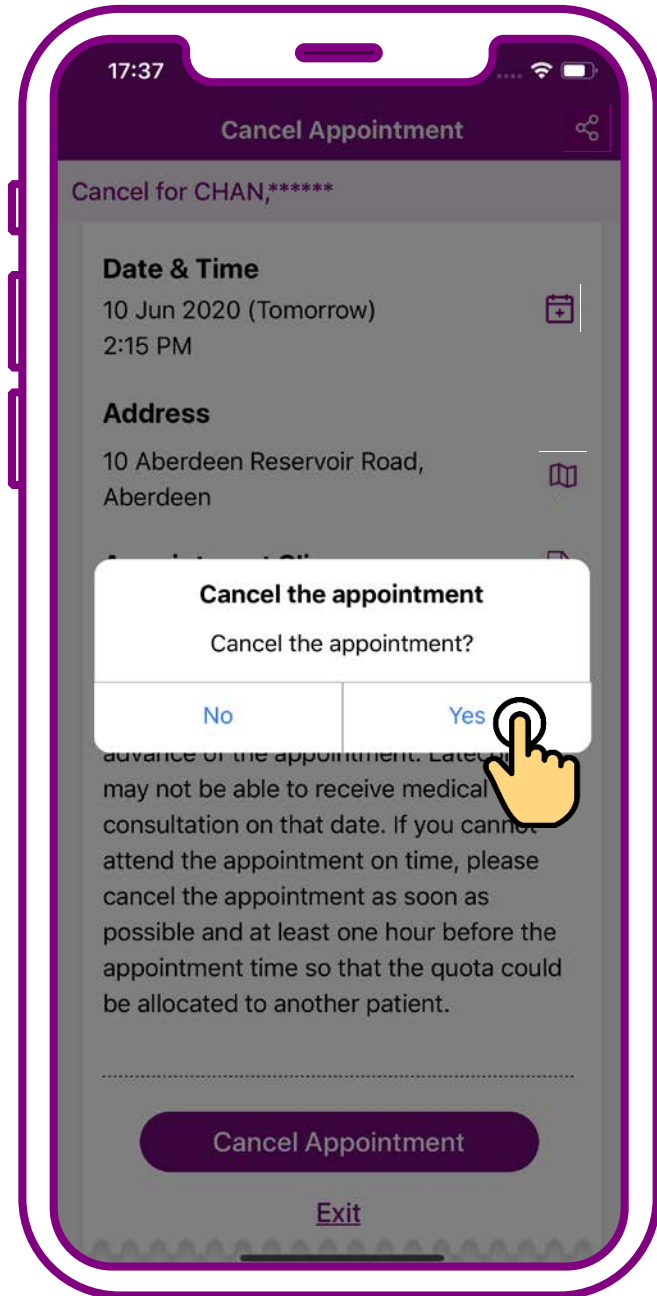
Tips

The system will show the GOPC appointment booked via mobile app or Telephone Appointment System



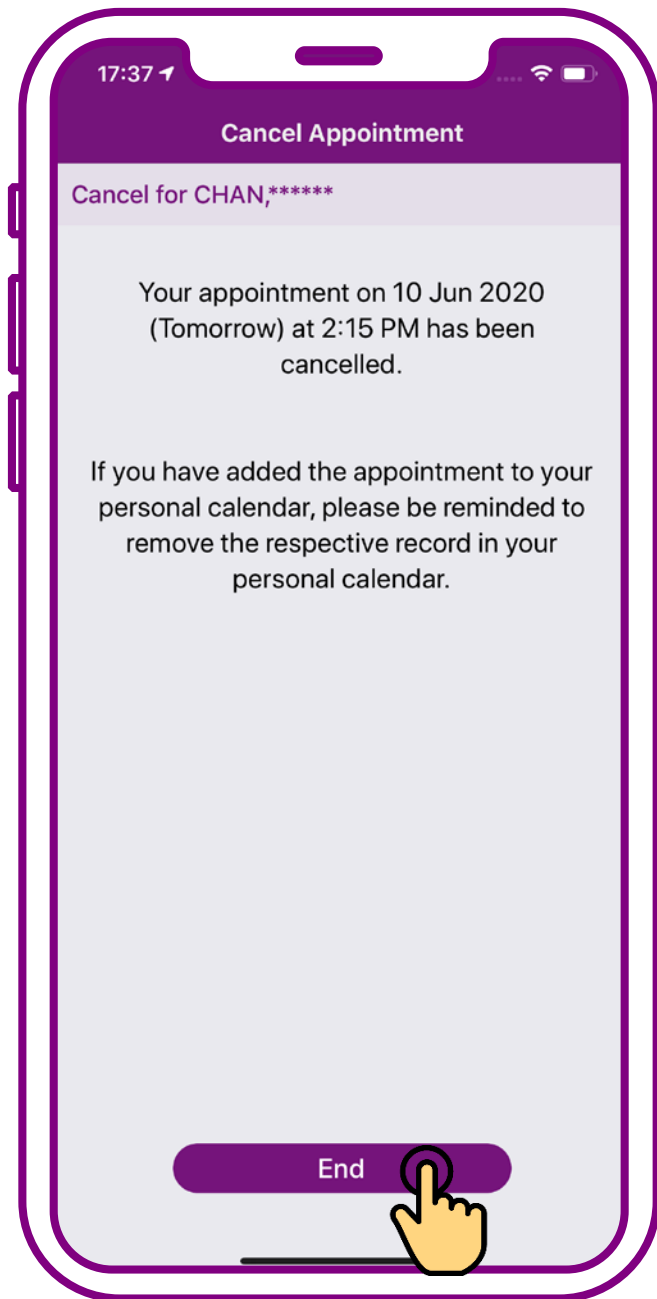
Press “Cancel Appointment”





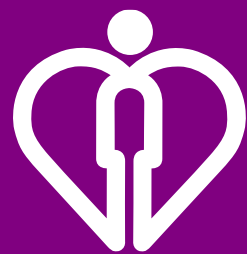
Press “Yes”





**Cancellation completed.
Press “End”**





醫院管理局

HOSPITAL
AUTHORITY